

SENQU MUNICIPALITY



Draft

Adopted 26 March 2020

IDP 2017-2022

Review 2020/21

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MAYORS FOREWORD

I am honoured to introduce the draft IDP review for 2020/21. The IDP contains the programmes and targets that Council wishes to obtain in its 5-year term. Communities have expressed their needs and issues through outreaches and ward meetings.

The implementation and success of the IDP will rely on strong and constant interactive partnerships with sector departments, private business and traditional leaders. The financial viability of the Municipality is dependent on increasing the rate base. This can only happen through the implementation of Vision 2030 which will result in the formalisation and incorporation of villages around existing urban areas into the formally proclaimed towns. The existing overcrowded CBD in some urban areas must be addressed through the implementation of small-town regeneration programmes. Other urban areas with decaying CBD's need to revived through the implementation of small-town regeneration programmes. However, this can only be achieved through strong partnerships with the private and government sectors as well as adherence by residents to bylaws, traffic and building legislation.

The vision of Council for the next 5 years is to ensure that the Municipality delivers the services that it is tasked to render and remain financially viable by collecting revenue from residents who are able to pay for services and subsidise those who are unable to afford to pay for services. In addition, there will be a greater emphasis on public participation, as well as programmes for empowering the youth and women especially through sport and cultural activities.



Cllr N. Mposelwa

Mayor

EXECUTIVE SUMMARY

Purpose of this Document

The purpose of integrated development planning is to ensure a coherent and holistic framework for service delivery within a municipal area. This involves interaction between the various spheres of government and their powers and functions as well as the community and private sector to pool their resources and work together to resolve issues and increase the economic and social environment of the area.

This document contains the development priorities of Council for its term of five years and forms a commitment between the Municipality, other governmental spheres and its residents about how and where development will take place.

Demographic Statistics

The 2011 census figures give Senqu Municipality a population of 134 150 compared to the 2001 Census estimate of 135,141 (Statsaa, Census 2011). The 2016 household survey indicates a population of 140 720 which vindicates the Municipality's assertion that in 2011 the rural areas were not properly enumerated (StatsSA, 2016). This indicates a 1 % growth rate (Statssa, 2016)

The majority of the population is still centred around the former Transkei homeland with Sterkspruit at the centre. The majority reside in rural areas as opposed to urban area which includes rural villages and farm households. This makes up 83.5% of the population. Population density is estimated at 16.12 persons per km squared.

Household numbers were 33 904 (2001) and rose to 38 046 (2011) and dropped to 35 597 (2016). This is due to the effects of urbanisation and participation in a world economy which means that large households are shrinking due to economic costs. Average household size dropped from 4 in 2001 to 3.5 in 2011 and back up to 4 in 2016 (Statssa, 2016).

Males in 2011 made up 46,8 % of the population in 2011 which has dropped to 46,2% in 2016 (Statssa,2016). Females are the majority of population with 53,2% in 2011 and 53,8 % in 2016 (Statssa,2016). This compares with the trend of less males than females overall in South Africa.

The population is youthful with 34% aged between 0-14 in 2011 and 36,9% in 2016. 34 % are aged between 15-34 years of age in 2011 and 40,4% in 2016 (Statssa,2016). The dependency ration is 72,4 % (Statssa,2016). This means that there is a high need for services for the youth. The downside of this, from a financial point of view is that most of these people will not be in employment or low earners as they are starting their careers thereby decreasing the amount of people available to pay for services.

Socio - Economic Summary

Data from the 2011 Census indicates that the average unemployment rate of the Senqu Municipality is 35.5 %. This only includes people that are actively searching for work. Based on the official definition, more than one third (30.34%) of the economic active group in Senqu is unemployed whilst the district average is 23.54%. This has risen to 35.76 % in 2016 (Ecsecc, 2017). Including those not actively seeking for work, unemployment in Senqu can be as high as 65% compared to 54% and 48% for the District and Eastern Cape respectively (Statssa, 2011).

Between 2000 and 2010 formal employment growth was negative at -2.27%, performing worse than the District (-1.23%) and Province (-0.21%) respectively. The reason for negative formal employment growth can be attributed to:

- Poor performance of agriculture, trade and manufacturing sector;
- Over-dependency on the services sector;
- Recession and global environment.

However, also of concern is the quality of available jobs in Senqu. These jobs tend to be in economic sectors that are not high paying and therefore do not necessarily provide a good quality of life. In addition, they are directly affected by the international economy and climate change and job losses can be sudden.

Despite experiencing positive economic growth between 2000 and 2010, Senqu's economy has been unable to create meaningful benefits for the poor. The poverty rate is 62.93% - much higher than the provincial average of 53.61%. Dependency on social grants is highest in Senqu (37.42%) compared to the district (34.46%), provincial (31.54%) and national (22.68%). Also, the state of household savings reveals a high degree of indebtedness (-R464) for Senqu which further exacerbates the poverty challenge. With about 50.25% of the households earning no income at all and 21.39% earning between R1 and R1600 per month, almost two thirds of Senqu households are indigent. Of these, more than one quarter of households (6134) earn R400 or less per month. This is indicative of Senqu's low economic base, a factor that makes it less attractive to investors. This has negative repercussions for the economy and the municipality as more and more people cannot afford to pay for their livelihoods and services.

Service Delivery Perspective

70 % of households live in a formal dwelling and 68.5 % own their own dwelling. The 2011 census reveals that Senqu has a served population of 81,2% (Statsaa, 2011). Sanitation provision which was lagging behind now only has 6,7 % without any access to sanitation at all (Stattsa,2016). Unfortunately bucket provision still occurs in Lady Grey. Rhodes has very limited sanitation but the situation is improving.

The provision of water and sanitation is hampered by the terrain as well as decaying and poorly designed water and sanitation systems that were not designed to cope with the additional demands placed upon them and which have come to the end of their lifespan. Illegal water connections also create problems with water pressure. These problems have led to the phenomenon of false droughts where there is insufficient water to meet the demand due to limited water storage facilities.

The telecommunication network in Senqu is insufficient with poor quality experienced in many areas. Network coverage as well as radio and television reception are not accessible in mountainous areas as well as the main arterial road of the R 58. The electricity network covers most of the area with 93,2 % utilised electricity for lighting purposes (Statssa,2011). Newer extensions are not electrified and villages in very mountainous rocky areas. The main problem with the electrification network in town is the high amount of leakage.

Waste management remains an issue as it does not spread beyond the urban boundaries due to limited staff and vehicles. Waste sites do not meet all environmental legislation but steps are being taken to rectify this through the MIG grant. The construction of new waste sites is being delayed by sourcing communal ground and non-approved EIA's. Recycling iniatives are small due to the distance from markets.

Environmental management is poor due to limited staff and budget and many by laws are not enforced due to the factors already mentioned. Many town planning by laws are broken and illegal land invasion occurs on a regular basis. However, Peace Officers have been trained and new bylaws are being produced with monetary penalties so enforcement should improve. Maintenance of roads and bridges in the rural area is minimal due to limited funding from provincial sector departments. This has led to decaying infrastructure which actually needs to be reconstructed rather than maintained. Rural people struggle to access services due to this fact especially during the rainy period when the roads become impassable and flooded. Access to clinics and schools remains a challenge as people still have to walk long distances and the quality of the service is limited. Easy access to healthcare and secondary and tertiary education remain a challenge.

Municipal Priorities

- 1. Service Delivery solid waste management, electricity losses in Sterkspruit
- 2. Access roads (villages)
- 3. Access to land shortage, bulk unserviced sites, land tenure, invasions, surveying
- 4. Local economic development
- 5. Job creation
- 6. Youth development and employment
- 7. Revenue enhancement

CHAPTER ONE: ENVIRONMENTAL ANALYSIS

1. Spatial Characteristics of the area

1.1. Introduction

Senqu Municipality is a local municipality under the Joe Gqabi District Municipality. It is located in the Eastern Cape and borders with the Kingdom of Lesotho on the northern side, Free State and Walter Sisulu Municipality in the west, Emalahleni and Sakhisizwe Municipalities in the south and Elundini Municipality in the east.

It covers an area of 7329km². with 85 villages and 3 major urban centres viz Lady Grey, Barkly East and Sterkspruit. It has 3 minor urban hamlets of Rossouw, Rhodes & Herschel. The Municipality is divided into 17 wards. The Municipality apart from the urban area has a mainly rural population who live in traditional villages. This is starting to change with the villages becoming more urbanised and spending less time and money on subsistence farming lifestyle but rather an increasingly urban lifestyle. This can be seen by the villages of Mokhesi, New Rest, Frans, Esilindini and Tienbank which are gradually joining with the urban area of Sterkspruit. This is also evident near Hershel where the surrounding villages of Entsimikweni, Smith and Dibinkonzo are growing toward the hamlet of Hershel.

1.2. Vegetation types, soil and land cover

There are five vegetation types found in Senqu:

- Dry Sandy Highveld Grassland
- Moist Cold Highveld Grassland
- Afro Mountain Grassland
- Alti Mountain Grassland. It is important for grazing and generally occurs in water catchment areas
- Moist upland Grassland. This is important for maize farming and forestry.

The dry sandy highveld grassland is found in the drier south and west side of the Municipality. The moist cold highveld grassland is found from the north to the east of the Municipality. The afro mountain grassland is found on the mountains around Lady Grey, Sterkspruit and Barkly East. The alti mountain grassland is found around the various vleis in the area. The moist upland grassland is found around the mountains of Barkly East and Lady Grey

in the areas which receive more rainfall than the rest of the Municipality (JGDM Environmental Plan, 2011).

Senqu Municipality has limited land available for intensive agricultural practises due to the poor soils and lack of depth. In total the area under cultivation is 47 319.21 ha, out of this dry land under commercial Production is 18 178. 39 ha with commercial irrigated land of 3 866, 57 ha. Semi commercial use i.e. commonages has 25 274,.25 ha (Information supplied by the Department of Agriculture). This is why livestock production is the main agricultural activity in the Municipality.

The soils in the Municipality are highly erodible with poor depth. This problem is exasperated by communal grazing lands not being well maintained or protected under the previous dispensation. The primary cause is the overstocking of livestock and inappropriate grazing methods. The soils improve towards the east in composition and depth (JGDM Environmental plan, 2011)

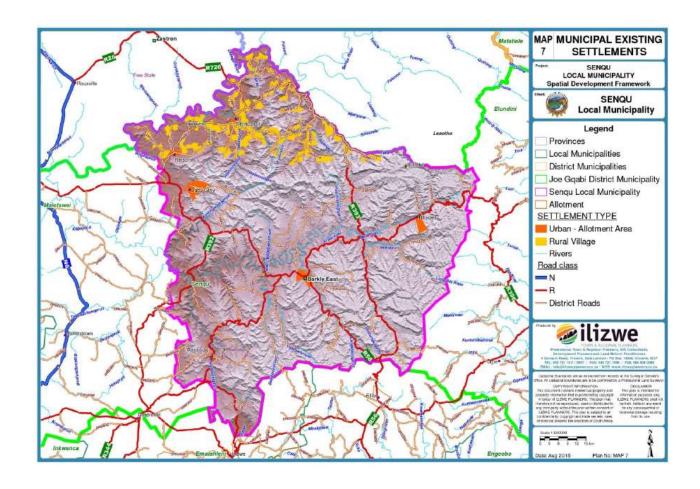
1.3. Geology

The Municipality has 3 distinct geology types. These are the Karoo Supergroup, Basaltic lavas of the Drakensberg Group and Beaufort, Molteno, Elliot & Clarens Groups of sandstone & shale (JGDM Environmental Plan, 2011). This is due to the topography of the area which is mountainous and part of the Drakensberg.

These are some of the oldest geological types in south Africa and also explains why the area has such poor soils in general,

1.4. Topography

The Municipality is extremely mountainous with the height above sea level increasing from the west to the east. The highest mountain ranges are found in the east and north. The highest point in the Eastern Cape, Ben MacDhui at 3001m above sea level occurs in the municipality (JGDM Environmental Plan,2011). Slopes are extremely steep which is why erosion caused by rainfall runoff remains one of the issues in the Municipality. Slopes are normally steeper than 1:8 as part of the southern Drakensberg range (JGDM Environmental Plan,2011).



Map: Topograhic map indicating settlements and topography (Source SDF 2017)

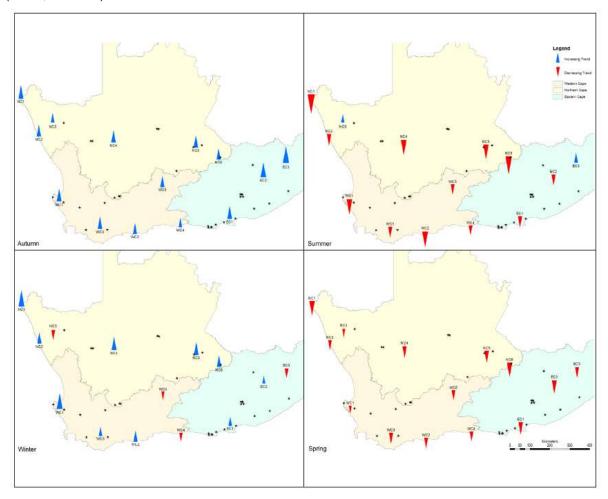
1.5. Climate

The Municipality has different temperatures in the various parts of the Municipality. The coldest part in in the East which is in line with it being the highest above sea level. The hottest parts are in the plains around Lady Grey. Temperature fluctuations are extreme with variations of between 42°C in summer and - 16°C in winter. In winter, the minimum temperature can vary between 20°C and -7°C. There is an annual average of 150 days of frost (JGDM Environmental Plan,2011). This results in a short and unreliable growing season. Due to the temperature fluctuations, temperature inversions are often seen in winter due to smoke from residential fires becoming trapped in the lower air layers.

Rainfall varies from between 1000mm and 1400mm of rainfall a year in the east to about 600mm in the lower lying areas western and southern areas. Rainfall is highest where the land elevation is the highest and decreases as the elevation decreases. Hail storms do occur due to the mountainous terrain which creates the ideal conditions for the formulation of hail. Rainfall tends to come from thunderstorms and in sudden flashes. This often results in flash floods which block roads. Softer and all-day rainfall does occur but it is not as common as thunderstorms. 500 mm of rain per annum is regarded as the minimum amount of rain required for sustainable crop production. The

area also receives water from the snow that falls in the mountains. In the last three years there was no significant snowfall in the region and the municipality was severely affected by drought. The District Municipality has to cart drinking water to communities.

Wind speed is difficult to determine as the area has tended to fall outside traditional measuring areas. However, a study done in 2017 determined that annual wind speeds are decreasing throughout the country and in the Municipality. Mean wind speeds though are increasing in winter and autumn and decreasing in summer and spring. The inland areas have recorded the highest increase during autumn. In the study, the area with the highest mean inter annual variance is in Komani which has a similar climate to some experienced in our Municipality. (SAJS, 2017:4-6).

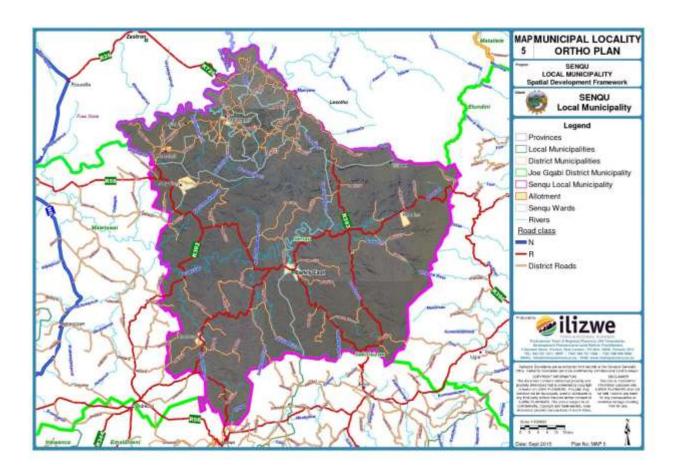


Map showing seasonal wind speed trends 1995-2014 (SAJS,2017:4)

Wind speed changes rapidly in the mountainous areas with eddies and swirling winds occurring against slope faces.

1.6. Water sources

The Municipality falls in the Orange River catchment area. It has 3 major rivers viz the Orange River, Kraai River and Bell River. The Map below indicates the major rivers.



Map of Senqu Rivers. (Source: Senqu SDF 2017)

Senqu's main towns are served from dams such as the Barkly East dam and Lady Grey dam. Sterkspruit is served by Jozanashoek dam. Rhodes and Rossouw draw water from boreholes. The communal areas are serviced with water from perennial rivers such as the Orange, Kraai and Telle. Villages and farms also make use of springs. The threat of drought however is a constant threat as there is no water source or dam that is large enough to meet the growing demand for treated potable water.

2. Environmental Opportunities

Senqu Municipality has some of the most beautiful scenery in South Africa. It has most of the highest mountain passes in the country. This can be used to promote self-drives for 4 x 4 enthusiasts.

The rugged terrain can be utilised for adventure and agricultural tourism which is already occurring like the K-Way Skyrun. The numerous sandstone outcrops can be utilised for building bricks or paving as is being done at Hershel

Sandstone. There is also a lot of fine river sand for building purposes but this needs to be monitored as much illegal sand mining is occurring without permits. There is also reed grass which can be used for thatching and briars for making rose hip tea.

The high amount of wind and solar energy can be utilised for greener energy alternatives such as wind and solar energy (JGDM Environmental Management Plan,2011). However, these alternatives require further study and mapping.

The area also contains many bird species and a vulture restaurant near Lady Grey. It contains many species of unique alpine plants such as one species of red-hot poker which does not grow anywhere else.

Many paleontological species are being discovered in the area with many dinosaur skeletons especially in Qhimera as well as rock art.

3. Environmental Aspects & Challenges

Alien vegetation. The municipality struggles with crack willow which grows along the Kraai river and sucks up litres of water. Firewood collection. Persons collect firewood indiscriminately breaking down trees. In addition, the indiscriminate burning of grasslands creates air pollution and loss of biodiversity. It is impossible to determine the extent of air pollution as the municipality does not have a measuring device but does have a draft **air quality management plan**.

The location of dipping tanks. Many of these dipping tanks are located near streams which can poison water supplies. Borrow pits which are not adequately rehabilitated. Drainage culverts placing can either hinder or promote gulley erosion

The proximity of waste water treatment works at both Lady Grey and Barkly East to rivers poses a risk as they could be susceptible to potential flood damage. Soil erosion, which is the highest in the JGDM area due to marginal soils being utilised for inappropriate agricultural practises.

The registration and management of solid waste disposal sites and lack of recycling. This however will change in the coming years with the building of new SWS in most urban areas.

Burning of waste and inadequate collection of waste leading to illegal dumping. Lack of human and financial capacity to implement environmental by-laws and act on environmental issues. This is changing due to the training of officials as peace officers.

Inappropriate land and hygiene practises leading to increased sedimentation and entrophication and pollution of fresh and groundwater sources. Increased invasion by alien and undesirable species like Slangbos and blue bush near Lady Grey. Limited protection of environmental sensitive areas. Poor and crumbing sanitation infrastructure (JGDM Environmental Management Plan 2011). Poor protection of vleis, wetlands and springs

In addition to the above, the Municipality struggles with flash flooding due to the terrain which results in rapid runoff and accelerated donga erosion. The geological nature of the soil and poor veld, animal and soil management results in large scale loss of topsoil.

4. Protection of Natural Assets

Whilst the Municipality is blessed with some of the most beautiful alpine scenery which is one of the prime factors for its tourism industry, very little is done to protect the environment and it lies in the hands of individual land owners to conserve this fragile environment.

The Municipality has a huge quantity of sandstone which is being mined and cut into bricks for building. A large quantity of sand is constantly mined for the making of bricks. The Municipality does not fund any projects which utilises these assets without a mining permit.

The District Municipality is running projects in the area to fence off and conserve springs. In general, environmental protection of assets is stressed in the SDF and the Municipality adheres to this in the planning of new developments. The protection of environmental assets, is poor due to lack of human and financial resources. Large scale education of the public is required as well as strong political will.

The Municipality is busy addressing the issue of poor management of its waste sites and is in the process of building new sites and closing down non-compliant waste management sites.

5. The Impact of Climate Change

In 1990 South Africa was responsible for about 1.2 % of the total warming effect which placed it within the top ten contributing countries in the world. The carbon dioxide equivalent emission rate per person in South Africa is about 10 T of Carbon dioxide and above the global average of 7 T per person per year. A recent study by the Countries Studies Project predicts that climate change will cause mean temperature increases in the range of between 1 to 3 degrees centigrade by the mid-21st century with the highest increases in the most arid parts of the country. A broad reduction of between 5 to 10 % decrease has been predicted for summer rainfall regions like Senqu. This is likely to be accompanied by an increased incidence of drought and floods with prolonged dry spells followed by intense storms. A marginal increase in early winter rainfall is predicted for the winter rainfall region. A rise in sea level is also predicted of about 0.9 m by 2100 (DEAT website 2000-2005)

Whilst there might be some debate on the effect of climate change, it is clear that the health sector, maize production, plant and animal biodiversity, water resources and rangelands are areas most vulnerable to climate change.

The main effects for Sengu would be:

- Water scarcity may increase in some areas. It is estimated that even without climate change, South Africa will use up most of its surface water resources within the next few decades. Climate change may also alter the magnitude, timing and distribution of storms that produce flood events.
- o Frequency of livestock disease outbreaks could be affected
- Maize production will decrease as the climate becomes hotter and drier resulting in the decrease of about
 10 to 20 % over the next 50 years.

Decrease in biomes by 38 to 55 % by 2050, decrease in species and an expansion of insect pests such
as the brown locust (DEAT website 2011)

6. Draft Climate Change Strategy

6.1. Climate Change Drivers

It is known that it is an increase in the worlds annual temperature due to an increase in the use of fossil fuel energy, poor environmental management practices and an increase in a built up environment which has resulted in a decrease in the ozone layer therefore allowing more heat to be generated and be trapped within the earth's atmosphere.

A climate change strategy therefore has to look at decreasing the factors which drive climate change and increasing other factors which will mitigate or decrease the effects of climate change.

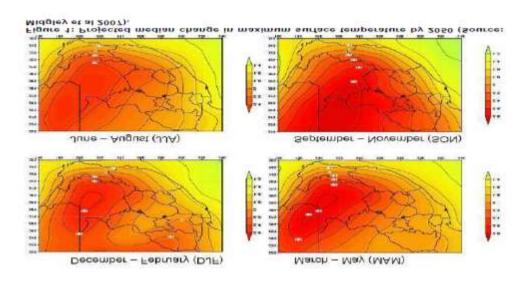
6.2. Effect of Climate Change

In the Senqu Municipality, the main effects of climate change will be as follows:

- An increase in temperature
- A change in precipitation
- A decrease in wind speed

6.2.1. An increase in temperature

The Eastern Cape Climate Change Response strategy of 2011 utilising the projections below indicates that there will be a steady increase in temperature for both summer and winter months.



Source: The Eastern Cape Climate Change Response Strategy 2011

What this means for the Municipality, is that in the spring months when temperatures are not very hot and most plants start preparing for their growing seasons is that these crops will require a lot more water. This will be an issue as traditionally the summer rainfall tends to come around December.

People and livestock will also require more water to prevent dehydration at a time when water stocks are low. The increase in heat will have an impact on the built environment in that it will reduce the lifespan of infrastructure in the environment. Tarred roads will melt and the this can create accidents as well as ruining the road surface. Concrete products will set too quickly thereby decreasing its strength and lifespan. Plastic products will degrade quicker releasing hothouse gases.

An annual increase of 1 degree centigrade will have a positive impact on annual crop net revenues for all farms except dryland. The increase in temperature will affect crop farm net revenues negatively in the summer farming season but positively in the winter season (CEEPA, 2006 Climate change and African agriculture). An increase in temperature will have a greater impact on communal farmers as a recent study done by CEEPA indicates that farmers with larger areas of ground will be better able to withstand the effects of climate change (CEEPA, 2006 Climate change and African agriculture).

The main impact that an increase in temperature will have is that it will lead to a decrease in snowfalls in the area. This is an important source of precipitation in the winter months. The increase in temperature will also result in an increase in the growth of bacteria and viruses and well as insect pests. The viruses, pests and plant diseases which would normally be killed off during the winter months or become dormant will now run rampant in an environment that does not have any resistance to these diseases, viruses and bacteria. This will have an effect on both flora and fauna.

6.2.2. A change in precipitation

The Eastern Cape Climate Change Response strategy of 2011 shows that there will be a decrease in precipitation in the areas bordering Walter Sisulu Municipality but an increase in precipitation towards the east of the Municipality. Rainfall will also come later in the year. The impact of this on Senqu Municipality will be great. A fall in precipitation of between 2 to 8 % by 2050 and 4 to 8 % by 2100 will affect dryland farms as well as small scale farmers, as it is estimated that crop net revenues will fall by 1.7 % to 5.3 % per hectare for the whole of South Africa. The decrease in precipitation in the areas bordering the Walter Sisulu and Elundini Municipalities will find that their traditional farming practices will no longer be viable.

An increase in precipitation will mean that there will be a greater impact on the environment. As has been previously mentioned, the soils in the area are highly erodible and an increase in precipitation and the strength of precipitation events means that there will be an increase in dongas caused by runoff. This decreases the amount of land available for grazing and settlement.

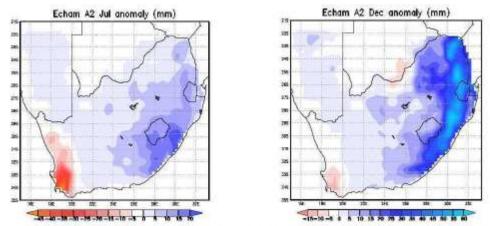


Figure 2: Projected change in total annual rainfall (mm month-1) for July and December (mid century) (Source, Midgley et al 2007).

Source: The Eastern Cape Climate Change Response Strategy 2011

An increase in the strength of rainfall events will result in flash floods and storm water runoff that cause destruction to property, the environment and death of livestock and people.

An increase in precipitation results in a decreased lifespan of roads and bridges as well as increased maintenance costs. Stormwater channels and bridges will need to be cleaned more often. Roads will experience greater runoff which results in the washing away of gravelled road surfaces.

There will also be an increase in the amount of rock falls due to the instability of the ground due to wet soil. This can result in road closures, destruction of houses and properties and even death.

6.2.3. A decrease in wind speed

A decrease in wind speed means that there will be a change in temperature and precipitation patters. Wind is important in precipitation as it mixes temperature and creates conditions for the formation of thunderstorms and hail.

6.3 Climate mitigating factors

6.3.1. Roads and bridges

There will also be an increase in the maintenance budget for roads, bridges and storm drainage. Bridges will have to be raised to cope with increased runoff. Roads in rural areas have to be built in a manner with many side drains or bumps which will keep the water off the road. These will have to be cleaned regularly which will be an increase in maintenance. Roads will have to be built on decreased gradients in order to minimize runoff.

In order to decrease the maintenance on roads and increase the lifespan the Municipality is looking at utilising interlocking paving. This has to be laid in a manner that allows water to soak into the paving so that runoff is decreased as well as its speed. Stormwater runoff channels have to be studied so that the water is drained away from human habitation and directed towards future storage facilities.

Paving needs to be of a lighter colour so that it reflects heat back into the atmosphere. The Municipality needs to explore options of changing the colour of tarred roads so that they are lighter in colour and reflect light and therefore heat back into the atmosphere.

6.3.2 Water storage and protection

The Municipality will look at increasing the amount of water storage in the area and implementing by laws which will legislate that all householders have tanks on their property to collect rainfall.

Protection of springs and vleis are important as these areas not only absorb water which will increase the severity and ferocity of floods but also act as additional water storage areas. These areas also play an important role in the environment for nesting birds and aquatic life.

An awareness campaign will be run to create awareness and stop people polluting their water sources through illegal dumping of waste.

Awareness campaigns also have to be run to remind people that this is a water poor region and how to conserve water. The district will be engaged to ensure that they run projects to reduce water leaks as well as install sanitation which requires less water to flush.

6.3.3. Agriculture

Senqu Municipality will work with farmers and the Department of Rural Development and Agrarian Reform to develop strategies that will increase the positive impacts while reducing the negative impacts for all types of farming. This involves veld management to increase the growth of vegetation cover and water wise farming methods to reduce the amount of water wastage.

Awareness campaigns on mulching and fertilising to prevent evaporation and rejuvenate the soil must be promoted. This will also decrease the amount of waste that is going into the solid waste sites.

6.3.4. Soil erosion

Soils in the Municipality are highly erodible. This is not helped by overgrazing, overstocking and poor veld management techniques. The Municipality will have to run programmes together with DRDAR and DEDEAT to

train communities on how to prevent donga erosion by keeping to defined paths and utilising gabions to prevent soil washing away. Replanting of vegetation will also reduce the risk of soil being washed away.

6.3.5 Burning

The indiscriminate burning of veld must be stopped. The harshest fines must be implemented. Agricultural communities must belong to CFA which will decide when and where burning will occur. Constant burning decreases veld cover therefore leading to increased runoff and a loss of vegetative cover.

The burning of wood and coal releases hothouse gases and increases temperature as well as often creating temperature inversions which trap the heat in the atmosphere. An awareness campaign on alternative heating sources such as gas and solar cookers must be developed. In addition, the DME must be approached to run awareness campaigns on safer forms of heating such as paraffin heaters rather than coal.

6.3.6. Insulation

Senqu Municipality will look at the possibility of developing building bylaws for people regarding insulation of their houses such as double glazing and the alignment of the building to the sun. This will help in decreasing costs of heating and cooling. This still needs to be investigated to determine the economic feasibility of enforcing the regulations in an economically depressed region.

6.3.7. Reduction of dark surfaces

Dark surfaces attract and retain heat. It is important therefore to implement bylaws which compel houseowners to paint their roof and external surfaces a light colour. Where possible in infrastructure building, lighter coloured surfaces must be chosen.

6.3.8. Planting of vegetation

Open bare areas attract and keep heat as well as increasing runoff and soil wash off. It also creates dust which is a pollutant that keeps heat trapped in the atmosphere. The planting of vegetation not only solves these problems but also decreases the amount of carbon dioxide in the atmosphere. It also increases the amount of moisture in the air. The Municipality will engage in a programme with DEDEAT on planting huge tracts of tree and vegetation cover like spekboom.

6.3.9. Utilisation of Renewable Energy Resources and recycling

The Municipality needs to increase the use of renewable energy sources in its own offices as well as ways in which to reduce its energy consumption such as lights and heaters on timer switches.

Although waste management is driving recycling programmes, it needs to increase its efforts on reducing and reducing the amount of waste produced by the Municipality. The Municipality should be the first in the region to ban single use plastics especially bottled water.

7. Draft Air Quality Management Plan

7.1 Air Quality Sources

Senqu Municipality has no industries or factories which produce pollutants. The main sources of air pollution are the following:

- Dust emissions
- Open burning
- Vehicle emissions
- Tyre burning, burning of rubber products and cables
- Making of bricks
- Pesticide spraying
- Spray painting
- Sand blasting
- Veld fires
- Residential fires

7.1.1. Dust emissions

Dust emissions are created by building industries or brick making activities. There are several brick making businesses in the area including Dukatole near Dibinkonzo. Other dust emissions are created by open ground.

7.1.2. Open burning emissions

This is created by persons burning either rubbish or garden refuse. This normally occurs in individual properties except in cases when it occurs on Municipal solid waste sites.

7.1.3. Vehicle emissions

Vehicles emit carbon dioxide naturally as part of the workings of the engine. Vehicles which are not serviced regularly or whose exhausts have holes emit even more emissions.

7.1.4. Tyre burning, rubber products and cables

Tyres are burnt for warmth whilst rubber products are either burnt to get rid of the product or to recover materials encased by the wire such as copper wire. This produces toxic and harmful fumes.

7.1.5. Making of bricks

A lot of dust is created during the making of bricks. It is also during the collecting of the material for bricks. Smoke is created by the firing of the kilns to bake the bricks.

7.1.6. Pesticide spraying

The spraying of pesticides creates a fine mist of pesticide which is then blown into adjacent areas. However, the area does not have many large-scale commercial farmers.

7.1.7. Spray painting

The area has some spray-painting businesses predominantly in Sterkspruit. A fine mist of paint is produced whilst spraying vehicles as well as the emissions of some gases. The businesses also emit dust from sanding.

7.1.8. Sand blasting

Sand blasting involves essentially dust emissions from the operations. There are not many businesses of this nature in the area.

7.1.9. Veld fires

The emissions from burning veld whether controlled or not result for the majority of emissions in the Municipality. The problem is that the fires create their own weather which has an impact on the climate.

7.1.10. Residential fires

Fires in homes either for heat or cooking utilise either coal or wood. Coal fires emit carbon dioxide and even acid rain. Wood fires are less toxic but do result in degradation of the environment.

7.2 Mitigating Factors

7.2.1. Dust emissions

Dust emissions can be mitigated by paving the area from which the dust is emitting or utilising dust palliatives or suppressants. Other ways are by planting ground covers or other vegetation to cover the bare ground. One can even utilise things which bind the ground such as sawdust.

7.2.2. Open burning emissions

This can be mitigated through education whereby people can be trained to utilise garden waste and by reducing their waste output. Permission has to be received from the Municipality before any burning occurs as per the bylaw on air quality.

7.2.3. Vehicle emissions

Drivers who drive these vehicles will be stopped and served notices to repair the issue. Should they not comply, they will be fined as per the bylaw.

7.2.4. Tyre burning, rubber products and cables

This is illegal and not allowed under any circumstances.

7.2.5. Making of bricks

This can be emitted by utilising new firing techniques which reduce the amount of fuel required.

7.2.6. Pesticide spraying

Pesticide spraying is prohibited except under the fertiliser, farm feeds, agricultural remedies and stock remedy Act No 36 of 1947.

7.2.7. Spray painting

The emissions from spray painting are drastically reduced when spray painting is reduced to an approved spray room or booth. These rooms or booths have to be authorised and permission sought to undertake the activity.

7.2.8. Sand blasting

Sand blasting emission is reduced by limiting the activity to areas that have dust extraction measures.

7.2.9. Veld fires

The emissions from burning veld are reduced when the activity takes place under permission of fire protection authorities. They regulate the times of year and days when veld can be burned. Authority is only given to burn when there is no wind and no drought conditions.

Unfortunately, veld fires are not controlled in communal areas and no organisation gives authority for burning. In non communal areas, some farmers do not belong to fire protection associations and burn as they please.

7.2.10. Residential fires

Residential fires are not regulated. Education on how to make fires can reduce the amount of fuel utilised which reduces the amount of smoke produced.

8. Regulation of Air Quality Emissions

The regulation of the emissions is detailed in the air quality bylaw. Regulation and enforcement of the bylaw is by a declared Peace Officer or a Traffic Officer.

CHAPTER TWO: DEMOGRAPHIC ANALYSIS

1.Demographic / Population Analysis

1.1. Socio - economic indicators

1.1.1. Population Dynamics

Senqu Municipality has a population of 134 150 which has grown to 140,720 (Statsaa, 2016). This makes it the most populous municipality in the Joe Gqabi district. This slight increase in population is due to births but it is not a significant increase. It is only a 1 % increase. The Eastern Cape in total in 2015 only has a population of 6 916 200 which makes up 12,6% of the national total (StatsSA 2016). Provincially, for the period 2011–2016 it is estimated that approximately 243 118 people will migrate from the Eastern Cape (StatsSA 2016).

Household numbers are increasing from 33 904 (2001) to 38 046 (2011) with a slight drop to 35 597 in 2016 (Statssa,2016). This is due to the effects of urbanisation and participation in a world economy which means that the cost of large families and households are prohibitive. This is shown in the statistics which show that the average household size has dropped from 4 in 2001 to 3.5 in 2011 and 4 in 2016 (Statssa,2016).

Table 1: Average Household Size

Municipality	To	otal populat	ion	N	lo of H/hold	Avera	rage h/hold size		
Multicipality	1996	2001	2011	1996	2001	2011	1996	2001	2011
Joe Gqabi	324118	336413	337853	71162	84835	97775	4.6	4	3.5
Elundini	134077	135389	131656	29549	33209	37854	4.5	4.1	3.5
Senqu	129673	134326	131981	28056	33904	38046	4	4	3.5
Walter Sisulu	60369	66698	74216	15557	17722	21875	4.5	3.8	3.4
EC Total	6036337	6163009	6246143	1303287	1481640	1687385	4.6	4.2	3.7

Source: Statsaa Census 2011

The dominant home language is lsi Xhosa, isiHlubi, seSotho, Afrikaans and English. A larger part of isiHlubi speakers can be found around the Sterkspruit area.

1.2. Rural vs. Urban Population

According to the 2001 Census, 83.5% of households are rural in nature (StatsSA). Whilst it is difficult to determine this figure with any accuracy from the 2011 census, indications are that it is at least around 70 %. This dynamic is shifting with the phenomenon of urban in migration occurring in Senqu Local Municipality. The majority of which is situated around the town of Sterkspruit (SDF 2016). This simply means that people are moving to live in villages

which are expanding towards the urban centre of Sterkspruit. The concept of a rural countryside with scattered homesteads is disappearing, to be replaced by many villages growing towards each other creating rural urbanisation.

There is an also an out migration of people both out of the rural areas to the urban areas and from JGDM to other districts. An inward migration from Lesotho to Mt Fletcher and Sterkspruit is also being experienced (Joe Gqabi WSDP 2010). "Between 2006 and 2016 the population growth averaged 0.33% per annum which is significantly lower than the growth rate of South Africa as a whole (1.54%). Compared to Joe Gqabi's DM average annual growth rate (0.65%), the growth rate in Senqu's population at 0.33% was about half than that of the district municipality (SERO,2017:10)".

"Senqu's population is projected to grow at an average annual rate of 0.9% from 142 000 in 2016 to 148 000 in 2021 (SERO,2017:11)." The population projection shows an estimated average annual growth rate of 0.9% between 2016 and 2021 against the "average annual growth for Joe Gqabi District Municipality, Eastern Cape Province and South Africa at 1.1%, 1.0% and 1.4% respectively (SERO,2017:12)".

1.3. Human Settlements

Senqu is a predominantly rural area, characterised by small settlements, limited urbanisation and subsistence agriculture. The majority (85.74%, 2001 Census) of households are rural in nature, including rural villages and farm households and the overwhelming majority (93.27%) of the local population live in the Sterkspruit subregion. This dynamic is shifting with urban in-migration where "people are moving to live in villages which are expanding towards the urban centre of Sterkspruit. The concept of a rural countryside with scattered homesteads is disappearing." (Senqu IDP 2011).

1.4. Gender and Age Table 2: Population by gender.

	Male	Female	Total
Senqu	66,400	75,400	142,000
Elundini	70,300	74,700	145,000
Walter Sisulu	41,800	44,200	86,000
Joe Gqabi	178,000	194,000	373,000

Source: IHS Markit Regional eXplorer version 1156

The male/female split in population was 88.1 males per 100 females in 2016. The Municipality has more females (53.17%) than males due to high out migration of males looking for work due to historical factors. In total there

were 75 400 (53.17%) females and 66 400 (46.83%) males which differs to the district average of females being 52.12% (Ecsecc,2017:13).

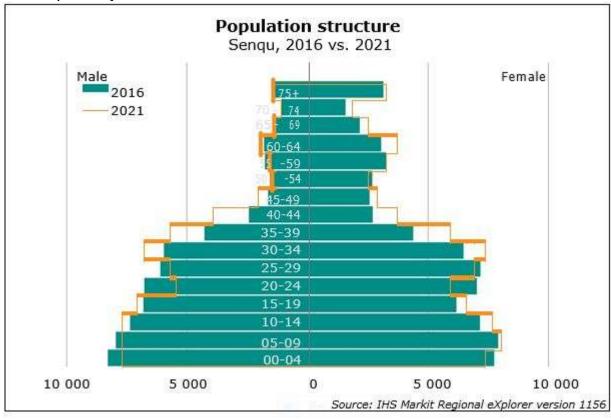


Chart 1. Population Pyramid 2016 vs 2021

The population pyramid shows that in the future there is a decrease of young potential work force aged between 20 to 34 from 27.9 % to 25.7 % as well as a decrease of young children aged between 0 to 14 years from 32.7 % to 31.4%. However, the fertility rate is expected to increase. (Ecsecc, 2017:13).

The largest population group is between 0-14 years of age who make up 32.7 % of the population followed by age 22 to 44 at 27.9 % and then youth (15-24). This share of population is within the babies and kids (0-14 years) age category with a total number of 46 400 or 32.7% of the total population. The age category with the second largest number of people is the young working age (25-44 years) age category with a total share of 27.9%, followed by the teenagers and youth (15-24 years) age category with 26 800 people (Ecsecc,2017:14). This indicates a very youthful population that the LED Strategy needs to find employment opportunities for in the future.

A comparison between the Senqu population pyramids of 2006 and 2016 indicate that persons aged 20-34 increased from 24.8 % in 2006 to 27.9 % in 2016 whilst persons aged 0-14 decreased from 2006 to 2016 from 34.2 % to 32.7 %. The difference between male and female populations was small at 12.5 % for females and 12.3 % for males in 2016 unlike in 2006 where males formed 13.3 % of the population with females 14.6 % (Ecsecc, 2017:15). If the population of 2016 is compared with that of South Africa as a whole it shows that there

is a higher fertility rate in the municipality and that the number of children aged 0-14 years is larger at 32.7 % as opposed to 29.2 % (Ecsecc, 2017:15).

1.5. Population by population group, gender, age and households

In 2016, the Senqu Local Municipality comprised of 40 500 households which is an average annual growth rate of 1.15% in the number of households from 2006 to 2016. The average household size in the Senqu Local Municipality is decreasing from approximately 3.8 individuals per household to 3.5 persons per household in 2016 (Ecsecc,2017:17). The composition of the households by population group shows that Africans are the largest group of 97.3% followed by whites at 1.2% and then Coloureds at 0.9%. The smallest population group by households is the Asian population group with only 0.6% in 2016 (Ecsecc, 2017:17).

Table 3. Population by population group, gender and age.

	Afric	an	W	hite	Coloured	
	Female	Male	Female	Male	Female	Male
00-04	7,62	8,14	31	29	94	89
05-09	7,8	7,82	41	41	76	59
10-14	7,03	7,24	48	33	81	69
15-19	6,07	6,66	25	29	89	91
20-24	6,94	6,61	25	30	60	94
25-29	7,06	5,94	45	59	71	51
30-34	6,37	5,78	36	34	67	67
35-39	4,26	4,13	64	46	50	53
40-44	2,6	2,31	44	50	62	45
45-49	2,47	1,51	57	65	51	48
50-54	2,59	1,46	65	49	40	50
55-59	3,22	1,65	52	71	7	34
60-64	3,02	1,73	33	56	16	0
65-69	2,12	1,34	52	30	6	14
70-74	1,54	1,04	35	23	17	18
75+	3,06	1,29	76	35	9	17
Total	73,8	64,7	728	683	795	799

Source: IHS Markit Regional eXplorer version 1156

The number of female headed households is quite high and can be ascribed to migrant and commuter labour which has resulted in many households having a woman as the head of the household and the chief breadwinner living away from the home. These impact on the type of development that may occur, especially with regards to manual labour-type employment (SDF,2011). The good news is that female headed households have dropped from 52.2 % (2001) to 50.5 as can be seen in the table below (Statsaa, 2011).

It should be noted that the number of child headed households have also dropped. However, this statistic should be treated with caution as these households tend to shy away from officialdom.

Table 4: Female headed households

1996		2001		2011		% of Female headed households			
Municipality	Women headed		Women headed H/H	Total H/H	Women headed H/H	Total H/H	1996	2001	2011
Joe Gqabi	38205	71084	43651	84835	47646	96645	53.7	51.5	49.3
Elundini	17675	29533	18610	33209	19418	37293	59.8	56	52.1
Senqu	15514	28018	17696	33904	19077	37754	55.4	52.2	50.5
Maletswai	2631	6978	4160	9488	5243	11909	37.7	43.8	44
Gariep	2385	6556	3185	8234	3909	9699	36.4	38.7	40.3
EC Total	646164	1301964	754023	1481640	825846	1664654	49.6	50.9	49.6

Source: Statsaa 2011

Table 5: Child headed households

		1996			2001		2011			
	Children		% child	Children		% child	Children		% child	
	headed	Total	headed	headed	Total	headed	headed	Total	headed	
Municipality	H/H	H/H	H/H	H/H	H/H	H/H	H/H	H/H	H/H	
Joe Gqabi	2214	71162	3.1	1759	84835	2.1	1176	97775	1.2	
Elundini	1103	29549	3.7	781	33209	2.4	540	37854	1.4	
Senqu	915	28056	3.3	804	33904	2.4	503	38046	1.3	
Maletswai	95	6990	1.4	109	9488	1.1	78	12105	0.6	
Gariep	101	6587	1.5	64	8234	0.8	55	9770	0.6	
EC Total	29900	1303287	2.3	19210	1481640	1.3	16712	1687385	1	

Source: Statsaa 2011

1.6. HIV and AIDS Estimates

In 2016, 17 500 people in the Senqu Local Municipality were infected with HIV which reflected "an increase at an average annual rate of 2.43% since 2006, and in 2016 represented 12.36% of the local municipality's total population. Joe Gqabi District Municipality had an average annual growth rate of 2.77% from 2006 to 2016 in the number of people infected with HIV, which is higher than that of the Senqu Local Municipality. The number of infections in Eastern Cape Province increased from 622,000 in 2006 to 786,000 in 2016. When looking at South Africa as a whole, it can be seen that the number of people that are infected increased from 2006 to 2016 with an average annual growth rate of 1.67% (Ecsecc, 2017:19).

Table 6: Number of HIV positive People, 2006-2016

	Senqu	Joe Gqabi	Eastern Cape	National	Senqu as % of JGDM	Senqu as % of Province	Senqu as % of National	
2006	13,8	34,1	622	5,320,000	40.4%	2.2%	0.26%	
2011	14,7	37,3	676	5,680,000	39.5%	2.2%	0.26%	
2016	17,5	44,8	786	6,280,000	39.1%	2.2%	0.28%	
Average Annual growth								
2006- 2016	2.43%	2.77%	2.37%	1.67%				

Regional eXplorer version 1156

Source: IHS Markit

1.7. Population Density

Senqu Municipality in 2016 has a higher population density than Joe Gqabi district at 19.3 people per square kilometre compared to 14.5 people per square kilometre. This is an increase from 2006 of 18.71 which is an annual growth rate of 0.33%. This was the lowest average annual growth rate in the District Municipality. This average is however less than the Eastern Cape Province of 41.5 per square kilometre (Ecsecc, 2017:70-71).

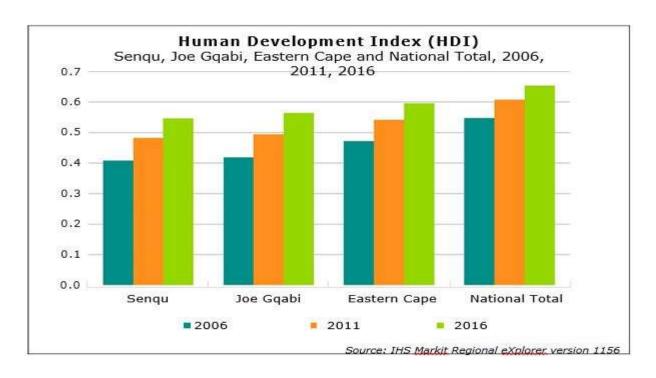
2. Development Indicators

"Indicators of development, are used to estimate the level of development of a given region in South Africa relative to the rest of the country. Another indicator that is widely used is the number (or percentage) of people living in poverty. Poverty is defined as the deprivation of those things that determine the quality of life, including food, clothing, shelter and safe drinking water (Ecsecc, 2017:56)".

2.1. Human Development Index (HDI)

In 2016 Senqu Local Municipality had an HDI of 0.545 compared to the Joe Gqabi District Municipality with an HDI of 0.564, 0.596 of Eastern Cape and 0.653 of National Total as a whole. This means that Senqu Municipality has a lower HDI than the Eastern Cape. However South Africa's HDI increased at an average annual growth rate of 1.79% which was lower than the Senqu rate of 2.96% (Ecsecc,2017:56). This indicates that improvements are being made.

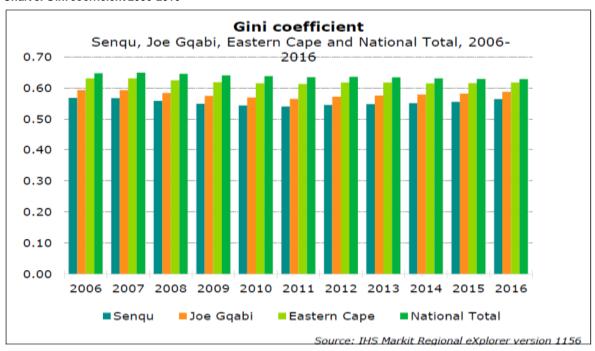
Chart 2: HDI



2.2. Gini Coefficient

"The Gini coefficient is a summary statistic of income inequality. It varies from 0 to 1. If the Gini coefficient is equal to zero, income is distributed in a perfectly equal manner, in other words there is no variance between the high and low-income earners within the population (Ecsecc, 2017:57)". "In 2016, the Gini coefficient in Senqu Local Municipality was at 0.564, which reflects a marginal decrease in the number over the ten-year period from 2006 to 2016. The Joe Gqabi District Municipality and the Eastern Cape Province, both had a more unequal spread of income amongst their residents (at 0.587 and 0.617 respectively) when compared to Senqu Local Municipality (Ecsecc, 2017:58)"

Chart 3. Gini coefficient 2006-2016



2.3 Poverty

"In 2016, there were 94 100 people living in poverty, using the upper poverty line definition, across Senqu Local Municipality - this is 8.22% lower than the 103 000 in 2006. The percentage of people living in poverty has decreased from 74.79% in 2006 to 66.40% in 2016, which indicates a decrease of 8.39 percentage points. In 2016, the population group with the highest percentage of people living in poverty was the White population group with a total of 0.6% people living in poverty, using the upper poverty line definition. The proportion of the White population group, living in poverty, decreased by -0.411 percentage points, as can be seen by the change from 0.64% in 2006 to 1.05% in 2016. In 2016 67.44% of the African population group lived in poverty, as compared to the 76.11% in 2006 (Ecsecc, 2017:61)".

Table 7. Percentage of people living in poverty by population group 2006-2016

	African	White	Coloured
2006	76.1%	0.6%	54.9%
2007	74.8%	1.0%	50.8%
2008	76.0%	1.6%	50.8%
2009	75.5%	1.7%	49.1%
2010	73.4%	1.2%	48.8%
2011	72.2%	0.8%	49.8%
2012	70.9%	0.8%	49.0%
2013	69.6%	0.8%	47.7%
2014	69.4%	0.8%	47.4%
2015	68.2%	0.9%	46.0%
2016	67.4%	1.0%	45.7%

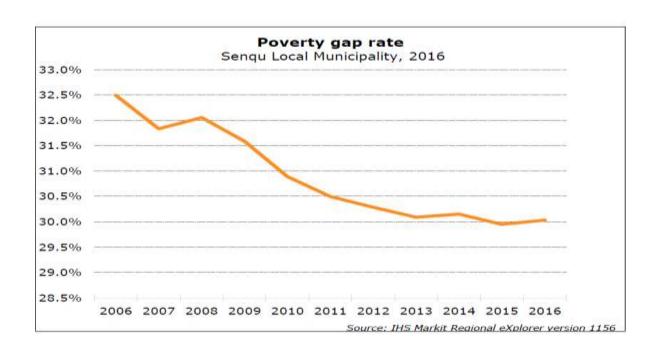
Source: IHS Markit Regional eXplorer version 1156

District wide, Elundini Municipality has the highest percentage of people living in poverty, with a total of 69.5% whilst the lowest percentage of people living in poverty can be observed in the Walter Sisulu Municipality with a total of 51.2% (Ecsecc, 2017:62).

The poverty gap measures the depth of poverty by measuring the average distance of the population from the poverty line and is expressed as a percentage of the upper bound poverty line, as defined by StatsSA. "It is estimated that the poverty gap rate in Senqu Local Municipality amounted to 30.0% in 2016 - the rate needed to bring all poor households up to the poverty line and out of poverty. In 2016, the poverty gap rate was 30.0% and in 2006 the poverty gap rate was 32.5%, it can be seen that the poverty gap rate decreased from 2006 to 2016, which means that there were improvements in terms of the depth of the poverty within Senqu Local Municipality (Ecsecc, 2017:63)".

"In terms of the poverty gap rate for each of the regions within the Joe Gqabi District Municipality, Elundini local municipality had the highest poverty gap rate, with a rand value of 30.6%. The lowest poverty gap rate can be observed in the Walter Sisulu local municipality with a total of 28.4% (Ecsecc, 2017:63)".

Chart 4: Poverty Gap Rate



2.4. Education, Literacy and Skills Level

The level of education and skills levels in Senqu Municipality is low even though the number of people without any schooling did "decrease from 2006 to 2016 with an average annual rate of -4.14%, while the number of people within the 'matric only' category, increased from 7,120 to 12,000. The number of people with 'matric and a certificate/diploma' increased with an average annual rate of 2.45%, with the number of people with a 'matric and a Bachelor's' degree increasing with an average annual rate of 2.88%. Overall improvement in the level of education is visible with an increase in the number of people with 'matric' or higher education (Ecsecc, 2017:65)".

Table 8. Highest level of education 15+2006-2016.

	Senqu	JGDM	E Cape	National	Senquas % of JGDM	Senquas % of National
No schooling	8920	20600	328000	2380000	43.3%	0.38%
Grade 0-2	3930	9720	123000	712000	40.5%	0.55%
Grade 3-6	14900	39200	561000	3180000	37.9%	0.47%
Grade 7-9	20000	55500	934000	6030000	36.0%	0.33%
Grade 10-11	18100	45200	958000	8140000	40.1%	0.22%
Certificate/diploma without matric	180	581	14500	176000	30.9%	0.10%
Grade 12 only	11900	33400	841000	10100000	35.8%	0.12%
Grade 12 certificate/diploma	2710	7660	184000	1960000	35.3%	0.14%
Bachelor's degree	1230	4130	137000	16000000	29.8%	0.08%
Postgrad degree	506	1760	50700	693000	28.7%	0.07%

Source: IHS Markit Regional eXplorer version 1156

"A total of 66 100 individuals in Senqu Local Municipality were considered functionally literate in 2016, while 29 200 people were considered to be illiterate. Expressed as a rate, this amounts to 69.33% of the population, which is an increase of 0.11 percentage points since 2006 (58.30%). The number of illiterate individuals decreased on average by -2.49% annually from 2006 to 2016, with the number of functional literate people increasing at 2.31% annually Ecsecc,2017:68)". This is a very low rate when in order to participate in the world economy high literacy and skills rates are required.

2.5. Crime

Crime is high in the municipality especially with stock theft. Cross border stock theft is a big problem as is violent crime and assaults on women. Overall crime increased from 2006 to 2016 at an average annual rate of 0.06%. Violent crime has decreased by 0.00% since 2005/2006, while property crimes increased by 0.62% between the 2005/2006 and 2015/2016 financial years (Ecsecc, 2017:72-73). This statistic does not show the true rates as many rural people live far from police stations and do not always report crime. Senqu Municipality has the second highest overall crime index at 89.7 of all JGDM Municipalities (Ecsecc, 2017:72-73).

2.6. Labour

"The labour force of a country consists of everyone of working age (above a certain age and below retirement) that are participating as workers, i.e. people who are actively employed or seeking employment. This is also called the economically active population (EAP). People not included are students, retired people, stay-at-home parents, people in prisons or similar institutions, people employed in jobs or professions with unreported income, as well as discouraged workers who cannot find work (Ecsecc, 2017:37)".

Table 9: Working age population in Senqu, JGDM, EC & National 2006 -2016

	Sen	Senqu		Joe Gqabi		Eastern Cape		National Total	
	2006	2016	2006	2016	2006	2016	2006	2016	
15-19	18,4	13	45,9	33,2	803	634	5,290,000	4,550,000	
20-24	16,9	13,8	38,4	36,5	701	694	5,260,000	5,000,000	
25-29	10,5	13,3	26,4	35,9	530	684	4,550,000	5,620,000	
30-34	6,62	12,4	17,1	31,8	355	589	3,570,000	5,300,000	
35-39	5,09	8,66	13,5	23,2	288	438	2,930,000	4,240,000	
40-44	4,93	5,13	13,2	14	286	298	2,610,000	3,120,000	
45-49	5,04	4,22	13,9	11,6	286	247	2,290,000	2,530,000	
50-54	4,68	4,25	12,4	11,7	241	249	1,880,000	2,260,000	
55-59	4,22	5,03	11,6	13,2	205	249	1,520,000	1,990,000	
60-64	3,28	4,86	8,76	12,4	171	207	1,170,000	1,610,000	
Total	79,669	84,619	201,29	223,427	3,866,790	4,289,261	31,071,485	36,220,290	

Source: IHS Markit Regional eXplorer version 1156

The working age population in Senqu in 2016 was 84 600, increasing at an average annual rate of 0.60% since 2006. For the same period the working age population for Joe Gqabi District Municipality increased at 1.05% annually, while that of Eastern Cape Province increased at 1.04% annually. South Africa's working age population has increased annually by 1.55% from 31.1 million in 2006 to 36.2 million in 2016 (Ecsecc, 2017:37)". Whilst in theory, a higher or increasing population dividend is supposed to provide additional stimulus to economic growth as more people have money to consume goods, the current climate in South Africa is that there has been a decrease in jobs and an increase in social dependency.

The economically active population (EAP) is defined as the number of people (between the age of 15 and 65) who are able and willing to work, and who are actively looking for work. It includes both employed and unemployed people.

Table 10: Economically Active Population (EAP) - Sengu, JGDM, EC & National 2006-2016.

	Senqu	JGDM	E Cape	National	Sengu as % of JGDM	Senqu as % of E Cape
2006	30,3	86,9	1,840,000	17,500,000	34.9%	1.65%
2007	30,6	87,7	1,850,000	18,000,000	34.9%	1.66%
2008	30,7	87,3	1,840,000	18,400,000	35.2%	1.67%
2009	30,1	85,2	1,790,000	18,300,000	35.3%	1.68%
2010	29,2	82,5	1,730,000	18,100,000	35.4%	1.68%
2011	29,6	82,9	1,740,000	18,300,000	35.7%	1.70%
2012	30	84,3	1,770,000	18,700,000	35.6%	1.70%
2013	31,6	88,9	1,840,000	19,300,000	35.6%	1.72%
2014	33,9	95,2	1,940,000	20,100,000	35.6%	1.75%
2015	35,7	100	2,000,000	20,800,000	35.7%	1.78%
2016	36,9	103	2,060,000	21,300,000	35.7%	1.80%
Average Annual growth						
2006-2016	2.00%	1.75%	1.12%	1.97%		

Source: IHS Markit Regional eXplorer version 1156

"Senqu Local Municipality's EAP was 36 900 in 2016, which is 26.06% of its total population of 142 000, and roughly 35.73% of the total EAP of the Joe Gqabi District Municipality. From 2006 to 2016, the average annual increase in the EAP in the Senqu Local Municipality was 2.00%, which is 0.251 percentage points higher than the growth in the EAP of Joe Gqabi's for the same period (Ecsecc, 2017:38)".

In 2006, 22.1% of the total population in Senqu Local Municipality were classified as economically active which increased to 26.1% in 2016. Compared to the other regions in Joe Gqabi District Municipality, Walter Sisulu local municipality had the highest EAP as a percentage of the total population within its own region relative to the other regions. On the other hand, Elundini local municipality had the lowest EAP with 22.6% people classified as economically active population in 2016 (Ecsecc, 2017:38)".

2.7. Labour Force Participation & Unemployment Rate
The labour force participation rate (LFPR) is the Economically Active Population (EAP) expressed as a percentage of the total working age population.

Table 11: The Labour Force Participation Rate - 2006-2016

	Senqu	Joe Gqabi	Eastern Cape	National Total
2006	38.0%	43.2%	47.6%	56.4%
2007	38.2%	43.2%	47.3%	57.0%
2008	38.3%	42.7%	46.5%	57.4%
2009	37.4%	41.2%	44.9%	56.2%
2010	36.1%	39.5%	42.9%	54.5%
2011	36.4%	39.3%	42.6%	54.3%
2012	36.8%	39.7%	43.1%	54.7%
2013	38.5%	41.3%	44.4%	55.7%
2014	40.9%	43.8%	46.2%	57.1%
2015	42.6%	45.4%	47.3%	58.1%
2016	43.7%	46.3%	47.9%	58.8%

Source: IHS Markit Regional eXplorer version 1156

"Senqu Local Municipality's labour force participation rate increased from 38.03% to 43.66% which is an increase of 5.6 percentage points. The Joe Gqabi District Municipality increased from 43.17% to 46.28%, Eastern Cape Province increased from 47.58% to 47.93% and South Africa increased from 56.37% to 58.77% from 2006 to 2016. The Senqu Local Municipality labour force participation rate exhibited a higher percentage point change compared to the Eastern Cape Province from 2006 to 2016. The Senqu Local Municipality had a lower labour force participation rate when compared to South Africa in 2016 (Ecsecc, 2017:39)".

The unemployment rate is an efficient indicator that measures the success rate of the labour force relative to employment. In 2006, the unemployment rate for Senqu was 28.3% and decreased overtime to 27.1% in 2016. The gap between the labour force participation rate and the unemployment rate decreased which indicates a negative outlook for the employment within Senqu Local Municipality (Ecsecc,20018"40)". In terms of race the Black African population are in the majority. In fact, over 90% of the population are Black African followed by Whites who are just slightly higher than the coloured population. This indicates that the municipality must ensure that the majority of its communication to the public is in the relevant African languages apart from English and Afrikaans.

3. Migration Plan

Senqu Municipality has no migration plan in place as funding still has to be sourced for this. This does have to be addressed as the Municipality borders on the Kingdom of Lesotho and has many illegal aliens who reside within the municipal area. The Municipality is looking at partnerships with government departments on how to address this issue as it is both a problem in that resources are drained and no taxes paid but also an opportunity in terms of trade and skills being imported into the region. Another in-migration which is occurring is that of Bangladeshi and Chinese nationals who run and operate many of the small shops in rural areas. This does create problems, when they rent or run shops out of RDP houses. The money generated by them does not return to the economy, as in general they either buy in bulk from Lesotho or in Bloemfontein. The Departments of Trade and Industry, Home Affairs and SARS need to assist the municipality in ensuring that the region benefits from these economic activities. It needs to be noted that these shop keepers are a boon to local communities as they provide a service which the community would otherwise be forced to travel long distances to access.

4. Population Concerns

The Municipality has a very high youthful population which indicates a high need for employment. There is also a greater need for secondary and tertiary education in the region. However, the only tertiary opportunities are offered outside the region. The traditional employment opportunities in agriculture and the commercial sector for low skilled workers do not appeal to the better educated and more global orientated youth of today. This is why the Municipality in its LED strategy is aiming to develop entrepreneurs in various service sectors in order to cater for this gap. However greater assistance is required from the Department of Education and Higher Education to provide the necessary skills and institutions to build the entrepreneurial mind set.

The other population concern is that of the influx of Lesotho citizens. The border is porous and there has always been traditional movement between the two countries unhindered by border posts. As a result, there is a greater demand for educational, health and housing. Thus, all of these departments come under pressure to provide services for persons who have been born in South Africa and lived here but without any documentation. In a sense, these people are not foreigners but are in fact South Africans. Their illegal status causes many social problems for them and their families and the Department of Social Development is often faced with abandoned children without papers.

5. Incorporation of Population Issues into Planning

Table 12: Population issues and efforts to mitigate

Issue	Status Quo	Proposed Sector intervention	
Gender and age	Youth consitute more than 51% of the total	Youth development to be strenghtened. LED Strategies to have relevant	
	population	youth development initiatives	
	55% of population are females		
HIV and AIDS	High levels of prevalence	Focus on awareness campaigns and access to treatment	
		Strengthen and implement the HIV and AIDS Strategy	
Migration	Higher out-migration rate which is above provincial	Local Economic Development strategy to deal with business retention	
	rate	and attraction. Introduce small town regeneration programmes	
Overall population	Stable population growth throughout the District	Increase in housing need to be reflected in the HSP	

Table 13; Sustainable Development Goals

Sustainable Development Goal	Strategic focus areas	Key programmes
Goal 1: No Poverty	No Poverty - End poverty in all its forms everywhere	
Goal 2: Zero Hunger	Increase agricultural production Increase investment in agriculture	Agri parks
Goal 3: Good Health and Well-being	Enforcement of traffic by laws to prevent deaths	Employee wellness programmes Increase traffic police
Goal 4: Quality Education	Promotion of access to all bursaries by communities Skills programmes Internships	Municipal Bursaries Training Internships
Goal 5: Gender Equality	Employment Equity Plan	Recruitment according to EEP
Goal 6: Clean Water and Sanitation	DM function	
Goal 7: Affordable and Clean Energy	Utilising solar power in mountainous areas	Solar geyser and electricity programme
Goal 8: Decent Work and Economic Growth	Functioning Local Labour forum Training for LLF	EPWP CWP
Goal 9: Industry, Innovation and Infrastructure	Build infrastructure to promote investment	Regular sittings of the Economic development forum
Goal 10: Reduced Inequalities	Increase community skills to enable better work opportunities	Utilise social investment programmes of the private sector
Goal 11: Sustainable Cities and Communities	SDF SPLUMA	Enforcement of town Planning legislation
Goal 12: Responsible Consumption and Production	Waste awareness campaigns to make people aware of responsible consumption	Waste recycling programmes
Goal 13: Climate Action	Climate change strategy	Training on climate change reduction strategies
Goal 14: Life Below Water	No marine resources in the area	
Goal 15: Life on Land	Donga filling	Training on stock management reduction Donga filling programmes through DRDAR
Goal 16: Peace, Justice and Strong Institutions	Participate in IGR forums around safety	Regular sitting of Integrated Community Safety forum
Goal 17: Partnerships for the Goals	Improve IGR relationships	Develop partnerships & MOU's

6. Conclusion

The implications of the population studies of Senqu indicate a youthful population with low skills levels and high unemployment. The majority of the population live in rural villages and rely on social grants. There is high migration to the more urban areas inside and outside the municipality for employment and educational opportunities. The high out migration to areas outside the municipality has an annual season with persons returning for Easter and Christmas holidays. Persons also tend to return to the traditional areas when they are faced with illnesses that require high caring from relatives

CHAPTER THREE: SOCIO – ECONOMIC AND LED ANALYSIS

1. Economic Overview

The major world economies experienced an economic depression in 2007 from which they are slowly starting to emerge. A recent IMF report states that "world economic growth is expected to rise from 3.1 percent in 2016 to 3.5 percent in 2017 and 3.6 percent in 2018". However, "while growth is still expected to pick up notably for the emerging market and developing economies group, weaker than-expected activity in some large countries has led to small downward revisions to the group's growth prospects for 2017 (Ecsecc,2017:4). South Africa is one of these countries which is expected to show a slow growth. "According to the IMF, South Africa's economic growth is projected to increase to 1 percent in 2017. This is a 0.2 of a percentage point more than an earlier projection of 0.8 percent. However, South Africa's National Treasury expects growth of 1.3 percent in 2017 (Ecsecc,2017:4). This is not a reasonable assumption as the South African Economy has experienced 3 recessions from 1997 to present due to the secondary and tertiary sectors recorded negative growth rates.

In 2017, the "trade and manufacturing industries were the major heavyweights that stifled production, with trade falling by 5,9% and manufacturing by 3,7%. On the positive side, agriculture and mining industry contributed positively to growth, but not enough to avoid the recession. Trade experienced production falls across the board, particularly in catering and accommodation, and wholesale trade. Manufacturing found itself hamstrung by lower production levels primarily in food and beverages and petroleum and chemical products (Ecsecc, 2017:4)".

"The Eastern Cape contributed 7.5% to national GDP in 2015 and 9.1% to total South African employment in the third quarter of 2016. Despite possessing a significant share of the country's manufacturing sector, estimated at approximately 7.5%, primarily centred on the automotive industry in the two metros, the regional economy continues to be dominated by the non-tradable sectors (trade, finance and general government services) (SERO,2017: XV11-XV111).

Table 14: EC Macro-economic Indicators and Projections 2014-2018

	2014	2015	2016	2017	2018
GDP at current prices (R billion)	228.9	230.3	231.3	233.6	237.3
Real GDP growth (%)	1.0	0.6	0.4	1.0	1.6

Source: Urban-Econ calculations based on StatsSA, 2016

"The GDP growth rate of the Eastern Cape economy has declined sharply over the last decade from a high of 5.3% per annum in 2007 to 0.6% in 2015. This decline in the province's GDP growth rate however, is in line with the national trend. The two largest economies in the Eastern Cape, Nelson Mandela Bay and Buffalo City, experienced low GVA-R growth rates in 2015 of 0.9% year-on-year. Alfred Nzo exhibited the highest growth in the province at 2.9%, but it should be noted that this growth is occurring off a low base and is more difficult to estimate given the relatively small size of the district's population (SERO,2017: XV11-XIX)".

Table 15: EC DM (GVA-R)

	GVA-R (R billions), 2015	GVA-R Growth Rate (%), 2015
Sarah Baartman	18.8	1.6
Amathole	14.5	1.6
Chris Hani	16.3	1.9
Joe Gqabi	7.2	2.3
O.R. Tambo	20.9	2.0
Alfred Nzo	9.8	2.9
Nelson Mandela Bay	81.2	0.9
Buffalo City	41.2	0.9

Source: Urban-Econ calculations based on Quantec, 2017b

"The Eastern Cape contributed 4.5% of the total South African exports and 5.2% of the country's total imported merchandise in 2015. Between 2014 and 2015, total mechanise imports grew by 18.4% compared to 12.4% for exported merchandise. This high growth rate resulted in the Eastern Cape's import and export growth rates outperforming the national averages of 0.5% and 4.2% respectively. Despite this strong performance, the Eastern Cape's trade balance deteriorated in 2015, increasing by R3.7 billion to R11.0 billion. This deterioration was driven by higher imports relative to exports (SERO,2017: XIX)". The economic state of Senqu Local Municipality is put in perspective by comparing it on a spatial level with its neighbouring locals, Joe Gqabi District Municipality, Eastern Cape Province and South Africa as it does not function in isolation from them.

However, the economic climate has changed and it is now clear that South Africa is heading for a depression.

National Treasury have confirmed that South Africa's GDP growth slowed from 1.3 per cent in 2017 to an estimated 0.7 per cent in 2018. The medium-term outlook is weaker than projected in the 2018 MTBPS.

Economic growth is expected to reach 1.5 per cent in 2019, rising to 2.1 per cent by 2021. Weak economic growth has continued to decline and continues to see revenue projections lowered, and indeed the Budget

drops its **2020 GDP** projection to 0.9% y/y **in 2020** (previously 1.2% y/y projected **in** the 2019 MTBPS), 1.3% **in** 2021 (previously 1.6% y/y) and 1.7% **in** 2022 (previously 1.7% y/y) (Investec 2020). Due to the influence of the Corona virus, the world economy and that of South Africa has taken a nose dive. Only China has shown some growth. The outlook for economic growth has become negative especially since South Africa's investment outlook is now been changed to junk status,

2. Gross Domestic Product by Region (GDP-R)

The Gross Domestic Product by Region (GDP-R) represents the value of all goods and services produced within a region, over a period of one year, plus taxes and minus subsidies and can be measured either by using current or constant prices, where the current prices measure the economy in actual Rand, and constant prices measures the economy by removing the effect of inflation, and therefore captures the real growth in volumes, as if prices were fixed in a given base year.

Table 16: GDP-R - Sengu. JGDM, EC & National 20016-2016 [R BILLIONS, CURRENT PRICES]

	Senqu	JGDM	E Cape	National Total	Senqu as % of JGDM	Senqu as % of E Cape	Senquas % of National
2006	1.2	3.9	142.2	1,839.4	30.0%	0.82%	0.06%
2007	1.4	4.8	168.2	2,109.5	30.0%	0.85%	0.07%
2008	1.5	5.0	174.1	2,369.1	30.3%	0.88%	0.06%
2009	1.7	5.7	191.2	2,507.7	30.3%	0.91%	0.07%
2010	1.9	6.4	211.6	2,748.0	30.5%	0.92%	0.07%
2011	2.1	6.9	226.1	3,023.7	30.4%	0.93%	0.07%
2012	2.3	7.7	252.2	3,253.9	30.1%	0.92%	0.07%
2013	2.5	8.4	273.2	3,539.8	29.8%	0.91%	0.07%
2014	2.7	9.0	293.9	3,807.7	29.5%	0.90%	0.07%
2015	2.9	9.7	315.6	4,049.8	29.4%	0.90%	0.07%
2016	3.1	10.4	337.8	4,338.9	29.4%	0.91%	0.07%

Source: IHS Markit Regional eXplorer version 1156

"With a GDP of R 3.07 billion in 2016 (up from R 1.16 billion in 2006), the Senqu Local Municipality contributed 29.42% to the Joe Gqabi District Municipality GDP of R 10.4 billion in 2016 increasing in the share of the Joe Gqabi from 29.97% in 2006. The Senqu Local Municipality contributes 0.91% to the GDP of Eastern Cape Province and 0.07% the GDP of South Africa which had a total GDP of R 4.34 trillion in 2016 (as measured in nominal or current prices). It's contribution to the national economy stayed similar in importance from 2006 when it contributed 0.06% to South Africa, but it is lower than the peak of 0.07% in 2012 (Ecsecc, 2017:22)".

Table 17: GDP 2006-2016 [ANNUAL PERCENTAGE CHANGE, CONSTANT 2010 PRICES]

	Senqu	Joe Gqabi	Eastern Cape	National Total
2006	6.7%	5.5%	5.3%	5.3%
2007	9.4%	8.8%	5.3%	5.4%
2008	5.8%	5.8%	3.2%	3.2%
2009	2.4%	2.5%	-1.0%	-1.5%
2010	2.5%	2.2%	2.4%	3.0%
2011	3.9%	4.4%	3.7%	3.3%
2012	0.9%	1.6%	2.0%	2.2%
2013	-0.4%	0.9%	1.4%	2.5%
2014	0.3%	1.2%	1.1%	1.7%
2015	1.1%	1.1%	0.7%	1.3%
2016	0.7%	0.1%	0.2%	0.3%
Average Annual growth 2006 - 2016+	2.61%	2.85%	1.89%	2.12%

Source: IHS Markit Regional eXplorer version 1156

"In 2016, the Senqu Local Municipality achieved an annual growth rate of 0.65% which is a slightly higher GDP growth than the Eastern Cape Province's 0.25%, but is higher than that of South Africa, where the 2016 GDP growth rate was 0.28%. Similar to the short-term growth rate of 2016, the longer-term average growth rate for Senqu (2.61%) is also slightly higher than that of South Africa (2.12%). The economic growth in Senqu peaked in 2007 at 9.42%. (Ecsecc, 2017:22)"

"The Senqu Local Municipality had a total GDP of R 3.07 billion and in terms of total contribution towards Joe Gqabi District Municipality the Senqu Local Municipality ranked second relative to all the regional economies to total Joe Gqabi District Municipality GDP. This ranking in terms of size compared to other regions of Senqu remained the same since 2006. In terms of its share, it was in 2016 (29.4%) slightly smaller compared to what it was in 2006 (30.0%). For the period 2006 to 2016, the average annual growth rate of 2.6% of Senqu was the second relative to its peers in terms of growth in constant 2010 prices (Ecsecc, 2017:23)".

Table 18: GDP JGDM Region 2006-2016 share and growth

	2016 (Current prices)	Share of local Municipality	2006 (Constant prices)	2016 (Constant prices)	Average Annual growth
Senqu	3.07	29.42%	1.61	2.09	2.61%
Elundini	2.10	20.10%	1.22	1.43	1.60%
Walter Sisulu	5.27	50.48%	2.50	3.54	3.55%

Source: IHS Markit Regional eXplorer version 1156

"Walter Sisulu had the highest average annual economic growth, averaging 3.55% between 2006 and 2016, when compared to the rest of the regions within Joe Gqabi District Municipality. The Senqu local municipality had the second highest average annual growth rate of 2.61%. Elundini local municipality had the lowest average annual growth rate of 1.60% between 2006 and 2016 (Ecsecc,2017:24)". This is primarily due to the fact that Walter Sisulu actually has some industries operating in its region and has larger urban areas.

3. Economic Growth Forecast

"It is expected that Senqu Local Municipality will grow at an average annual rate of 2.13% from 2016 to 2021. The average annual growth rate in the GDP of Joe Gqabi District Municipality and Eastern Cape Province is expected to be 1.84% and 1.62% respectively. South Africa is forecasted to grow at an average annual growth rate of 1.61%, which is lower than that of the Senqu Local Municipality (Ecsecc, 2017:25)".

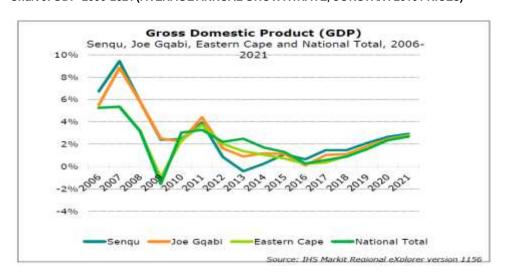


Chart 5: GDP 2006-2021 (AVERAGE ANNUAL GROWTHRATE, CONSTANT 2010 PRICES)

"In 2021, Senqu's forecasted GDP will be an estimated R 2.32 billion (constant 2010 prices) or 30.0% of the total GDP of Joe Gqabi District Municipality. The ranking in terms of size of the Senqu Local Municipality will remain the same between 2016 and 2021, with a contribution to the Joe Gqabi District Municipality GDP of 30.0% in 2021 compared to the 29.6% in 2016. At a 2.13% average annual GDP growth rate between 2016 and 2021, Sengu ranked the highest compared to the other regional economies (Ecsecc, 2017:25).

Table 19: GDP JGDM, 2006 TO 2021, SHARE AND GROWTH

	2021 (Current prices)	Share of JGDM	2006 (Constant prices)	2021 (Constant prices)	Average Annual growth
Senqu	4.42	57.21%	1.61	2.32	2.45%
Elundini	2.89	37.42%	1.22	1.52	1.50%
Walter Sisulu	7.46	96.47%	2.50	3.89	2.99%

Source: IHS Markit Regional eXplorer version 1156

4. Gross value added by region (GVA-R)

The Senqu Local Municipality's economy is made up of various industries. The GVA-R variable provides a sector breakdown, where each sector is measured in terms of its *value added* produced in the local economy. Gross Value Added (GVA) is a measure of output (total production) of a region in terms of the value that was created within that region.

Table 20: GVA by Broad economic sector - Sengu 2016 [R BILLIONS, CURRENT PRICES]

	Senqu	JGDM	E Cape	National	Senqu as % of JGDM	Senqu as % of E Cape	Senqu as % of National
Agriculture	0.1	0.5	5.9	94.4	24.9%	2.2%	0.1%
Mining	0.0	0.0	0.5	306.2	46.4%	1.6%	0.00%
Manufacturing	0.1	0.9	36.3	517.4	14.4%	0.3%	0.02%
Electricity	0.0	0.7	6.2	144.1	38.1%	0.6%	0.03%
Construction	0.2	0.1	13.2	154.3	38.0%	1.3%	0.11%
Trade	0.5	0.4	61.5	589.7	27.7%	0.9%	0.09%
Transport	0.2	1.9	27.5	389.2	27.6%	0.8%	0.06%
Finance	0.3	0.8	60.5	781.7	28.0%	0.6%	0.04%
Community services	1.2	1.2	89.7	894.1	34.1%	1.4%	0.14%
Total industries	2.8	3.6	301.2	3,817.2	29.6%	0.9%	0.07%

Source: IHS Markit Regional eXplorer version 1156

In 2016, the community services sector is the largest within Senqu Local Municipality accounting for 1.23 billion or 44.2% of the total GVA in the local municipality's economy. The sector that contributes the second most to the GVA of the Senqu Local Municipality is the trade sector at 19.4%, followed by the finance sector with 12.4%. The sector that contributes the least to the economy of Senqu Local Municipality is the mining sector with a contribution of R 7.08 million or 0.25% of the total GVA (Ecsecc, 2017:26)"

The community sector, which includes the government services, is generally a large contributor towards GVA. This is due to historical factors such as most government offices being based in Aliwal North. "Walter Sisulu contributes the most community services towards its own GVA, with 42.90%, relative to the other regions within Joe Gqabi District Municipality. The Walter Sisulu contributed R 4.71 billion or 50.24% to the GVA of Joe Gqabi District Municipality. The region within Joe Gqabi District Municipality that contributes the most to the GVA of the Joe Gqabi District Municipality was the Sengu with a total of R 2.78 billion or 29.63% (Ecsecc, 2017:27)".

4.1. Historical Economic Growth

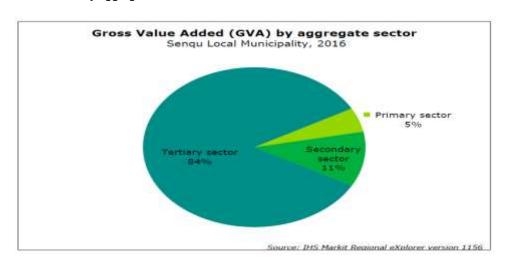
"For the period 2016 and 2006, the GVA in the construction sector had the highest average annual growth rate in Senqu at 4.83%. The industry with the second highest average annual growth rate is the finance sector averaging at 4.52% per year. The electricity sector had an average annual growth rate of -1.71%, while the mining sector had the lowest average annual growth of -2.60%. Overall a positive growth existed for all the industries in 2016 with an annual growth rate of 0.74% since 2015 (Ecsecc,2017:28)". "The tertiary sector contributes the most to the Gross Value Added within the Senqu Local Municipality at 83.9%. This is significantly higher than the national economy (68.6%). The secondary sector contributed a total of 11.1% (ranking second), while the primary sector contributed the least at 4.9% (Ecsecc,2017:28)".

Table 21: GVA by Broad economic sector 2006-2016 (R millions 2010 constant prices) (red is negative)

	2006	2011	2016	Average Annual Growth
Agriculture	49.7	70.4	68.1	3.20%
Mining	10.8	9.4	8.3	2.60%
Manufacturing	66.4	75.2	77.3	1.53%
Electricity	19.2	23.0	16.1	1.71%
Construction	65.3	93.4	104.6	4.83%
Trade	269.2	331.7	372.4	3.30%
Transport	111.4	132.1	144.1	2.60%
Finance	156.4	212.4	243.2	4.52%
Community services	730.5	919.0	878.8	1.87%
Total industries	1,478.8	1,866.6	1,912.9	2,61%

Source: IHS Markit Regional eXplorer version 1156

Chart 6: GVA by aggregate Sector 2016

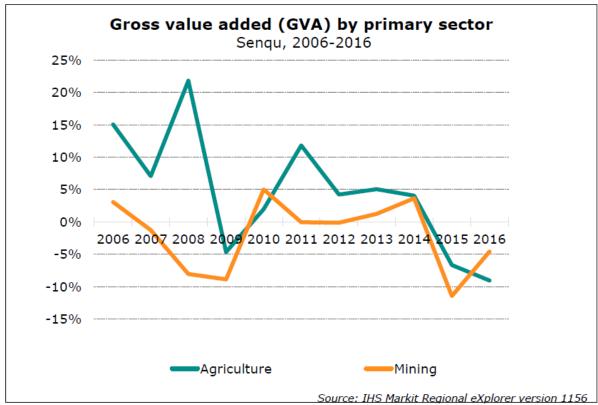


4.2. Primary Sector

The primary sector consists of two broad economic sectors namely the mining and the agricultural sector. It constitutes only 5 % of GVA which is alarming as it is a sector that is being touted as a future growth possibility.

Mining is minimal and restricted to mainly illegal sand mining for brick making. Chart 7 indicates how both mining and agriculture have decreased; from 15% for agriculture in 2006 to -10 in 2016 (Ecsecc, 2017; 29).

Chart 7: GVA by primary sector 2006-2016

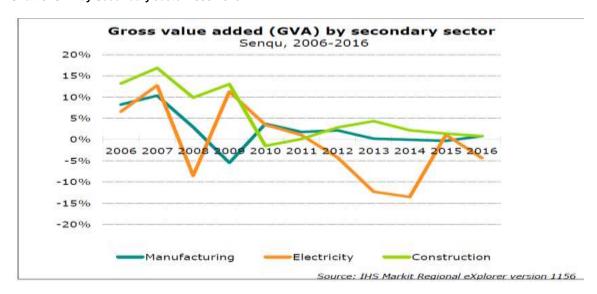


"Between 2006 and 2016, the agriculture sector experienced the highest positive growth in 2008 with an average growth rate of 21.8%. The mining sector reached its highest point of growth of 5.0% in 2010. The agricultural sector experienced the lowest growth for the period during 2016 at -9.1%, while the mining sector reaching its lowest point of growth in 2015 at -11.5%. Both the agriculture and mining sectors are generally characterised by volatility in growth over the period (Ecsecc, 2017:29)".

4.3. Secondary Sector

The secondary sector consists of three broad economic sectors namely the manufacturing, electricity and the construction sector. "Between 2006 and 2016, the manufacturing sector experienced the highest positive growth in 2007 with a growth rate of 10.3%. It is evident for the construction sector that the highest positive growth rate also existed in 2007 and it experienced a growth rate of 16.8% which is higher than that of the manufacturing sector. The manufacturing sector experienced its lowest growth in 2010 of -5.5%, while construction sector reached its lowest point of growth in 2010 with -1.5% growth rate. The electricity sector experienced the highest growth in 2007 at 12.7%, while it recorded the lowest growth of -13.6% in 2014 (Ecsecc,2017:30)".

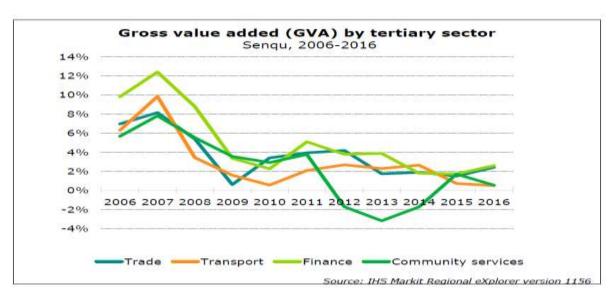
Chart 8: GVA by Secondary sector 2006-2016



4.4. Tertiary Sector

The tertiary sector consists of four broad economic sectors namely the trade, transport, finance and the community services sector.

Chart 9: GVA by tertiary sector 20016-2016



It can be seen that the Finance sector has declined in prominence from 2006 to 2016 and this can be seen by the decline in the number of banks in the towns. "The trade sector experienced the highest positive growth in 2007 with a growth rate of 8.1%. It is evident for the transport sector that the highest positive growth rate also existed in 2007 at 9.8% which is higher than that of the manufacturing sector. The finance sector experienced the highest growth rate in 2007 when it grew by 12.4% and recorded the lowest growth rate in 2015 at 1.7%. The Trade sector had the lowest growth rate in 2009 at 0.6%. The community services sector, which largely consists of government, experienced its highest positive growth in 2007 with 7.8% and the lowest growth rate in 2013 with -3.2% (Ecsecc, 2017:31)".

4.4. Sector Growth Forecast

"The GVA forecasts are partly based on the notion that regions that have performed well in the recent past are likely to continue performing well (and vice versa) and partly on the notion that those regions that have prominent sectors that are forecast to grow rapidly in the national economy (e.g. finance and telecommunications) are likely to perform well (and vice versa) (Ecsecc,2017:32)". The agriculture sector is expected to grow fastest at an average of 4.12% annually from R 68.1 million in Senqu Local Municipality to R 83.3 million in 2021. The community services sector is estimated to be the largest sector within the Senqu Local Municipality in 2021, with a total share of 44.4% of the total GVA (as measured in current prices), growing at an average annual rate of 1.4%. The sector that is estimated to grow the slowest is the mining sector with an average annual growth rate of 1.04% (Ecsecc,2017:33)". The Primary sector is expected to grow at an average annual rate of 3.80% between 2016 and 2021, with the Secondary sector growing at 2.49% on average annually. The Tertiary sector is expected to grow at an average annual rate of 2.00% for the same period (Ecsecc,2017:33)".

Table 22: GVA Added by broad economic sector 2016-2021 (R Millions, constant 2010 prices)

	2016	2017	2018	2019	2020	2021	Average Annual growth
Agriculture	68.1	74.0	76.0	78.3	80.9	83.3	4.12%
Mining	8.3	8.5	8.5	8.6	8.7	8.8	1.04%
Manufacturing	77.3	77.3	78.8	80.3	82.8	85.7	2.10%
Electricity	16.1	16.0	16.0	16.3	16.8	17.3	1.45%
Construction	104.6	106.6	109.3	112.1	115.7	120.8	2.92%
Trade	372.4	377.4	385.6	395.8	409.8	424.8	2.67%
Transport	144.1	146.3	149.5	152.8	157.7	163.1	2.51%
Finance	243.2	246.5	252.8	260.3	268.8	277.9	2.70%
Communityservices	878.8	895.0	897.6	909.6	924.4	943.5	1.43%
Total industries	1,912.9	1,947.6	1,974.1	2,013.9%	2,065.7	2,125.3	2.13%

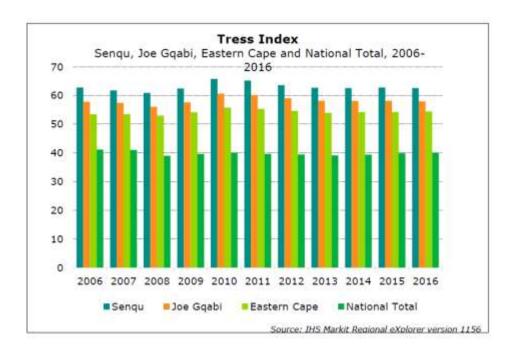
Source: IHS Markit Regional eXplorer version 1156

5.Tress Index

"The Tress index measures the degree of concentration of an area's economy on a sector basis. A Tress index value of 0 means that all economic sectors in the region contribute equally to GVA, whereas a Tress index of 100 means that only one economic sector makes up the whole GVA of the region. In 2016, Senqu's Tress Index was estimated at 62.6 which are higher than the 58 of the district municipality and higher than the 58 of the Province. This implies that - on average - Senqu Local Municipality is less diversified in terms of its economic

activity spread than the province's economy as a whole (Ecsecc,2017:34)". A more diversified economy means that an economy is better able to withstand economic pressure like recessions.

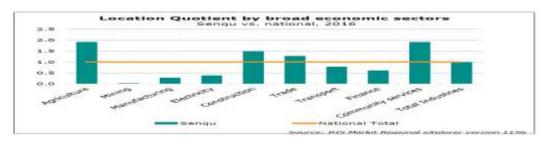
Chart 10. Tress Index 2006-2016



6. Location Quotient

"The location quotient measures comparative advantage of economic sectors. If the location quotient is larger than one for a specified sector within a region, then that region has a comparative advantage in that sector. This is because the share of that sector of the specified regional economy is greater than the same sector in the national economy (Ecsecc,2017:35)". "For 2016 Senqu Local Municipality has a very large comparative advantage in the agriculture sector. The community services sector also has a very large comparative advantage. The construction also has a comparative advantage when comparing it to the South Africa economy as a whole, although less prominent. The Senqu Local Municipality has a comparative disadvantage when it comes to the mining and manufacturing sector which has a very large comparative disadvantage. In general mining is a very concentrated economic sector. Unfortunately, the Senqu Local Municipality area currently does not have a lot of mining activity, with an LQ of only 0.0322 (Ecsecc, 2017:36)".

Chart 11: Location quotient Senguvs National 2016



7. Tourism

Tourism is one of the growth sectors of the economy. It can be defined in many ways. One of these is via trips.

Table 23: No of trips by purpose of trips 2006-2016 (red is negative)

	Leisure/Holiday	Business	Visits to friends and relatives	Other	Total
2006	3,420	1,770	43,200	3,900	52,290
2007	3,670	1,780	48,200	4,320	57,970
2008	3,680	1,830	50,300	5,070	60,880
2009	3,470	1,810	51,700	5,090	62,070
2010	3,530	1,900	52,900	5,040	63,370
2011	3,230	1,910	51,900	4,680	61,720
2012	3,010	1,950	50,400	4,500	59,860
2013	2,990	1,920	51,700	4,400	61,010
2014	2,830	1,790	46,800	3,880	55,300
2015	2,620	1,680	43,500	3,480	51,280
2016	2,660	1,650	40,000	3,200	47,510
Average Annual growth	2,47%	0,70%	0,77%	1,94%	0,010

Source: IHS Markit Regional eXplorer version 1156

"Business trips, relative to the other tourism, recorded the highest average annual growth rate from 2006 (1 770) to 2016 (1 650) at -0.70%. Visits to friends and relatives recorded the highest number of visits in 2016 at 40 000, with an average annual growth rate of -0.77%. The tourism type that recorded the lowest growth was Leisure / Holiday tourism with an average annual growth rate of -2.47% from 2006 (3 420) to 2016 (2 660) (Ecsecc,2017:86)". The tourism sector is the area that Senqu tourism wishes to grow. "Visits to friends and relatives at 84.19% has largest share the total tourism within Senqu Local Municipality. Other (Medical, Religious, etc) tourism had the second highest share at 6.74%, followed by Leisure / Holiday tourism at 5.60% and the Business tourism with the smallest share of 3.47% of the total tourism within Senqu Local Municipality (Ecsecc,2017:87)".

7.1. Origin of Tourists

"The number of trips by tourists visiting Senqu Local Municipality from other regions in South Africa has decreased at an average annual rate of -1.87% from 2006 (47 900) to 2016 (39 600). The tourists visiting from other countries decreased at a relatively high average annual growth rate of 5.97% (from 4 430 in 2006 to 7 910). International tourists constitute 16.64% of the total number of trips, with domestic tourism representing the balance of 83.36% (Ecsecc, 2017:87)".

Table 24: Origin of tourists

	Domestic tourists	International tourists	Total tourists
2006	47,9	4,43	52,3
2007	53,3	4,65	58
2008	56,2	4,71	60,9
2009	57,3	4,69	62
2010	58,2	5,18	63,4
2011	56,6	5,15	61,8
2012	54,3	5,58	59,9
2013	54,9	6,11	61
2014	48,4	6,85	55,2
2015	44,6	6,67	51,3
2016	39,6	7,91	47,5
	Av	verage Annual growth	
2006-2016	-1.87%	5.97%	-0.95%

Source: IHS Markit Regional eXplorer version 1156

7.2. Bed nights by origin of Tourists

This is the measurement of one night away from home on a single person trip. "From 2006 to 2016, the number of bed nights spent by domestic tourists has decreased at an average annual rate of -5.05%, while in the same period the international tourists had an average annual increase of 6.46%. The total number of bed nights spent by tourists decreased at an average annual growth rate of -2.54% from 356 000 in 2006 to 275 000 in 2016 (Ecsecc,2017:89)". The emphasis should be on increasing the amount of bed nights by domestic tourists as internal tourism is a volatile industry and prone to fluctuations.

Table 25: Bed nights by origin of tourist 2006-2016

	Domestic tourists	International tourists	Total tourists			
2006	306	49,6	355			
2007	346	54,2	400			
2008	364	58,4	423			
2009	366	60,7	426			
2010	360	69,8	430			
2011	328	70,8	399			
2012	291	75,7	367			
2013	255	81,9	337			
2014	226	88,7	315			
2015	198	84,4	282			
2016	182	92,8	275			
	Average Annual growth					
2006-2016	-5.05%	6.46%	-2.54 %			

Source: IHS Markit Regional eXplorer version 1156

7.3. Tourism Spending

Tourism spending is seen as all expenditure by visitors for their trip to the particular region. It is important to note that this type of spending differs from the concept of contribution to GDP. Tourism spending merely represents a nominal spend of trips made to each region. "Senqu Local Municipality had a total tourism spending of R 140 million in 2016 with an average annual growth rate of 3.1% since 2006 (R 103 million). Joe Gqabi District Municipality had a total tourism spending of R 384 million in 2016 and an average annual growth rate of 4.3% over the period. Total spending in Eastern Cape Province increased from R 9.3 billion in 2006 to R 12 billion in 2016 at an average annual rate of 2.6%. South Africa as whole had an average annual rate of 7.7% and increased from R 127 billion in 2006 to R 267 billion in 2016 (Ecsecc, 2017: 90)"

Table 26: Total Tourism spending 2006-2016 (R Billions Current Prices)

	Senqu	JGDM	E Cape	National
2006	0.1	0.3	9.3	126.9
2007	0.1	0.3	99	138.7
2008	0.1	0.3	10.9	152.5
2009	0.1	0.3	10.8	153.4
2010	0.1	0.3	11.5	167.2
2011	0.1	0.3	11.4	174.6
2012	0.1	0.4	12.1	199.9
2013	0.1	0.4	12.4	218.3
2014	0.1	0.4	12.6	238.7
2015	0.1	0.4	12.0	238.1
2016	0.1	0.4	12.0	266.9
Average Annual growth	3.13%	4.27%	2.62%	7.72%

Source: IHS Markit Regional eXplorer version 1156

7.4. Tourism Spend per Resident Capita

"This is the total amount of tourism spending in the region is divided by the number of residents living within that region. This gives a relative indication of how important tourism is for a particular area. In 2016, Senqu Local Municipality had a tourism spend per capita of R 986 and an average annual growth rate of 2.79%, Senqu Local Municipality ranked second amongst all the regions within Joe Gqabi in terms of tourism spend per capita. The region within Joe Gqabi District Municipality that ranked first in terms of tourism spend per capita is Walter Sisulu local municipality with a total per capita spending of R 1,500 which reflects an average annual increase of 3.30% from 2006. The local municipality that ranked lowest in terms of tourism spend per capita is Elundini with a total of R 793 which reflects an increase at an average annual rate of 4.69% from 2006 (Ecsecc, 2017:91)".

Tourism spend per resident capita Joe Gqabi, 2006,2011 and 2016 1 600 1 400 1 200 1 000 800 600 400 Elundini Walter Sisulu = 2006 **2011** =2016 wice: IHS Markit Regional eXplorer version 1156

Chart 12: Tourism spend per resident capita

7.5. Tourism Spend as a Share of GDP

This indicates tourism spending as a percentage of the GDP of a region. It provides a gauge of how important tourism is to the local economy. "In Senqu Local Municipality the tourism spending as a percentage of GDP in 2016 was 4.55%. Tourism spending as a percentage of GDP for 2016 was 3.68% in Joe Gqabi District Municipality, 3.56% in Eastern Cape Province. Looking at South Africa as a whole, it can be seen that total tourism spending had a total percentage share of GDP of 6.15% (Ecsecc, 2017:92).

Table 27: Tourism spend as a share of the GDP 2006-2016

	Senqu	JGDM	E Cape	National
2006	8.9%	6.5%	6.5%	6.9%
2007	8.1%	5.9%	99	6.6%
2008	8.4%	6.3%	10.9	6.4%
2009	7.4%	5.6%	10.8	6.1%
2010	7.0%	5.4%	11.5	6.1%
2011	6.1%	5.0%	11.4	5.8%
2012	5.6%	4.7%	12.1	6.1%
2013	5.4%	4.5%	12.4	6.2%
2014	5.3%	4.3%	12.6	6.3%
2015	4.7%	3.9%	12.0	5.9%
2016	4.6%	3.7%	12.0	6.2%

Source: IHS Markit Regional eXplorer version 1156

8. International Trade

"The merchandise export from Sengu Local Municipality amounts to R 1.62 million and as a percentage of total national exports constitutes about 0.00%. The exports from Senqu Local Municipality constitute 0.05% of total Sengu Local Municipality's GDP. Merchandise imports of R 2.55 million constitute about 0.00% of the national imports. Total trade within Senqu is about 0.00% of total national trade. Senqu Local Municipality had a negative trade balance in 2016 to the value of R 926,000. Analysing the trade movements over time, total trade increased from 2006 to 2016 at an average annual growth rate of 30.14%. Merchandise exports decreased at an average annual rate of 0.00%, with the highest level of exports of R 4.21 million experienced in 2014. Merchandise

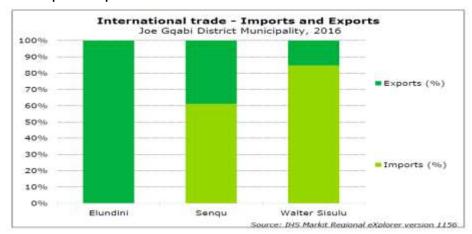
imports increased at an average annual growth rate of 23.88% between 2006 and 2016, with the lowest level of imports experienced in 2013 (Ecesecc, 2017:94-95)".

Table 28: Merchandise exports and imports 2016 (R 1000 Current Prices) (red is negative)

	Senqu	JGDM	E Cape	National
Exports (R 1000)	1,62	11,809	56,187,528	1,107,472,999
Imports (R 1000)	2,547	56,678	55,585,538	1,088,677,002
Total Trade (R 1000)	4,167	68,487	111,773,066	2,197,150,001
Trade Balance (R 1000)	926	44,869	601,990	17,795,997
Exports as % of GDP	0.1%	0.1%	16.6%	25.5%
Total trade as % of GDP	0.1%	0.7%	33.1%	50.6%
Regional share- Exports	0%	0%	5.1%	100%
Regional share- Imports	0%	0%	5.1%	100%
Regional share - Total Trade	0%	0%	5.1%	100%

Source: IHS Markit Regional eXplorer version 1156

Chart 13: International trade - Imports & Exports JGDM 2016



When comparing the Senqu Local Municipality with the other regions in the Joe Gqabi District Municipality, Walter Sisulu has the biggest amount of international trade (when aggregating imports and exports, in absolute terms) with a total of R 63.9 million. This is also true for exports - with a total of R 9.77 million in 2016. Elundini had the lowest total trade figure at R 421,000. The Elundini also had the lowest exports in terms of currency value with a total of R 421,000 exports (Ecsecc,2018:94)".

9. Total Employment

Employment data is a key element in the estimation of unemployment. In addition, trends in employment within different sectors and industries normally indicate significant structural changes in the economy. Employment data is also used in the calculation of productivity, earnings per worker, and other economic indicators. Total

employment consists of two parts: employment in the formal sector, and employment in the informal sector (Ecsecc,2017:41)"

"In 2016, Senqu employed 24 400 people which is 32.18% of the total employment in Joe Gqabi District Municipality (75 700), 1.67% of total employment in Eastern Cape Province (1.46 million), and 0.16% of the total employment of 15.7 million in South Africa. Employment within Senqu increased annually at an average rate of 2.10% from 2006 to 2016. The Senqu Local Municipality average annual employment growth rate of 2.10% exceeds the average annual labour force growth rate of 2.00% resulting in unemployment decreasing from 28.35% in 2006 to 27.05% in 2016 in the local municipality (Ecsecc, 2017:41-42)"

Table 29: Total employment per broad economic sector JGDM 2016

	Senqu	Elundini	Walter Sisulu	Total JGDM
Agriculture	2,720	2,120	3,120	7,963
Mining	27	23	24	75
Manufacturing	1,050	1,060	1,500	3,622
Electricity	45	92	100	237
Construction	3,190	4,140	3,020	10,358
Trade	5,520	4,860	5,420	15,802
Transport	808	1,040	973	2,823
Finance	1,480	1,680	2,410	5,566
CommunityServices	6,680	6,150	8,050	20,874
Households	2,830	1,680	3,860	8,366
Total	24,400	22,900	28,500	75,686

Source: IHS Markit Regional eXplorer version 1156

"Senqu Local Municipality employs a total number of 24 400 people within its local municipality. The local municipality that employs the highest number of people relative to the other regions within Joe Gqabi District Municipality is Walter Sisulu local municipality with a total number of 28 500. The local municipality that employs the lowest number of people relative to the other regions within Joe Gqabi District Municipality is Elundini local municipality with a total number of 22 800 employed people. In Senqu Local Municipality the economic sectors that recorded the largest number of employment in 2016 were the community services sector with a total of 6 680 employed people or 27.4% of total employment in the local municipality. The trade sector with a total of 5 520 (22.7%) employs the second highest number of people relative to the rest of the sectors. The mining sector with 27.3 (0.1%) is the sector that employs the least number of people in Senqu Local Municipality, followed by the electricity sector with 45.1 (0.2%) people employed (Ecsecc, 2017:41-42)".

9.1. Formal and Informal Employment

"Formal employment is much more stable than informal employment. Informal employment is much harder to measure and manage, simply because it cannot be tracked through the formal business side of the economy.

Informal employment is however a reality in South Africa and cannot be ignored. The number of formally employed people in Senqu Local Municipality counted 16 400 in 2016, which is about 67.33% of total employment, while the number of people employed in the informal sector counted 7 960 or 32.67% of the total employment. Informal employment in Senqu increased from 6 590 in 2006 to an estimated 7 960 in 2016. Some of the economic sectors have little or no informal employment: Mining industry, due to well-regulated mining safety policies, and the strict registration of a mine, has little or no informal employment. The Electricity sector is also well regulated, making it difficult to get information on informal employment. Domestic Workers and employment in the Agriculture sector is typically counted under a separate heading (Ecsecc, 2017:43)".

In 2016 the Trade sector recorded the highest number of informally employed, with a total of 3 480 employees or 43.75% of the total informal employment. This can be expected as the barriers to enter the Trade sector in terms of capital and skills required is less than with most of the other sectors. The Finance sector has the lowest informal employment with 394 and only contributes 4.95% to total informal employment (Ecsecc, 2017:43)".

Table 30: Formal and informal employment by broad economic sector 2016

	Formal employment	Informal employment
Agriculture	2,72	N/A
Mining	27	N/A
Manufacturing	629	425
Electricity	45	N/A
Construction	1,77	1,43
Trade	2,04	3,48
Transport	167	641
Finance	1,08	393
Communityservices	5,09	1,59
Total industries	2,83	N/A

Source: IHS Markit Regional eXplorer version 1156

The informal sector is vital for the areas with very high unemployment and very low labour participation rates. Unemployed people see participating in the informal sector as a survival strategy. The most desirable situation would be to get a stable formal job. But because the formal economy is not growing fast enough to generate adequate jobs, the informal sector is used as a survival mechanism (Ecsecc, 2017:44)".

9.2. Unemployment

This includes all persons between 15 and 65 who are currently not working, but who are actively looking for work. In 2016, there were a total number of 9 990 people unemployed in Senqu, which is an increase of 1 410 from 8 590 in 2006. The total number of unemployed people within Senqu constitutes 35.76% of the total

number of unemployed people in Joe Gqabi District Municipality. The Senqu Local Municipality experienced an average annual increase of 1.53% in the number of unemployed people, which is better than that of the Joe Gqabi District Municipality which had an average annual increase in unemployment of 1.77%.

Youth unemployment remains a crucial issue on a national and provincial level. The South African youth unemployment rate was recorded at 39.0% in 2018Q3. Free State (48.6%) and Eastern Cape (47.3%) had the highest youth unemployment rates. Youth unemployment in the Eastern Cape continues to rise, reaching 47.3% in 2018Q3. Unemployment rate though, has risen to 35.6% (EASTERN CAPE LABOUR MARKET OVERVIEW QUARTER 3-2018)

Table 31: Unemployment official definition 2006-2016

	Senqu	JGDM	E Cape	National	Senqu as % of JGDM	Senqu as % of E Cape	Senqu as % of national
2006	8,590	23,400	512,000	4,510,000	36.6%	1.68%	0.19%
2007	8,430	23,100	503,000	4,460,000	36.5%	1.68%	0.19%
2008	8,130	22,400	488,000	4,350,000	36.3%	1.66%	0.19%
2009	7,950	22,000	483,000	4,370,000	36.1%	1.65%	0.18%
2010	7,840	21,800	480,000	4,490,000	36.0%	1.63%	0.17%
2011	7,860	21,900	485,000	4,570,000	35.9%	1.62%	0.17%
2012	8,440	23,500	508,000	4,690,000	35.9%	1.66%	0.18%
2013	9,070	25,300	542,000	4,850,000	35.9%	1.67%	0.19%
2014	9,540	26,500	569,000	5,060,000	36.0%	1.68%	0.19%
2015	9,720	27,000	583,000	5,290,000	36.0%	1.67%	0.18%
2016	9,990	27,900	603,000	5,600,000	35.8%	1.66%	0.18%
Average Annual growth	1.53%	1.77%	1.65%	2.19%			

Source: IHS Markit Regional eXplorer version 1156

Table 32: Unemployment rate 2006-2016

	Senqu	JGDM	E Cape	National
2006	28.3%	27%	27.8%	25.8%
2007	27.5%	26.4%	27.2%	24.8%
2008	26.5%	25.6%	26.6%	23.6%
2009	26.4%	25.8%	26.9%	23.8%
2010	26.8%	26.5%	27.7%	24.8%
2011	26.6%	26.4%	27.9%	24.9%
2012	28.1%	27.9%	28.7%	25%
2013	28.7%	28.5%	29.4%	25.1%
2014	28.1%	27.8%	29.4%	25.1%
2015	27.3%	27%	29.1%	25.5%
2016	27.1%	27%	29.3%	26.3%

Source: IHS Markit Regional eXplorer version 1156

In 2016, the unemployment rate in Senqu Local Municipality (based on the official definition of unemployment) was 27.05%, which is a decrease of -1.29 percentage points. The unemployment rate in Senqu Local Municipality is higher than that of Joe Gqabi. Comparing to the Eastern Cape Province it can be seen that the unemployment rate for Senqu Local Municipality was lower than that of Eastern Cape which was 29.34%. The unemployment rate for South Africa was 26.33% in 2016, which is an increase of -0.563 percentage points from 25.77% in 2006 (Ecsecc, 2016:46)". When comparing unemployment rates among regions within Joe Gqabi District Municipality, Elundini local municipality has indicated the highest unemployment rate of 36.0%, which has increased from 32.5% in 2006. It can be seen that the Walter Sisulu local municipality had the lowest unemployment rate of 18.3% in 2016, this decreased from 19.8% in 2006 (Ecsecc, 2017:47)".

10. Income and Expenditure

In a growing economy among which production factors are increasing, most of the household incomes are spent on purchasing goods and services. Therefore, the measuring of the income and expenditure of households is a major indicator of a number of economic trends. It is also a good marker of growth as well as consumer tendencies.

10.1. Number of Households by Income Category

"It was estimated that in 2016 21.81% of all the households in the Senqu Local Municipality, were living on R30,000 or less per annum. In comparison with 2006's 59.71%, the number is about half. The 30000-42000 income category has the highest number of households with a total number of 6 100, followed by the 18000-30000 income category with 5 740 households. Only 5.5 households fall within the 0-2400 income category (Ecsecc, 2017:49)".

Table 33: Households by income category 2016

	Senqu	JGDM	E Cape	National	Senqu as % of JGDM	Senqu as % of E Cape	Senqu as % of national
0-2400	6	14	206	1,88	38.4%	2.7%	0.30%
2400-6000	95	246	3,800	33,300	38.8%	2.5%	0.29%
6000-12000	1,010	2,470	38,400	314,000	40.9%	2.6%	0.32%
12000-18000	1,980	4,820	76,400	624,000	41.1%	2.6%	0.32%
18000-30000	5,740	14,000	220,000	1,720,000	41.0%	2.6%	0.33%
30000-42000	6,100	15,000	231,000	1,730,000	40.6%	2.6%	0.35%
42000-54000	5,280	13,100	204,000	1,520,000	40.3%	2.5%	0.35%
54000-72000	5,490	13,800	217,000	1,630,000	39.9%	2.4%	0.34%
72000-96000	4,480	11,500	185,000	1,490,000	39.1%	2.2%	0.30%
96000-132000	3,470	9,160	156,000	1,390,000	37.9%	2.0%	0.25%

	Senqu	JGDM	E Cape	National	Senqu as % of JGDM	Senqu as % of E Cape	Senqu as % of national
132000-192000	2,610	7,270	133,000	1,320,000	35.9%	1.5%	0.20%
192000-360000	2,320	7,010	150,000	1,690,000	33.1%	1.2%	0.14%
360000-600000	1,090	3,630	88,200	1,090,000	29.9%	1.1%	0.10%
600000-1200000	635	2,220	59,000	785,000	28.6%	1.0%	0.08%
1200000-240000	173	634	17,600	238,000	27.2%	1.0%	0.07%
240000+	21	84	2,760	39,100	25.3%	0.8%	0.05%
Total	40,500	105,000	1,780,000	15,600,00	38.6%	2.3%	0.26%

Source: IHS Markit Regional explorer version 1156

"For the period 2006 to 2016 the number of households earning more than R30,000 per annum has increased from 40.29% to 78.19%. It can be seen that the number of households with income equal to or lower than R6,000 per year has decreased by a significant amount (Ecsecc,2017:50)".

10.2. Annual Total Personal Income

"Annual total personal income is the sum of the total personal income for all households in a specific region. Senqu Local Municipality recorded an average annual growth rate of 9.92% (from R 1.62 billion to R 4.18 billion) from 2006 to 2016, which is less than Joe Gqabi's (10.69%), but more than Eastern Cape Province's (9.52%) average annual growth rates. South Africa had an average annual growth rate of 9.05% (from R 1.26 trillion to R 3 trillion) which is less than the growth rate in Senqu Local Municipality. The total personal income of Senqu Local Municipality amounted to approximately R 4.18 billion in 2016. The African population group earned R 3.82 billion, or 91.26% of total personal income, while the White population group earned R 264 million, or 6.30% of the total personal income. The Coloured and the Asian population groups only had a share of 1.63% and 0.81% of total personal income respectively. When looking at the annual total personal income for the regions within Joe Gqabi District Municipality it can be seen that the Walter Sisulu local municipality had the highest total personal income with R 4.68 billion which increased from R 1.54 billion recorded in 2006. It can be seen that the Elundini local municipality had the lowest total personal income of R 3.85 billion in 2016, this increased from R 1.44 billion in 2006 (Ecsecc, 2017:50-51)".

Table 34: Annual total personal income 2006-2016

	Senqu	JGDM	E Cape	National
2006	1.6	4.6	106.6	1,259.4
2007	1.8	5.2	121	1,432,2
2008	2.0	5.8	134	1,587,9
2009	2.2	6.2	143.3	1,695,1
2010	2.3	6.7	154.3	1,843,2
2011	2.5	7.3	168.2	2,033,0
2012	2.8	8.2	187.5	2,226,5
2013	3.1	9.1	204.6	2,414,5
2014	3.4	10	220	2,596,7

	Senqu	JGDM	E Cape	National
2015	3.7	11	239.4	2,783,4
2016	4.2	12.7	264.5	2,995,4
Average Annual growth				
2006-2016	9.92%	10.69%	9.52%	9.05%

Source: IHS Markit Regional eXplorer version 1156

10.3. Annual Per Capita Income

"This takes the total personal income per annum and divides it equally among the population and is often used as a measure of wealth particularly when comparing economies or population groups. The per capita income in Senqu Local Municipality is R 29,500 and is lower than both the Eastern Cape (R 37,800) and of the Joe Gqabi District Municipality (R 34,100) per capita income. The per capita income for Senqu Local Municipality (R 29,500) is lower than that of the South Africa as a whole which is R 53,800 (Ecsecc,2017:52-53)".

Table 35: per capita income by population group 2016 (R current prices).

	African	White	Coloured
Senqu	27,6	187	42,7
Elundini	25,3	N/A	44
Walter Sisulu	39,9	244	47,9

Source: IHS Markit Regional eXplorer version 1156

"Walter Sisulu local municipality has the highest per capita income with a total of R 54,400. Senqu local municipality had the second highest per capita income at R 29,500, whereas Elundini local municipality had the lowest per capita income at R 26,600. In Senqu Local Municipality, the White population group has the highest per capita income, with R 187,000, relative to the other population groups. The population group with the second highest per capita income within Senqu Local Municipality is the Coloured population group (R 42,700). Some of the population groups - where there are less than 1,000 people living in the area were excluded from the analysis (Ecsecc,2017:52-53)".

10.4 Index of Buying Power

"The Index of Buying Power (IBP) is a measure of a region's overall capacity to absorb products and/or services. The index is useful when comparing two regions in terms of their capacity to buy products. Values range from 0 to 1 (where the national index equals 1) and can be interpreted as the percentage of national buying power attributable to the specific region. Regions' buying power usually depends on three factors: the size of the population; the ability of the population to spend (measured by total income); and the willingness of the population to spend (measured by total retail sales) (Ecsecc, 2017:54)".

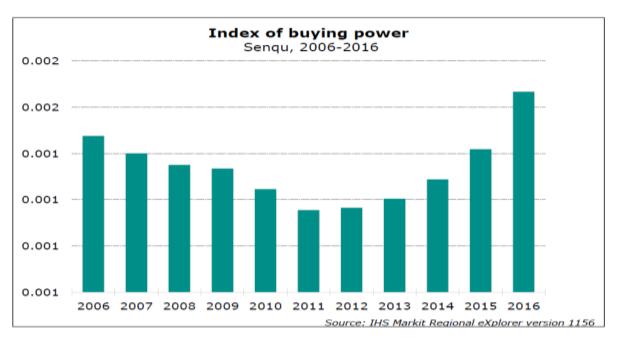
Table 36: Index of buying power

	Senqu	JGDM	E Cape	National
Population	141,751	372,742	7,006,876	55,724,934
Population - share of National Total	0.3%	0.7%	12.6%	100%
Income	4,184	12,716	264,506	2,995,448
Income - share of National Total	0.1%	0.4%	8.8%	100%
Retail	1,310,827	4,031,982	79,545,670	926,561,000
Retail - share of National Total	0.1%	0.4%	8.6%	100%
Index	0.00	0.00	0.09	1.00

Source: IHS Markit Regional eXplorer version 1156

"Senqu Local Municipality has a 0.3% share of the national population, 0.1% share of the total national income and a 0.1% share in the total national retail, this all equates to an IBP index value of 0.0015 relative to South Africa as a whole. Joe Gqabi has an IBP of 0.0045, were Eastern Cape Province has and IBP index value of 0.091 and South Africa a value of 1 relative to South Africa as a whole. The considerable low index of buying power of the Senqu Local Municipality suggests that the local municipality has access to only a small percentage of the goods and services available in all of the Joe Gqabi District Municipality. Its residents are most likely spending some of their income in neighbouring areas.

Chart 14: Index of buying power 2006-2016



Between 2006 and 2016, the index of buying power within Senqu Local Municipality increased to its highest level in 2016 (0.001517) from its lowest in 2011 (0.001389). Although the buying power within Senqu Local Municipality is relatively small compared to other regions, the IBP increased at an average annual growth rate of 0.32% (Ecsecc,2017:55)".

11. Comparative and Competitive Advantages

11.1 Competitive Advantages

• Basic Services and Infrastructure

The Municipality performs above District average in respect of access to all **basic services** but refuse removal, where only 13.45% households in Senqu enjoy regular municipal refuse collection services. The majority of Senqu households enjoy access to the RDP minimum levels of basic services in respect of housing (95.16%), energy (66.28%) and sanitation (56.13%).

Tourism

Scenic beauty, hiking and wildlife attractions and trout fishing. South Africa's only ski resort at Tiffendell. Tiffendell Ski Resort is the only ski resort in South Africa and is uniquely positioned to capture the local skiing market. Reopening of the historic railway line between Aliwal North and Barkly East passing through Lady Grey is also a unique development options that will attract tourists. The area has a well-developed road network that enters beautiful valleys and mountains. It is favoured by off road enthusiasts, trail runners and mountain bikers.

Agriculture

Agriculture is one of the major economic drivers of the local economy and is considered one of the New Growth path's job drivers. The total cultivated area of arable land is 47 319, 21 Ha, dry land under commercial Production has 18 178, 39 Ha; commercial irrigated Land of 3 866, 57 Ha, semi commercial (Commonages) has 25 274, 25 Ha (Information supplied by the Department of Agriculture). In general, however the area has limited land available that can sustain intensive agricultural practices. This is due to its highly erodible soils and unchecked poor veld management which has led to massive loss of topsoil and the growth of extensive dongas and gulleys.

The area is more suited towards stock farming than crop production due to its mountainous profile, short growing season and shallow erodible soils. However due to this fact and the changing climate newer crops are being investigated such as grapes. However, where soils are suitable, dryland crops such a beans, maize, sorghum and cabbage can be produced. Fodder is also grown for winter feed and Lucerne is grown under irrigation on many commercial farms. Stocking rates tend to be low due to the mountainous area but sheep, cattle and goats are in the majority. Accurate stock rates could not be received from the Department but the table below from Statsaa, Community Survey 2016 indicates stock ownership which gives an idea of stock.

Agriculture	2011		201	2016		
	Number	Percent	Number	Percent		
Agricultural households			9 921,0	27,9		
Cattle						
1 - 10			2 746	56,4		
11 - 100			948	19,5		
100+			1 173	24,1		
Total			4 867	100,0		
Sheep						
1 - 10			596	20,5		
11 - 100			985	33,9		
100+			1 321	45,5		
Total			2 902	100,0		
Goat						
1 - 10			1 657	49,6		
11 - 100			1 601	47,9		
100+			82	2,5		
Total			3 340	100,0		
Type of agric activity						
Livestock production			7 233,0	75,1		
Poultry production			3 567,0	46,8		
Vegetable production		• Re	3 384,0	P 54,4		
Other			3 349,0	13,1		

In general, agricultural infrastructure has been installed in the former homeland and communal region but farmers still express needs in particular for fencing, tractors, stock dams, shearing sheds and dip for the dipping tanks. There is the following infrastructure available:

- 15 Dipping tanks in various states of disrepair requiring water and dip
- 30 shearing sheds
- 11 stock dams

(Source: Municipal ward survey 2017)

The most common complaint is for roads to be fixed in all commercial and communal areas and especially to the lands. The former homeland is also being invaded by plants which reduce grass from growing and affect animal health like the jointed cactus and Slangbos. DRDAR will be starting programmes to eradicate the cactus and DEDEA have funded projects to eradicate Slangbos but more needs to be done as it is spreading throughout the district. Stock theft remains a constant threat to both commercial and non -commercial farmers. A positive note is the growth of farming co-operatives building relationships with commercial farmers to utilise underutilised communal land such as the Tugela co-operative near Sirisena.

In 2010/11, 46 099 196 kilograms of greasy wool was produced in South Africa. Out of this the Eastern Cape produced 14 300 585 kilograms. The Barkly East magisterial district produced 897 677 kilograms and the Lady Grey district 197 727. The entire Transkei produced 3 467 686 kilograms. In 2011/12, 44 807 741 kilograms were produced out of which the Eastern Cape produced 13 950 406 kilograms. Barkly East 876 812, Lady Grey 178, 107 and the Transkei 3,357,008 (Cape Wool production figures 2010-2012). This makes Senqu one of the largest producers of wool in the Eastern Cape. Its climate and topography make it well suited to expand this type of farming.

- **Bottling of fresh spring** water is a potential niche. Senqu has pure, clear water that is already being bottled on a small scale. Potential may exist for further expansion.
- Strategic location and proximity to Lesotho provides development opportunities near the Telle Bridge border post as well as for the revitalisation and upgrade of Sterkspruit. These provide major tourism development opportunities for both Senqu and Lesotho. The proximity of the area to Lesotho, the Free State allows it to tap into these potential markets as well as being only 60 km from the N6 route from East London to Johannesburg allows it to ship goods relatively easier.

11.2. Comparative advantages

LED Support System

The Senqu Municipality has a dedicated LED Unit located within its planning department. The Unit is responsible for coordination and facilitation of LED processes in Senqu as well as advise Council on LED matters. The LED Unit is fully staffed.

Senqu is one of the key partners of the Joe Gqabi Economic Development Agency (JoGEDA) which is tasked to drive special economic development projects on behalf of the district municipality and the four local municipalities in Joe Gqabi. With respect to Senqu, the Agency has prioritised commercial property development and plastic manufacturing as its immediate flagship projects. Its other partners are the local tourism organization (Senqu Tourism Association) and the Small Enterprise Development Agency (SEDA) which provides support services to tourism enterprises and other small businesses in the area. Other partners include the JGDM, ECDC, DLGTA, DEDEA and the Department of Agriculture.

• EPWP, CWP & Enterprise development

EPWP & CWP programmes are operated very effectively in the Municipality. Enterprise development is however struggling as SMME's and Co-operatives struggle to become financially viable. The Municipality continues however to support these iniatives through its percentages in its supply chain management policy.

12. Challenges

• Geographic Challenge

The majority (86%) of the Senqu population lives in predominantly rural areas consisting of rural villages and farm households. The average population density is 3.24 households per square kilometre, lower than the district and provincial population density of 3.27 and 3.89 households per square kilometre, respectively. The population density is 17.23 persons per square kilometre - indicating that people are scarcely located, making it extremely costly and difficult to provide the prerequisite services and conditions to address unemployment and poverty.

Dependency Challenge

For every formally employed person there are 8.08 people that depend on the same income resources in Senqu. However, despite a large potentially economic active population (57% or 72 003 people), the economy is unable to provide the required economic and employment opportunities for all these people. In the current form and conditions, the local economy can only provide employment and economic opportunities for only a quarter (25.13%) of the potentially EAP.

• Poverty Challenge

Despite experiencing positive economic growth between 2000 and 2010, Senqu's economy has been unable to create meaningful benefits for the poor. The poverty rate is 62.93% - much higher than the provincial average of 53.61%. Dependency on social grants is highest in Senqu (37.42%) compared to the district (34.46%), provincial (31.54%) and national (22.68%). Also, the state of household savings reveals a high degree of indebtedness (-R464) for Senqu which further exacerbates the poverty challenge.

Although the Municipality has and continues to support a number of poverty alleviation projects, in many instances the impact of these poverty alleviation projects remains unknown. This is why the Municipality completed a poverty alleviation strategy for the 2014/15 financial year.

• Employment Challenge

Based on the official definition, more than one third (30.34%) of the economic active group in Senqu is unemployed while the district average is 23.54%. Including those not actively seeking for work, unemployment in Senqu is as high as 65% compared to 54% and 48% for the district and Eastern Cape respectively.

Between 2000 and 2010 formal employment growth was negative at -2.27%, performing worse than the district (-1.23%) and province (-0.21%) respectively. However, also of concern is the quality of available jobs in Senqu. These jobs are not high paying and therefore do not necessarily provide a good quality of life.

• Income Challenge

With about 50.25% of the households earning no income at all and 21.39% earning between R1 and R1600 per month, almost two thirds of Senqu households are indigent. Of these, more than one quarter of households (6134) earn R400 or less per month.

• Literacy Challenge

Only 58.66% of the adult population can read and write compared to the provincial 66.7% and national average of 73.62%.

Skills Challenge

Majority of adult population (32.21%) are unskilled. There is a major shortage of technical skills (currently only 0.19%). However, Senqu has a relatively high proportion of professionally skilled persons (23.46%) compared to the district (15.49%) and province (13.53%).

• Infrastructure and Land Challenge

While Senqu performs above district average in respect to all basic services with the exception of refuse removal where only 13.45% households are provided with the municipal refuse collection services, infrastructure backlogs remain an area of constraint that must be addressed to unlock better growth and new investments into the area. For example: - Surfacing the 562-km gravel road backlog and improving maintenance on existing access roads and bridges. The effect of migration into urban areas such as Sterkspruit is also putting major strain on existing infrastructure in these areas. A more integrated approach addressing social, economic and infrastructural issues is critical.

Land

The Senqu Municipality has communal land in the former Transkei homeland situated around Herschel and Sterkspruit, bordering on Lesotho. The land tenure in this area is a mixture of freehold, quit rent and PTO. Land tenure and rights in this area have traditionally been vested in traditional authorities with the Department of Agriculture distributing PTOs. The rest of the area is either freehold tenure in the former RSA towns or commercially owned farmland (Senqu SDF 2009).

The majority of the municipal land is unimproved grassland (75.6%), with only 6.6% of the area used for cultivation purposes. Approximately 13% of the surface area is classified as degraded: that is, it has previously been subjected to poor land use and management practices (e.g. overgrazing or inappropriate cultivation

methods). Only 1.1% of the surface area is developed as built areas, including the urban areas of Sterkspruit, Lady Grey and Barkly East, as well as the rural settlements. Senqu has major challenges relating to land invasions of municipal owned or state land. This is due to lack of land being offered for sale and people being unable to afford land but wishing to be closer to prospective employment and urban amenities in the urban areas of Barkly East and Lady Grey. In the smaller rural hamlets of Rhodes, Rossouw and Herschel people are invading land and building informal settlements in order to move closer to urban amenities or receive housing with freehold tenure especially farm workers. There is also the land redistribution challenge that Senqu must meet. For example, to be able to meet the 30% redistribution target by 2014, 166 000 ha will need to be redistributed at 33 000 per annum at a total cost of R 83 million if the price remains at around R 2500 per hectare (JGDM ABP 2010).

• Growth Challenge

Between 2000 and 2010 average growth was 3.03%. Despite outstripping the average population growth (-0.89%) for the same period, this growth has not been sufficient to cause any significant dent on unemployment and poverty. It is also far below the national target of 4% to 7% required to necessary positive employment growth.

Skills and Education Levels

In general skills levels are low, with the majority of residents reliant on government/community services for employment or primary economic activities such as agriculture. 40 111 beneficiaries receive grants with a value of R 32 480 001 paid out monthly. It must be remembered that 41 854 people actually receive grants but as they are children only their parents are counted as beneficiaries (SASSA 2013).

Skills and Professions

An indication of **skills and professions** is afforded by the 2007 Community Survey (StatsSA 2009). Considering only the survey population for which a profession is specified, the dominant occupational group across all areas is 'Elementary', applicable to almost one third of the Senqu (32.21%) and JGDM (31.78%) economies, as well as the Elundini (32.93%) and Maletswai (32.79%) economies. The Province (24.30%) and Gariep (23.76%) reflect proportions closer to one quarter for "elementary occupations". "Professionals" are the next most prominent occupation within Senqu (23.46%) as well as for Elundini (14.36%), the District (15.49%) and the Province (13.53%). By contrast, "Skilled agricultural and fishery workers" are well represented in Gariep, while "Service workers; shop and market sales workers" are next most prominent, after elementary occupations, for Maletswai (11.91%). Service and sales workers account for around one tenth (9.71%) of Senqu professions, followed closely by "Craft and related trades workers" (8.94%) then skilled agricultural workers (8.88%), while "Technicians and associate professionals" (0.19%) are the least represented in the local economy.

• About 39% of Senqu Municipality workforce is made up of elementary or unskilled workers, the largest percentage in the District. Senqu Municipality has low levels of senior management and technical staff, 3%

and 4% respectively. This corresponds with low levels of educational facilities in the area and indicates a need for skills development and education programmes. SLM has the second lowest levels of education behind Elundini Local Municipality in the District, with 58.85% of the population having only received a primary school education. SLM area has 153 schools of which 68 are Primary, 17 are Secondary, 63 are Combined and 5 are ECD. The Municipality struggles with early childcare facilities as most of the facilities are overcrowded and do not meet legislative requirements in terms of municipal health regulations structures to norms and standards of EH Policies and the Children's Act (infrastructure and programmes implemented). This threatens funding allocation to ECDs of the District. In addition, inaccessibility of services to vulnerable children at 0-5 years due to limited budget allocation as some wards do not have Early Childhood Development Centres. Some ECD's also do not adhere to funding conditions required from them as an NPO.

SLM has the lowest levels of education, with 47% of the population having only received a primary school education as can be seen in the chart below. There is only one tertiary education facility (FET College) in the Municipality in Sterkspruit.

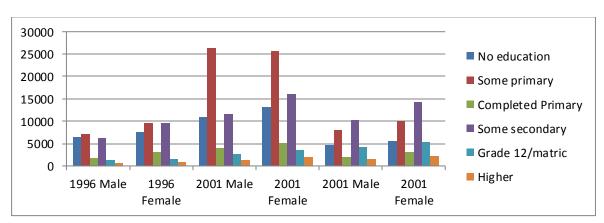


Chart 15: Education levels

Source Statsaa 2011

This chart indicates that the number of illiterate people is steadily declining and the Municipality is doing well in achieving the goal of universal primary school access. It is also good to note the increase in secondary and tertiary education. Attendance of educational facilities is also increasing as can be seen in the table above.

Table 37: No of persons aged 5-24 attending educational facilities

	1996			2001			2011		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Attending	25766	26890	52656	27123	27336	54460	23262	21904	45166
Not attending	6110	7845	15954	7878	7546	15425	5509	6226	17735
Total	33875	34735	68610	35001	34883	69884	28771	28130	56900

Source: Statsaa 2011

13. Stakeholder Involvement

The Municipality has an Economic Development Forum. The aim of the forum is to:

- Provide LED facilitation and support within the Sengu municipality
- Advise on development choices by understanding the local context enough to validate claims made about local potential
- Mobilise local stakeholders
- Facilitate local partnerships within and between local public and private organisations
- Develop an annual work plan to implement the LED strategy that is reported on quarterly
- Assist with and advise on local economic development iniatives
- Coordinate all local economic development iniatives within the municipality
- Provide information and create awareness about LED within the municipality
- Monitoring and evaluation of local economic development projects

The forum meets quarterly. Other stakeholder forums include the LTO, small farmer's association and agricultural forum. However, these forums require more capacitation and engagement to keep the functioning effectively. The Municipality engages with sector departments through District Support team meetings on a quarterly basis and IDP Representative Forum meetings.

14. Investment Attraction, Small Town Revitalisation and Policy Framework

The Municipality is expending great effort to attract investors to the municipal areas by ensuring that towns are kept clean and that grass and trees are cut and pruned regularly. Senqu has won several awards in the cleanest town competition. In addition, the Municipality has spent its neighbourhood development grant on beautifying the entrance to Lady Grey by planting trees and providing pathways linking the township to the CBD. The emphasis in Sterkspruit is on consolidation of neighbouring settlements into the existing town and resolving land tenure issues. A small-town regeneration plan has been developed for Sterkspruit and Barkly East. As part of this iniative walkways have been paved and 18 hawkers' huts handed over in Sterkspruit. Community parks in Lady Grey funded by DEA has been built. The lack of available land is preventing the development of similar parks in Sterkspruit.

The Municipality has also begun Vision 2030 which aims to increase revenue by expanding the rates base through formalisation of adjoining rural areas to existing urban centres as well as implementing the small-town plans. The policy framework regarding businesses is in the process of being revisited in order to determine areas of hindrance for business development. These include the bylaws on building control regulations, business and street trading, liquor trading, preparation of foods at registered private kitchens and taxi ranks and taxi ranking. This is all part of the Municipality's drive to assist the development of business in the area including the ultimate adoption of informal trading regulations and the draft trade and investment policy.

15. Expanded Public Works & Community Works Programme

Senqu Municipality has successfully implemented the EPWP programme. The objectives of the EPWP programme are as follows:

• To create job opportunities through reviewing the manner that municipalities implement existing projects/programmes

- To identify and propose programmes that will contribute to additional job creation opportunities
- To ensure that the proposed job creation programmes form part of the service delivery mandates of the municipality

These principles have been incorporated into the municipality's efforts to increase employment opportunities for its residents. Projects consist of basic road maintenance, paving of streets, picking up refuse, pothole repair and storm water channel maintenance. Over 196 jobs were created in 2011,2012,2013. 252 jobs were created in 2014/15 for mass job and 450 on MIG projects. 2116 Jobs on average for 2017/18 through mass job creation as part of the EPWP programme and CWP. 544 jobs were created in 2018/19. This excludes CWP jobs. An amount of R 7 434 000 was sent on job creation. Future projects include maintenance of municipal property, cleaning in urban areas, storm water management in townships and data collection. However, management is currently in the process of revising the current EPWP and CWP programmes to ensure that sustainable work opportunities are created and that graduates from the programme acquire skills which increase their employment activities. The CWP programme was increased to cover 2 more wards.

The EPWP policy was adopted by Council on the 25th October 2012. The policy is being amended for EPWP Phase 4 in the 2019/2020 FY and will be adopted by the end of the year. The policy outlines the institutional arrangements for implementing EPWP, roles and responsibilities, the employment opportunities, training and EPWP target, conditions of employment, target groups and reporting process. The Director of Technical Services is responsible for implementing EPWP but the co-ordination will be done by the EPWP Steering Committee. The Committee will consist of all director's and all relevant sector heads. The responsibility of the Committee will be to:

- Coordinate the overall municipal wide coordination of EPWP and related issues
- Review the EPWP policy
- Setting departmental EPWP targets
- Enabling environment for the successful implementation of EPWP
- Reporting to the management meeting
- Monitoring and evaluation of the EPWP programme
- Setting of performance standards
- Compiling an EPWP management plan

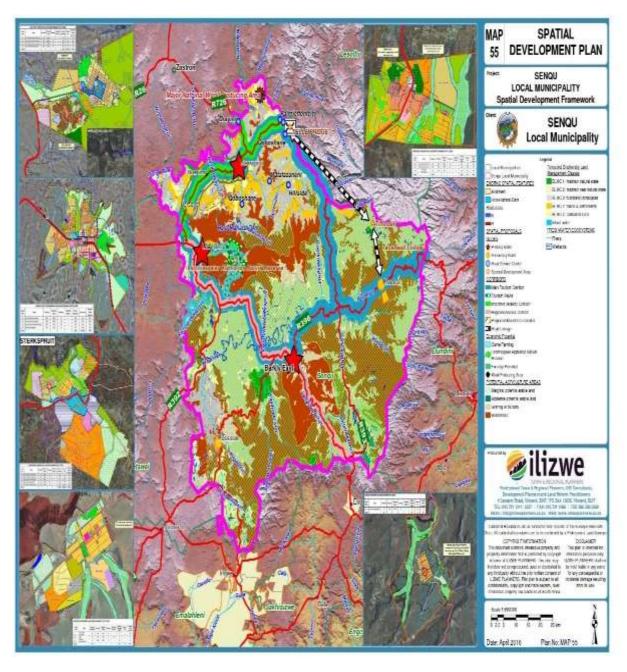
The EPWP framework for Phase 3 was adopted by Council in May 2016.

An amount of R 6,480,000 was budgeted for the 2014/15 financial year and a similar amount for 2015/16. 2017/17 R 4,753,818, 2018/19 R 5,038,050 and in 2019/20 R 4.952 783. An EPWP grant of R 2.617 000 is expected for 2020/2021. The Municipality has allocated R 5.104 950 excluding MIG projects for job creation for 2020/2021.

16. LED Priorities & Spatial Realities

The map below from the SDF 2016 indicates the relationship between the LED priorities and the spatial realities.

Map: LED Priorities & spatial realities



Source SDF 2017

17. Alignment between the NDSP, SDF, NGP & LED Strategy

Table 38: Alignment between the NSDP, SDF, NGP & LED Strategy

NSDP Category	Applicability in Senqu Municipal Area	New Growth Path	LED Strategy
Innovation and experimentation.	 Not applicable 	Jobs driver 3: Seizing the potential of new economies	
Production: High value, differentiated goods (not strongly dependent on labour costs).	 Not applicable 	Jobs driver 3: Seizing the potential of new economies	
Production: Labour-intensive, mass-produced goods (more dependent on labour costs and/or natural resource exploitation).	Formal agricultural sector in Senqu Need for investigating further the potential for intensive, irrigation-fed agriculture in underdeveloped rural settlement areas Land most suited to crop production is found in the Sterkspruit area Stock farming is assessed as the agricultural activity with the highest potential, if correctly	Jobs driver 2: main economic sectors Jobs driver 3: Seizing the potential of new economies	Development Thrust 3: Sustainable Livelihoods Development Thrust 2: Enterprise Development
Public services and administration.	managed. Barkly East and Lady Grey are centres for District and Local Government administration	Job driver 4: investing in social, capital and public services	Development Thrust 3: Sustainable Livelihoods Development Thrust 4: Skills Development Development Thrust 5: Institutional Development
Retail and services.	Sterkspruit is a high order regional service centre, providing access to goods and services to a large catchment population.	Job driver 1 infrastructure Jobs driver 5: spatial development	Development Thrust 1: Locality Development
Tourism.	There are areas with development potential as tourism sites of interest relating to the Drakensberg and the Maloti Tourism Route.	Jobs driver 2: main economic sectors	Development Thrust 2: Enterprise Development

18. LED Strategy

The Municipality has a LED strategy which was adopted in June 2013. The strategy has been revised in the 2017/18 Financial year and the final strategy was adopted in May 2018.

18.1. LED Strategy Objectives

This draft 20-year Senqu LED Strategy aims to achieve the following economic outcomes:

- 1) Improving urban infrastructure to attract investment
- 2) Development of partnerships between public sector and the private sector to encourage investment and skills development in the area
- 3) Improve youth entrepreneurship and participation in the mainstream economy
- 4) To build strong and sustainable LED institutions and resources
- 5) 30 % of all infrastructure projects to benefit SMME's
- 6) To alleviate poverty by utilising labour-intensive programmes and projects such as CWP and EPWP

18.2. LED Strategy Development Thrusts

The Senqu LED Strategy (2018) has 5 integrated LED development thrusts and priorities

Development Thrust 1: Locality Development

The Locality Development Programme will be premised on achieving the following outcomes:

- Making the municipal area more attractive to investors, tourists and individuals;
- □ Improving the physical and environmental appeal of the area

Development Thrust 2: Enterprise Development

The purpose of Enterprise Development Programme is to:

- Create a conducive environment for existing, new and start-up businesses;
- Improve profitability, competitiveness and sustainability of locally-based enterprises;
- □ Prioritise development of key growth and employment sectors eg Agriculture, Tourism and Green Economy.

Development Thrust 3: Livelihoods

The purpose of the sustainable livelihoods programme is to:

Facilitate labour intensive projects that create employment opportunities

Development Thrust 4: Skills Development

The purpose of the skills development priority is to:

- Build the necessary skills base for economic growth and development;
- □ Improve employability and active economic participation;

□ Support key growth and employment sectors.

Development Thrust 5: Institutional Development

LED institutional development in Senqu is designed to:

- □ Foster sustainable partnerships with key and relevant stakeholders
- □ Improve monitoring and evaluation of LED projects and initiatives.

18.3. LED Implementation plan & alignment with National & Provincial Plans

Table 39: LED Implementation Plan

able 39: LED In			TUDUOT	DAOELINE.	INTERVENTION ACTIVETS	PDO IDOT	DECDONOLDII ITY
National Development Plan	New Growth Path	PGDP	THRUST	BASELINE	INTERVENTION ACTIVITIES	PROJECT	RESPONSIBILITY
Improving infrastructure Social protection Building safer community Transforming society and uniting the country Reversing the spatial effects of apartheid An inclusive and integrated rural economy	Job driver 1 infrastructure Jobs driver 5: spatial development	1: Speeding up growth & transforming the economy to create decent work & sustainable livelihoods; 3: Massive programme to build social & economic infrastructure. Strategic Priority & Building othesive & sustainable communities.	Locality Development Programme	Roads are the first priority for the municipality as they provide access to all goods and services The green economy is seen as one of the economies that can produce growth.	Have meetings with DPW & R around priority tourism roads, agricultural roads and roads to hospitals Focus on rerouting Sterkspruit main route to decrease congestion	Focus on rerouting Sterkspruit main route to decrease congestion	Technical Services & IPED Manager
An inclusive and integrated rural economy Reforming the public sector fighting corruption Transforming society and uniting the country	Jobs driver 2 main economic sectors Jobs driver 3 Seizing the potential of new economies	1: Speeding up growth & transforming the economy to create decent work & sustainable livelihoods; 3: Rual development, land & agrarian reform and food security; 2: Massive programme to build social & economic infrastructure. 8: Building ochesive & sustainable communities.	Enterprise Development Programme	Hawker stalls installed in Sterkspruit Annual awareness programmes	The Municipality is acquiring funding for the provision of hawker stalls in its urban areas The Municipality has an amual programme of awareness and market days	Hawkers stalls 2021 Market and awareness days	IPED Manager IPED Manager
Fighting corruption Building safer communities Transforming society and uniting the country	Job driver 4: investing in social, capital and public services	Strategic Priority 6: Intensify the fight against crime and corruption. Strategic priority 8: Building cohesive and sustainable communities.	Sustainable Livelihoods Programme	The municipality already has a job creation fund which promotes labour intensive activities	The municipality should form a broader forum with DPW and JGDM to launch an annual labour intensive programme which teaches skills	Special Infrastructure Jobs Programme (SIJP). This project will focus on undertaking infrastructure projects in a labour-intensive manner	Technical Services Director and all Senqu Directors

National	New Growth Path	PGDP	THRUST	BASELINE	INTERVENTION ACTIVITIES	PROJECT	RESPONSIBILITY
Development Plan							
Improving the							
quality of education,							
training and innovation							
quality health care							
for all							
social protection							
transition to a low carbon economy							
,							
Improving the quality of education,	Job driver 4:	Strategic Priority 6:	Skills Development	A skills audit has already been done by the SDF for	The SDF does an annual skills audit for the	Implementation of WSP	SDF
training and			Programme	the 2018/19 WPSP	unemployed and offers internships		
innovation	investing in social,	Intensify the fight					
An inclusive and	capital and public	against crime and					
integrated rural	services	corruption.					
economy							
Social protection		Strategic priority 8:					
		Building cohesive					
Transforming society and uniting		and sustainable					
the country		communities.					
		communities.					
Reforming the public			Institutional		The Forum takes the place of the LED forum and	Face amia Davelan mant Face m	IPED Manager
service		Strategic Priority 2:	Development		local action team meets quarterly. An annual	Economic Development Forum	IPED Manager
		Massive	Programme		meeting schedule is developed by the June of each year		
Improving the quality of education,					year		
training and		programme to build			An annual awareness campaign is developed by	Local Economic Development Capacity	IPED Manager
innovation		social and			June each year	Development Programmes	
		economic					
		infrastructure.					
		Strategic Priority 4:					
		Strengthen					
		education skills and					
		human resources					
		base. Strategic Priority 8:					
		Building cohesive,					
		caring and					

National	New Growth Path	PGDP	THRUST	BASELINE	INTERVENTION ACTIVITIES	PROJECT	RESPONSIBILITY
Development Plan							
		sustainable					
		communities.					
		communico.					

Setup phase

Setup Phase (Year 0-1)

The purpose of the phase is to prepare for the implementation of the strategy by ensuring that fundamental or pre-conditions are addressed to support the successful execution of the strategy. The setup phase will focus on:

- Incorporating flagship programmes and projects in the municipal IDP and SDBIP
- Securing the necessary budgets to support annul programmes
- Establishing the Sengu Local Action Group
- Negotiating key local agreements with sponsors and funders

Planning Phase (Year 1- Year 2)

This will focus on the planning of the priority iniatives identified in the strategy. This phase focuses on:

- Appointment of project champions and teams
- Development of project plans

Implementation Phase (Year 3 -18)

This will focus on the actual implementation of the priority iniatives identified in this strategy. In particular, this phase will involve:

- Execution of project plans
- Project Management
- Progress Reporting (Council, EDF)

Monitoring, Feedback and Learning Phase (Year 19-20)

This phase represents the last stage in the implementation of the Strategy. It is fundamentally focused on:

- Monitoring and evaluating outcomes and impact of executed projects
- Providing continuous feedback to stakeholders on strategy projects
- Documenting lessons to improve learning
- Identifying future improvement areas

18.4 Current LED Unit Staffing and Budget

Municipality has an LED Unit which is based in the Directorate: Development & Town Planning Services Directorate. The Unit has 1 Enterprise Development Officer and 1 Tourism Office. It is headed by the IPED Manager. The office has been granted an operational budget of R 3 052 969.52 for LED and R 1 181 612.50 for tourism for 2019/2020. In 2020 it has an LED budget of R 485 838 and R 327 141 for tourism.

19. Conclusion

The LM's lack of annual growth has resulted in an unprecedented high unemployment in the Senqu area with high dependence on government grants. This coupled with access to basic household and community services which is below optimal creates tension amongst communities who compete for relatively scarce resources. Therefore, it becomes absolutely crucial that the municipality creates conducive conditions for job creation and participation in agricultural activities by availing land for development. Businesses are not growing as SMME's as they do not receive strategic support from government institutions. Areas for great concern are centred around food security and land reform. The tourism sector is underdeveloped and needs strategic intervention to revive and contribute to the local economy meaningfully. In this regard, a responsible tourism sector plan has to be developed which could provide direction to optimise the potential that exist in the area. Agriculture remains central to the development of the area. However, it has to be done in conjunction with other programmes. Land administration and town planning seem to have been relegated to the background of the municipal priorities. This approach does impact negatively on the development trajectory of the municipality

CHAPTER FOUR: BASIC SERVICE DELIVERY

1. SLA's and other Institutional Arrangements

Community Services has an SLA with DSRAC. In terms of the SLA Senqu runs the library service on behalf of DSRAC. This SLA is signed annually. Technical Services has an SLA regarding electricity sales with ESKOM whereby the municipality procures electricity from ESKOM and then sells it via its internal network to urban customers.

2. Spatial Analysis and Rationale

The SDF which was adopted in **March 2017** proposes the following *General Policies and Guidelines for Land Development in Senqu*. The following general policies and guidelines are to be applicable to land development in the Sengu Municipal area: -

- The following basics Disaster Management guidelines: -
 - No development should take place on land within the 1 in 100-year flood line. In certain
 cases, exemption may be granted for development up to the 1 in 50-year flood line (but
 commonly only in cases where existing development has occurred).
 - Development is prohibited on slopes steeper than 18% (or 1-in-5 gradients), with exemptions on merit in certain cases being permitted, except in the case of publicfunded housing developments.
 - Engineering Geotechnical reports should be undertaken prior to planning of new areas for settlement/development.
 - Wherever possible mitigation steps should be taken to prevent informal settlement development within 1: 100-year flood areas. Where such settlement has occurred, appropriate steps should be taken to clear the area and secure it from future settlement.
 - Controlled Areas around municipal and infrastructure installations such as Waste Disposal Sites; Waste Water Treatment Works etc. shall stipulate minimum distances from installations within which specified land use development shall not take place, based on environmental and health considerations.
- A Controlled Area shall be established around any Airstrip/aerodrome to include the following stipulations: -
 - Areas where L_{Rdn} = 55 dBA: Residential developments not allowed; nor are other noisesensitive uses such as hospitals, educational institutions, conference facilities and places of worship;
 - Areas where LRdn = 60 dBA: Commercial uses are permitted, including retail/shopping, offices, consulting rooms.
 - Areas where LRdn = 65 dBA: Commercial/Industrial uses are permitted, including CBDs, motor trade, warehousing. Also, agricultural uses involving livestock and breeding and cemeteries.
 - Areas where L_{Rdn} = 70 dBA: Industrial activities are permitted; i.e. manufacturing, assembly, repairing, packaging, bus depots, builders' yards etc.

- Areas where LRdn = 75 dBA: Agricultural land uses not involving livestock are permitted, as well as picnic facilities and open space (vacant land).
- o Areas where LRdn = 80 dBA: Prohibited area; i.e. no land development to be permitted.
- Any land uses proposed within the 55 dBA and 60 dBA noise contours surrounding an airport must be referred to the Airport Authority and/or the Airports Company of South Africa (ACSA) for approval.
- For the purposes of settlement planning, the standards for settlement design and development set out in the *Guidelines for Human Settlement Planning and Design* (the so-called "Red Book" compiled by CSIR Building and Construction Technology, 1998) be adopted and used in the scrutiny of relevant land developments.
- All land developments should be undertaken in accordance with an approved Layout Plan and/or Site Development Plan. After approval, only minor deviations from the applicable plan are to be permitted
- The National Building Regulations are applicable in all land development areas.
- The Development Principles and Norms and Standards set in terms of Chapter 2 of the Spatial Planning and Land Use Management Act, 16 of 2013 are applicable to every land development application.

3. Development Nodes and Settlement proposals

No towns in SLM have been identified as major nodes on a provincial level. However, on a municipal level the different towns play important and very particular roles and local nodes with specific characteristics can be identified.

The GVA and the settlement categories developed was used to identify these nodes. Most of the GVA in the SLM is generated in Sterkspruit.

Table 40: Main Settlements, Primary Economic Base, Potential Needs and Investment Required.

SETTLEMENT	POPULATION	ECONOMIC BASE	POTENTIAL NEED	INVESTMENT TYPE
Sterkspruit	Large	Retail and commercial services	High Development Potential HighNeed	Infrastructure, education, entertainment, middle income housing and social facilities
Lady Grey	Medium	Agriculture and administration	High Development Potential HighNeed	Infrastructure (especially water), business services and social facilities
Barkly East	Small	Agriculture	High Development Potential HighNeed	Basic services, formal housing, industry and agro-processing
Rhodes	Very small	Agriculture	Low Development Potential High Need	Basic services, to urism, social facilities and infrastructure
Herschel	Small	Agriculture	Medium Development Potential HighNeed	Mixed use developments, social facilities, infrastructure and low to middle income housing

SETTLEMENT	POPULATION	ECONOMIC BASE	POTENTIAL NEED	INVESTMENT TYPE
Rossouw	Very small	Agriculture	Low Development Potential High Need	Infrastructure, social and housing

The following are the proposed settlement models:

Model 1: Settlements within the Urban Edge

Development Parameters	Spatial Application	Livelihoods Base
Small erf sizes (300m² or less, depending on nature of development and setting). A dwelling in terms of Provincial housing parameters. Township layout. Highest feasible Level of Service (LOS - linked to affordability [means] of client community). Freehold title, rent-to-buy or leasehold on individual household basis. Provision of neighbourhood level services and facilities within the community.	 For areas located within urban edges or within the fabric of existing urban development (infill). Good access to high order goods, services and facilities (e.g. hospitals, commercial districts etc.). Located for integration with main commuter transport networks and tar road access. Located for integration with existing water and sanitation networks servicing the urban setting. 	Income generation in the informal sector through use of own skills. May have access to municipal commonage (if available). Livelihood support through small business development, or other municipal LED programmes (such a job creation programmes). Urban economic opportunities for employment in the formal and informal sector.

Model 2: Low Density Peri – Urban / Rural Village Settlement

Development Parameters	Spatial Application	Livelihoods Base
 Erf sizes: Sizes of existing residential sites in settlements are accepted. New residential sites to have site sizes in the range of 500-1,000m², depending on local conditions and provisions of local planning processes. In new settlements, top structure support to be provided, but can be provided in follow up phase of development. In existing settlements, top structure support is optional, depending on financial availability and development priorities Settlement design options should be available for selection by community. In appropriate circumstances, can combine household/residential sites with arable allotments (i.e. larger site sizes). Township layout is one alternative. LOS likely to be lower than full urban LOS, depending on proximity to existing networks. Will also be impacted on by how community prioritises subsidy expenditure. Tenure/titling options can be individual or group options (e.g. CPA or further options to be provided by CLRB). Provision of neighbourhood level services and facilities within the community. This model is seen to offer the potential to densify and develop into the urban model over time, should communities so desire. If densification occurs it 	 New developments located in defined Rural Settlement Areas. Existing settlements that get prioritised to be developed within parameters as set out within this table (allowing some flexibility based on local realities and development priorities). Daily / weekly commuting for work & to existing service/facility nodes. Location of settlement and suitability of type of settlement to be related to existing infrastructure networks – i.e. base on principle of "Maximise Existing Opportunities/Build on Strengths". Access to urban centre for access to goods and services should be good but is likely to mean travel from the urban periphery. Should have good public transport access but could be gravel road access. New rural settlements should avoid impacts on high potential agricultural land as far as is possible within each municipal area, taking account other spatial factors. 	A defined objective of providing a household subsistence level based on at least the economically defined 'minimum household subsistence leve'. The intention would be to support multiple livelihood options. This would include families potentially having employment in nearby farms or in close by urban employment, by participating in LED projects/enterprises on the commonage, and through access to land for small scale gardening, and access to the commonage for grazing. Specifically, this model will allow space for on-site gardens and access to grazing & arable lands (where possible) on commonage. Commonage planning needs to take account of LED opportunity development. Commonage ideally to be state/LA-owned and managed by a commonage management committee under municipality guidance. But access to commonage capped according to defined parameters (i.e. the objective of minimum household subsistence levels taking account the community's economic position – this practically means that communities with better alternative economic opportunities may have less

Development Parameters	Spatial Application	Livelihoods Base
must be done within parameters of improvements in LOS and access, as well as a sustainable livelihood base.	 New settlement location should not be adjacent to key agricultural enterprises (as assessed within the local context) – i.e. must be compatible with surrounding land uses. 	commonage while more destitute communities may have more).

Model 3: Productive Farming (Small / Medium / Large)

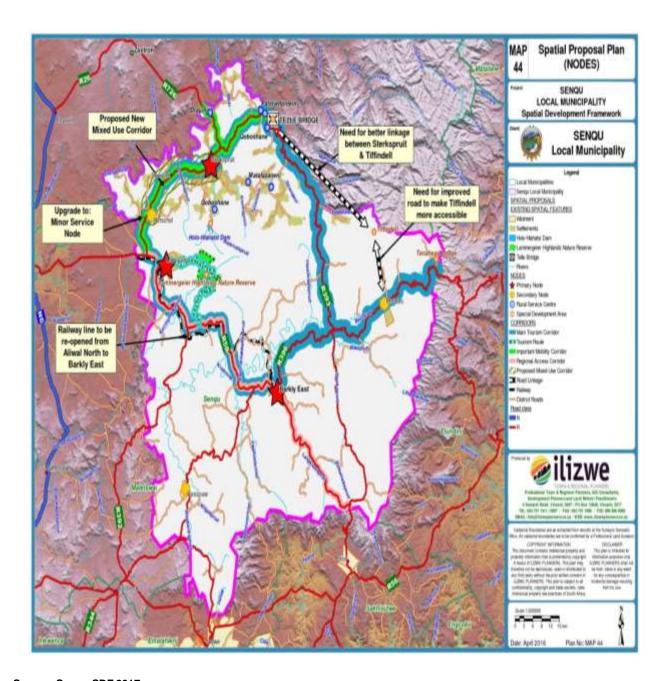
Development Parameters	Spatial Application	Livelihoods Base
 In line with DRDLR policy framework – must meet the criteria for LRAD support. Dwelling will usually be existing farm buildings but any further development comes from LRAD grant or own contribution. Employment needs of farming enterprise determine scale of permitted settlement on-site. Infrastructure is owner's responsibility within properly boundaries. Layout is based on farming operations. Individual or Group ownership (freehold/CPA or other). No provision of community services other than that usually provided in commercial farming areas (e.g. farm school service local district). 	 Can be located on any piece of land within the Municipality. Can be located within a larger zone where special planning provision has been made for the reservation of a land parcel for productive agricultural use. Land to have established agricultural potential. Within communal areas could be on commonage or on PTO/Quitrent held land by agreement of land rights holders. Land should be able to provide water needs for households. No municipal provision. 	Predominately agricultural production, but households may also utilize other economic related skills or opportunities to enhance agricultural income. Business Plan for farming to set out livelihoods base for beneficiaries. The emphasis is on productive use of the land not subsistence, so beneficiaries must demonstrate an interest and skills in farming for profit/surplus.

The SDAs identified within the Senqu Municipal area are noted as follows: -

- (i) The Lammergeyer Game Reserve
- (ii) The Tiffindell Ski Resort
- (iii) Jozana's Hoek Dam
- (iv) Telle Bridge Border post

Given the understanding that the Senqu Municipality will, in time, proceed to the formulation of a single, integrated Land Use Management System, it is proposed that the identification of Preferred Land Use Outcomes and other relevant information for each SDA will serve as a platform for a new Land Use Management System to proceed with detailing appropriate zoning and other land use management instruments, in future.

Map: Development Nodes



Source: Senqu SDF 2017

Table 41: Land Use Zone Policy Guidelines

LAND USE ZONE	LAND USE PERMITTED	POLICY GUIDELINES
Outside the Urban Edge Irrigation Schemes	Intensive agriculture New farmer settlements Small farming units Sustainable agriculture-related practices e.g. hydroponics and nurseries Agricultural industry Resort and Tourism related	 Agricultural Industry and Resortand To urism-related developments may not be undertaken that would result in the complete loss intensive agricultural land. Where development applications are inconsistent with the LM SDF, the onus is on the applicant to prove, through a Strategic Environmental Assessment (SEA) and Environmental Impact Assessment (EIA), that the relevant application is consistent with the overarching objectives and directives of the SDF. New development must be undertaken with design guidelines provided by DRD&LR toolkit. Subdivided unit must be capable of sustaining productive/economic farming. Must be self-sufficient with regard to provision of services, or appropriate municipal services contribution must be determined by the Municipality.
Outside the Urban Edge	Extensive agriculture Resort and Tourism related	Where development applications are inconsistent with the LM SDF, the onus is on the applicant to prove, through a Strategic Environmental Assessment (SEA) and Environmental Impact Assessment (EIA), that the relevant application
Eco-Estate Development	Agricultural Industry	is consistent with the overarching objectives and directives of the SDF. New development must be undertaken with design guidelines provided by DRD&LR toolkit. Must be self-sufficient with regard to provision of services, or appropriate municipal services contribution must be determined by the Municipality.
Agri- Industry Precinct	 Industrial activities related agriprocessing. Industrial activities that provide support to the agri-processing and the agricultural community. Service centres for agricultural industry. 	 Must be undertaken in accordance with site-specific design and planning guidelines. All industrial activities must be regulated and managed in accordance with sustainability standards (e.g. ISO 14001). Where development applications are inconsistent with the prescribed uses, the onus is on the applicant to prove, through the undertaking of an Impact Study, that the relevant application is consistent with the overarching objectives of the SDF. New development must be undertaken in line with the agri-Industry Precinct Development Plan.
Industrial Precinct	 Industrial activities related beneficiation, storage and transport. Light industrial. 	 New development must be in line with the Industrial Precinct Development Plan. New developments must be undertaken in accordance with site-specific design and planning guidelines. All industrial activities must be regulated and managed in accordance with sustainability standards (e.g. ISO 14001). Where development applications are inconsistent with the prescribed uses, the onus is on the applicant to prove, through the undertaking of an Impact Study, that the relevant application is consistent with the overarching objectives of the SDF.
Extractive Industry	 Industrial activities related extraction beneficiation, storage and transport. Heavy industrial. Mining 	 Must be undertaken in accordance with site-specific design and planning guidelines. All industrial activities must be regulated and managed in accordance with sustainable standards (e.g. ISO 14001) Where development applications are inconsistent with the prescribed uses, the onus is on the applicant to prove, through the undertaking of an Impact Study, that the relevant application is consistent with the overarching objectives of the SDF.
Central Business District	 High intensity, mixed land uses in cluding business, community facilities and social services. High density residential development. 	 New developments must be in line with the CBD Precinct Development Plan. If the CBD Precinct Development Plan has not yet been developed new developments must be in line with the following guidelines: All developments must contribute to high quality public environment. Large parking lots adjacent to streets should not be permitted. Buildings should be placed as close to street boundaries as possible to facilitate pedestrian movement and to define and shape the public space. Land uses on the ground floor of buildings must have an extroverted public façade (e.g. shops, restaurants etc.).

LAND USE ZONE	LAND USE PERMITTED	POLICY GUIDELINES
		 Site layout and building designs must take cognisance of and support public transport, cyclist and pedestrian movement. Where development applications are inconsistent with the prescribed uses, the onus is on the applicant to prove, through the undertaking of an Impact Study, that the relevant application is consistent with the overarching objectives of the SDF.
Mixed Use	Business Offices Community facilities High density residential	 New developments must be undertaken in line with the following design guidelines: All developments must contribute to high quality public environment. Large parking lots adjacent to streets should not be permitted. Buildings should be placed as close to street boundaries as possible to facilitate pedestrian movement and to define and shape the public space. Land uses on the ground floor of buildings must have an extroverted public façade (e.g. shops, restaurants etc.). Site layout and building designs must take cognisance of and support public transport, cyclist and pedestrian movement. Where development applications are inconsistent with the prescribed uses, the onus is on the applicant to prove, through the undertaking of an Impact Study, that the relevant application is consistent with the overarching objectives of the SDF.
Low Density Residential	 One dwelling pererf. Other uses supporting residential areas such as schools, churches and other community facilities. 	 New developments must be undertaken with design guidelines provided in DRD&LR toolkit. Where development applications are inconsistent with the prescribed uses, the onus is on the applicant to prove, through the undertaking of an Impact Study, that the relevant application is consistent with the overarching objectives of the SDF.
New Residential Extension	 Low and medium-density. Other uses supporting residential areas such as schools, churches and other community facilities. 	 New developments must be undertaken with design guidelines provided in DRD&LRToolkit. Where development applications are inconsistent with the prescribed uses, the onus is on the applicant to prove, through the undertaking of an Impact Study, that the relevant application is consistent with the overarching objectives of the SDF.

4. Spatial Proposals

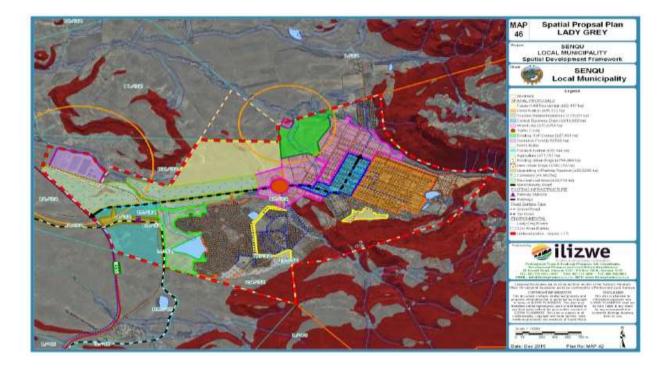
The logic in developing a Spatial Proposals Plan for Lady Grey has been guided by the administrative centre for SLM. In the SDF the following attributes of the town are acknowledged:

- Administrative centre;
- Availability of industrial land;
- Development potential of the river frontage;
- Development potential of existing railway infrastructure;
- Places of historical interest exist. (Heritage sites)
- Potential for tourism, mountain biking, hiking and various other

The land use situation in Lady Grey reflects a typical apartheid fragmented town, with a clear distinction between the former white area in town and the township of Khwezi of town. The spatial logic and SDF plan reflect the following:

- A lot of the land that lies east of Lady Grey is mountainous and steeply sloped thus there is little
 development that can happen in this area. Most of the land which offers better topography and is
 more economically feasible to develop is located on the west and north side.
- North of Burnet Street is an area which has been earmarked for future low and medium residential development. A small piece of this land however falls within the 500m buffer area of the oxidation pond.

Map: Lady Grey Spatial Proposal Plan



In the next 15-20 years it is foreseen that Lady Grey will grow substantially as it is the administrative centre of the municipality and this role will become more pronounced over in the future. Provision has been made for densification in the township of Khwezi Naledi and future expansion. The future growth of Lady Grey will also allow the railway station to become more and more of a priority to invest in so that more people choose railway transit as their preferred transport option.

Existing tarred roads are indicated as the blue dotted lines, whereas the gravel roads are indicated as the red dotted lines. The main mobility route is indicated as the black dotted line, this road is the main road allowing access into, through and out of Lady Grey. Mobility or activity streets are also proposed along the main roads in order to promote movement/ trade and improve linkages. This is also dependent on the upgrading and maintenance of Cloete Street which can potentially become an important mobility/activity street in future.

4.1. Lady Grey: Spatial Logic

The spatial logic around Lady Grey has been mainly informed by the existing spatial structure and the foreseen growth over the next five to fifteen years. Lady Grey houses the municipal offices, thus there is opportunity for growth in the administrative sector and government offices in this town.

The following two major nodes have been proposed for Lady Grey:

Transport Node

The first node is a transport node and is located at the intersection of Brummer Street and the access road to Khwezi-Naledi. The potential for long distance transport and economic activity (informal and formal) at this intersection is currently not realised. It has a huge potential to become an open market which sells locally manufactured products, vegetables and fruits. This proposed transport node is located at an ideal locale as it is also near the train station. Although the train station is currently underutilized a Joe Gqabi District Municipality Spatial Development Framework and the Comprehensive Infrastructure Plan both aim to reinvigorate railway transportation and divert investment into upgrading of rail infrastructure for the purpose of passenger commuters, this is also echoed by provincial and national policy documents.

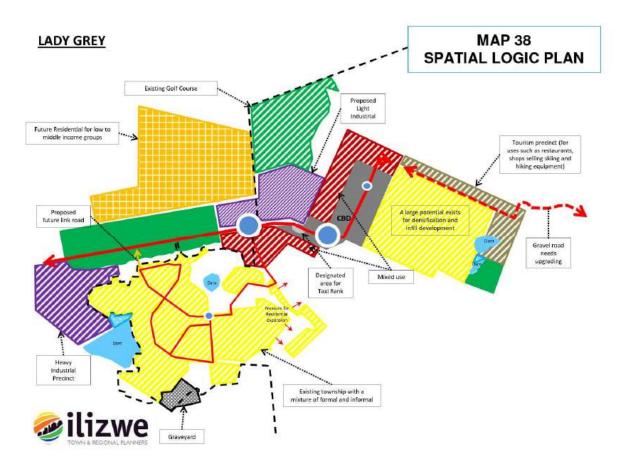
Economic Node

The second proposed node in Lady Grey is an economic node located in the central business district. It is along Brummer Street which is the main road. This node should cater for business uses and other related high order services. Retail stores which receive bulk deliveries via heavy trucks should not be encouraged to operate along this main road, in cases where they already received from back roads or lower order roads and not along the main road as this will cause congestion because of the huge delivery vehicles.

Minor Nodes

Two minor nodes are proposed in Lady Grey:

- The first is at the intersection of Burnet and Cloete Street. This node is to cater for financial services providers such as banks, loan, life insurance and investment related services. Another aspect of this node is restaurants, bars and hotels, this location will be ideal as it is close to the CBD but also a bit further away from the hustle and bustle associated with the core centre of town.
- The second proposed node is in Kwezi as per the map below



Proposed Land Uses

In the Kwezi-Naledi Township, the eastern suburbs are areas that have a large potential for residential densification. It is proposed that certain areas are densified. This can be done by building block flats which will allow for cheaper accommodation. This will allow for a transport system with more viable routes and will stimulate small local businesses at the minor node and at the transport node.

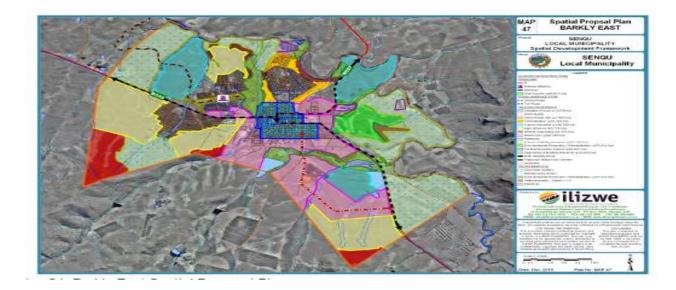
Mixed use developments are encouraged in the outer CBD. These mixed-use developments may cater for mixed use of apartments on upper levels of buildings and shops at the ground level, hardware stores, offices, retail stores, clothing store etc.

The tourism precinct in the eastern side of the town is strategically located on Cloete Street; this street feeds into the gravel road along Joubert's Pass which is known for its spectacular views, hiking trails, stone bridges and historic sites. The tourism precinct may be allowed to house shops which sell hiking equipment, sports gear, river rafts, mountain climbing equipment and other outdoor merchandise. Lastly, the JGDM agri-park has been planned for Lady Grey. An ideal location would be at the location to Lady Grey at the Industrial Park.

4.2. Barkly East: Spatial Logic

In Barkly East, the main spatial element which has guided planning and future development have been the three access roads which leave Barkly East in a northerly, southerly and westerly direction. Barkly East has an existing potential for industrial development and agricultural production. This potential can be exploited in an economically beneficial and sustainable manner. Coupled with the fact that Barkly East is also scenic and boasts beautiful scenic routes it has the potential to do well in agribusiness, agro-processing and agri-tourism.

In the plan below, it is proposed that the town have three future industrial precincts, the largest is located along the R58 and through it runs a railway line. This is particularly advantageous because goods can either be transported on the road and in the medium term when the railway lines are being upgraded and become more functional the industrial and agribusiness sector can develop exponentially. Adjacent to the proposed industrial precincts are large tracts of land earmarked for agricultural production and processing. These agricultural precincts should only be utilized to farm crops and organic products and should not be used for farming livestock. Livestock farming can take place outside of the urban area. Proposed residential developments are located in close proximity to the proposed industrial and agricultural precincts. This will allow for the mainly unskilled and semi proximity to their places of work.



The spatial logic of Barkly East has been guided by the calculated assumption that there will be less growth of high order economic services; however more growth is foreseen in the agro agri-business, agritourism and the industrial sector of the towns economy. When compared to Sterkspruit and Lady Grey, Barkly East plays a slightly different role in that it has the potential to become SLM's bread basket and industrial hub.

Industry and Agribusiness

Barkly East has the potential and needs to develop a chain of industries or sectors directly and indirectly involved in the production, transformation and provision of food and fibre consumables. This entails a diverse but also focused array of activities of which most are commonly JGDM towns. These industries will be accommodated within the future industrial precinct shown on the plan below. Barkly East also has a country side feel to it and has the potential to support Agritourism.

Geoparks is a relatively new concept where the original idea of a natural park is extended to also include culture, environment, heritage, and the wellbeing of its residents. UNESCO drives this concept internationally and the JGDM could have the first Geopark in Africa if they decided to follow the recommendation made in its report.

Urban Edge

The urban edge of Barkly East is proposed to stay as it currently is, this is because there is a large potential within the town's boundaries to densify residential development and there is room to upscale the industrial activities which are currently in existence in this town. Barkly East has vast farmlands which have the potential to produce crops as well as farm livestock, especially cattle and sheep. The commonages need to be managed well in order to make maximum use of the available land within the town's allotment area.

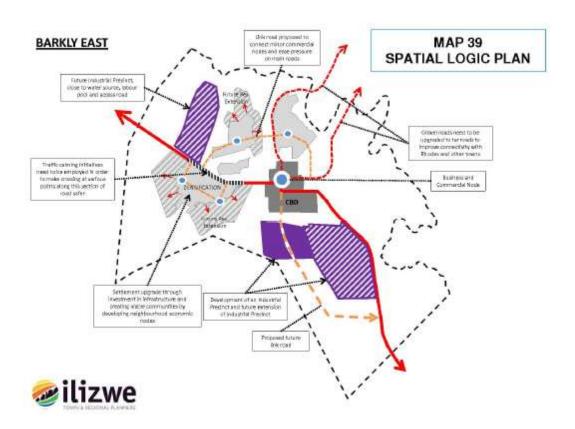
Linkages and Access

The main access routes into and through Barkly East are the R58 and R396. The R396 however is a gravel road which needs to be upgraded to a tar road in order to improve connectivity between Barkly East and Rhodes.

Proposed loop roads are represented on the plan by the orange dotted lines, these proposed roads will take the pressure off the main roads as this town grows. A major link road is proposed to run from the CBD through the proposed industrial precinct and will join onto the R58. This proposed road will allow for goods vehicles, trucks, tractors and other heavy vehicles to access the without causing congestion on the main roads in and out of Barkly East.

Other spatial development features that need to be noted include:

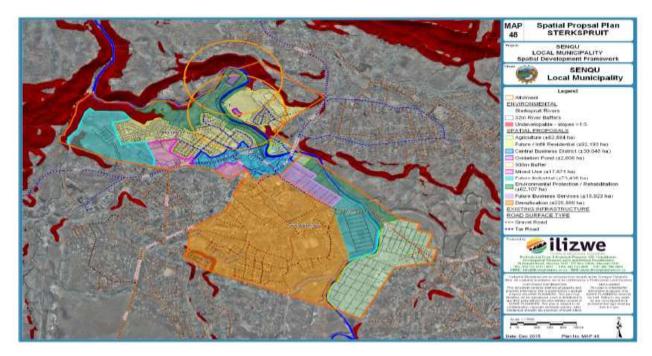
- Public open space identified areas are to be upgraded
- There is intensive small-scale agriculture that should be retained
- Neighbourhood Nodes are earmarked for upgrading and development
- There is a buffer zone around the dam area (open space corridor)
- A mobility street that provides linkages through the settlement



4.3. Sterkspruit: Spatial Logic

The spatial proposals suggested in the plan below are respondent to the spatial issues which have been identified. The Spatial Proposals Plan has been moulded and guided by the following structuring elements:

- The Sterkspruit River
- The major roads
- The current spatial



Environmental Rehabilitation

It is proposed that in order to rehabilitate the Sterkspruit River there needs to be a radical change in land use in certain areas which are close to the river. It is proposed that in areas is indicated on the plan, that this land be used in a manner that will not cause pollution of the river.

Planting of trees, creating park areas, boardwalks etc. can be built or encouraged in such areas in order to promote the protection of the environment. These areas can also be used to host events, indabas and expo's which promote sustainability, green living, renewable energy etc. The environmental rehabilitation areas are in close proximity to the oxidation ponds and some of the area in which they fall within is the 500m buffer where no residential developments are encouraged. The rehabilitation areas also help to act as a buffer around the oxidation ponds.

Agriculture

Agriculture is a very important part of the rural economy and thus needs to be accommodated and promoted within the spatial extent of the town. The majority of land earmarked for agricultural purposes is located in the south eastern corner of the plan and was previously land set aside as quitrents. This agricultural precinct can develop into a packaging and processing plant as well.

Future Residential/ Infill Development

Sterkspruit has a large number of settlements around it, however the densities are lower than one would expect. In order to curb urban sprawl and fragmentation it is important for the municipality to develop a

densification strategy for Sterkspruit as well as the surrounding settlements. A densification strategy can include but is not limited to the adoption of different and developing housing typologies, this can range from semi-detached housing to block flats in some areas.

Industrial Precincts

There are two industrial precincts that have been proposed, the first is an existing proposal from the previous SDF and a new one is proposed to the south east of the plan. The new proposed precinct is situated close to the agricultural precinct and along the main road, which is to be upgraded into a tar road in the future. This will allow for fresh agricultural product to be processed, packaged and made ready for shipping.

Future Offices and Business Services

Sterkspruit Plaza is a mall located on the main road; this mall has had the catalytic effect of drawing more and more investment into the eastern parts. In the years to come even more investment is foreseen in this direction. This is why it has been proposed that an area of land be set aside for the accommodation of business and financial services uses, as well as offices for professional services.

Mixed Use Development Clusters

Mixed use development precincts are proposed along the main road (R392). These mixed-use clusters can accommodate retails shops, clothing stations, small scale manufacturers etc. The mixed-use clusters extend all the way through the town and join the major mixed-use activity corridor proposed between Sterkspruit and Herschel.

The spatial logic which has informed the development of the plan below has been mainly the fact that Sterkspruit is the economic hub of SLM. Sterkspruit also has to accommodate a large amount of people from the surrounding rural and peri urban settlements which come to buy goods and services in the town. Hence, a great deal of thought has and still needs to go into the movement system in and around Sterkspruit with regard to pedestrian and vehicular traffic.

The following spatial trends and issue

- The historical legacy has left a glaring scar in the spatial structure of Sterkspruit: it is clearly obvious that no planning was done in the early development of this town in comparison to Lady Grey and Barkly East, which are traditionally so-called white towns
- A lack of middle-income housing in general, but also a lack in the variety of available housing;
- Infill planning and development is possible within the allotment area;
- There is opportunity for extension of the CBD and a
- There are limited business land uses;

- There is a lack of agro industry as well as other industries/manufacturing considering the Sterkspruit River water source as well as proximity to labour and the existing road network
- Absence of a coherent spatial structure to the location of public facilities.
- Lack of access roads into the informal settlements hindering access for ambulances, fire engines, police cars and refuse trucks;
- There is a range of land uses within the allotments with the municipal commonage being the largest land use followed by residential land uses;
- Accessibility and movement are adequate for the most part but traffic and pedestrian congestion on the main roads becomes very problematic during peak hour and on certain days of the month;

Existing Traffic Issues

The traffic congestion situation in Sterkspruit needs urgent attention. Currently the CBD of Sterkspruit, as depicted below, becomes very congested during peak traffic hours. Traffic moves very slowly along the main road, below is a list of some reasons why traffic becomes congested:

- A large number of pedestrians who use the road's shoulder and not the sidewalk.
- Haphazard development of the taxi rank and the lack of co
- No dedicated turning lanes at the traffic lights on the R392.
- Vehicular and pedestrian conflicts due to:
 - Pedestrians within the roadway. Some pedestrians still choose to walk on the roadway as opposed to the newly revamped sidewalks.
 - Roadway easier to push trollies on as opposed to the sidewalk.
 - Frustrated motorists that have experienced excessive delays due to the traffic congestion do not want to wait for crossing pedestrians.
 - Hawkers use up much of the area dedicated to the movement of pedestrians
- Limitations in the detailed planning/designs of the town, including:
 - The physical barrier created between the settlements south of the Sterkspruit River and the surrounding settlements to the north movements.
 - A lack of detailed short, medium and long-term solutions to address the traffic situation in the CBD and surroundings.

Development Trends

Sterkspruit is the economic hub of SLM and thus needs to provide more opportunities for people to gain meaningful employment within this town. Sterkspruit also caters for a lot of people coming from smaller towns who can only access certain goods and services here. Thus, the future development of Sterkspruit needs to be along the lines of meeting the needs of consumers whilst at the same time providing economic opportunities for the locals to gain employment and creating a conducive environment for doing business.

Spatial provision has been made for the future expansion of the CBD further south of the current CBD, as indicated on the plan. Provision has also been made to the east of Sterks pruit Plaza to accommodate retail, offices, banking services and other related land uses. Further down the main road, onto the gravel road is an area which is currently underutilised and has the potential to becoming economically productive land, it is thus proposed that the gravel road be upgraded to tar and mixed-use precinct be developed in order to encourage more businesses to invest in the local economy. Immediately adjacent to the mixed-use precinct is the proposed industrial precinct. The industrial precinct is relatively close to a number of residential settlements which will supply a labour pool and provide people with job opportunities within close residence.

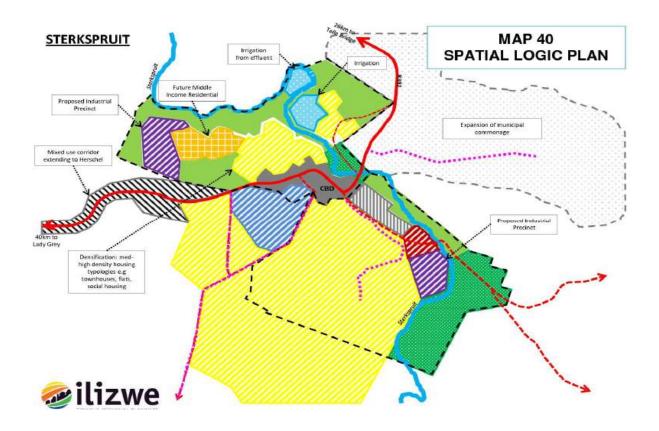
As per the plan below as well as the previous SDF, land has been allocated for industrial purposes. This land is currently being unlawfully invaded by people and structures have already started being built. The municipality needs to work speedily to address this issue before it spirals out of control.

Residential Development

The land grabs which took place in Sterkspruit have had a detrimental effect on the settlement planning process which had already taken place. The situation needs to be dealt with speedily and efficiently as this land is ideal for the development of mixed income housing. As per the plan below and the previous SDF there has been land which has been earmarked for middle income as well as low-income housing.

Mixed Use Corridor/ Activity Spine

A mixed-use corridor is proposed between Sterkspruit and Herschel with a focus on reinforcing and supporting the current nodes and the linear development between them. Such linear development should allow for land use and transportation to support each other and improve the efficiency of the public transport system and the infrastructure network. This corridor will also allow for many of the settlements along the R392 to have access to retail services without having to travel to the Sterkspruit CBD. The corridor will not only ease the pressure of pedestrian and traffic congestion but it will also allow for employment opportunities for those who live along this route. This proposed corridor beautifully encompasses the principles of nodes and corridors talked about in many spatial planning policies.



5. Land Tribunal and by laws

Senqu Municipality decided to join the District land tribunal but this was never convened. The district planning tribunal is not functional. No meeting has sat since its establishment in 2016/17. The Municipality has therefore decided to form a joint tribunal with Elundini Municipality. The tribunal has yet to be constituted.

Senqu SPLUMA bylaws were gazetted in 2016. However, implementation has proved to be difficult especially with regard to land invasions mainly due to lack of political and administrative will.

6. Human Settlement

The housing backlog in the Senqu municipality is determined as 10 761 with 1 752 in the urban area and 9009 in the rural area (Housing Sector Plan HSP 2013). The plan is in the process of being reviewed. There are no military veterans on the Department 's database for Senqu. The quantified housing demand is based on information from the 2001 Census, 2007 Household survey and DWA Structure count and can be summarised as follows:

Rural	Social & Rental	Informal Settlements	Child headed households
8340	381	1 641 (3200)	566

Source: StatsSA, 2007

To deal with the housing challenge, the Department has implemented the following projects:

- Sterkspruit 4000 units
- Barkly East 298

The table above does represent a true picture of the informal settlements in the area. (HSP 2013). The number of child headed households from the 2007 census is probably overstated but it is a good indication. The housing section of DTPS maintains a housing demand schedule based on information received from Ward councillors.

Census 2011 indicates that 70 % of households live in a formal dwelling and 68.5 % own their own dwelling.

Table 43: Formal and Informal dwellings

% Formal Dwellings			% H/Holds Owned	
2001	2011	2001	2011	
71	70.2	68.2	68.5	

Source: StatsSA, 2011

Table 44: Types of main dwelling

	Formal dwellings			Informal dwellings			Traditional dwellings		
Municipality	1996	2001	2011	1996	2001	2011	1996	2001	2011
Joe Gqabi	38962	50714	58957	4261	5940	4150	27224	28029	33987
Senqu	17245	24053	26718	1441	1498	1920	9063	8323	9066
EC Total	620970	762575	1065849	145038	166423	130405	522647	549204	476314

Source: StatsSA,2011

The majority of residents live in formal dwellings whilst the amount living in traditional dwellings remains constant. There has however been a growth in informal dwellings.

	Owned a	•	Owned					
	0	ff	paid off		Rented		Tenure status	
Municipality	2001	2011	2001	2011	2001	2011	2001	2011
Joe Gqabi	4245	54987	7181	4980	8364	11533	26875	18751
Elundini	17173	21604	1381	1828	2012	3413	12643	7587
Senqu	19917	24256	3205	1803	1932	2980	8850	6267
Maletswai	2306	4696	1247	685	2633	2779	3302	2954
Gariep	3020	4431	1349	654	1787	2361	2080	1942
EC Total	690880	855042	15560	151103	178540	252216	456614	328732

Source: Statsaa, 2011

The Municipality is still in the process of developing a land GIS which will then be updated by the Town Planner. All services available on land (erven) are held by the Finance department. The social viability and amenities of settlements is determined by the Department of Human Settlement in conjunction with the Municipality as settlement plans are drawn up per settlement as the municipality only acts as an agent. There is only one stalled project which is the Herschel 700 of which only 505 units were completed. The project stopped due to land invasions and disputes in Hershel. The Municipality did get a court order against the land invaders.

7. Land Tenure, SDF's & Demand for Land

Senqu Municipality consists of both communal and individually owned tenure land in the former Transkei situated around Herschel and Sterkspruit. The land tenure in the former homeland area is a mixture of freehold, quit rent and PTO. Land tenure and rights in this area have traditionally been vested in traditional authorities with the Department of Agriculture distributing PTO's.

The rest of the area is either freehold tenure in the former RSA towns or commercially owned farmland. 1712 ha is under communal tenure and 5000 under commercial farmland (JGDM ABP 2010). The major challenges experienced in the area are land invasions of municipal owned or state land. This is due to lack of land being offered for sale and people being unable to afford land but wishing to be closer to prospective employment and urban amenities in the urban areas of Barkly East and Lady Grey. In the smaller rural hamlets of Rhodes, Rossouw and Herschel, people are invading land and building informal settlements in order to move closer to urban amenities or receive RDP housing.

The area-based plan of JGDM 2010 states that the need for land for arable land and grazing has decreased in rural areas and changed to a need for land for residential sites. The main issues in rural areas are farm workers looking for security of tenure, clarification of land tenure in communal areas, certainty of land rights where they overlap and lastly the firm establishment of women's rights. In urban areas, the need is for residential sites and services, upgrading of informal settlements and tenure security (JGDM ABP, 2010).

The SDF has identified land in all towns for future housing developments. A land audit has been undertaken by the Housing Unit which is credible. An LSDF for Sterkspruit was developed in 2017. The LSDF for Lady Grey was completed in June 2019. The Barkly East LSDF is in the process of being developed.

8. Land Redistribution

Land in South Africa is being redistributed through PLAS (Proactive Land Acquisition Strategy). This means that the state proactively looks for suitable agricultural land, buys it and then leases it to identified beneficiaries for a few years until it is satisfied that they can run the land effectively. In order to meet the land redistribution target of 30 %; 166 000 ha will need to be redistributed at a total cost of R 83 million if the price remains at around R 2500 per hectare (JGDM ABP 2010). However, the ABP clearly states that an emerging farmer will only succeed if the farm concerned contains both mountain and low-lying ground. This means that the farms to be redistributed should be carefully sourced in Senqu.

In addition, the Department must look at the variety of land needs and tenure and formulate appropriate responses, The ABP advocates redistribution occurring along the R 58 and tenure reform around the R 392 where there are immense struggles created by overlapping land rights. This affects development in the area as much time is spent trying to ascertain who owns the land rights. An example of this is the housing project in Herschel where the project was delayed due to land right disputes.

8.1. Land Invasions & Administration

Land invasions are becoming increasingly prevalent especially in Sterkspruit and Herschel. The municipality is in the process of updating its current land bylaws and serving notice on all land invaders. Signs warning against land invasion have been erected. In addition, the municipality has taken persons to court over land invasions and fenced off areas of potential invasions. Municipal outreaches and roadshows have constantly outlined the problems created by land invasions and warned residents against it. The Municipality has also

held many meetings with traditional leaders around land issues and is utilising the NDPG funding to consolidate settlements around Sterkspruit to ensure that communities can receive tittle deeds.

9. Migration

About 84 % of people in Senqu had lived in the same dwelling for at least 5 years before the 2007 Survey. Almost 5 % had moved into their dwelling in the previous 5 years (HSP 2011). Most of those who had moved, moved from another location in the Eastern Cape province. About 627 people moved from Gauteng to Senqu and 205 moved from the North-West Province. 175 of the people moving into Senqu came from outside of South Africa. The municipality has no migration plan in place and does not feel that it is a necessity due to the limited number of migration and informal settlements. The current housing delivery is meeting the demand.

10. Settlement Type

Almost 80 % of residents live in tribal settlements and 6.2 % on farms. Just over 10 % live in urban settlements and 3.7 5 in informal settlements (StatsSa, 2011). 14.3 % live in urban areas and 85.7 % in non-urban areas (Statsaa, 2011). The table 30 below from the 2013 Housing plan indicates how households are divided.

Table 45: Settlement types

Dwel	ling type	Av. no of rooms	Av no of people
Count	Col N %	Mean	Mean
21 381	60.9%	3.8	4.0
10 783	30.7 %	2.3	3.7
948	2.7 %	2.9	2.4
129	0.4 %	3.5	2.0
0	0 %	-	-
410	1.2 %	2.1	3.3
1 231	3.5 %	1.3	2.6
34	0.1 %	5.0	2.0
41	0.1 %	4.0	5.0
	Count 21 381 10 783 948 129 0 410 1 231 34	21 381 60.9% 10 783 30.7 % 948 2.7 % 129 0.4 % 0 0 % 410 1.2 % 1 231 3.5 % 34 0.1 %	Count Col N % Mean 21 381 60.9% 3.8 10 783 30.7 % 2.3 948 2.7 % 2.9 129 0.4 % 3.5 0 0 % - 410 1.2 % 2.1 1 231 3.5 % 1.3 34 0.1 % 5.0

Private ship or boat	0	0%	-	-
Workerhostel	65	2 %	1.0	5.0
Other	33	2 %	4.4	6.5
Total	35 105	100 %	3.2	3.8

Source: Senqu Housing Plan 2013

11. Informal Settlements

There are 216 informal communities. The table below indicates the ones where registration of beneficiaries has begun.

Town	Informal Settlement	Registered beneficiaries
Barkly East	Zola	78
	Ezinyoka	169
	Enkanini	193
	Fairview	
Lady Grey	Emikhikhwini	145
	Reliweni	179
	Top Location	101
	Phantsi Kwesikolo	93
	Pollar Park	46
Rhodes	Zakhele	81

12. Capacity to manage housing delivery

The Municipality does not have an accredited housing department. In terms of the Standard Charter of Accounts (SCOA) the Municipality has absorbed the staff into the directorate Development & Town Planning Services It is looking at accreditation and in the meantime the Municipality will play its role in managing housing beneficiaries as well as identifying and allocating land and prioritising municipal services for identified areas.

13. Land Potential & Constraints

It is envisaged that preliminary and detailed feasibility assessment of both land and infrastructure potential will in future form part of the project readiness assessment before capital funding is allocated. With further review and refinement of the HSP, information should be acquired to enable yield calculations on strategic land parcels.

The procedures for accessing communal land for future development are guided by the Interim Protection of Informal Land Rights Act. Once a community resolution has been obtained, it is the responsibility of the Department of rural Development and Land Reform to issue formal authorisation for the release/ transfer of land. These processes are both time consuming and costly with many examples of the process never reaching a conclusion. The normal willing buyer/willing seller or alternatively expropriation procedures (with compensation) apply when accessing privately owned land for settlement development or municipal commonage purposes.

14. Analysis of Housing Need

The housing backlog is based on that of the CSIR IDEA 2000 concept based on the 1996 census. This is seen as the most accurate of the housing backlog. The housing backlog is determined as 10 761 with 1 752 in the urban areas and 9009 in the rural area (HSP 2013:31).

Table 46: Housing needs

INSTRUMENTS		OTHER		
	Rural	Social & Rental	Informal Settlements	Child Headed H/Holds
TOTAL	8 340	381	1 641 (3 200)	566
Rural Housing				
Social & Rental				
Incremental				
Financial				

Source: HSP 2013

Around 10 771 households in Senqu presently live within rural, rental or informal structures and earn below R 6 400 per month per household. It is realistic to assume that this represents an indication of the number of households that are eligible form an income perspective for a housing grant. Of the above total of 10 7771 households, 10 287 earn below R 3 200 per month, which makes them eligible for the full subsidy amount.

Over 60 % reside in brick structures which indicates that urbanisation is occurring and that towns are providing a space for temporary residents which is indicated by the growing number of rental accommodations. The presence of 381 households residing in informal flats and backrooms indicates a clear demand for rental accommodation in urban areas. The 1 272 households residing in informal settlements clearly indicates a demand for informal settlement upgrade or rental housing. The rural settlements around Sterkspruit have shown significant densification due to influx into the urban area with large numbers of

informal structures being erected. It is estimated that approximately 2 900 structures require formalisation. There are currently 566 child headed households (Sengu HSP, 2013:37).

15. Land Requirements for Future Development

Existing rural settlements are not requiring more land. Social and rental housing should ideally be accommodated on underutilised land parcels central to the urban areas with good success to existing social and infrastructure facilities and services. Feasibility assessments will be required to determine the potential for in-situ formalisation of informal settlements. The alternatives for responding to the needs of child headed households needs to be considered before the need can be determined.

Parcels of land for future housing needs have been identified around the towns of Sterkspruit, Barkly East and Lady Grey. The land identified in Sterkspruit is near the ESKOM development and near the area identified for light industry. Unfortunately, the area has been invaded and a court interdict provides against any future development until the dispute is resolved. The area is not serviced with any infrastructure apart from Rhodes.

In Barkly East, an area of the commonage near the old rehabilitated solid waste site has been identified for future development as well as land near the entrance of town. The land is not serviced. In Lady Grey, the area near Kwezi-Naledi has been identified for development. The areas are at the back of the current township and is not yet serviced.

16. Challenges

- Demand for land. There is a huge demand for middle to lower income houses in Lady Grey, Barkly East and Sterkspruit yet no land is demarcated and available for future development in these areas. The available sites are not serviced. In addition, much of the land for development falls outside municipal boundaries and under the jurisdiction of traditional authorities with communal land tenure. The municipality is busy negotiating with traditional authorities to include all the surrounding villages into Sterkspruit municipal boundaries.
- Land invasions. Land demarcated for future development especially in Sterkspruit is often invaded by persons from villages outside Sterkspruit seeking to be closer to town

- Beneficiaries. On completion of projects many houses can 't be handed over due to beneficiaries either
 relocating or dying. Beneficiaries who die without leaving a will, create problems as the municipality then
 has to decide which family member is entitled to the house. In addition, some persons fraudulently
 receive RDP houses to which they are not entitled too.
- Vandalism. Many RDP houses are vandalised before the project is complete
- Shoddy workmanship. Contractors either do not have the skills to undertake the project or under quote
 which leads to projects taking many years to complete and then houses have to be rectified
- **No integration of settlements**. Housing developments are planned without future growth in mind like schools, clinics and churches
- Refection of illegal shelters. House owners continue to build squatter shacks in their back yards.
- Illegal usage of RDP houses. Many house owners illegally rent their houses out or sell them which results in the growth of many spasa shops.
- No fencing provided for houses. RDP houses do not cater for fencing with the result that roadside fences get stolen for this purpose.
- Overlapping land rights create delays in development which is the case in Herschel where a housing project has been delayed from building over 100 houses due to a 4-year land claim dispute.
- Unfiled building plans. Land owners just build according to their wants without consulting the municipality
- **Disaster Houses.** The municipality is not responsible for disaster but finds that many of the reported structures do not get fixed by the Department.

17. Interventions

By law enforcement. The municipality is in the process of restructuring some bylaws to prevent land invasions and the building of illegal structures without building permission.

Densification. The municipality is working with service providers to densify Sterkspruit by amalgamating it with the surrounding villages and increasing the current municipal boundaries. This will take some time as the land belongs to traditional authorities.

Private partnerships whereby developers buy land parcels to survey and develop it for middle income buyers.

Housing Sector Plan. The Municipality is budgeting to undertake and review the current housing sector plan.

18. Projects

The Departments overall project list reflects the following projects for Sengu Municipality.

Table 47: Housing Projects delivered

Description	Subsidies	Approvaldate
Herschel- Orangefontein	200	29 Sept 1995
Barkly East	511	1 August 1997
Lady Grey – PHP	1000	20 Feb 2001
Herschel R/land Phase 2	7000	30 November 2001
Lady Grey Hillside	608	29 July 2004
Lady Grey Existing Houses	50	26 April 2007
Lady Grey Hillside	397	27 June 2008
Barkly East	802	13 July 2009
Rhodes rectification	25	13 July 2009
Lady Grey Edgar	194	28 August 2009
Lady Grey Edgar	194	28 August 2009
Lady Grey Edgar	194	28 August 2009
Barkly East	802	30 September 2010
Rhodes	250	15 July 2011

Table 48: Future Projects

Project Type	Project Name	No of units	Budget	Implementing Agent
Integrated Residential Development Programme	Sterkspruit	4 000	ECDOHS	ECDOHS
Integrated Residential Development Programme	Sterkspruit Mid-Income	500	ECDOHS	ECDOHS
Integrated Residential Development Programme	Sterkspruit rental stock	500	ECDOHS	ECDOHS
Community Residential Unit	CRU Pilot		ECDOHS	ECDOHS
Integrated Residential Development Programme	Barkly East mid-income	500	ECDOHS	ECDOHS
Integrated Residential Development Programme	Barkly East rental stock	500	ECDOHS	ECDOHS

Integrated Residential Development	Barkly East	298	ECDOHS	ECDOHS
Programme				

Source: Sengu HSP 2013

The Sterkspruit 4000 houses are almost complete and work has started on further issuing stock in Barkly East.

19. Health Services

19.1 Current Situation

Senqu Health Sub-District consists of 4 hospitals (Cloete Joubert in Barkly East, Lady Grey Hospital, Mlamli and Empilisweni in Sterkspruit), 20 fixed clinics, 1 Satellite clinic, 8 Mobile clinics, 5 health posts and 2 community-based services in Sterkspruit and 1 in Barkly East serving all the farms at Senqu. **Empilisweni hospital's Doctors accommodation is in a very bad state. The Lady Grey Hospital is currently in a bad state with much of the hospital unusable due to a ceiling collapse.** It is now longer accepting new patients.

A nurses training college Lilitha was opened at the Empilisweni Hospital in Sterkspruit in 2014. A large number of people in Senqu remain without access to healthcare, as there are few mobile services in the areas of Sterkspruit due to the dilapidated state of the road infrastructure. The Rossouw area is currently served by the mobile clinic of the NGO- Donald Woods Foundation which has a contract with the Department of Health. The Donald Woods Foundation provides much of the necessary health care and primary health care information for farm workers in the Barkly East area. It is hoped that this agreement will continue.

In Ward 2 the application for construction of a new clinic is in the priority list at head office because the clinic is too dilapidated for renovations. Dental services are available at Empilisweni Hospital. Applications have been submitted for construction of new clinics at Ndofela, Esilindini, Khiba villages and the renovation of clinics: Musong, Pelandaba, Herschel and Esilindini.

19.2. Challenges

- Poor infrastructure The road to Mlamli a major hospital is in a very bad condition. Poor maintained gravel roads, lack of or limited water, sanitation, electricity and communication systems, poorly maintained health care buildings, health care equipment and nurse accommodation frustrate health delivery. Empilisweni and Lady Grey both require major renovations in order to make the hospitals safe and usable. A section of the roof has collapsed at Lady Grey and patients are all crammed into one ward. The Doctors accommodation at Empilisweni is in need of renovation
- Inadequate budget
- Inability to attract and retain health professional staff. There are a high number of staff vacancies
- Inadequate Mobile and emergency services. There are not enough ambulances to serve the whole area.
- No 24-hour PHC facilities

- Poor quality of service delivery long queues and demotivated, overworked and uncaring staff drugs and essential clinic supplies not available
- No Road signs to clinics

19.3. Interventions

- Committed Professional staff
- Good community participation structures do exist
- Good policies and procedures around health care
- Introduction of VCT, PMTCT and ART services is occurring across the municipality

20. Telecommunications

20.1. Current Situation

Although most communities have access to telecommunication either in the form of land lines or cell phones, there are still those communities that cannot access these facilities because they can't receive signals behind the mountains. From the table below, it can be seen that the majority of residents utilise cell phones rather than fixed lines which means that they rely on good network coverage. Computer and internet usage are on the increase mainly due to the new smart cell phones which include internet and computer technology.

20.2. Interventions

The Municipality has written to Sentech, all the cell phone companies and the SABC to ask for more radio, TV and cell phone towers to be built in these areas. The reception in Rhodes has been improved with the installation of a new tower.

Table 49: H/H with a radio, TV, computer, cell phone, landline and internet

	Ra	adio	7	TV		Computer		Cell phone		Landline	
Municipality	2001	2011	2001	2011	2001	2011	2001	2011	2001	2011	2011
Joe Gqabi	53004	58123	20735	52161	1472	6060	12525	77949	6034	4132	17594
Elundini	20642	21328	4229	14424	187	1301	3939	29466	886	745	5252
Senqu	20289	22158	7486	21351	392	1721	4743	31167	1277	931	6822
Maletswai	6421	8127	4705	9070	517	1825	2352	9810	1848	1181	3481
Gariep	5652	6510	4315	7316	376	1213	1491	7505	2023	1274	2039
EC Total	952523	1031168	577346	1066990	60065	200664	317980	138209	232800	165434	406738

Source: Statsaa, 2011

21. Community Facilities

21.1. Sport and Recreation Facilities

Current Situation

The Municipality has no proper sport and recreation facilities except those located in the main towns. However, some sports fields have been built in rural areas like Kwa Gcina and Zava. Lady Grey, Sterkspruit and Barkly East have facilities that have been built and one in Sterkspruit (Patrick Shibane was renovated in 2013/14 as well as the facility in Barkly East as they suffered from vandalism). With the high percentage of youth in the population make-up it is essential to provide sports and recreation facilities.

Interventions

The Municipality has put in floodlights in Lady Grey and is also engaged in a programme funded by the German government which promotes sportsfield development in rural areas. In addition, the allocated 15 % of MIG funds will be utilised for building more rural sports fields. Barkly East and Sterkspruit facilities were renovated and upgraded. The Lady Grey Stadium fence is currently being renovated. This has however run into litigation issues but is being resolved. Netball poles and soccer nets are being purchased for rural fields.

21.2. Indoor Community Recreational Facilities Current Situation

An indoor community recreational facility has been built in each ward. However, the re-demarcation of wards means that some wards have more than 1 hall whilst others have none. The Municipality has prioritised the renovation of all existing facilities so that they all have the same standard. These facilities are important for social cohesion as they are used for community meetings, to house indoor sports like badminton as well as being utilised for arts and cultural events like dancing.

Communities would like more of these facilities and pay points to be built. There is a Thusong Centre, formerly known as MPCC, located in Sterkspruit that houses various government departments. In addition, the facilities will now include a Councillors Office in order to improve governance.

Table 50: Community facilities audit

Ward	Indoor community recreational facility	Condition
1	Ndofela	Good
2	Storomo	Good
3	Makalakeng	Good built 2013/14

Ward	Indoor community recreational facility	Condition
4	Makumsha	Good needs ceiling and door fixed
5	Rossouw	Rossouw was renovated but needs water.
	Hillside	Good needs ceiling and electricity
	Phelendaba	Good
6	Majuba	Good
	Musong	Good
7	Thaba Lesoba	Good needs ceiling
8	Mokhesi	Good. Needs painting and cleaning of fire damage
9	Ngquba	Good. Built in 2015/16
10	Bunga Hall	The Bunga Hall was renovated in 2013/14. The current facility
	Tienbank	is no longer adequate and requires rebuilding. Tienbank is
		good.
11	Bluegums	Good needs electricity and ceiling
12	Magadia	Good. Built in 2015/16
13	Molweni Bantwana – Herschel	Burnt down in 2018/19. In process of being advertised for
	Zava	rebuilding.
		Good but needs ceiling
14	Transwilger	Transwilger has been renovated in 2916/17. Lady Grey hall
	Lady Grey	was renovated. Kwezi Naledi needs a ceiling
	Kwezi Naledi	
15	Nkululeko	Nkululeko is in good condition and the new hall in Rhodes was
	Rhodes	handed over in June 2013 but has no electricity.
16	Barkly East Town Hall	The hall is in the process of renovation
	Fairview	The hall requires renovation
L		

Ward	Indoor community recreational facility	Condition
17	Voyizana	Good but requires ceiling
	Sunduza	Needs repairing
SPORT	SFIELDS	
14	Lady Grey stadium	Good but needs some maintenance
16	Barkly East stadium	Good just completed renovating
10	Patrick Shibane	Just completed renovations but more renovations are required due to vandalism
2	Kwa-Gcina sports fields	Good
13	Zava Sportsfields	Good
LIBRAF	RIES	
16	Barkly East	Need some repair. All libraries require internet connections
14	Lady Grey	Good
13	Herschel	Good. Needs electricity
10	Sterkspruit	Good built 2014/15

Source: Senqu Community Services 2020

Interventions

The Municipality is busy ascertaining where sports facilities have to be built in the newly demarcated wards so as to have centrally located sports fields. The 15 % of MIG funding for sports facilities has been set aside to build more indoor recreational facilities and sports fields.

22. Libraries

22.1. Current Situation

There are libraries in Lady Grey, Barkly East and Sterkspruit and satellite libraries in Rhodes, Hillside and Rossouw. A librarian is needed in Rhodes. The municipality runs this service as an agency function for the Department of Sports, Arts and Recreation. More funding is however required for this service to fulfil the demand of school and university learners. A new library has been opened in Sterkspruit as the old facility was too small.

The Herschel facility was opened in 2013 but still requires water and electricity. Hillside requires water and electricity to be provided.

23. Safe & Secure Environment

23.1 Current Situation

The Municipality is promoting the use and development of community police forums to solve crime in rural areas. The use of drugs is increasing in these areas according to community forums. The Integrated Community Safety Forum was revived but has however become defunct and the new Council must elect a new Councillor to revive and lead the forum. The municipality does however participate in the CPF's.

23.2. Interventions

The SAPS have been approached regarding the high levels of crime and they are looking into the possibility of increasing the number of satellite stations in the area.

24. Waste Management

24.1. Current Situation

Senqu Municipality have two (2) registered /licenced landfill sites in Lady Grey & Barkly East. Sterkspruit is licenced for closure. The Municipality is currently busy with an EIA for Rhodes & Rossouw as they are currently operating as illegal dumping sites. Herschel is also undergoing an EIA as there is no current landfill.

Refuse removal is only operated in Barkly East, Sterkspruit, Rhodes and Lady Grey on a weekly basis. Only 11.2 % of households were served in 2007 and the percentage of serviced households increased from 17.2% in 2001 to 22.6 % in 2007 (Statsaa, 2007). The situation has not improved much as shown in the 2011 statistics below. This is due to the lack of machinery and staff even though improvements have occurred in both. In fact, statistics show that only 4807 households are serviced on a weekly basis. It is planned that there should be a refuse transfer centre in all rural areas so that the service can be expanded to urban areas.

Table 51: Refuse removal

	10	cal author	its	Comp	nunal/own	rofuco	No rubbish disposal			
	LO	cai autiioi	ıty	Comin	iuriai/0wn	reiuse	INO I	ubbisti dis	posai	
Municipality	1996	2001	2011	1996	2001	2011	1996	2001	2011	
Joe Gqabi	14683	19750	28226	40458	49457	54991	14584	15628	13382	
Elundini	2699	3664	5194	17337	21312	25044	8850	8232	7048	
Senqu	2392	3817	4918	19778	24256	26985	5391	5831	5698	
Maletswai (WS)	5147	6509	10194	1587	1832	1355	167	1148	454	
Gariep (WS)	4444	5760	7919	1758	2057	1627	175	418	182	

EC Total	473774	583307	733472	524656	648410	732060	283375	249923	190156

Source: Statsaa: 2011

The households in Barkly East produce 4508 kg a day and 137 T a month as opposed to 9 T in Herschel, 9 t in Rhodes, 3 t in Rossouw and 101 T in Lady Grey. 2147 households are served in Barkly East, 149 in Herschel, 1591 in Lady Grey, 144 in Rhodes, 57 in Rossouw and 539 in Sterkspruit (IWMP 2013).

The Municipality is struggling to meet all the legislation pertaining to the management of waste sites. It does however have a designated Waste Management Officer in terms of legislation. Sterkspruit is an unlicensed site which has no access control, is unfenced with waste remaining uncovered and burnt. A new site is being planned and an EIA is under way. Land was expropriated in Esilindini but there is discussion as a new EIA process indicates that the site may not be appropriate. The old site is in the process of being closed down and rehabilitated. Lady Grey site is licenced and classified as GSB. There is no plant or equipment to properly cover and compact waste. The site is in the process of being upgraded and cells lined. The Barkly East site is classified as GSB. There is no plant or equipment to properly cover and compact waste and waste is incinerated and disposed in a cell but is fenced with no access control (IWMP, 2013). The situation has changed in that waste is no longer incinerated and the site is being upgraded. A new site is being developed and an EIA is underway. In Rhodes, the site is unlicensed but Terreco Environmental CC have been appointed to undertake the licensing process. The waste is incinerated and disposed in a cell. An EIA is being undertaken for a new site. In Rossouw the site is unlicensed but Terreco Environmental CC have been appointed to undertake the licensing process. The process is underway for a new site. Burning of waste occurs on site and it is situated next to the Wasbank River. Herschel has no landfill site and Terreco Environmental CC have been appointed to undertake the EIA process for the development of a landfill site (IWMP,2013). Medical waste for the 4 hospitals and 14 clinics is collected by a company called Compass Waste organised by the Department of Health.

24.2. Challenges

- Permitted sites. Lady Grey and Barkly East are currently the only permitted sites. Funding has been
 procured for the building of new sites in Barkly East, Sterkspruit, Hershel, Rossouw and Rhodes whilst
 upgrades will be done to Lady Grey and Barkly East sites and the old Sterkspruit site will be closed as
 per environmental legislation
- Contravention of the Occupational Health and Safety Act. This risk applies not only to the staff
 working on the sites but extends to the general public especially scavengers who frequent most of
 the sites.
- Limited waste collection services. Waste services (collection) only offered to urban residents.
- Recycling and waste avoidance iniatives. There are very few recycling iniatives in the Municipality,

extracting less than 1 % of the potential recyclable material. No iniatives are underway for waste avoidance. Purchasing of mini refuse skips for Sterkspruit town and purchasing of refuse bins has occurred. In addition, waste awareness campaign was conducted.

- Contravention of legislation. The disposal of waste is a significant challenge and this is leading to a lack of compliance with legislation, water, air and aesthetic pollution. The landfill sites do not comply with DWA's minimum requirements. There is no facility available to dispose of hazardous material. However, this is all about to change as money has been allocated for the building of 5 new solid waste sites in Sterkspruit, Barkly East, Rhodes, Rossouw and Hershel.
- Plans and policies. The municipality does not have a leachate management plan as waste is stored on site in a cage on a cement floor until it is incinerated and then burnt. A trade effluent policy has been developed. The integrated waste management plan has been reviewed and adopted in 2013. Waste by laws for Senqu are insufficient. By-Laws have been gazetted but did not comply with NEWMA and are being reviewed. The air quality management plan is currently being developed in a district level, which will be cascaded to local municipality
- Cost effectiveness and waste administration of current services is poor mainly due to a history of lack of investment in the service in terms of equipment, staff, and planning.
- Illegal dumping. Many shop owners particularly in Sterkspruit dump their waste on the sidewalk on day when waste is not collected. In order to counteract this municipality has promoted the usage of cages and collects waste more frequently in the centre of town. The municipality has also taken action against shop owners who persist in this action. However illegal dumping in open fields and borrow pits continues. In Barkly East and Lady Grey garden refuse and building rubble are the main contents of illegal dumping. Bylaws are being developed to address illegal dumping.

24.3. Interventions

- Increased equipment. New tip trucks and TLB have been bought. Weighbridges are installed in Barkly East and Lady Grey.
- Annual waste awareness campaign is run in the Municipality to make people aware of reducing, recycling and reusing waste to prevent unnecessary collection of waste.
- Integrated waste management plan and recycling. The plan proposes recycling options particularly in Sterkspruit. Recycling projects have been started in Barkly East, Sterkspruit and Lady Grey. The Lady Grey recycling deals primarily with bottles.
- Funding. MIG Money has been set aside in the budget for the construction of new compliant waste management sites particularly in Sterkspruit and Barkly East. In addition, the annual operations and maintenance budget is used for day to day activities.
- **EIA's and new sites**. Rhodes EIA process has to start afresh. EIA's have been received for Hershel and Rossouw and they will go on tender soon. Lady Grey sws upgrade is still not complete abut Barkly East has been completed.
- **Forums**. The Municipality forms part of the District Environmental Management Forum and does not have its own waste management forum.

25. Water and Sanitation

25.1. Current Situation

Joe Gqabi DM is the WSA and WSP. Therefore, no SLA has been signed between the Municipality and District. Senqu has the highest unserved population in the JGDM area. This is due to the fact that most of the population is centred in the former Transkei homeland which experienced a very low level of service before 1994.

Table 52: RDP Water and Sanitation Services Backlog in JGDM

JGDM Total Population	Senqu Total population		Water	Sanitation		
		No water	Below RDP standard	Above RDP standards	Served	Unserved
308,363	118,174	15,586	21,330	81,258	65,034	53,140
	Percentage	13.2	18.0	68.8	55.0%	45.0
	JGDM	28,676	81,257	198,431	161,717	146,646
	Percentage	9.3	26.4	64.3	52.4	47.6

Source: (STATSSA 2007 and JGDM WSDP 2011)

The 2011 census reveals that Senqu has an unserved population of 7 209 households out of 38 046 which is under 20%. The area is however prone to droughts. Water sources are the Jozanashoek dam, Lady Grey dam, Barkly East dam, boreholes and rivers.

Table 53: Access to piped tap water

	Piped	water in sid	e yard	Piped w	ater on com stand	nmunal	No access			
Municipality	1996	2001	2011	1996	2001	2011	1996	2001	2011	
Joe Gqabi	14464	22616	42057	19667	26204	31726	36521	36014	26310	
Elundini	1792	3017	6855	4613	7892	13670	22893	22300	18677	
Senqu	2650	7406	15897	12411	13832	15290	12794	12666	7209	
Maletswai (WS)	5548	5997	10063	896	2706	2465	514	785	234	
Gariep (WS)	4474	6197	9332	1747	1774	302	321	263	190	
EC Total	465041	560233	857310	245551	376172	498339	583712	545235	391617	

Source: Statsaa 2011

Whilst most of the population does receive water, sanitation provision which was lagging behind lags with 45 % being unserved has improved with just under 6000 households having no access as can be seen in the table below.

Table 54: Households by type of toilet facilities

l Municipality	l Flush/chemicaltoilet	l Pit latrine	l Bucket to ilet	l No toilets

	1996	2001	2011	1996	2001	2011	1996	2001	2011	1996	2001	2011
Joe Gqabi	7920	14589	30544	27502	27396	47224	6656	7819	1744	28436	35031	17119
Elundini	783	2768	5505	12096	11476	22702	1778	2137	271	14650	16829	8810
Senqu	919	3791	7183	14558	15386	23476	1519	2215	648	10713	12512	5996
Maletswai (WS)	4315	4902	10004	327	183	752	854	624	76	1662	3779	1461
Gariep (WS)	1903	3128	7852	521	351	294	2704	2843	749	1411	1911	852
EC Total	408138	527935	797898	419896	405737	595587	82699	84484	41872	383792	463484	225010

Source: Statsaa 2011

Although the LM has more water available than the requirements, it is not spread in such a manner as to satisfy the need everywhere. The towns that have been experiencing water shortages are:

- Herschel
- Lady Grey
- Rossouw

The towns that have just enough water to satisfy the demand and might experience water shortages in the near future are:

Sterkspruit RWS

The level of services provided is mostly of high quality with connections to the yard and into the house itself. Sterkspruit and Rhodes have the highest standard of water followed by Barkly East and then Lady Grey. Water is available 24 hrs/day in the urban areas but the rural areas experience many lengthily outages.

25.2. Challenges

- Broken water pipes, non-functioning pipes, water unavailability and poor pressure.
- **Backlog eradication** is the main challenge facing the JGDM. An estimated R 149,603,738 for water and R 93,901,795 for sanitation is required for Sengu backlog eradication
- Operation and maintenance of existing water services. There is a high need for ongoing refurbishment and maintenance programme which will ensure sustainability of these schemes.
- · Lady Grey & Barkly East bulk water supply.
- · Water backlogs and illegal connections in the rural area.
- Rehabilitation of the Barkly East & Rhodes reticulation networks.
- Installation of section & bulk metering.
- · Fencing of dams and water source protection.

25.4. Interventions

Borehole standalone schemes. Water backlogs may be eradicated by means of the development of borehole standalone schemes.

VIP's. Sanitation backlogs will be eradicated by means of implementing VIP's. Projects will be prioritised by focussing on villages with the highest sanitation concern first. It is anticipated that a regional construction approach will be followed to maximise the benefit of scale in terms of price, timeframes and quality (JGDM WSDP 2010).

26. Roads, Transport and Stormwater

Table 55: Roads in the Sengu area

Local Municipality	National Roads	Surfaced Trunk Roads	Surfaced Main Roads	II In curtacad		Unsurfaced District Roads	Minor Roads		LM Total Length (km)
Senqu	116.37	-	9.17	290.93	73.01	931.36	767.16	817.36	3,005.37
District Total	653.80	46.40	184.84	737.32	138.09	3,190.98	2,985.47	2,886.91	10,823.82

Source: Department of Public Works and Roads, 2013

The table above refers to the kilometres of roads in the entire Joe Gqabi District. From this it can be seen that Senqu has the longest amount of unsurfaced main roads and access roads.

Tarred roads

The provincial trunk road, the R58 is in a bad condition and has been moved to SANRAL. A rock fall closed the road for 3 weeks between Lady grey and Barkly East in February 2020. Rock falls are common on the road after heavy rainfalls. This affects tourism as this is the main entrance into the municipality. As such it needs to be a provincial priority. The R 393 between Lady Grey and Sterkspruit is in good condition but roaming livestock due to stolen or poor fencing remain a hazard for drivers in spite of the newly introduced road rangers. The road to Tele Bridge has recently been upgraded (JGDM ITP 2010).

Gravel/ Unsurfaced Roads

Most of provincially maintained gravel roads have deteriorated significantly to the level where they need extensive regravelling and low-level bridges need repair or replacing. The end result is people being unable to access goods and services or having to pay high prices for transport of goods and persons due to poor or impassable roads.

The Municipality has prioritised certain roads for regravelling and priority upgrading.

Tourism roads

R 396 from Barkly East to Rhodes as this is an important tourist destination

- Access roads to the 7 gravel passes of Lundeansneck, Jouberts, Otto du Plessis, Carlis leshoek DR 03230, Volunteers (MN 20635), Bastervoetpad, and Naudesnek (R 396). These passes incorporate 3 of the highest passes in South Africa. In addition, the roads lead to Tiffindell ski resort the only ski resort in South Africa.
- DR 393 to Lundean's neck and Sterkspruit from Barkly East
- Upgrade of DR 03214, DR 03221, DR 3222
- Airstrip at Rhodes

Access roads to hospitals and villages

- Khiba T 526 road
- Coville T 510 road
- Mlamli T 606 road
- Manxeba T 511 road.

Access Roads

Access Roads are maintained by municipalities in terms of the Municipal Structures Act however this is not financially viable for Senqu Municipality. The municipality inherited a backlog of maintenance of existing access roads as well as many villages which don't have access roads. Due to the small tax base of the area and high unemployment' the municipality is heavily reliant on the MIG grant to fund repair, maintenance and building of access roads.

Senqu is responsible for all access and municipal roads in its area. The balance of the roads falls under the powers and functions of the Department of Roads and Public Works (DoRPW). The level of road services in rural areas is low, where most roads are gravel. The Municipality has engaged its municipal wards to identify priority access roads that need tarring. These however will still require a massive financial injection. Current gravel roads backlog in Senqu is 562km.

Streets

Streets within towns are the responsibility of the relevant local authority. Streets within townships in all the urban settlements are of very poor condition leading to localized flooding in bad weather, impassable roads and poor access.

Rail network

The railway line between Aliwal North and Barkly East is unused even though the tracks are still in place (JGDM ITP 2010). Attempts have been made to revive the track for steam train enthusiasts as it contains 2 out of the 3 railway reverses known in the world whereby the train reverses up a zigzag pattern to the top of a mountain.

Airfields

The only airfield which can be recognised as such lies in Barkly East but is not maintained by the Municipality. There has been an investigation into a new airstrip to be located 10km south west of Rhodes near the R 396 funded by ECDORT for tourists to the Tiffindell ski resort but whether this will occur or not remains to be seen (JGDM ITP 2010).

Non-motorised transport

A significant number of persons in Senqu rely on either bicycles or walking to reach their destinations. As a result, the municipality has paved most of the pavements in the main towns and some pedestrian walkways leading from the former townships into the town. Few pedestrian crossings and poorly lit streets and paths are some of the hazards faced by pedestrians.

27. Public Transport

The Herschel Taxi association has 164 registered members owning 293 vehicles with 158 operating licenses and runs on 20 local and national routes. Public transport operations in Barkly East and Lady Grey are small and relatively stable. In Sterkspruit no direct travel between villages is allowed and all trips must begin or end in the central rank at Sterkspruit. It is the busiest hub. The most utilised trips are to Thaba Lesoba, Voyizana, Qhoboshane, Jozanashoek and Umlami. National destinations are Aliwal North, Johannesburg, Welkom, Bloemfontein, Queenstown and Secunda.

Road worthiness and licensing

Senqu provides a road worthy and licencing service at the Traffic Testing Station in Barkly East and licencing service at Sterkspruit and Lady Grey

28. Storm Water Management & Access Roads

The Municipality on an annual basis targets certain priority area for the construction of storm water as per the maintenance plan. The Technical Services department in conjunction with the Community Services Department implements the regular cleaning and maintenance of the existing stormwater infrastructure. Funding has been requested to undertake a stormwater plan in order to highlight the requirements for future and existing stormwater needs.

28.1. Challenges

- Chronic underfunding and the constant deterioration of roads due to high rainfall conditions
- Limited maintenance of access roads due to insufficient human resources and machinery
- Breakdown of old out-dated road machinery
- The stormwater management plan requires updating and flood lines need to be determined to ensure that development occurs outside these area
- Lining and upgrading of storm water channels in urban areas as well as installing new stormwater

infrastructure

- Not all villages, schools and clinics have decent access roads and not all streets in townships are tarred or paved
- Limited number of pedestrian bridges
- No cycle lanes
- **Limited lighting** of pedestrian walks ways although Council is slowly eliminating the backlog in urban areas.
- Poor road markings and potholes
- Limited road signage especially in rural areas
- Commuter facilities are primitive. Bus shelters were built in 2000 in Barkly East and Lady Grey by DoT. The current taxi rank in Barkly East is informal with no amenities and needs upgrading to an area with shelters for waiting passengers. Lady Grey has no taxi facilities but a public toilet and bus stop has been built through the NDPG. Sterkspruit has a taxi rank.
- Limited machinery and staff to meet the storm water function especially in rural areas.
- Fencing of commonage and communal lands along the main R 58 route and road to Sterkspruit. The fences are constantly being stolen by community members especially RDP housing developments to fence their yards.
- Stormwater is a problematic issue as the infrastructure was not designed for the huge runoff that is required. In addition, there is limited staff and equipment to maintain and keep the drains and furrows open. Huge investment is needed to develop a proper stormwater plan which focuses on what infrastructure is required as well as to how stormwater runoff must be managed to prevent damage to property and possible loss of human life throughout the Municipality.
- Bridges have reached the end of their life cycle and are constantly breaking.
- Stormwater is a big problem in the suburb of Kwezi Naledi in Lady Grey

28.2. Interventions

- A Roads and Stormwater Master Plan was developed to categorise roads and determine
 which ones are priorities. However further work is required to develop a workable plan and not
 just an annual maintenance plan. The policy allows for sustainable roads (interlock paving) and was
 approved in 2015. In addition, on an annual basis Ward Councillors indicate which roads and
 bridges require attention in their areas.
- Paving of township streets as part of an EPWP project and paving of sidewalks in all CBD's and
 the linkages between the townships as part of the pavement management system. This assists
 pedestrians who do not utilise vehicular transport. The Municipality is also in the process of trying to
 find funding for a brick and paving brick interlocking project which will provide locally made bricks for
 the future Senqu paving projects.
- New road machinery and Operators.
- Installation of street lights in towns such as Herschel
- Building of more pedestrian bridges and walk ways. This will also allow for cycling paths. Funding is also set aside for the lighting of pedestrian walk ways.
- **JGDM** Integrated **Transport Plan, 2010**. The LM utilises the DM's Integrated Transport Plan as it is not a transport authority and is not required to have a plan.

- Roads Forum is an intervention although it is not fully functional
- Taxi and Bus ranks are not adequate. In addition, they are not properly run and maintained.
- Designated drop off points are required in urban areas to decrease congestion.

29. Electricity and Energy

29.1. Current Situation

Although most of the Senqu communities have access to electricity, there are some communities that still need to be electrified either in the form of electricity installation or in upgrading of their existing lines as most of the lines particularly in Sterkspruit and surrounding villages are low voltage. These are mainly in new housing developments. Council is in the process of compiling an exact backlog list for ESKOM. The most worrying ward is Ward 15 which is near Lundean's Neck where residents do not have electricity at all. The table below indicates a backlog of 3 722 and the planned connections for the coming years that will be undertaken by Senqu Municipality and ESKOM.

Total per Financial Year	Connections Planned 2018/19	Connections Planned 2019/20	Connections Planned 2020/21	Connections Planned 2021/22	Total of Financial Years
Eskom	0	520	1162	1369	3051
Senqu	368	303	0		303
Total	368	823	1162	1369	
Gra	nd Total Backlo	og of Senqu Mu	nicipality House	eholds	3722

Source: Technical Services, Senqu Municipality 2020

The Senqu Municipality has a licence agreement with the National Energy Regulator of South Africa. In terms of this agreement, Senqu is responsible for supplying electricity to Sterkspruit, Lady Grey and Barkly East. Rural areas (including Rhodes and Herschel) are supplied by ESKOM. However, the Municipality is seeking a licence to supply rural areas. Within the licensed area, the Senqu Annual Report (2011) notes that "the standard of service is mediocre".

Major electricity backlogs are noted in rural areas where 11 498 households do not have access to basic electricity services. Other electricity supply challenges include high leakages attributed to aging infrastructure, poor metering and incorrect accounting. The speed of rural electrification by ESKOM is far too slow, especially in non-grid areas. A master plan has been developed for electricity but its implementation has been delayed by insufficient resources. However, upgrading of infrastructure has occurred annually since 2012 and should be completed by 2019 if resources are available, over 81.8 % of the municipality has been served (Statsaa, 2011).

Table 56: Electricity Usage

	Lighting			Cooking			Heating		
Municipality	1996	2001	2011	1996	2001	2011	1996	2001	2011
Joe Gqabi	18907	36392	67433	6895	12626	55150	6287	9368	22186
Elundini	2332	3738	17533	625	1320	13216	598	934	4947
Senqu	8139	21041	30866	1725	4590	24499	1517	3593	9633
Maletswai (WS)	3688	5387	10190	2302	3373	9506	2142	2788	4615
Gariep (WS)	4748	6226	8844	2243	3343	7929	2030	2054	2991
EC Total	421952	740753	1265759	309362	419243	1047718	278832	353776	527265

Source Statsaa 2011

For lighting the majority of residents use electricity with 31 038 using electricity and only 104 for solar. For cooking electricity use still is dominant with 24 640. However, when it comes to heating paraffin is the main fuel with 16 839 (Statsaa, 2011). Council is in talks with ESKOM though about the provision of solar heaters in current and future housing developments.

Challenges

- Limited funding for Maintenance and upgrading of infrastructure in areas managed by the Municipality
- Limited voltage in the rural areas does not support large scale economic growth
- The implementation of free basic services for electrical supply
- Getting communities to accept non-grid electricity
- Number of schools, clinics and other social facilities that don't have a regular supply of electricity (if any supply at all)
- Affordability of the service
- **Difficulty** in obtaining electricity cards as vendors are far from rural areas
- Electricity losses 3,783,161 Kwh (Down from 5.6Mwh in previous year) due to theft, poor metering, poor networks and incorrect accounts. Total; loss 7.21%
- Electricity backlogs in the rural areas (Eskom) of 5 500 specifically non-grid areas) being addressed too slowly. Eskom is licensed for these areas and therefore needs to apply for increased funding in order to eliminate the above.
- Electrification of street lights at Rhodes, Barkly East (new houses) & Rossouw. Eskom has refused permission to use their Infrastructure to fit the street lights. Therefore, the amount to do the street lights and construct our own Infrastructure increases
- Eskom vs Sengu Municipality electrification boundaries.
- Solar geysers. The installation and continuation of the disrupted solar geyser installation programme.
- Funding to retrofit street lights, replace LV Conductor and install Xmas lights and hazard lights

29.2. Interventions

- Eskom electrification plan
- Department of Trade and Industry assisting with the promotion of renewable sources of energy
- The Technical Services Departments wishes to install a **computerised asset management system** which will allow it to accurately gauge the depreciation of electrical and road infrastructure and equipment. This will assist in improving budgeting planning for the Department.

29.3. Renewable Energy

In general, however the Municipality and ESKOM have to increase efforts to make the community more conscious and aware of the benefits of renewable energy. Solar is not popular due to the high theft of solar panels but wind turbines could be used provided that the turbines are designed to withstand the high wind speeds and hail encountered in the area. The Municipality has investigated photovoltaic, but is unable to meet the type of demand and supplies only a couple of lights. The expense to the long-term benefit is not worth the cost.

30. Environmental Legislation and EIA's

The Municipality strives to adhere to all environmental legislation and conducts ElA's where necessary and prescribed by law in order to ensure sustainable service delivery. ElA's are budgeted for in all project plans where necessary. For the forthcoming year, ElA's are required for the following:

PROJECT NAME	EIA REGULATIONS WHICH MAY BE TRIGGERED	LISTED ACTIVITY
Access roads	LN 1 Activity 24	This project needs Environmental Authorization if it fits the
		following description
		The development of-
		(ii) a road with a reserve wider than 13,5 meters, or where no reserve
		exists where the
		road is wider than 8 metres;
		but excluding-
		(a) roads which are identified and included in activity 27 in Listing Notice
		2 of 2014; or
		(b) roads where the entire road falls within an urban area.
Cemeteries	LN 1 Activity 23	This project needs Environmental Authorization if it fits the
		following description
		The development of cemeteries of 2500 square metres or more in size.
Bridge	LN 1 Activity 12	This project needs Environmental Authorization if it fits the
2490	,	following description
		The development of-
		(i) canals exceeding 100 square metres in size;
		(ii) channels exceeding 100 square metres in size;
		(iii) bridges exceeding 100 square metres in size;
		(iv) dams, where the dam, including infrastructure and water
		surface area, exceeds 100
		square metres in size;
		(v) weirs, where the weir, including infrastructure and water
		surface area, exceeds 100
		square metres in size;
		(vi) bulk storm water outlet structures exceeding 100 square
		metres in size;
		(vii) marinas exceeding 100 square metres in size;
		(viii) jetties exceeding 100 square metres in size;
		(ix) slipways exceeding 100 square metres in size;
		(x) buildings exceeding 100 square metres in size;
		(xi) boardwalks exceeding 100 square metres in size; or

(xii) infrastructure or structures with a physical footprint of 100 square metres or more; where such development occurs- (a) within a watercourse; (b) in front of a development setback; or (c) if no development setback exists, within 32 metres of a watercourse, measured from the edge of a watercourse; - excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour, (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14		 1
where such development occurs- (a) within a watercourse; (b) in front of a development setback; or (c) if no development setback exists, within 32 metres of a watercourse, measured from the edge of a watercourse; - excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour; (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		(xii) infrastructure or structures with a physical footprint of 100 square
(a) within a watercourse; (b) in front of a development setback; or (c) if no development setback exists, within 32 metres of a watercourse, measured from the edge of a watercourse; - excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour; (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		metres or more;
(b) in front of a development setback; or (c) if no development setback exists, within 32 metres of a watercourse, measured from the edge of a watercourse; - excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour; (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		where such development occurs-
(c) if no development setback exists, within 32 metres of a watercourse, measured from the edge of a watercourse; - excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour, (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall Sport fields The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		(a) within a watercourse;
measured from the edge of a watercourse; - excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour, (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		(b) in front of a development setback; or
the edge of a watercourse; - excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour, (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		(c) if no development setback exists, within 32 metres of a watercourse,
excluding- (aa) the development of infrastructure or structures within existing ports or harbours that will not increase the development footprint of the port or harbour, (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		measured from
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or harbours that will not increase the development footprint of the port or harbour, (bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		excluding-
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(bb) where such development activities are related to the development of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		or harbours that
of a port or harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		will not increase the development footprint of the port or harbour;
harbour, in which case activity 26 in Listing Notice 2 of 2014 applies; (cc) activities listed in activity 14 in Listing Notice 2 of 2014 or activity 14 in Listing Notice 3 of 2014, in which case that activity applies; (dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls It will depend on size and location of hall Sport fields The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		(bb) where such development activities are related to the development
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(dd) where such development occurs within an urban area; or (ee) where such development occurs within existing roads or road reserves. Community halls Sport fields The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		in Listing Notice
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reserves. Community halls It will depend on size and location of hall Sport fields The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		(dd) where such development occurs within an urban area; or
Community halls It will depend on size and location of hall Sport fields The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		(ee) where such development occurs within existing roads or road
Sport fields The municipality must consult DEA and DEDEAT for advice since the footprint of the activity is less than 5 hectares		reserves.
footprint of the activity is less than 5 hectares	Community halls	It will depend on size and location of hall
	Sport fields	The municipality must consult DEA and DEDEAT for advice since the
Solid waste sites License needed		footprint of the activity is less than 5 hectares
	Solid waste sites	License needed

31. Disaster Management

The Municipality has adopted a corporate disaster management plan in 2005. It has a draft disaster framework which was adopted in May 2018. The district is currently busy with risk assessment and preliminary report is being presented to the communities for public participation. The district municipality is developing the disaster risk assessment to determine the municipal risk profile per local municipality informed by priority risk as well as identifying the vulnerable communities. The district municipality is participating in the planning structures for the high-risk development. Emergency procurement procedures are in place guided by MFMA and SCM guidelines. Plans are in place to address spillages on the roads: Razzmatazz is always available to clean the road, as for veldt fires control burning is done to arears with high risk and response is good.

The District Municipality has a chief fire officer. The District municipality has 6 personnel

- Manager
- Admin officer
- Four satellite officers (one in Sengu, one in Elundini and two in Walter Sisulu)

It has entered into Mutual Assistance Agreement with Alfred Nzo, Chris Hani district municipalities in the Province and Pixley Ka Seme District Municipality in the Northern Cape.

Senqu Municipality has no capacity to deal with disaster management and as a result the District Municipality has been providing fire services. It has adopted bylaws relating to fire services.

32. ISD & Capacity to deliver

The Municipality has an ISD Unit with one Officer. The Unit is located within Technical Services. The work of the Officer is to ensure that project steering committees are functional for all projects undertaken by the municipality and that the Ward councillor and Community are kept informed of all project progress. In addition, all community complaints are resolved by the Officer.

The Technical Services Unit houses the PMU which consists of a Manager, Technician and Administrator. The section is under sourced and requires the expertise of a qualified experienced engineer to deal with the huge number of projects they undertake.

The electrical section is run by a superintendent and the roads section by a Manager. The main problems in the electricity department are the sufficient resources to attract the necessary expertise. In order to prevent a loss of skills the department is training electricians in house. In the roads section, the main problems apart from aging and deteriorating equipment like graders are the budget to maintain access roads as well as attract the necessary skills like grader operators.

33. Free Basic Service Provision

The indigent register is updated annually through CART system. A Free Basic Services Committee has been established and has become functional. This is a political committee and assists the administration in updating information. It was established in January 2019. Although water and sanitation are a district function, they provide all indigent households with 6 kl water free a month and sanitation. For households with no access to electricity they are supplied 10 litres of paraffin and 6 candles per month.

The Municipality has budgeted the following for free basic services for 2020/21 year:

The Mainelpanty has badgeted the relieving h	01 1100 54010 001 11000 101
Free Basic Services; Indigent and Cultural	8 275 181
and services	
Free Basic Services; Refuse	4 736 831

The FBS unit functions are currently performed by the Debtors Officer with the assistance of staff in the Revenue Section. Indigent Steering Committees are in place although not yet at full operational efficiency. There are no integration plans between the District and the Local Municipality.

CHAPTER FIVE: INSTITUTIONAL TRANSFORMATION

Political Structure

Senqu Municipality was established in terms of the Provincial Gazette Extraordinary, 28 February, Notice 22 of 2000 (with a number of subsequent amendments). Senqu Municipality is a Category B Municipality. Senqu Municipality was established to be a Collective Executive System type (MSA 117 of 1998)". Council currently consists of 34 Councillors of which 17 are Ward Councillors and 17 are Proportional Elective Councillors. In addition, Traditional Authorities form part of the Council. Council is responsible for taking political decisions in relation to service delivery issues and playing an oversight role. Council meetings occur once per quarter. Special Council meetings are only convened whenever there is an urgent issue that needs to be discussed and a decision taken.

Executive Committee

It is constituted by the Mayor of the municipality as the Chairperson, Political Heads of the Standing Committees of various departments in the municipality and the top management of the municipality. The Mayor as the Chairperson convenes the meetings of the Executive Committee every month.

Standing Committees

The purpose of Standing Committees is to discuss and recommend certain actions be implemented by the Executive Committee or Council. Standing Committees are as follows:

- Corporate and Support Services Standing Committee
- Development & Town Planning Services Standing Committee
- · Technical Services Standing Committee
- Finance Standing Committee
- Community Services Standing Committee

These Standing Committees are chaired by the Portfolio Councillors who form part of the Executive Committee. The other members of the Standing Committees are Councillors elected by the Council; representative of all political parties, Traditional Leaders and the administration of the department concerned. Standing committees meet on a monthly basis.

Powers and Functions

Power & Function	Senqu's Capacity	Responsible Department
Air Pollution	The Municipality has no financial resources to develop an air quality plan or engage specific staff for the function	Community Services
Building Regulation	The Municipality has engaged a building inspector but currently has limited resources to engage personnel and ensure implementation of by laws	Development & Town planning Services

Power & Function	Senqu's Capacity	Responsible Department
Child care facilities	The Municipality is in the process of ensuring that current facilities meet minimum health and safety requirements. However, finances are limited.	Community Services
Electricity and gas reticulation	The Municipality only has the licence to supply electricity within its urban areas. The rural areas are supplied by ESKOM. However, the Municipality is negotiating with NERSA to expand its licence to the rural areas.	Technical Services
Firefighting Services	The Municipality is in talks with the District Municipality regarding the viability of taking back this function.	Community Services
Local Tourism	The Municipality promotes local tourism in the region and assists the activities of local tourism organisation	Development & Town planning Services
Municipal Airports	The Municipality has no designated airports.	
Municipal Planning	The Municipality has an IDP and SDF which is reviewed annually. All land management will be enforced as per SPLUMA regulations	Development & Town planning Services
Municipal Health Services	The Municipality only controls waste management as the District Municipality is responsible for food control, water quality, chemical safety, communicable disease control, vector control, environmental pollution control, disposal of the dead and control premises. This is because the District Municipality has the capacity as these areas form part of the Environmental Health Practitioners scope of work. The Municipality may only license a food premise after the District provides a permit indicating that the premise meets the standards required	Community Services
Municipal Public Transport	The Municipality does not have this function as it does not operate any public transport and the District Municipality has the power to regulate passenger transport services. The Municipality has a roads forum and makes recommendations on operating licences to the Department of Transport.	Technical Services
Pontoons, ferries, jetties, piers and harbours	The Municipality is not on the coast	
Stormwater management systems in built up areas	The Municipality has the power and function	Technical Services
Trading regulations	The Municipality fulfils this function through various by laws	Community Services
Potable water and sanitation services	The Joe Gqabi District Municipality fulfils the role of both WSA and WSP	

Power & Function	Senqu's Capacity	Responsible Department
Beaches and amusement facilities	The Municipality has no beaches but maintains its public spaces	Community Services
Billboards and display of advertisements in public places	The Municipality has by laws to regulate this activity but due to limited resources struggles to enforce them	Community Services
Cemeteries, funeral parlours and crematoria	The Municipality licences these premises once the District Municipality issues a certificate of compliance	Community Services
Cleansing	The Municipality regularly cleans streets and public spaces within the urban areas as it lacks capacity and resources to do so in rural areas	Community Services
Control of public nuisances	The Municipality has by laws pertaining to this function but lacks the capacity to enforce by laws	Community Services
Control of undertakings that sell liquor to the public	The Municipality has by laws pertaining to this function but lacks the capacity to enforce by laws	Community Services
Facilities for the accommodation, care and burial of animals	There are no pet cemeteries or kennels in the municipal area	Community Services
Fences and fencing	The Municipality ensures that public areas are fenced and safe and has by laws around fencing of properties	Community Services
Licensing of dogs	The Municipality does not license dogs but has by laws pertaining to the keeping of domestic pets	Community Services
Licensing and control of undertakings that sell food to the public	The District Municipality monitors the premises and issues certificates of compliance after which the Municipality may license the premise	Community Services
Local Amenities	The Municipality ensures that places are kept clean and mown and that community halls are functional but lacks the financial resources to ensure that all areas of scenic, natural, cultural and historical value and interest are well maintained	Community Services & Development & Town planning Services
Local sport facilities	The Municipality maintains municipal owned sport facilities in the urban areas	Community Services
Markets	No markets exist in the municipal area	
Municipal abattoir	The Municipality does not own any abattoirs and the District Municipal Health services are responsible for ensuring that abattoirs in the area maintain hygiene standards	

Power & Function	Senqu's Capacity	Responsible Department
Municipal parks and recreation	The Municipality ensures that places are kept clean and mown.	Community Services
Municipal roads	The Municipality does try to build and maintain municipal roads but due to decades of neglect the financial resources are insufficient to meet the demand.	Technical Services
Noise pollution	The Municipality lacks the resources to monitor noise pollution but there are by laws.	Community Services
Pounds	The Municipality is in the process of upgrading its pound in Lady grey to meet licencing standards.	Community Services
Public places	The Municipality does own commonages around the urban areas but struggles to enforce livestock management or prevent land invasion due to limited human and financial resources	Community Services
Refuse removal, refuse dumps and solid waste disposal	The Municipality does do refuse removal in urban areas but due to financial and human resource constraints fails to adhere to all waste management site regulations. However new waste sites will be constructed once the EIA's have been approved.	Community Services
Street trading	The Municipality has by laws pertaining to the function but has limited capacity to enforce the by laws	Community Services
Street lighting	The Municipality provides street lighting in urban areas.	Technical Services
Traffic and parking	The Municipality has limited capacity to control traffic within its area but does provide a driver's licence testing facility	Community Services

Administrative Structure and Location

The Municipality has offices in the following towns with the main office located in Lady Grey. This houses both the seat of the administrative and political arm of the organisation. Communication between offices is facilitated by an interconnected phone network.

Lady Gr	еу	Barkly East	Sterkspruit	Rossouw	Rhodes
DTPS a Service Techn Depart	m Office	Main building Traffic Department Library	Main office building Bunga hall offices MPCC	Community Hall	1 office

The current office accommodation is insufficient as the municipality has amended its organizational structure which has increased the number of staff establishment. Thus the 2nd floor of the DTPS & Community Services

Office is being renovated to accommodate the need which is near completion. Payment facilities for municipal services are rendered at the Main municipal building based in Lady Grey, Main municipal building in Barkly East and at the Offices in Sterkspruit.

Senqu Municipality implements its Integrated Development Plan through its administration structures headed by the Municipal Manager with the following Directorates:

- Municipal Manager's Office responsible for strategic management, Council administration, communications and internal audit
- Directorate: Financial Services is responsible for expenditure, income, supply chain management, vehicle licencing and testing fees, fleet management and budget planning.
- Directorate: Corporate & Administrative Support Services is responsible for administration, document management, labour relations, capacity building, maintenance of buildings and secretariat services for Council, IGR, special programmes and stakeholder relations.
- Directorate: Community Services is responsible for waste management, firefighting, traffic, bylaw enforcement, cleansing, disaster management, community facilities, library services and commonage management.
- Directorate: Technical Services is responsible for electricity in urban areas, access roads, construction of capital infrastructure including MIG expenditure, ISD and storm water maintenance.
- Directorate: Development & Town Planning Services is responsible for IDP, LED, performance monitoring and evaluation, governance, risk management, GIS, EPWP, town planning, land administration and legal compliance.

The administration is headed by the Municipal Manager, Mr. Yawa. The top management posts are currently vacant but consist of four Section 56 Managers who report directly to the Municipal Manager, Mr. Yawa. All Section 56 Managers apart from the CFO are in the process of being appointed and will sign their annual Performance Agreements aligned to the IDP, budget and SDBIP by 30 July 2020.

Organisational Structure

The organogram for the Municipality was approved on the 28th March 2018 and is reviewed annually (See annexure for summary in final document). Senqu Municipality undertook a process of ensuring that the aforesaid is achieved by embarking on a Job Evaluation process. This process therefore required the municipality to review of the organogram to reflect the changes and to get same approved by Council. This is in the process of occurring. The Local Labour Forum will be consulted on the proposed changes and both the employer and labour component will agree that the proposed structure should be submitted to council for consideration and adoption.

The cost of filling the organogram and determining the cost of population is will be determined in the final document. Vacant and funded posts have yet to be determined. All job descriptions have been approved and an interim evaluation has occurred. A final TASK evaluation is currently under way. 269 people are currently employed.

Table: Contract Workers

DESIGNATION	DEPARTMENT	CONTRACT PERIOD	TERMINATION DATE
Municipal Manager	MM'S OFFICE	5 years	31 July 2022
CFO	MM'S OFFICE	5 years	28 February 2022

Source: Corporate Services 2020

Employment Equity

The Employment Equity Plan of the Municipality was approved in November 2016. It is implemented through the recruitment and selection process and through training and development. Implementation is monitored by the Employment Equity Committee, Training committee and Labour Forum. The objectives of the plan are to increase the number of people with disabilities, increase training for staff, increase the number of learnerships and internships.

Table: Employment Equity staffing levels including people with disabilities

	Male				Female			Foreign Nationals			
Occupational Levels	A	С	1	w	Α	С	ı	w	Male	Female	Total
Top management	2			2	2						6
Senior management	5	1	0	2	5	1	0	4			18
Professionally qualified and experienced specialists and mid- management	16				17	2					35
Skilled technical and academically qualified workers, junior management, supervisors, foremen, and superintendents	7			1	4						13
Semi-skilled and discretionary decision making	52	2			27	4					85
Unskilled and defined decision making	59	4			23	1					87
Temporary employees	5				5						10
GRAND TOTAL	146	7		5	83	8		4			253

Source: EEP 2016

Table: Employment Equity Goals

Occupational Levels	%	Desig	Designated								Total	
			Male Female Foreign Nationals									
		A	С	I	w	A	С	I	w	Male	Female	
Top Management	Current	2	0	0	2	2	0	0	0	0	0	6
	Target 2017-18		1									1

Occupational Levels	%	Designated						Total				
Leveis		Male			Fen	nale		Foreign Nationals				
		A	С	ı	w	А	С	ı	w	Male	Female	
	2018-19	1				1						2
	2019-20					1						1
	2020-21											0
	2021-22	1					1					2
Senior Management	Current	5	1	0	2	5	1	0	0	4	0	18
Senior Management	Target 2017-18	1										1
	2018-19		1				1					2
	2019-20											0
	2020-21	1				1	1					3
	2021-22											
Professional	Current	16	0	0	0	17	2	0	0	0	0	35
Professionally qualified and	Target 2017-18	1				2						3
experienced specialists and	2018-19					1						1
mid management	2019-20	1				1						2
	2020-21	1				1	1					3
	2021-22	1				1	1					3
Skilled	Current	7			1	4						12
Skilled technical and academically	Target 2017-18	1					1					2
qualified workers, junior	2018-19					1	1					2

Occupational Levels	%	Designated							Total			
Levels		Male				Female			Foreign Nationals			
		A	С	ı	w	A	С	ı	w	Male	Female	
management, supervisors, foreman and	2019-20	1				1	1					3
superintendents	2020-21	2				2	1					5
	2021-22	1				2	2					5
Semi-skilled	Current	52	2			27	4					85
Semi-skilled and discretionary	Target 2017-18	2				2	1					5
decision making	2018-19	1	1									2
	2019-20		1				1					2
	2020-21		1				1					2
	2021-22		1			1						2
2	Current	69	4			23	1					87
Unskilled and defined decision	Target 2017-18	1	3				3					7
making	2018-19	1				3	2					6
	2019-20	1	1			1	1					4
	2020-21		1			1	1					3
	2021-22	1				1	1					3
Total permanent		160	18	0	5	102	30	0	0			315
Temporary Employees		5	0	0	0	5	0	0	0			10
Grand Total		165	18	0	5	107	30	0	4			325

Source: EE Plan 2016

The **Employment Equity Forum consists of** Portfolio Head: Corporate Services, Top Management Representative: Director – Corporate Services, Manager HR, LR and Legal Services, Senior Management Representative: Executive Co-coordinator: Political Affairs, Technical Support Staff: HR Practitioner, Training and Development: Skills Development Facilitator, Secretary, Designated groups Representative, People with Disability: Representative, Professionally Qualified and experienced specialist Mid Management Representative, Skilled Technical and Academically Qualified workers Representative, Semi – Skilled and Discretionary decision making, Unskilled and defined decision making Representative and 1 representative each from the Unions.

The Local labour forum sits quarterly. **The Local Labour Forum is fully functional.** It consists of 5 representatives of the labour unions excluding IMATU as it has no presence in the Municipality, Director Corp Services, Manager HR, LR & Legal Services, Portfolio Head of Corp Services, 2 Employer Representatives and the Secretary

Skills Retention

The Municipality has skills retention and a scarce skills retention policy but experiences difficulties attracting these types of staff and keeping them due to the rural nature of the municipality and the fact that it can't offer competitive salaries. The scarce skills policy was approved by Council by the end of June 2013. The Scarce Skills Committee identifies the scarce and critical skills annually. Currently no scarce skills have been identified but rather capacity in the PMU section to undertake the infrastructure projects identified. This is being addressed.

HR Strategy & WSP

The Municipality has developed an HR strategy. It has 8 priority areas which are:

Workforce planning and personnel administration whereby personnel administration attends to the administration of all employees' contracts, benefits and conditions of service as well as all administration and procedures incidental to employee appointments and terminations. Management and HR have been engaged with a comprehensive process of reviewing and developing employment contracts of all employees.

Employee wellness. As Senqu Municipality, through our employee wellness pillar we aim to promote healthy, resilient and productive workforce and to reduce levels of absenteeism through targeted programmes.

Occupational health and safety. The Occupational Health and safety function are primarily focused on:

- · Creating and maintaining a safe working environment and
- Preventing workplace accident.

A major obstacle in achieving these objectives is the absence of an integrated Occupational Health and Safety Plan that will act as the guiding principle for all OHS interventions. This is in the process of being addressed.

Capacity development. This will ensure that all employees and Councillors receive relevant skills development required in line with their Personal Development Plans for which the requisite funding shall be provided. Appropriate learning organisation, knowledge management and innovation strategies will be applied to facilitate the necessary learning/skills acquisition and application in the workplace; and that employees be equipped with a level of skill and competency necessary to excel in fulfilling the purpose, objectives or requirements of function/job roles, also to address the shortage of skills brought about by the legacy of apartheid, further to unlock the inherent potential of all employees for their good and that of the Municipality, and their customers/broader Communities.

Recruitment & selection.

- Where possible commit to filling vacant non-entry-level positions internally in line with Employment Equity and Organisational Talent Requirement Objectives and Targets. Every endeavour will be made to identify and develop the potential of existing employees to enable them to progress through their respective Career Paths and Organisational Hierarchies. Recruitment and Selection Processes will be conducted in a fair and transparent manner based on predefined Specifications, Criteria and Competency Requirements for the required Role/Position;
- Goal To ensure the timeous holistic provision and placement of competent and skilled employees
 within Organisational Functional Units and roles/positions, in terms of predefined and planned for or
 incidental needs in line with Succession and/or Strategic Manpower Plans and Equity Targets
 dictated by Employment Equity Plans; and
- Appropriate Talent Management Strategies and Processes (Engagement and Retention Strategies, etc.) will be applied to develop and maintain a sustainable and effective talent pipeline. All recruitment, selection and appointments will be in compliance with the Municipality's formal and approved Recruitment and Selection (Talent Acquisition) Policies and Procedures (or equivalents).
- The ability of the municipality to retain competent staff is closely linked to, amongst others, staff
 morale, motivation, job satisfaction and the organizational culture. Consistent monitoring of these
 factors will inform interventions to be addressed through employee wellness and employment equity
 strategies.

Culture and mindset change. As an employer designated in terms of the Employment Equity Act (Act 55 of 1998), Senqu Municipality is under a legal obligation, in terms of section 20(1) of the Act to develop an Employment Equity Plan for a period not less than a year but not more than five years. Employment Equity Plan 2017/2022 has been adopted by the Council.

Labour relations. Constructive Workplace Relationships contribute to the achievement of common goals such as safety, efficiency and productivity, quality customer service, job satisfaction and career opportunities. A constructive approach will help to minimise industrial disputation and promote innovative issue resolution. Participative negotiation can provide a climate for facilitating resolution and delivering balanced results.

Organisational design & transformation.

 Ensure fair and objective Policies and Procedures based on generally accepted and applicable Organisational Development Principles and Processes. Organisational Restructuring and/or Transformation;

- The Municipality in the interest of social stability and justice, will make every endeavour to ensure continued employment of employees during Organisational and Functional Reorganisation and Redesign by accommodating them (displaced employees) in reasonable alternative positions when available and possible. This will be subject to the approved Placement Principles;
- Goal To adopt a Transformation Management Policy Framework and related Systems and Functions that will institutionalise the necessary Organisational Development Transformation Management Culture and Organisational Capacity; and
- To pro-actively and effectively lead and guide, with the commitment of the Senqu Municipality 's Leadership, Management, Stakeholders and employees, Organised Labour, any Organisational and Technological Transformation required to deliver on the Council's Vision.

Implementation of the **WSP** means an annual compilation of the organisation's prioritised training needs based on the IDP. This is done by the **SDF**. The goals of the annually adopted WSP are to capacitate staff members by implementing training interventions based on identified needs and to comply with the skills development act. This is done by budgeting for training and reclaiming funds from the relevant SETA.

In order for training to occur the Training Committee makes recommendations to the necessary structure to approve the following:

- Bursaries for unemployed The committee makes recommendations for the Municipal Manager to approve
- For staff training programmes and bursaries, the approval is done by Director Corporate Services. After the implementation of trainings programmes the SDF compiles a report for the training committee members for notification
- Internships are pre-approved by Director Corporate Services and approved by Municipal Manager
- Trainees get selected through the normal recruitment and selection processes of the Municipality

A training policy and study bursary policy have been adopted by Council and the aim is to develop the knowledge, skills and attitudes of all municipal employees, set out the roles and responsibilities of those involved in training and lastly to assist financially disadvantaged employees to finance their own training and development. Ultimately this will ensure the optimum utilization of human resources at all levels of the organisation and contribute to the personal aspirations of the individual.

HR policies consist of the recruitment and selection policy, the leave policy, bursary policy, remuneration policy, promotions and transfer policy, travel and subsistence policy, standby and overtime policy, relieving allowance policy.

Annually a skills audit is done and a WSP developed and adopted by Council. A training committee also assists in prioritising training. However due to lack of financial resources, the WSP is seldom completed on an annual basis. Training conducted for the 2016/17 financial year was conducted at the cost of R 1 048 597 for employees and R 115 181 for unemployed. 123 employed persons were trained and 14 unemployed. 2017 – 18 training

budget was R 2 426720.20 and unemployed R 20 000.ln 2018/19 the planned budget for was R3 410 031.00 that was adjusted to R3 116 807.00 with total expenditure until 30 April 2019 was R2 658 265.36.

All training programmes that are being implemented for Staff and Councillors are linked to the IDP objectives and they are effective for staff. As a result, they are able to perform their duties.

Internal Control Procedures

All Councillors and Administrative Staff were provided with copies of the code of conduct and were also workshopped on the Code. If the Code of Conduct is not adhered to be either staff or Councillors, disciplinary action is being instituted. Some cases of a disciplinary nature were dealt with in the past year.

Record Keeping & Information Technology

The Council has approved the Records Management Policy, Central Registry Manual and Access to Information Manual during its Council Meeting held on the 27 March 2013 which regulates the access to information. Furthermore, with the assistance of the Provincial Archivist from Department of Sports, Recreation, Arts and Culture training was conducted on the 12 June 2013 to the municipality's employees on the following aspects:

- Archival legislation and the role of Provincial Archives and Records Services
- * Roles and responsibilities of users in File Plan implementation
- Importance of good record keeping practices
- Identification and care of different categories of records
- Allocation of reference numbers in correspondences
- * Records maintenance
- Understanding the logic of the file plan

The IT Manager ensures that the IT policy is followed and that all staff members sign the policy acknowledging their role in keeping the municipal IT system safe from intruders. In addition, the server room is kept locked at all times.

Protest Actions

No staff protest actions were held in the previous & current financial year. Mitigating measures are as follows:

- There is a Strike Management Committee (which sits only when there is a protest action)- comprised of Corp Services Director/MM, LR &HR Practitioner, 1 Cllr & organised labour rep.
- There is Essential Services Agreement
- Provisions prescribed in the LRA, Act 66 of 1995 (ss 64 77) are / will be followed.

There was 1 community protest in the past financial year in Lady Grey around the issue of the hospital and

political and administrative office bearers in January 2020 for one day.

Institutional Cohesion

The Municipality runs wellness days to promote institutional cohesion. A netball and soccer team have been developed to play at the SALGA games as well as play against other sector departments and municipalities. In addition, the Induction programme is also tailored to make employees feel part of the institution and promote institutional cohesion. Internal newsletters also help promote institutional cohesion. The Directorate Corporate Services has completed a survey to gauge employee's satisfaction which reflects dissatisfaction with employee working conditions. A plan has been developed to target the areas of dissatisfaction identified.

CHAPTER SIX: GOOD GOVERNANCE & PUBLIC PARTICIPATION

IDP Process Plan

Introduction

Senqu Local Municipality has developed the IDP and Budget in accordance with the requirements as set out in the Local Government: Municipal Systems Act (MSA) 32 of 2000, the Local Government: Municipal Planning and Performance Management Regulations 2001 and the Municipal Finance Management Act 56 of 2003.

Adopted Process Plan

The MFMA Act 53 of 2003 (S21 1b) states that the Mayor must at least 10 months before the start of the budget year table in the Municipal Council a time schedule outlining key deadlines for the preparation, tabling and approval of the Budget and the Integrated Development Plan. The process plan was adopted on 29 July 2019. The Process Plan outlines the programme to be followed and provides details on issues specified in the Act.

The Local Government: Municipal Structures Act 117 of 1998, Municipal Systems Act 32 of 2000 and Municipal Finance Management Act 56 of 2003 are specific to municipalities and are the key legislation for the development of the IDP. Other national sector legislations also contain various kinds of requirements for municipalities to undertake planning.

Some important National and Provincial guiding plans and policy documents for the IDP include the Medium-term Strategic Framework, the National Spatial Development Perspective (NSDP), the National Development Plan, the new Growth Path, the Eastern Cape Provincial Spatial Development Plan (ECPSDP), the Eastern Cape Provincial Growth and Development Plan (ECPGDP) and the Ukhahlamba (now Joe Gqabi) District Growth and Development Summit (GDS).

IDP Process

The IDP Process is a continuous cycle of planning, implementation and evaluation.

Institutional arrangements and roles and responsibilities

The development of the IDP and Budget involves Municipal Officials, Councillors as well as stakeholders/actors outside the Municipality.

Institution	Role & responsibility
Council	Approves, adopts the IDP and budget Participates in M&E
Executive Committee	Decides on the Process Plan. Manages, co-ordinates and monitors the process and drafts the IDP and budget
IDP Manager	Drafting and co-ordination of the IDP process on a day to day basis
IDP and Budget Steering Committee	Provides technical expertise for the drafting of the IDP and budget
IDP Representative Forum	Provide community needs and priorities and indigenous knowledge.
	Act as a M&E mechanism

Other actors

ACTORS	ROLES AND RESPONSIBILITIES
Ward Councillors/Ward Committees (assisted by CDWs)	 Major link between municipality and residents Link the planning process to their wards or constituencies Organize public consultation and participation Represent the ward at the IDP & Budget Representative Forum
Community	 Analyse ward-based issues, determine priorities, negotiate and reach consensus. Represents interests, contribute knowledge and ideas to the Representative Forum Inform interest groups, communities and organizations Analyse issues, determine priorities, negotiate and reach consensus Participate in designing project proposals Discuss and comment on the draft IDP Monitor performance in implementation Conduct meetings with groups, communities, etc. to prepare for and follow-up on relevant planning activities.

Mechanisms for community and stakeholder participation

One of the main features about IDP and Budget Processes is the involvement of community and stakeholder organizations in the process. This was done though the:

- IDP Representative & Public Participation Forum known as the IPPF to verify and add data
- District Municipality's Rep Forum to ensure that local priorities are adequately reflected on the District's IDP
- Ward Councillors and ward meetings to keep communities informed about the IDP progress (including Ward Committees and CDWs)
- Annual reports on municipal progress
- Mayoral outreaches
- Making the IDP document available to all units and in public places for public comments
- Municipal website.
- Radio broadcasts
- Local newspaper advertorials
- Municipal newsletters

English is used as a language of governance however in community meetings languages that are spoken in that community are used. Officials are responsible for arranging venues and transport for all wards to all meetings. Transport is arranged for Traditional Leaders, Designated Groups and Ward Committees at the cost of the municipality.

Mechanisms and procedures for alignment

The IDP Manager (Municipal Manager) and the Manager IPED of Senqu Municipality are responsible for ensuring smooth co-ordination of the IDP process and its alignment with the District's IDP through bilateral discussions with affected sector departments and neighbouring Municipalities as well as IDP representative Forums. Inter-Governmental Forums such as the Joe Gqabi District IDP Representative Forum are also used to ensure that beneficial alignment of programmes and projects do occur.

Table 65: Detailed IDP and budget action plan

	Activity	Purpose	Time frame	Meeting held
1.	Discuss process plan with IDP and Budget Steering Committee	To ensure that management and political leadership agrees on the IDP and budgettimeframes	18 July 2019	Meeting postponed
2.	Develop draft IDP Process Plan and present to Council for adoption	Guide development of 2020-2021 IDP Review	15 July 2019	Plan submitted to Council
3.	Adopt Process Plan	To guide the planning, drafting, adoption and review of the IDP and budget Establish committees and consultation forums for the IDP and Budget process	31 July 2019	Adopted 29 July 2019

4.	Publish and make known Process Plan (i.e. key activities and deadlines)	Inform public of the process to be followed in developing the IDP	9 August 2019	Met
5.	Integrated Participatory Planning Forum	To discuss IDP Review process	20 August 2019	Met 20 August 2019
6.	Public engagement and consultation	Consult local communities on their development needs and priorities. This will be done on a ward by ward basis with the ward committees and Councillors	September 2019	Done 25 Nov to Dec 12 2019
7.	Integrated Participatory Planning Forum	Finalise issues raised in the outreach with Communities	22 October 2019	Met 26 November 2019
8.	Departmental Strategic sessions	Departments meet and revise 5-year priorities, targets and programmes based on NDP and community needs where necessary	22 – 31 October 2019	Postponed to February 2020
9	Municipal Strategic Session	Municipal Top Management and Ex- Co meet to discuss strategy, objectives and targets for 2020/21. Define municipal objectives, strategies, objectives, targets and budget proposals.	2-6 December 2019	Postponed to 19-21 February 2020 due to institutional issues
10.	IDP & Budget Steering Committee	To look at the cost of the programme's vs available funding	11 December 2019	Postponed to 22 January 2020
11.	Draft Annual Report	Draft Annual Report to be completed.	17 January 2020	Done
12.	Report on mid-year and performance assessment	Evaluate performance of the municipality to guide future decisions as well as for the new financial year	22 January 2020	Done
13.	Council	Council	24 January 2020	Done
14.	Advert for comments on draft Annual report	21-day comment period on annual report	1 – 21 February 2020	Done
15.	Meeting with Provincial Treasury	2020 mid-year engagement	11 February 2020	Met 13 February 2020
16.	IDP & Budget Steering Committee Meeting	To meet and finalise budget proposals, incorporate information from the Strategic session and adjustment budget	18 February 2020	Met on 22 January 2020
17.	IGR meeting	To meet and finalise budget propositions from Sector Departments	25 February 2020	Postponed
18.	Audit Committee	To finalise oversight report on draft Annual report	27 February 2020	Met
19.	Special Council Meeting	To approve adjustment budget	28 February 2020	Met

20.	Integrated Participatory Planning Forum	To meet and discuss draft IDP and budget	3 March 2020	Met 3 March 2020
21.	IDP & Budget Steering Committee	Compile draft high level SDBIP	19 March 2020	Met 10 March 2020
22.	Council	Mayor presents draft IDP, Budget and high level SDBIP to Council. Mayor presents final Annual report to council	27 March 2020	Meet 29 March 2020
23.	Departmental SDBIP sessions	To draft departmental SDBIP's	1 - 10 April 2020	
24.	Advert for draft IDP and Budget. Advert for final Annual report adoption	Advert for comment period to appear on website, municipal notice boards and in newspapers. Draft IDP & Budget loaded on website	3 April 2020	
25.	Submission of draft IDP & Budget	To submit draft IDP and Budget to DLG&TA, Prov & Nat Treasury	6 April 2020	
26.	Meeting with Provincial treasury	2020 benchmark engagement	17 April 2020	
27.	Public outreach	Meet communities and receive inputs on the draft budget and IDP	1 -30 April 2020 1-3 May 2020	
28.	Public comments	Meet communities and invite comments on the budget and IDP	3 April – 3 May 2020	
29.	IDP & Budget Steering Committee	To finalise SDBIP and PMS targets	12 May 2020	
30.	Integrated Participatory Planning Forum	To discuss PMS targets	19 May 2020	
31.	Table municipal budget and revised IDP	Consolidate plans for delivery of services and attainment of the development trajectory of the Municipality	29 May 2020	
32.	Advert of IDP and budget adoption		5 June 2020	
33.	Final IDP to MEC and IDP summaries printed. Final Budget submitted	Submit final IDP and Budget to DLG &TA, Prov & Nat Treasury. Final IDP & Budget to go on website	8 June 2020	
34.	SDBIP to Mayor	Mayor receives a draft of the SDBIP and annual performance agreements required by s 57(1)(b) of the MSA	10 June 2020	

35.	Mayor approves SDBIP and ensures annual performances contracts are drafted according to law.	Mayor must approve SDBIP and ensure that annual performance contracts are concluded in accordance with s 57(2) of the MSA	22 June 2020	
36.	SDBIP to Council	SDBIP given to Council for approval	26 June 2020	
37.	SDBIP made public	SDBIP made public. Puton website	7 July 2020	

IDP Assessment

The IDP Assessment did not highlight any issues for the Municipality as per the MeC's assessment.

Previous IDP Assessments

КРА	Rating 2012/13	Rating 2013/14	Rating 2014/15	Rating 2015/16	2016/17	Rating 2017/18	Rating 2018/19	Rating 2019/20
Spatial Development Framework	High	High	High	High	High	High	High	High
Service delivery	High	High	High	High	High	High	High	High
Financial Viability	Medium	Medium	High	High	High	High	High	High
Lo cal Economic Development	High	High	High	High	High	High	High	High
Good governance & public participation	High	High	High	High	High	High	High	High
In stitutional Arrangements	High	High	High	High	High	High	High	High
Overall Rating	High	High	High	High	High	High	High	High

Public Participation

Public Participation Plan

The Municipality prepares a draft annual public participation plan to Council which goes to Council by the end of the 1st quarter for adoption.

Public Participation Framework/Strategy

The Public Participation Framework has been developed and sent to Council for adoption. The strategy was presented to both the IDP Representative Forum and the Public Participation Forum for comment. The framework outlines the roles and responsibilities of all stakeholders in public participation as well as the mechanisms for undertaking public participation. These include the guidelines for public events that must be followed as well as the processes that members of the public must follow if they wish to submit grievances or complaints.

Challenges and intervention for public participation

• Geographical -

The Municipal area consists of 17 wards with many villages. Due to the mountainous terrain and the lack of infrastructure development during the homeland period, the road network is poorly conceived and as a result villages which should be directly connected are normally connected through rerouting to a main road. The Demarcation Board did not consider the terrain with the result that 1 ward has a village which is located almost 4 hours away by road as it falls on the other side of a mountain range.

• Infrastructure -

Due to the vastness of the terrain, it is difficult to find a central meeting spot in the ward which is accessible to all by foot and has a facility large enough to accommodate all residents. The Municipality has ensured that all wards at least have one community hall.

Education levels –

It is an ongoing process to educate the community about local government so that they can participate in an effective and efficient manner

Traditional leaders –

The municipality has made a concerted effort to ensure that traditional leaders are included in all public participation events and in Council activities but many still see the municipality as undermining their role and will not work with them.

• Communication -

Due to the vastness of the area and mountainous terrain telecommunication networks are limited with the result that it is difficult to communicate with communities due to lack of telephone and email networks.

• Financial-

Although a budget is set aside for public participation under the IDP and budget vote, it is not enough as it is expensive to cater for the transport and food that is required for all these occasions. However, departments also have operational budget for their public participation occasions.

Sustainability –

Many community-based organisations do not have a long-life span due to in fighting or inactivity by members

Apathy –

Members of the public do not feel the need to participate in government processes due to a variety of factors

Stakeholder Communication Strategy

The Municipality has a communication strategy which identifies and outlines which and how to communicate with stakeholders. It was adopted on the 27th March 2013. The adopted communication strategy relies on Ward Councillors, CDW's and the Executive Committee to ensure that information reaches the public. Other methods such as posters, loudhailers and the local radio station Ekepini and newspapers are used to keep

the community informed. However due to financial constraints and the poor accessibility and poor network coverage of the region, some communities struggle to access information. As a result, the onus is on developing central points where billboards will be erected and information displayed on a regular basis.

The Communications Officer has been trained on website management so that the municipal website will be continually updated and remain relevant. Monthly newsletters are printed and distributed as well as quarterly newsletters. Outreaches such as the Executive Committee outreach will occur on a quarterly basis to ensure that the community are informed and can also relay complaints to the Mayor.

The municipality has increased the amount of funding that it has given to the communication section. As a result of this funding the municipality has improved its public address system and bought a public loudhailer system for vehicles. In addition, it has procured public notice boards to be located centrally in the wards and a tent.

A stakeholder register has been developed for the IPPF which is updated annually. It has not yet been finalised due to delays in receiving information. This is attached as Annexure 3. The IPPF assists the municipality in its efforts to increase the effectiveness and efficiency of public participation by mobilising stakeholders.

Ward Committees

Ward committees have been formed for the 17 wards. 17 Ward Committees were formed and are functional. Meetings are held on a quarterly basis per ward and officials from the Public Participation Unit attend and take minutes at these meetings. Complaints and issues raised in the meetings are then escalated to Customer Care section where these are then further escalated to relevant Departments within the municipality or relevant sector departments and followed up by Customer Care Officials to ensure that issues are speedily resolved.

Ward Committees are chaired by the Ward Councillors and consist of up to ten elected members. The purpose of the committees is to broaden participation in the democratic process of Council and to assist the Ward Councillor with organizing consultation, disseminating information and encouraging participation from residents in the ward. The Ward Committees gather information from the communities during the IDP process which are forwarded to the IDP and Budget Steering Committee for consideration in the budget process. In addition, problems identified by the ward committees are forwarded to the Corporate Standing Committee for resolution by the responsible Department head. These then get elevated in this way to the Executive Committee and ultimately Council through attachments in the agenda of these meetings. Officials responsible for ward committees then feedback the Council resolutions to the Ward committees through Round Table meetings. Ward committees and Councillors are also utilised to mobilise ward members for the Executive Committee outreaches. In this way both the administration and the political arm of the Municipality are aware of issues raised by Ward committees. The Ward councillor is also assisted in gathering and resolving community issues through the newly launched war rooms in November 2016.

The Municipality underwent **ward-based planning** in December 2017 and through ward meetings held in January and February 2018. Wards were trained on the process and information was reverified from wards to through ward meetings. The information was then submitted to DTPS in March 2020. Ward committees have been trained. Funding has also been allocated on an annual basis to compensate ward committee members for their time but the suggested stipend amount from national treasury will not be met due to the financial constraints of the Municipality.

The current ward demarcation is set to change. A meeting was held on the 17th March 2020 and draft proposals have been verified and sent to the demarcation board to primarily deal with the geographical delimination of wards which causes wards to be transversed by mountain ranges. This creates difficulties for Councillors to have to access their ward via trips through several others.

Wards and villages

Ward	Villages
EC142	
	Senqu
Ward 1	Mbobo, Bhikizana, Walaza, Ndofela
Ward 2	Storomo, Ndingishe, Makalakaleng, Gcina, Qhimira
Ward 3	Makalakaleng, Hohobeng, Ekra, Qhoboshane, Zwelitsha
Ward 4	Mkunyazo, Boomplaas, Hilside, Mfinci, Penhoek, Maqolwaneni
Ward 5	Rossouw, New England, Fort Hook, Hillside, Sidakeni
Ward 6	Mpoki, Musong, Dulciesneck, Majuba, Ndungunya, Rietfontein, Bultfontein
Ward 7	Macacuma, Thaba-Lesoba
Ward 8	Mokhesi, New Rest, Dontsi, Mogoabong
Ward 9	Ngquba, Kromspruit, Lipota, Hinana, Mapolo
Ward 10	Makhetheng, Sterkspruit, Tienbank, Matlapaneng
Ward 11	Dibinkonzo, Entsimekweni, Skisazana, Ezintatyameni, Bluegums, Kwa-, Meyi
Ward 12	Esilindini, Bamboespruit, Magadla, Jozanas Nek, Jozana's Hoek, Magwiji
Ward 13	Hershel, Coville, Zava, Naledi, Khiba, Nkopane, Mbonisweni, Mdlokovana
Ward 14	Khwezi Naledi, Lady Grey town, Transwilger
Ward 15	Rhodes, Rockdiff, Dangershoek, Nomlengana, Mosheshsford
Ward 16	Barkly East town, Fairview, Zola
Ward 17	Sunduza, Bensonvale, Tapoleng, Masekeleng, Voyizana, Joveleni

Source: Municipal Demarcation Board 2016

Traditional Leadership

The Municipality is committed to meeting with Traditional leaders to find solutions to the problem of acquiring sufficient land for development outside town boundaries. Traditional leaders are represented in Council and at all standing committees. The Municipality is experiencing some resistance from certain Traditional Leaders but in general the relationship between the Municipality and Traditional Leaders is good. Traditional Leaders have also increased their participation in municipal planning forums such as the IPPF as well as Standing Committees and Council. 7 traditional leaders have been gazetted to attend Council and Standing Committee meetings which they do regularly. The Executive Committee has also made it a policy that nothing may be implemented in wards without the knowledge of Traditional Leaders.

Social Cohesion

The Municipality has several social cohesion programmes. These involve door to door campaigns whereby the municipality and sector department target certain areas and run campaigns on problems being experienced in

that area such as child headed households. A plan is then formulated to resolve these issues and all stakeholders state their commitment to resolving these issues.

The Municipality has also resuscitated the Mayoral Cup whereby all sports codes participate in their codes and the winners receive prizes and cups. The Youth festival was also launched in March 2013 whereby the youth are encouraged to showcase their talents in song and art. These will and have become annual events with the latest Mayoral Cup in April 2018.

The municipality participates in community policing forums in order to unite stakeholders to fight against crime. The municipality also forms part of the moral regeneration programme of the Presidency. The **Integrated Community Safety Forum** that was relaunched in June 2013 under the leadership of the Community Services Portfolio Councillor however needs to be resuscitated as it has failed to sit for a long time. The work of the new forum will be the development of an Integrated Community Safety Plan.

All of these programmes and public participation forums together assist in providing platforms whereby people can meet and discuss their differences and problems. This dialogue leads to nation building as people begin to realise that there is more that unites them than divides them. The Municipality has IGR structures such as the IDP Representative Forum whereby sector departments are engaged with in order to find solutions to service delivery issues. In addition, special meetings are arranged for departments to meet outside the IDP Rep Forum. Sector departments (national and provincial) are also engaged with through Munimec and the District IGR structures such as DIMAFO. Sector departments are also contacted throughout the year to respond on community queries as well as participate in public participation programmes. In addition, engagement with provincial and national departments is facilitated through the Joe Gqabi District IGR structures such as the various committees like governance and administration which are attended by the municipality and the IDP Rep Forum.

The Municipality also participates in all SALGA structures where it can meet and discuss issues with other municipalities. These structures **facilitate inter municipal planning**. The Municipality is not currently engaged in any project which requires that it forges close linkages with other Municipalities. This has however happened in the past whereby the Municipality has assisted the now defunct Gariep municipality financially. In addition, the District DIMAFO structure provides a space for all Mayors and Municipal Managers to meet and discuss on issues which affect the District as a whole. Other relevant District forums are also attended by the Municipality such as the District Support Team, and Communicators Forum. There is no formal inter-municipal planning except for water, sanitation and road infrastructure which is discussed through the Water Forum and District Roads Forum.

Other Public Participation Forums and Players

IDP Representative & Public Participation Forum (Integrated Participatory Planning Forum IPPF)

This forum meets at least four times a year to discuss progress achieved on implementation as well as to give direction around the needs and requirements of the future as contained in IDP. The forum is chaired by the Mayor and is constituted by various government departments, interested parties, organised groups, CBO's, Ward committees and NGO's. Sector department participation is poor though. These 2 meetings have now been

combined with the Round table meeting to form an IPPF which meets quarterly.

Community Development Workers (CDW's) & War rooms

CDW's are another resource which the Municipality utilises in order to improve public participation. We have 18 CDW's. There are two CDW's in Ward 4 due to the Demarcation. They attend Ward Committee Meetings regularly and also participate in Public Participation Meetings in LM. They also attend other meetings of the LM they are invited to, e.g. SPU meetings etc.

However, the implementation of this programme remains problematic due to power struggles between ward committees and CDW's. The problem is exacerbated by the fact that CDW's report to and are paid by the Province which means that in essence the municipality has no administrative control over the actions of these individuals. The Municipality has attempted to alleviate the problem by having a quarterly **Round Table** meeting which has now been combined to form an IPPF where issues pertaining to ward issues are discussed. It is chaired by the Speaker and consists of Ward Councillors, Traditional Leaders, LG & TA and CDW's.

War rooms are another forum at ward level where all roleplayers who represent and interest are represented and sector departments. War rooms are functioning but tension is emerging between them and ward committees due to unclear roles. War room members are also asking for stipends like ward committees. Only 2 war rooms are functioning effectively in Ward 8 and 14.

Economic Development Forum

This forum meets on a quarterly basis and consists of all stakeholders involved in LED. They meet to discuss issues and challenges relating to the implementation of LED and the LED Strategy. It is chaired by a Portfolio Councillor.

Communicator's Forum

This forum meets quarterly to discuss issues pertaining to communicators in the region. It consists of local municipal communicators, GCIS and media representatives.

Complaints & Fraud Management

The Municipality has a Community Care Officer who mans the Presidential Hotline as well as regular liaising with Ward Councillors and Ward Committees to ensure that they are kept abreast of any developments and complaints originating in their wards. The Officer contacts the necessary department with the complaint and then monitors it to ensure that it is resolved.

The section has installed a complaints hotline which will be run by interns. In addition, the section runs annual customer satisfaction surveys as well as implementing the customer charter which outlines the level of service which customers can expect from the municipality. The complaint management system is electronic. The Customer Care Officer enters the complaint into the system and assigns it to the responsible official to deal with. If the Official fails to deal with the complaint, the system after a set amount of time refers it to their superior until it eventually lands up with the Municipal Manager. The system is in the process of being implemented. Complaint boxes are also placed in all community halls and at Municipal Offices. The Municipality has an adopted customer care charter and policy which outlines how complaints should be dealt with. This is contained in Annexure 4.

The Municipality adopted its **fraud prevention plan** in December 2008. The plan outlines what is fraud, a code of conduct for employees and Councillors, procedures for reporting fraud and lastly protection of the whistle-blowers. The plan also outlines the policies and procedures that the municipality must implement in order to prevent fraud like supply chain management. The Internal and External Audit as well as the Audit committee are mandated to expose any evidence of fraud.

Most of the recommendations of the plan have been implemented and all employees are inducted about the Code of Conduct. The fact that Senqu has managed to receive an unqualified audit for 4 years indicates that the fraud prevention plan is effective. A few fraud cases have been dealt with in the past but they have been handed over to the SAPS and are now in the legal system.

Audit & Other Committees

Audit Committee and Audit Action Plan

The Municipality does have a functional and effective audit committee. The Audit committee is an oversight committee of the council. The committee fulfils its mandate through the use of the internal audit unit.

As one of its responsibilities, the audit committee oversees the internal audit unit and ensure that it approves an annual and / or three-year internal audit plan to guide the operations of the internal audit unit. The audit committee submits its quarterly meeting dates to the council for approval and ensures that these meetings do take place.

The chairperson of the audit committee reports on the performance of the internal audit unit and the audit committee at the ordinary council after every quarterly audit committee meeting in accordance with the audit

committee charter. The chairperson of the audit committee also prepares an audit committee report on the Auditor General's Audit Report for submission to the MPAC and for inclusion to the Annual Report.

The Committee meets to discuss the annual plan/charter of the internal audit unit. A charter was developed. The quarterly performance reports from the departments are also discussed in this committee. The audit committee has an audit committee charter (ACC) which was approved by the council which guides its operations and this charter is reviewed every year.

The following are the audit opinion for Senqu Municipality for the past few years from 2011/12 financial year to date.

2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Unqualified	Unqualified	Clean	Clean	Clean	Clean	Clean	Clean

The AG's recommendations on both the audit report and management report are populated in the audit action plan where corrective actions, start implementation date and final implementation date as well as the responsible department or section is indicated. The audit action plan is then used by the responsible individuals in order to ensure that corrective actions are being implemented immediately. The manager of the responsible department then monitors the implementation of the audit action plan every month. At the end of every quarter, the coordinating Manager obtains the quarterly progress made on the implementation of corrective actions and submit the status to the Accounting Officer as a monitoring tool. The internal audit unit also requests this quarterly progress on the implementation of the corrective actions from the manager in the Municipal Manager's office, conduct their reviews in order to validate the credibility of the progress which is being reported to the Accounting Officer and issue an audit report to the management and presents the report to the audit committee in line with the approved annual internal audit plan for oversight.

The internal audit unit comprises of the following individuals:

The Chief Audit Executive (CAE);

- 1 x Internal Audit Supervisor;
- 1 x Senior Internal Auditor; and
- 2 x Internal Audit Interns

The internal audit unit has an internal audit charter which is reviewed every year and approved by the audit committee as well as the risk based annual operational internal audit plan which is approved by the audit committee.

The Chief Audit Executive reports at every quarterly audit committee meeting on the implementation of the annual operational internal audit plan, reviews the plan as and when necessary and resubmit it to the audit committee for approval.

The Municipality continues to implement the OPCAR (operation clear audit report) reporting template that monitors corrective matters undertaken to the prior year audit as well as PAF (preparation audit file) which sets in place the framework for all information to be collected for the 2019/20 financial year's audit. The municipality prepares an electronic audit file under the direction of the Chief Finance Officer. The order of documentation is placed in the order of financial statements as indicated in GRAP and hyperlinked to relevant line item of the financial statements. Furthermore, the Audit Action team consisting of key role-players in the audit is to continue its work to coordinate, resolve problems and share resources to continue with the improved audit results

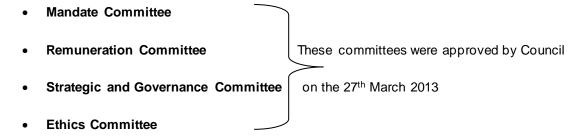
Section 80 Committees

The only section 80 committee in Senqu is the Executive Committee, which sits monthly comprising of the Mayor, Chief Whip and Portfolio Councillors. This is because Senqu has an Executive Committee system. The Executive Committee has 5 sub committees each headed by a Portfolio Councillor. These are Technical Services, Finance, DTPS, Community services and Corporate Services.

Section 79 Committees

• MPAC Committee

The MPAC Committee was set up to improve the oversight role of Council. It meets to discuss all issues related to oversight as well as develop the oversight report for Council on an annual basis. The Committee is headed by Cllr M. Mshasha and 6 Councillors. The committee now meets on a monthly basis until it is fully operational and will then meet quarterly



Other Committees

IT Steering Committee

This Committee consists of officials from every department and discusses issues relating to IT. This includes the purchasing of software and hardware as well as problems being experienced with the expansion or current usage

of the IT system. It meets quarterly.

Budget & IDP Steering Committee

This committee meets according to the annual IDP and budget process plan. It consists of top management officials from each department, Municipal Manager, Mayor and the Finance Portfolio Councillor. It is headed by the Finance Portfolio Councillor and discusses issues relating to the budget and IDP.

Top Management Meeting

This meeting is chaired by the Municipal Manager which meets monthly and discusses issues pertinent to the administration. It is comprised of all Directors and Managers. The meeting sits quarterly.

Senior Executive Meeting

The meeting comprises of all Directors and is chaired by the Municipal Manager. It sits monthly.

Performance Audit Committee

This Committee meets to evaluate the performance of the municipality and S 56 employees on a quarterly basis. It consists of the members of the Audit Committee.

Supply Chain Committees

Senqu has three committees viz the Specification, Evaluation and Adjudication Committee. The Specification Committee which ensures that the specifications are correct and in line with scm legislation and approves them for tender advertisements. The Evaluation Committee evaluates bids once tenders have closed and forwards their recommendations to the Adjudication Committee. The Adjudication Committee makes the final decision on all tenders except for tenders above R 10 million. These tenders go for deliberation of the Municipal Manager.

HR Committees

HR has several committees.

- Local Labour Forum which consists of selected management, Finance and Corporate Services Portfolio
 Councillors and the labour Unions to discuss labour issues
- Training Committee to discuss the implementation and development of the WSP
- Employment Equity Committee to discuss recruitment and selection based on EE principles
- Placement committee which meet on an adhoc basis to discuss issues relating to the organisational structure
- Occupational Health and Safety Committee which discusses issues relating to the health and safety of
 officials and the buildings.

SPECIAL GROUPS

The Municipality has an SPU Officer and eventually the unit should receive additional staff. Portfolio Councillors for each area have been allocated from the Executive Committee

HIV and AIDS

An Officer is responsible for HIV and Aids co-ordination in the municipality. An **HIV and Aids Council** co-ordinates HIV and Aids activities in the region. The Council has developed an HIV & Aids mainstreaming policy which has been adopted by Council 27 March 2013. HIV and AIDS ward Committees headed by Ward councillors have been launched in every ward. Council has also adopted a HIV and AIDS strategy for the Municipality.

Youth Council

The Youth Forum has just been reformed and a youth strategy and plan developed for the coming years. A ward youth committee has been launched for every ward. The municipality is increasing its funding to provide for youth projects and ensure that more youth are assisted to find employment through the youth database. The municipality is committed to channelling all job advertisements and bursaries funded by various departments through to Ward Councillors for distribution to the youth. An annual Youth festival is held.

Elderly Forum

The Municipality has a Forum which implements an annual plan based on activities for the elderly and promoting anti elderly abuse.

Women Forum

A women empowerment forum exists led by a Portfolio Councillor from the Executive Committee. A plan is done on an annual basis. The idea behind the forum is to ensure that women are empowered to take advantage of economic opportunities in the region. A ward-based women committee has been launched for every ward.

Persons with Disabilities

Persons with a disability have their own forum, known as the **Disabled Forum** which like the others develops and implements an annual plan based on programmes to promote awareness and recognition for people with disabilities. A database has been developed to indicate disability types so that sector departments may utilise it to increase the level of employment amongst people with disabilities.

Mainstreaming and access to economic opportunity

The Municipality's sector plans all acknowledge the fact that the Senqu population is youthful with a high degree of unemployment. In recognition of this the municipality's infrastructural projects sets youth targets in respect of youth, women and disabled. The municipality also tries where possible to implement job intensive projects. It is experiencing difficulty in promoting people with disabilities as the database of disabilities is not updated. In addition, most projects in the municipality tend to involve physical labour which excludes most type of disabilities. The poor educational facilities in the area for the disabled also precluded people from many types of work as they do not have the necessary work skills to engage in any decent work opportunities. Council adopted a mainstreaming strategy on the 27 March 2013.

CHAPTER SEVEN: WARD PRIORITIES AND PROJECTS

Ward Priorities

Ward 1

- 1. Electricity New Extensions areas (Mbobo & Ndofela)
- 2. Sanitation
- 3. Community Hall needs renovation
- 4. Bridges (Pedestrian bridge Ndofela)
- 5. Access Roads

Ward 2

- 1. Water (Storomo)
- 2. Road
- 3. Electricity
- 4. Housing
- 5. FBS

Ward 3

- 1. Water
- 2. Access roads
- 3. Recreational facilities (sportsfields)
- 4. Electricity (Mtshongoville)
- 5. Housing (RDP & destitute)

Ward 4

- 1. Electricity (Destitute House)
- 2. Access Road (Mabele, Mthunzini & Dongweni) (Upper Bebeza has collapsed culvert)
- 3. Foot Bridge
- 4. Water (constant supply issues)
- 5. Community Hall (Mkunyazo (build) & Makumsha (renovations incl Cllr office))

Ward 5

- Access roads (Maintenance Maqolwaneni, Phelandaba, Zingxengele, Ntabamhlophe, Mission, Rossouw (Footbridge Clinic village to Sakhakude)
- 2. Job creation
- 3. Sport fields (Hillside, Mission, Phelandaba, Rossouw, (blading and furrow)
- 4. Pre-schools (Phelandaba, Clinic Village)

5. Community Halls (Renovations & Councillors Office at Ntabamhlophe & Hillside

Ward 6

- 1. Foot bridges in Ndu & Mtare
- 2. Access Roads
- 3. Electricity (Rietfontein & Majuba)
- 4. Sportsfields
- 5. Pre-schools (Musong and Ndungunya/Letswisa)

Ward 7

- 1. Water (Thaba Lesoba Marallaneng, Makibeng have problems with water supply going on and off)
- 2. Sanitation
- 3. Access Roads (Maintenance: From Hola to Doqaba; Mguli to Doqaba) (Thaba Lesoba Marallaneng –Trusting)
- 4. Bridge and foot bridge (Masaleng to Matlapaneng)
- 5. Community Hall (Bamboespruit)

Ward 8

- 1. Foot Bridge (New Rest to Silver City and Mokhesi to Mokhwabong)
- 2. Extension of Tar Road (Mokhesi)
- 3. Community Hall (New Rest)
- 4. Speed Humps in Mokhesi & New Rest
- 5. Sports field in Mokhesi

Ward 9

- 1. Water (Ngguba and Mlamli have issues with irregular water supply)
- 2. Access Roads (Kromspruit, Lepota, Ngguba, Mlamli)
- 3. Fencing of all Cemeteries
- 4. Foot Bridge (Lepota to Mokhesi and between Tapoleng to Lepota)
- 5. Electricity (Kromspruit)

Ward 10

- 1. Main Road (Matlapaneng)
- 2. Community Hall (Makhetheng)
- 3. Electricity (Mountain View Electricity Extension 4)
- 4. Speed Humps (Esilindini, Mqudeni and Zwelitsha)
- 5. Access Road (Esilindini)

Ward 11

- 1. Water Dibinkonzo, Ntsimekweni, Ntatyana, Manxeba need constant water supply)
- 2. Sanitation (projects need completion)
- 3. Access Roads (Mei, Skisazana needs access roads maintained, Dibinkonzo (patch project) foot bridge Mei and Blue Gums
- 4. Electricity (Manxeba, Ntsimekweni, Ntatyana)
- 5. Community Hall (Blue Gums renovation incl Cllr office)

Ward 12

- 1. Water (no constant supply)
- Access Roads (Jozana's Hoek, Hlomendlini, Esilindini, Magwiji, Jozana's Nek, Magadla, Sterkspruit to Jozana dam needs repairs (Maintenance) (Foot bridges- Magwiji to Jozana's Hoek, Jozana's Hoek to Mzomhle, Munywini to Nodwengu)
- 3. Shearing Shed (Magwiji)
- 4. Electricity (Zola & Frans)

Ward 13

- 1. Sanitation (Hershel and Mbonisweni)
- 2. Electricity (New Extensions)
- 3. Access Roads (Khiba, Coville, Mbonisweni, Herschel, Naledi, Zava, Thabakoloi, Nkopane, Mdlokovane (Maintenance) (Mbonisweni to Mission, Herschel to Khiba roads need fixing)
- 4. RDP Houses (Disaster Houses)
- 5. Community Hall

Ward 14

- 1. Bridge (Dr Palo Jordan School & Withuis)
- 2. Storm water (slabs and lintels, drains)
- 3. Fencing (Transwilger cemetery devil fork)
- 4. Sanitation- (eradication of bucket system in informal areas)
- 5. Housing (Removal of asbestos roofs in Transwilger)

Ward 15

- 1. Paving of streets (Nkululelko)
- 2. Speed humps (Rhodes)
- 3. Access roads (Dangershoek, Nomlengana, Sjorha, Rockcliff)
- 4. Formalising of informal settlement (Nkululeko township)
- 5. Sport fields (Artificial pitch in Nkululeko)

Ward 16

- 1. Land for: Residential areas (middle income Housing), Commonage, Business in all areas
- 2. High Crossing Bridge from Boyce Nondala to Lulama Township
- 3. Construction of Fairview Community Hall
- 4. Cemeteries for Boyce Nondala and Lulama Locations
- 5. Local Economic Development: Hawker Stalls and the SMME Development

Ward 17

- 1. Electricity (Green Fields)
- 2. Access Roads (Bensonvale, Hinana, Tapoleng, Masekeleng, Sunduza, Joveleni (Maintenance)
- 3 Contour Banks
- 4. Foot Bridges (Sunduza to Joveleni, Masekeleng to Bensonvale
- 5. Shearing Shed

Summary of ward Based Plans

Ward based plans and priorities were updated through ward committee meetings and at an IPPF in March 2020.

In general, all wards suffer from poorly maintained road infrastructure. The more mountainous wards suffer from poor radio, television and cellphone reception. More repeaters are required in the Municipality.

A short summary of wards indicate that most have access to water but that the water pressure is low and supply tends to be erratic. The worst affected wards are the following:

W 3 - 2 villages

W4 - 3 villages

W 6 - 4 villages

W 7 - Macacuma

W8 - 4 villages

W 13 suffers from bad water shortages. Up to 2 years in some areas

W17- 4 villages.

Sanitation provision is good apart from W 3- 2 villages, W 4 has no sanitation at Mabele. Ward 8 has 4 villages without and Ward 6 has Mpoki without. Ward 16 suffers from toilets at Rhodes in the informal areas. Electricity is supplied to many except new extensions and a few houses caught between. W 16 at Nomlengana has no electricity, W 1 at Walaza, 6 villages in W2 and 2 villages in W 17.

There are 15 clinics in the area but all suffer from limited supply of medication and staff. There are 64 Junior schools and 13 high schools with none in Wards 8 & 6. Agricultural infrastructure is poorly maintained with requests for more dipping tanks and stock dams as well as fencing. There are only 15 dipping tanks and 11 stock dams. Shearing sheds number 30 in total.

CHAPTER EIGHT: VISION & OBJECTIVES

Vision

"A unified, people-centred, developmental and vibrant municipality"

Mission

In order to achieve its vision, Sengu Municipality will:

- Promote a culture of good governance,
- Promote a culture of performance excellence,
- Develop and maintain appropriate and economically run infrastructure,
- Develop and retain human capital,
- Implement a zero-tolerance campaign against corruption,
- Promote a conducive environment to stimulate economic development,
- Implement appropriate financial management systems to ensure the continued growth and viability of the Municipality,
- Ensure regular and scheduled public interaction with communities to enhance accountability and people-centred planning,
- Provide basic service delivery needs to communities in an equitable manner,
- Encourage the maintenance of a safe and healthy environment,

Values

To achieve its mission, Sengu Municipality embraces the following values:

- People first (Batho pele)
- Integrity and honesty
- Transparency and fairness
- Accountability
- Excellence
- Humility
- Respect and tolerance for cultural diversity
- Discipline

Vision 2030

Senqu Municipality wants to improve the financial viability of the Municipality by increasing the revenue through the following:

- 1) Activating the rural economy by:
 - Improving the condition of the Municipal road infrastructure through additional equipment and staff and signage of areas
 - Engaging in partnerships with sector departments to improve road infrastructure

- Packaging tourism products per region and assisting tourism organisation to promote and market the area
- Ensuring that tourism owners are graded and maintain certain standards
- Increasing the reach of the Municipality in rural electrification
- Promoting the usage of alternate energy sources and investment by Independent power suppliers
- Engaging in partnerships with the relevant sector departments to fence off demarcated agricultural areas and decrease stock numbers for communal areas to recover grass
- Mentor projects on how to produce and market goods together with necessary business skills
- Encourage the procurement of goods and services from locally based businesses
- Engage and partner the private sector to create upstream and downstream agricultural industries like the Agri-parks
- Identifying available land for agricultural and residential purposes in partnership with traditional Leaders
- Formalising all rural villages so that those who can pay for services will
- 2) Develop and maintain urban areas to attract investors and residents by:
 - Beautifying CBD areas through the planting of trees and flowers
 - Creating jobs in waste industries through recycling
 - Maintaining law and order through the enforcement of bylaws
 - Regular maintenance of Municipal Buildings
 - Creating partnerships with DPW to maintain their buildings in good order
 - Fining residents for unsightly and uncared private residences and erfs
 - Cutting grass along sidewalks and in cemeteries and parks on a regular basis
 - Patch potholes and keep gravelled streets in good conditions
 - Pave all new and existing urban roads
 - Maintaining and developing new storm water drainage
 - Engaging residents to develop underutilised and unserviced grounds
 - Impounding stray animals
 - Maintaining strict stock numbers on the commonage and rotating stock to maintain the veld condition of the commonage
 - Improving and maintaining electrical infrastructure
 - Forming partnerships with Sentech to improve and maintain the existing telecommunications network
 - Improve and maintain telecommunications
 - Involve residents in the maintenance and beautification of their environment
 - Providing land for development purposes in conjunction with traditional leadership
 - Formalising townships around existing urban areas and providing security of tenure
 - Increasing the level and frequency of refuse collection
 - Enforcing adherence to environmental legislation
 - · Building and maintaining parks and municipal sports facilities
 - 3) Improve the functioning and transparency of the Municipality by:

- Implementing a performance management system that assesses all staff on an annual basis based on organisational and departmental targets
- Ensuring that community complaints are dealt with in a systemic manner
- Ensuring that an effective public participation system is developed and implemented
- Ensuring that all records and information are effectively filed and maintained
- Training officials in customer relations and how to deal with complaints
- Training officials to be able to communicate effectively in all 3 languages spoken in the area
- Utilising interactive social media platforms to keep residents updated on municipal plans and progress
- Ensuring that all bills are correct to encourage payment for services

4) Stimulating the local economy by:

- Engaging traditional authorities to participate in all development opportunities
- Engaging private business on development opportunities and what the municipality can do to assist
- Engaging with sector departments to increase FET and other tertiary institutions in the area
- Engaging with sector departments to improve the general level of education and health services offered in the area

Municipal Priorities

The following Municipal priorities were identified through the Mayoral outreach, Integrated Participatory Planning Forum and IDP & Budget Steering committee.

- 1. Service Delivery solid waste management, electricity losses in Sterkspruit
- 2. Access roads (villages)
- 3. Access to land shortage, bulk unserviced sites, land tenure, invasions, surveying
- 4. Local economic development
- 5. Job creation
- 6. Youth development and employment
- 7. Revenue enhancement

Key Performance Areas

For the Municipality to effectively deal with underdevelopment and poverty, the following Key Performance Areas were identified for measurable performance within a defined framework.

- 1. Good governance & public participation
- 2. Municipal transformation and institutional development

- 3. Municipal financial management and viability
- 4. Local economic development
- 5. Basic Service delivery and infrastructure

These 5 key performance areas are derived from the 5-year local government strategic agenda.

Alignment with District, Provincial and National Priorities

Medium Term Strategic	New Growth Path	Provincial Strategic	Senqu LM & Local	Outcome
Framework		Priorities	Gov. KPA	
2. Strengthen skills and		Strategic Priority 2:	Municipal	Outcome 1: Quality basic education.
human resource base.		Massive programme to	Transformation and	Outcome 5: Skilled and capable
8. Pursuing African		build social and	Institutional	workforce to support an inclusive
advancement and		economic	Development	growth path.
enhanced international		infrastructure.		Outcome 3: All people in SA are and
cooperation.		Strategic Priority 4:		feel safe.
10. Building a		Strengthen education		Outcome 9: Responsive, accountable,
developmental state		skills and human		effective and efficient Local
including improvement of		resources base.		Government System.
public services and		Strategic Priority 8:		Outcome 12: An efficient, effective and
strengthening democratic		Building cohesive,		development oriented public service
institutions.		caring and sustainable		and an empowered fair and inclusive
		communities		citizenship.
5.Intensify the fight		Strategic Priority 6:	Municipal Financial	Outcome 9; Responsive, accountable,
against crime and		Intensifying the fight	Viability and	effective and efficient Local
corruption;		against crime &	Management	GovernmentSystem
		corruption;		
5. Intensifying the fight	Job driver 4:	Strategic Priority 6:	Good Governance	Outcome 7: Vibrant, equitable,
against crime and	investing in social,	Intensify the fight	and Public	sustainable rural communities
corruption.	capital and public	against crime and	Participation	contributing towards food security for
7. Build cohesive, caring	services	corruption.		all.
and sustainable		Strategic priority 8:		Outcome9; Responsive, accountable,
communities.		Building cohesive and		effective and efficient Local
8. Pursuing African		sustainable		Government System.
advancement and		communities.		Outcome 12: An efficient, effective and
enhanced international				development oriented public service
cooperation.				and an empowered, fair and inclusive
10, Building a				citizenship.
developmental state				Outcome 11: Create a better South
including improvement of				Africa, better Africa and a better world.

Medium Term Strategic Framework	New Growth Path	Provincial Strategic	Senqu LM & Local	Outcome
public services and strengthening democratic institutions				
Speeding up economic growth & transforming economy to create decent work and sustainable livelihoods; Comprehensive rural development strategy linked to land and agrarian reform & food security.	Jobs driver 2: main economic sectors Jobs driver 3: Seizing the potential of new economies	Strategic Priority 1: Speeding up growth & transforming the economy to create decent work & sustainable livelihoods; Strategic Priority 3: Rural development, land & agrarian reform and foodsecurity; Strategic Priority 2: Massive programme to build social & economic infrastructure. Strategic Priority 8: Building cohesive & sustainable communities.	Local Economic Development	Outcome 4: Decent employment through inclusive economic growth. Outcome 6: An efficient competitive and responsive economic infrastructurenetwork. Outcome 7: Vibrant, equitable, sustainable rural communities contributing towards food security for all. Outcome 8: Sustainable human settlements and improve quality of household life. Outcome 10: Protect and enhance our environmental assets and natural resources.

Draft Municipal Strategic Development ObjectivesThe detailed inputs, indicators and outputs are contained in the SDBIP and score cards.

Focus				Ann	ual Goals			
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
		KPA	A 1: BASIC SERVICE DELIVERY	/ & INFRASTRUCT	TURE DEVELOPME	NT		
	əfficiently	Investigation of the feasibility of constructing and operating a licencing centre in Sterkspruit by 30 June 2020		Investigation of the feasibility of constructing and operating a Sterkspruit licencing centre				
- BSD01	ectively and	5192 people tested on learners' licences	644 (BE)	644 (BE)	1288 (BE & SS)	1288	1288	
ENFORCEMENT	To ensure that the traffic section operates effectively and efficiently	6845 Number of Road Offense Tickets issued within Senqu Municipality to road users	1369	1369	1369	1369	1369	Community Services
& LAW	affic sect	235 vehicles tested for roadworthiness in Barkly East	47	47	47	47	47	Commi
TRAFFIC	hat the tr	452 vehicles registered annually	452	452	452	452	452	
	ensure t	4874 Vehicles licenced annually	4874	4874	4874	4874	4874	
	P	2573 tested on drivers licence annually	2573	2573	2573	2573	2573	
ROADS, BRIDGES, STORMWA	To provide sustainable infrastructur e development by building	1 annual implemented access road maintenance plan	1 annual implemented access road maintenance plan	1 annual implemented access road maintenance plan	1 annual implemented access road maintenance plan	1 annual implemented access road maintenance plan	1 annual implemented access road maintenance plan	Technical Services

Focus area	Strategic			Anr	nual Goals			
and IDP	Objective	New 5-year Target		1	T	Г	T	Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
		Construction of roads and stormwater in annually identified wards as per the budget & Capital Investment Plan	No of km: Paved & gravel Roads	No of km: Paved & gravel Roads	No of km: Paved & gravel Roads	No of km: Paved & gravel Roads	No of km: Paved & gravel Roads	
			No of km of stormwater	No of km of stormwater	No of km of stormwater	No of km of stormwater	No of km of stormwater	
		Construction of pedestrian and vehicle bridges in annually identified wards as per the budget & Capital Investment Plan	No of bridges:	No of bridges	No of bridges	No of bridges	No of bridges	
		Construction of speed control humps in identified area		Construction of 3 speed control humps in Rhodes				
				Construction of 10 speed control humps in Lady Grey				
	Establish a roads & storm water master plan		Appointment of PSP for Roads & storm water master plan	Continued appointment until completion				
		Start process of registered borrow pits				Continued PSP appointment for borrow pits	Continued PSP appointment for borrow pits	

Focus	Stratogia			Ann	ual Goals			
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
INDOOR RECREATIONAL COMMUNITY FACILITIES - BSD03	To ensure effective management and maintenance of indoor recreational community facilities	All wards to have 1 central indoor recreational facility and maintenance of existing facilities	1 new hall and maintenance and upgrading of existing facilities	Maintenance and upgrading of existing facilities	Maintenance and upgrading of existing facilities	Maintenance and upgrading of existing facilities	Maintenance and upgrading of existing facilities	Community Services & Technical services
PER BURIAL-	effective management, on and maintenance of ss and pauper burials	Construct 7 cemeteries	0	1	0	3	3	Services with Technical Services
ES AND PAUPER BSD04		Maintain cemeteries as per the maintenance plan	Maintained cemeteries	Maintained cemeteries	Maintained cemeteries	Maintained cemeteries	Maintained cemeteries	
CEMETRIES	To ensure constructi cemeteri	Facilitate Pauper burials as and when required	No of pauper burials	No of pauper burials	No of pauper burials	No of pauper burials	No of pauper burials	Community
RTS BSD05	To construct, maintain, identify, establish and upgrade existing urban sportsfields	1 annually implemented municipal sportsfield maintenance plan	No of sportsfields maintained	No of sportsfields maintained	No of sportsfields maintained	No of sportsfields maintained	No of sportsfields maintained	inity Services
SPORTS	To cons identify, esti existing ur	Develop 1 central sportsfields by 2021/2022					Bluegums	Community

Focus				Ann	ual Goals			
area	Strategic Objective	New 5-year Target						Responsible Department
IDP No			2017/18	2018/19	2019/20	2020/21	2021/22	
		Municipal sports audit on utilised sportsfields in rural areas		Municipal sports audit				
LIBRARIES - BSD06	To provide library services to all residents	All urban areas to have well maintained libraries with staff	Quarterly reports on individual libraries regarding usage	Quarterly reports on individual libraries regarding usage	Quarterly reports on individual libraries regarding usage	Quarterly reports on individual libraries regarding usage	Quarterly reports on individual libraries regarding usage	Community Services
C OPEN	sustainable aining and an spaces	To develop and maintain parks and caravan parks through	No of parks maintained	No of parks maintained	No of parks maintained	No of parks maintained	No of parks maintained	ices
PUBLIC (healthy and ant by mainta ig public ope	an annual maintenance plan	No of caravan parks	No of caravan parks	No of caravan parks	No of caravan parks	No of caravan parks	nity Services
PARKS AND I SPACES	To create a healthy and sustainak environment by maintaining and developing public open spaces	1 implemented annual operation plan by 30 September on greening, street sweeping and cutting of grass	1 implementation plan & quarterly implementation reports	1 implementation plan & quarterly implementation reports	1 implementation plan & quarterly implementation reports	1implementation plan & quarterly implementation reports	1 implementation plan & quarterly implementation reports	Community
LICENSING AND CONTROL OF ANIMALS - BSD08	To maintain and control the municipal commonage	No municipal commonage to exceed its annual animal carrying capacity as per the adopted commonage management plan	No of animals as per the commonage management plan	No of animals as per the commonage management plan	No of animals as per the commonage management plan	No of animals as per the commonage management plan	No of animals as per the commonage management plan	Community Services

Focus				Ann	ual Goals			
area	Strategic Objective	New 5-year Target						Responsible Department
IDP No			2017/18	2018/19	2019/20	2020/21	2021/22	
		Fenced camps and constructed water points as per the commonage management plan annual implementation plan	1 Annual Commonage management plan implementation plan adopted by 31 August. Quarterly implementation reports	1 Annual Commonage management plan implementation plan adopted by 31 August. Quarterly implementation reports	1 Annual Commonage management plan implementation plan adopted by 31 August. Quarterly implementation reports	1 Annual Commonage management plan implementation plan adopted by 31 August. Quarterly implementation reports	1 Annual Commonage management plan implementation plan adopted by 31 August. Quarterly implementation reports	
	ctively operate ds	1 constructed, functional and compliant central municipal pound in Lady Grey			Construction of Pound in Lady Grey	Quarterly Lady Grey pound reports	Quarterly Lady Grey pound reports	with Technical s
	To maintain and effe the poun	Upgrading of animal collection points in Barkly East, Rhodes and Sterkspruit				Upgrading of Sterkspruit animal collection point	Upgrading of animal collection points in Barkly East and Rhodes	Community Services with Technical Services
WASTE MANAGEMENT BSD 09	To improve the quality of life for residents by increasing the % of households receiving basic refuse collection	Increase h/hold refuse collection in all urban areas through annual operational plan	Increase h/hold refuse collection in all urban areas through annual operational plan	Increase h/hold refuse collection in all urban areas through annual operational plan	Increase h/hold refuse collection in all urban areas through annual operational plan	Increase h/hold refuse collection in all urban areas through annual operational plan	Increase h/hold refuse collection in all urban areas through annual operational plan	Community Services

Focus			Annual Goals					
area	Strategic Objective	New 5-year Target						Responsible Department
IDP No			2017/18	2018/19	2019/20	2020/21	2021/22	
		The percentage of household with access to basic levels of solid waste removal	Annual report on the percentage of households with a cess to basic levels of solid waste removal					
	To reduce waste through awareness campaigns	Quarterly waste education and awareness campaigns in a community. (4 per quarter)	16 waste education and awareness campaigns	16 waste education and awareness campaigns	16 waste education and awareness campaigns	16 waste education and awareness campaigns	16 waste education and awareness campaigns	
	waste through the	2 Operational Weighbridges at landfill sites in Lady Grey & Barkly East to indicate amount and type of waste.	Quarterly reports on tonnage at weighbridges.	Quarterly reports on tonnage at weighbridges	Quarterly reports on tonnage at weighbridges	Quarterly reports on tonnage at weighbridges	Quarterly reports on tonnage at weighbridges	
	To effectively manage and reduce waste through the implementation of the IWMP	Construction of 4 solid waste sites, upgrading of 1 site, closure of 2 sites, 2 lined sites in BE & LG in accordance with NEMWA		Start Construction on Herschel, Rhodes & Rossouw sites	Complete construction of Herschel & Rossouw sites	Completion of Rhodes SWS	Completion of Rhodes SWS closure	
			Design for closure of old Sterk SWS	Start construction of new SWS for Sterkspruit	Completion of new SWS for Sterkspruit	Completion of Rhodes SWS closure		
				All independent of EIA for new sites	Begin closure process of Sterkspruit old SWS	Complete closure of old Sterkspruit SWS		

Focus				Annual Goals					
area and IDP	Strategic Objective	New 5-year Target						Responsible Department	
No			2017/18	2018/19	2019/20	2020/21	2021/22		
					Undertake a feasibility study on rural area collection – transfer station, cost of service and no of households covered in urban areas.	Planning for closure of old Rhodes SWS			
BSD10	That all registered indigent households receive free basic electricity and refuse removal	Compilation of an indigent register and annual updating of the indigent register through the B\FBS Indigent Committee by 15 December	Data Collected & captured	Data updated	Data updated	Data updated	Data updated		
FREE BASIC SERVICES E	The percentage of households earning less than R 1100 with access to free basic services	Annually report on the % of households earning less than 2 state pensions with access to free basic electricity of 50 kw per month and refuse removal by 30 June	Annual report	Annual report	Annual report	Annual report	Annual report	Finance	
ELECTRICITY AND STREET LIGHTING BSD11	To maintain the existing electrical infrastructure through replacement of outdated	Installation of AMI meter system, upgrading of distribution networks, maintenance on infrastructure and street lighting.	Replace electrical meters and a conductor	Replace electrical meters and a conductor	Replace electrical meters and a conductor	Replace electrical meters and a conductor	Replace electrical meters and a conductor	Technical Services	

Focus area	Strategic		Annual Goals					
and IDP No	Objective	New 5-year Target	2017/18	2018/19	2019/20	2020/21	2021/22	Responsible Department
		Installation and replacement of 485 fittings	Install new fittings	Install new fittings	Install new fittings	Install new fittings	Install new fittings	
	To reduce Senqu electricity backlogs by	690 rural connections	R 5 000 000 approved by DoE for pre-engineering & construction (323 new connections in wards 2 &3)	Pre- engineering & Construction (DoE dependent)	Pre- engineering & Construction (DoE dependent)	Pre-engineering & Construction (DoE dependent)	Pre- engineering & Construction (DoE dependent)	
	assisting Eskom with electrification of rural areas as identified by Council.	The percentage of households with access to basic levels of electricity	Annual report on the percentage of households with access to basic levels of electricity	Annual report on the percentage of households with access to basic levels of electricity	Annual report on the percentage of households with access to basic levels of electricity	Annual report on the percentage of households with access to basic levels of electricity	Annual report on the percentage of households with access to basic levels of electricity	
E SPACE BDS12	To provide office space and parking by building new offices and renovating existing buildings	Construction of parking bay in Lady Grey	Construction completion for parking bay	Construction for LG Reports on Implementation of annual maintenance plan	Completion for LG Reports on Implementation of annual maintenance plan	Reports on Implementation of annual maintenance plan	Reports on Implementation of annual maintenance plan	Corporate Services & Technical Services
OFFICE	To provide or parking by but and renover	Renovation of 2 nd Floor Offices in LG						Corporate
BUSINESSES BSD	To ensure that all businesses operating in the Municipality have plicences and are operating according to legislation by 2022	Annual audit of businesses in urban areas by 30 June	Annual audit of businesses in urban areas by 30 June	Annual audit of businesses in urban areas by 30 June	Annual audit of businesses in urban areas by 30 June	Annual audit of businesses in urban areas by 30 June	Annual audit of businesses in urban areas by 30 June	Community Services
LICENSING OF	To ensure the operating in the licences and are to legisla	Demarcation of informal trading areas in Sterkspruit by 30 June 2020		*	Demarcation of informal trading areas in Sterkspruit by 30 June 2020	*	*	Communi

Focus				Ann	nual Goals			
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	·
PRE-SCHOOLS BSD 14	To construct pre-schools in accordance of a Municipal conducted Audit on usage and maintenance of facilities	Municipal Audit on pre- schools conducted	Undertake municipal audit (done but need upgrading)					Community Services
			KPA 2: LOCAL ECO	ONOMIC DEVELOR	MENT			
TOURISM LED 01	To promote responsible tourism, arts and heritage through continued support to local initiatives	1 Reviewed and implemented tourism plan	Reviewed tourism plan by 30 June 2018	Signage of tourism sites, marketing, support of local events and improving tourism infrastructure	Signage of tourism sites, marketing, support of local events and improving tourism infrastructure	Signage of tourism sites, marketing, support of local events and improving tourism infrastructure	Signage of tourism sites, marketing, support of local events and improving tourism infrastructure	D & TPS
LED 02	To promote and attract development in the local economy through implementation of the LED strategy	1 Reviewed and implemented LED strategy	Reviewed LED strategy plan by 30 June 2018	No of jobs created through the municipality's local economic development iniatives including capital projects (250) i.e. EPWP & CWP	No of jobs created through the LED iniatives including capital projects (250) i.e. EPWP & CWP	No of jobs created through the LED iniatives including capital projects (250) i.e. EPWP & CWP	No of jobs created through the LED iniatives including capital projects (250) i.e. EPWP & CWP	D &TPS

Focus area	Strategic			Ann	ual Goals			Dannanaik!		
and IDP	Objective	New 5-year Target						Responsible Department		
No			2017/18	2018/19	2019/20	2020/21	2021/22			
				Quarterly reporting on 30 % of all infrastructure projects to go to SMMES through sub contractors & buying of products	Quarterly reporting on 30 % of all infrastructure projects to go to SMMES through sub contractors & buying of products	Quarterly reporting on 30 % of all infrastructure projects to go to SMMES through sub contractors & buying of products	Quarterly reporting on 30 % of all infrastructure projects to go to SMMES through sub contractors & buying of products			
KPA 3: LOCAL MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY										
EMENT ING) - MFMV01	effective procurement of services	To ensure that bid committees function in accordance with SCM legislation	Quarterly reports on bid committee functionality	Quarterly reports on bid committee functionality	Quarterly reports on bid committee functionality	Quarterly reports on bid committee functionality	Quarterly reports on bid committee functionality			
CHAIN MANAGEMENT	ensure the efficient and effective goods and services	Legislative compliance of supply chain management	Quarterly reports	Quarterly reports	Quarterly reports	Quarterly reports	Quarterly reports	Finance		
SUPPLY CI (ADMINISTRATION	e the efficie good	1 roadshow a year in LG, Sterkspruit & BE	Annual roadshow in LG, BE & Sterkspruit	Annual roadshow in LG, BE & Sterkspruit	Annual roadshow in LG, BE & Sterkspruit	Annual roadshow in LG, BE & Sterkspruit	Annual roadshow in LG, BE & Sterkspruit			
(ADMINI	To ensu	Annual stock count report to CFO.	Annual stock count.	Annual stock count.	Annual stock count.	Annual stock count.	Annual stock count.			
ASSET MANAGEMENT- MFMV02	To ensure monitoring of Municipal Assets per Department through regular asset checks and reporting	Annual asset count & fleet management report. Quarterly Departmental stock counts undertaken by departmental staff and reported to Department Directors	Annual asset count & fleet management report. Quarterly Departmental asset counts undertaken by departmental staff	Annual asset count & fleet management report. Quarterly Departmental asset counts undertaken by departmental staff	Annual asset count & fleet management report. Quarterly Departmental asset counts undertaken by departmental staff	Annual asset count & fleet management report. Quarterly Departmental asset counts undertaken by departmental staff	Annual asset count & fleet management report. Quarterly Departmental asset counts undertaken by departmental staff	Finance		

Focus area	Strategic			Ann	ual Goals			Deeneneible
and IDP	Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
		Fully GRAP Compliant Asset register	Fully GRAP Compliant Asset register				Development of asset management plan	
		Annual insurance portfolio update and monthly claim reports	Monthly reports of claims to CFO	Monthly reports of claims to CFO	Monthly reports of claims to CFO	Monthly reports of claims to CFO	Monthly reports of claims to CFO	
		Updated asset management plan by 30 June	Updated asset management plan by 30 June	Updated asset management plan by 30 June				
		Annual disposal sale by May	Annual disposal sale by May	Annual disposal sale by May	Annual disposal sale by May	Annual disposal sale by May	Annual disposal sale by May	

payment due finand within the FY) norr	nual report on nicial ratios and ms by Q3 for evious year Annual report on financial ratios and norms by Q3 for previous year	Annual report on financial ratios and norms by Q3 for previous year Annual report on financial ratios and norms by Q3 for previous year	Annual report on financial ratios and norms by Q3 for previous year	Annual report on financial ratios and norms by Q3 for previous year	Finance
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Focus area	Strategic			Ann	ual Goals			Responsible
and IDP	Objective	New 5-year Target	0047/40	0040/40	0040/00	0000/04	0004/00	Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
	To annually report on the % of the Municipality's budget actually spent on capital projects identified a particular financial year in terms of the Municipality's IDP	Annual report by CFO	Annual report by CFO	Annual report by CFO	Annual report by CFO	Annual report by CFO	Annual report by CFO	
	by providing	All bills are accurate and delivered and processed monthly	Monthly processing and delivery of bills by 15th of following month	Monthly processing and delivery of bills by 15th of following month	Monthly processing and delivery of bills by 15th of following month	Monthly processing and delivery of bills by 15th of following month	Monthly processing and delivery of bills by 15th of following month	
	pal revenue base irvices rendered	All electricity meters in urban areas to be read 100 % by 30 of each month	All electricity meters in urban areas to be read 100 % by 30 of each month	All electricity meters in urban areas to be read 100 % by 30 of each month	All electricity meters in urban areas to be read 100 % by 30 of each month	All electricity meters in urban areas to be read 100 % by 30 of each month	All electricity meters in urban areas to be read 100 % by 30 of each month	
	To expand and protect the municipal revenue base by providing accurate bills for services rendered	Revenue enhancement strategy that will incorporate the moving of all residential customers and small business using below 60 Amp to prepaid	Adopted strategy	Moving all residential customers to prepaid including small businesses using below 60Amp	Implementation	Implementation	Implementation	

Focus area and	Strategic Objective	New 5-year Target	Annual Goals					
IDP No	Objective	, ,	2017/18	2018/19	2019/20	2020/21	2021/22	Department
		To comply with the MFMA prescripts by submitting various documents such as the AFS	Submission of MFMA required documents timeously	Submission of MFMA required documents timeously	Submission of MFMA required documents timeously	Submission of MFMA required documents timeously	Submission of MFMA required documents timeously	
		Ensure financial viability by regular reports on the amount of expenditure on the capital and operational budget including conditional grants by 10th of following month on expenditure of capital and operational budget including grants	To report monthly by 10th of following month on expenditure of capital and operational budget including grants	To report monthly by 10th of following month on expenditure of capital and operational budget including grants	To report monthly by 10th of following month on expenditure of capital and operational budget including grants	To report monthly by 10th of following month on expenditure of capital and operational budget including grants	To report monthly by 10th of following month on expenditure of capital and operational budget including grants	
		To expand and protect the municipal revenue base by implementing the valuation roll and increasing % of actual revenue collected	Annual supplementary and develop valuation roll	Develop roll	Implement roll 1 July 2018/19 FY	Supplementary roll	Supplementary roll	
		To expand and protect the municipal revenue base by increasing % of actual revenue collected to 95 %	95%	95%	95%	95%	95%	

Focus area	Strategic			Ann	ual Goals			Dagwayaikla
and IDP No	Objective	New 5-year Target	2017/18	2018/19	2019/20	2020/21	2021/22	Responsible Department
		To decrease unauthorised, irregular, fruitless, wasteful expenditure and minor breaches through regular reporting	Decrease in unauthorised, irregular, fruitless, wasteful expenditure (Council Q) and minor breaches (MM) monthly	Quarterly reports	Quarterly reports	Quarterly reports	Quarterly reports	
PAYROLL - MFMV04	To ensure good payroll management and implementation	All salaries paid timeously as per Council schedule	All salaries to be paid by the 1st of the following month	All salaries to be paid by the 1st of the following month	All salaries to be paid by the 1st of the following month	All salaries to be paid by the 1st of the following month	All salaries to be paid by the 1st of the following month	Finance
BUDGET COMPILATION - MFMV05	To ensure compliance with the MFMA and MSA requirements regarding the adjustment budget and annual budget development and submission requirements	Draft annual budget adopted by end March annually, final annual budget adopted by end May and adjustment by end February.	Draft annual budget adopted by end March annually, final annual budget adopted by end May and adjustment by end February.	Draft annual budget adopted by end March annually, final annual budget adopted by end May and adjustment by end February.	Draft annual budget adopted by end March annually, final annual budget adopted by end May and adjustment by end February.	Draft annual budget adopted by end March annually, final annual budget adopted by end May and adjustment by end February.	Draft annual budget adopted by end March annually, final annual budget adopted by end May and adjustment by end February.	Finance
REPORTING - MFMV06	To develop and submit S 71, S 72 & S 52 reports as per MFMA guidelines and prescripts	To develop and submit financial part of S 71, S 72 & S 52 reports as per MFMA guidelines and prescripts	To develop and submit financial part of S 71, S 72 & S 52 reports as per MFMA guidelines and prescripts	To develop and submit financial part of S 71, S 72 & S 52 reports as per MFMA guidelines and prescripts	To develop and submit financial part of S 71, S 72 & S 52 reports as per MFMA guidelines and prescripts	To develop and submit financial part of S 71, S 72 & S 52 reports as per MFMA guidelines and prescripts	To develop and submit financial part of S 71, S 72 & S 52 reports as per MFMA guidelines and prescripts	Finance

Focus				Ann	ual Goals			
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
707	e a continually secure, effective and service through implementation of ICT plans and upgrading of ICT equipment	Reports if there is more than 3 hours of downtime on the primary domain controller, email server, financial server (EMS) and backup server	Reports	Reports	Reports	Reports	Reports	
IT - MFMV07	continually se rivice through ans and upgra	Upgraded security of IT & server rooms and equipment including servers in all buildings	Procurement of server & reports	Reports	Reports	Reports	Reports	Finance
	To ensure a efficient ICT se policies and pla	To ensure that disaster recovery plans are fully implemented	Reports	Reports	Reports	Reports	Reports	
		KPA	4: MUNICIPAL TRANSFORMA	TION & INSTITUTI	ONAL DEVELOPM	ENT		
МПD01	To develop and implement an effective HR strategy	To align the HR strategy with the IDP priorities	Annual alignment of HR strategy with IDP priorities	Annual alignment of HR strategy with IDP priorities	Annual alignment of HR strategy with IDP priorities	Annual alignment of HR strategy with IDP priorities	Annual alignment of HR strategy with IDP priorities	ses
SKILLS DEVELOPMENT	To develop, adopt and implement the workplace skills plan (WSDP).	To develop, adopt and implement the workplace skills plan (WSDP).	To submit the skills plan and annual training report as legislated	To submit the skills plan and annual training report as legislated	To submit the skills plan and annual training report as legislated	To submit the skills plan and annual training report as legislated	To submit the skills plan and annual training report as legislated	Corporate Services

Focus				Ann	nual Goals			
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
		The percentage of a municipality's budget actually spent on implementing its workplace skills plan	Annual report on the percentage of the budget spent on implementing the WSP	Annual report on the percentage of the budget spent on implementing the WSP				
EMPLOYMENT EQUITY - MTID02	To develop and implement the employment equity plan as per the set targets in accordance with the Employment Equity Act	To develop and implement the employment equity plan as per the set targets in accordance with the Employment Equity Act. To submit the annual report as legislated	Quarterly reports on EE plan implementation. Submission of annual report	Quarterly reports on EE plan implementation. Submission of annual report	Quarterly reports on EE plan implementation. Submission of annual report	Quarterly reports on EE plan implementation. Submission of annual report	Quarterly reports on EE plan implementation. Submission of annual report	Corporate Services

Focus area	Strategic			Ann	nual Goals			Responsible
and IDP No	Objective	New 5-year Target	2017/18	2018/19	2019/20	2020/21	2021/22	Responsible Department
	The No of people from employer equity target groups employed in the 3 highest levels of management in compliance with a municipal approved employment equity plan	No of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	Annual report on no of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	Annual report on no of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	Annual report on no of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	Annual report on no of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	Annual report on no of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	

Focus area	Strategic			Ann	ual Goals			Responsible
and IDP No	Objective	New 5-year Target	2017/18	2018/19	2019/20	2020/21	2021/22	Department
RERUITMENT, SELECTION AND EMPLOYEE MANAGEMENT - MID03	To ensure that the organisational structure of the Municipality is aligned to its present and future staffing needs and requirements	Annual review of organogram	Annual review of organogram	Annual review of organogram	Annual review of organogram	Annual review of organogram	Annual review of organogram	vices
	To ensure effective management of staff and policy and procedure processes through job descriptions, leave management and clock in systems	Effective implementation of HR policies such as leave	Quarterly reports on adherence to HR policies such as leave, recruitment etc	Quarterly reports on adherence to HR policies such as leave, recruitment etc	Corporate Services			

Focus				Ann	nual Goals			
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	·
EMPLOYEE WELLNESS PROGRAMME - MTID04	To ensure the physical and mental well-being of employees through the implementation of an employee wellness programme	Annual employee wellness programme by the end of Quarter 1	Annual employee wellness programme by the end of Quarter 1	Annual employee wellness programme by the end of Quarter 1	Annual employee wellness programme by the end of Quarter 1	Annual employee wellness programme by the end of Quarter 1	Annual employee wellness programme by the end of Quarter 1	Corporate Services
OCCUPATIONAL HEALTH AND SAFETY - MTID05	To ensure that all Senqu buildings and staff adhere to and implement OHS legislation	4 OHS meetings. Quarterly reports on adherence of staff and buildings to OHS. Annual OHS awareness campaign	4 OHS meetings. Quarterly reports on adherence of staff and buildings to OHS. Annual OHS awareness campaign	4 OHS meetings. Quarterly reports on adherence of staff and buildings to OHS. Annual OHS awareness campaign	4 OHS meetings. Quarterly reports on adherence of staff and buildings to OHS. Annual OHS awareness campaign	4 OHS meetings. Quarterly reports on adherence of staff and buildings to OHS. Annual OHS awareness campaign	4 OHS meetings. Quarterly reports on adherence of staff and buildings to OHS. Annual OHS awareness campaign	Corporate Services

Focus area	Strategic			Ann	nual Goals			Responsible
and IDP No	Objective	New 5-year Target	2017/18	2018/19	2019/20	2020/21	2021/22	Department
LOCAL LABOUR FORUM - MTID 06	To ensure a good relationship between management and employees through regular interactions on labour issues	Functional LLF meetings quarterly	Functional LLF meetings quarterly	Functional LLF meetings quarterly	Functional LLF meetings quarterly	Functional LLF meetings quarterly	Functional LLF meetings quarterly	Corporate Services
LEGAL SERVICES - 07	To ensure that the Municipality implements sound management controls in order to mitigate against unnecessary litigation	Annual report on the status of municipal lease agreements & litigation	Annual report on the status of municipal lease agreements & litigation	Annual report on the status of municipal lease agreements & litigation	Corporate Services			

Focus				Ann	ual Goals			
area and	Strategic Objective	New 5-year Target						Responsible Department
IDP No			2017/18	2018/19	2019/20	2020/21	2021/22	Dopartinont
POLICIES AND BY-LAWS - MTID 08	To review and implement departmental policies, procedures, procedure manuals and bylaws annually	Annual review of identified municipal policies, bylaws, procedures and procedure manuals annually by the end of Quarter 4	Annual review of identified municipal policies, bylaws, procedures and procedure manuals annually by the end of Quarter 4	Annual review of identified municipal policies, bylaws, procedures and procedure manuals annually by the end of Quarter 4	Annual review of identified municipal policies, bylaws, procedures and procedure manuals annually by the end of Quarter 4	Annual review of identified municipal policies, bylaws, procedures and procedure manuals annually by the end of Quarter 4	Annual review of identified municipal policies, bylaws, procedures and procedure manuals annually by the end of Quarter 4	Corporate Services & DTPS
BUILDINGS - MTID 08	To ensure that municipal buildings and assets are maintained and secured	Development of annual maintenance plan by 30 August and quarterly implementation reports	Development of annual maintenance plan by 30 August and quarterly implementation reports	Development of annual maintenance plan by 30 August and quarterly implementation reports	Corporate Services			
RECORDS MANAGEMENT - MTID10	To ensure that Municipal information is kept secure and filed and archived according to legislation	Fully functional document system by 2022	Document system	Document system	Document system	Document system	Document system	Corporate Services

Focus				Ann	ual Goals			
area	Strategic Objective	New 5-year Target						Responsible Department
IDP No			2017/18	2018/19	2019/20	2020/21	2021/22	
PERFORMANCE MANAGEMENT AND REPORTING - MTID11	To ensure that a system of departmental and individual performance management system is implemented	An implemented system of departmental and individual performance management system in implemented by 2022	Implemented PMS	Implemented PMS	Implemented PMS	Implemented PMS	Implemented PMS	D & TPS
МПD12	To implement SPLUMA regulations	Implemented adopted SPLUMA schedule	Land use scheme completed. Policies complete. Promulgated by- law and SDF (institutional) and Sterkspruit SDF (new)	Establishment of land use tribunal (new). Lady Grey SDF	Barkly East SDF, Reviewal of policies, process and approve land use scheme applications	Reviewal of policies, process and approve land use scheme applications	Reviewal of policies, process and approve land use scheme applications	
PLANNING - MT	To ensure adherence to town planning	Implemented town planning and building control legislation						TPS
SPATIAL PLAN	and building control legislation	Land invasion strategy & implementation thereof	Land invasion strategy completed					۵ ۵
	To manage urbanisation of existing urban areas	To develop a strategy for bulk infrastructure for the development of integrated human settlements by 30 June 2019		Bulk infrastructure plan				
INTEGRATED DEVELOPMENT PLANNING - MTID13	To ensure development and adoption of the IDP and budget process plan and IDP s per legislated timeframes	Adopted IDP and budget process plan and reviewed IDP	Adopted IDP and budget process plan and reviewed IDP	Adopted IDP and budget process plan and reviewed IDP	Adopted IDP and budget process plan and reviewed IDP	Adopted IDP and budget process plan and reviewed IDP	Adopted IDP and budget process plan and reviewed IDP	D & TPS

Focus			Annual Goals						
area and	Strategic Objective	New 5-year Target						Responsible Department	
IDP No			2017/18	2018/19	2019/20	2020/21	2021/22	·	
	To co-ordinate meetings of the IPPF and IDP and Budget steering committee Meetings	Quarterly meetings of IPPF and IDP & budget Steering Committee Meetings	Quarterly meetings of IPPF and IDP & budget Steering Committee Meetings	Quarterly meetings of IPPF and IDP & budget Steering Committee Meetings					
PMU REPORTING MTID14	To ensure capital infrastructure management and reporting	To ensure capital infrastructure management, implementation and reporting	Annual reporting on the MIG expenditure	Ongoing	Ongoing	Ongoing	Ongoing	Technical services	
MTID15	To ensure equitable	To review and implement the housing sector plan by 30 June 2018	Housing sector plan (to be reviewed)					S	
HOUSING	access to housing for communities	Develop and implement a strategy on accreditation for the housing unit by 30 June 2020			Develop and implement a strategy on accreditation for the housing unit by 30 June 2020			D & TPS	
	KPA 5: PUBLIC PARTICIPATION & GOOD GOVERNANCE								
RISK & FRAUD PREVENTION GGPP01	To promote and instil good governance practices within Sengu municipality	Developed and implemented departmental risk action plans including quarterly risk reports						D & TPS	

Focus area and	Strategic	Now 5 year Target		Ann	ual Goals			Responsible
IDP No	Objective	New 5-year Target	2017/18	2018/19	2019/20	2020/21	2021/22	Corporate Services Office of the MM Office of the MM
		Implemented fraud prevention policy						
COMPLIANCE GGPP02	To ensure compliance with all legislated deadlines such as MFMA & MSA, mSCOA regulations, IDP and budget dates	Developed annual compliance register						≪
OVERSIGHT - GGPP03	To ensure quarterly sittings of MPAC and the Audit and Performance Committee and the annual preparation of an annual oversight report	Quarterly sittings of MPAC and the Audit and Performance Committee and the annual preparation of an annual oversight report by end of March						Office of the MM
	To ensure that Council, Exco and Top Management meetings are held regularly and that resolutions are implemented.	Quarterly sitting of Council, monthly sitting of Ex-Co, Quarterly Top Management & Quarterly Broad Management with tracked resolutions						Corporate Services

Focus				Ann	ual Goals			
area	Strategic Objective	New 5-year Target						Responsible Department Services
IDP No			2017/18	2018/19	2019/20	2020/21	2021/22	
		Annual development and implementation of the audit action plan & dashboard						
		Annual development and implementation of an OPCAR						Finance
LIC PARTICIPATION	nication with customers ivery issues	4 quarterly meetings of ward committees & 4 IPPF meetings	4 quarterly meetings of ward committees & 4 IPPF meetings	4 quarterly meetings of ward committees & 4 IPPF meetings	4 quarterly meetings of ward committees & 4 IPPF meetings	4 quarterly meetings of ward committees & 4 IPPF meetings	4 quarterly meetings of ward committees & 4 IPPF meetings	Corporate Services
CUSTOMER CARE & PUBLIC GGPP04	To promote interactive communication with around service delivery issues	Implemented computerised customer care compliant system by 30 June 2018 and annual customer satisfaction surveys	Implemented computerised customer care compliant system by 30 June 2018	Annual customer levels of satisfaction external service provider				

Forus	Focus Annual Goals							
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
	To ensure regular participation of the public and interaction with the public through the public participation plan, Imbizos and meetings such as IPPF etc	Annual adopted annual public participation plan by December. Annual update of stakeholder register. 4 IPPF & 2 outreaches. Mayoral budget speech	Annual adopted annual public participation plan by December. Annual update of stakeholder register. 4 IPPF & 2 outreaches. Mayoral budget speech	Annual adopted annual public participation plan by December. Annual update of stakeholder register. 4 IPPF & 2 outreaches. Mayoral budget speech	Annual adopted annual public participation plan by December. Annual update of stakeholder register. 4 IPPF & 2 outreaches. Mayoral budget speech	Annual adopted annual public participation plan by December. Annual update of stakeholder register. 4 IPPF & 2 outreaches. Mayoral budget speech	Annual adopted annual public participation plan by December. Annual update of stakeholder register. 4 IPPF & 2 outreaches. Mayoral budget speech	
505	To promote the mainstreaming and upliftment of HIV and AIDS, women and children, youth, people with disabilities and the elderly into municipal Socio- Economic Programmes and Projects	4 awareness campaigns, monthly condom distribution,4 LAC meetings. Reviewal of strategy	Reviewal of strategy	4 awareness campaigns, monthly condom distribution,4 LAC meetings. Reviewal of strategy	5 awareness campaigns, monthly condom distribution,4 LAC meetings. Reviewal of strategy	6 awareness campaigns, monthly condom distribution,4 LAC meetings. Reviewal of strategy	7 awareness campaigns, monthly condom distribution,4 LAC meetings. Reviewal of strategy	Corporate Services
MAINSTREAMING - GGPP05	and upliftment of HIV sabilities and the elderly Programmes and Projection	4 youth meetings, 4 women meetings and 4 elderly meetings	4 youth meetings, 4 women meetings and 4 elderly meetings	4 youth meetings, 4 women meetings and 4 elderly meetings	4 youth meetings, 4 women meetings and 4 elderly meetings	4 youth meetings, 4 women meetings and 4 elderly meetings	4 youth meetings, 4 women meetings and 4 elderly meetings	
MAINST	the mainstreaming outh, people with dis Economic I	Annual Mayoral cup to develop sport in the Municipality and annual Youth Festival to	Annual mayor cup to be held by 30 June	Annual mayor cup to be held by 30 June	Annual mayor cup to be held by 30 June	Annual mayor cup to be held by 30 June	Annual mayor cup to be held by 30 June	Office of the MM
	To promote children, yc	promote community cohesion	Annual Youth festival to be held by end of September	Annual Youth festival to be held by end of September				

Focus				Ann	nual Goals			
area and IDP	Strategic Objective	New 5-year Target						Responsible Department
No			2017/18	2018/19	2019/20	2020/21	2021/22	
IONS & MARKETING, GGPP06 nication strategy is implemented so that the about municipal activities and programmes	Development of social media platforms and a policy by June 2018						W	
COMMUNICATIONS & MARK	mmunication strateg med about municipal	Update & maintain the Municipal website so it is complaint and user friendly						Office of the MM
COMMUNI	To ensure that the communication public are kept informed about m	4 stakeholder engagements a month, 16 radio engagements per year and 4 media opinion pieces	4 stakeholder engagements a month, 16 radio engagements per year and 4 media opinion pieces	4 stakeholder engagements a month, 16 radio engagements per year and 4 media opinion pieces	4 stakeholder engagements a month, 16 radio engagements per year and 4 media opinion pieces	4 stakeholder engagements a month, 16 radio engagements per year and 4 media opinion pieces	4 stakeholder engagements a month, 16 radio engagements per year and 4 media opinion pieces	

DRAFTSECTOR DEPARTMENTS PROJECTS

Project No	Location	Budget				
Joe Gqabi District Municipality						
W/EC/13004/11/16	Sterkspruit Upgrading of water lines: Phase II	Sterkspruit	R 5 000 000			
S/EC/15491/18/20	Senqu Rural sanitation Programme Phase 5	All wards	R 15 000 000			
W/EC/15003/11/14	Senqu rural water supply Network extension	All wards	R 20 000 000			
W/EC/15327/18/20	Upscaling of Barkly East Bulk water infrastructure	Barkly East	R 10 000 000			

Project No	Project Name	Location	Budget
	Department of Health		
	Empilisweni Hospital - Phase 1 (Emergency accommodation)	Sterkspruit	R 16 744 002,00
	Ndofela Clinic - general maintenance and repair work	Ndofela	R 3 552 054,00
	Lady Grey Hospital (upgrade & reconfiguring)	Lady Grey	R 95 000 000,00
	Empilisweni Hospital - Phase 2 (Urgent repairs & maintenance)	Sterkspruit	R 16 744 902,00
	Department of Social Development		
Care & support services to older persons	Morning Star Service CentrePhuthanang Old Age		R 104 366,00
Care & support services to older persons	Phakamani Service Centre		R 104 366,00
Care & support services to older persons	Luvelwano Service Centre		R 92 366,00
Care & support services to older persons	Siyaphambili Service centee		R 92 366,00
Care & support services to older persons	Masibambanisane Service Centre		R 137 966,00
Care & support services to older persons	Noncedo Aged community Service Centre		R 109 166,00
Care & support services to older persons	Sempele Lena service Centre		R 145 166,00
Care & support services to older persons	Ekonwabeni Service Centere		R 92 366,00
Care & support services to older persons	Masonwabe Service Centre		R 92 366,00
Care & support services to older persons	Kuyasa old Age Centre		R 92 366,00
Care & support services to older persons	Sinakho Old Age Centre		R 92 366,00
Care & support services to older persons	Sonwabise 2 service Centre		R 73 166,00
Care & support services to older persons	Sonwabise Service Centre		R 101 966,00
Care & support services to older persons	Thembilihle Service Centre		R 135 566,00
Care & support services to older persons	Leratong Service Centre		R 97 166,00
Care & support services to older persons	Dainthutha Service Centre		R 73 166,00
Services to persons with disabilities	Barkly East Disability		R 97 400,00
HIV/Aids	Masiphilisane HCBC		R 258 173,00
HIV/Aids	Masabelane Education for life		R 258 173,00

Project No	Project Name	Location	Budget
Care & support to families	Barkly Family Preservation	Barkly East	R 149 742,00
Child care & protection	CMR Barkly East	Barkly East	R 232 929,00
Prevention early intervention	Barkly East drop in/PEIP	Barkly East	R 200 000,00
Prevention early intervention	Lady Grey CBO/PEIP	Lady grey	R 200 000,00
Prevention early intervention	Sinobom PEIP		R 156 168,00
Foster Cluster Home	Khyalokukhanya	Barkly East	R 245 000,00
Non centre based	Ikamvalethu Non centre based		R 365 932,00
Early Childhood Development	Zava Pre school		R 99 000,00
Early Childhood Development	Mdlokovana pre school	Mdlokovana	R 79 200,00
Early Childhood Development	Noluya pre school		R 138 600,00
Early Childhood Development	Luyolo pre school		R 178 200,00
Early Childhood Development	Sukey Greyvenstein	Barkly East	R 178 200,00
Early Childhood Development	Sibababalwe Educare centre	Sunduza	R 178 200,00
Early Childhood Development	Sunduza preschool		R 118 800,00
Early Childhood Development	Khanya preschool		R 118 800,00
Early Childhood Development	Lingelihle preschool		R 79 200,00
Early Childhood Development	Thembilihle preschool		R 79 200,00
Early Childhood Development	Sinethemba poreschool		R 79 200,00
Early Childhood Development	Vulindlela preschool		R 198 000,00
Early Childhood Development	Sebababatso preschool		R 99 000,00
Early Childhood Development	Masibulle preschool		R 118 800,00
Early Childhood Development	Siyakhula preschool		R 178 200,00
Early Childhood Development	Nompumpelelo pre school		R 162 360,00
Early Childhood Development	Tugela preschool		R 99 000,00
Early Childhood Development	Ndofela preschool		R 79 200,00
Early Childhood Development	Noncedo preschool		R 99 000,00

Project No	Project Name	Location	Budget
Early Childhood Development	Noluncedo preschool		R 118 800,00
Early Childhood Development	Sondelani preschool		R 79 200,00
Early Childhood Development	Noncedo2 preschool		R 118 800,00
Early Childhood Development	Sakhakude preschool		R 99 000,00
Early Childhood Development	Kabouterland day care		R 118 800,00
Early Childhood Development	Reamohetswe preschool		R 110 880,00
Early Childhood Development	Funny bunny day care		R 146 520,00
Early Childhood Development	Lwandiso preschool		R 99 000,00
Early Childhood Development	Zamani preschool		R 99 000,00
Early Childhood Development	Siyakhula 2 preschool		R 99 000,00
Early Childhood Development	Masebelane preschool		R 99 000,00
Early Childhood Development	Simo preschool		R 79 200,00
Early Childhood Development	Uvuyolwethu preschool		R 79 200,00
Early Childhood Development	Zamakohle preschool		R 79 200,00
Special day care centres	Unathi SENAP		R 116 160,00
сусс	Lukhanyo Childrens Home		R 2 112 000,00
Community based care services	Emipilweni Home community based		R 1 118 282,00
Victim empowerment	Friends to the abused		R 161 000,00
Victim empowerment	Sterkspruit VEP		R 161 000,00
Victim empowerment	Hillside WDCH		R 161 000,00
Victim empowerment	Hershel WDCH		R 161 000,00
Victim empowerment	Lady Grey WDCH		R 161 000,00
Victim empowerment	Palmietfontein WDCH		R 161 000,00
Victim empowerment	Macacuma WDCH		R 161 000,00
Substance abuse	Sterkspruit TADA		R 200 000,00
Substance abuse	Village of Hope		R 83 312,00

Project No	Project Name	Location	Budget
	Department of Public Works		
	Khiba JSS	Khiba	R 17 681 807,69
	Sterkspruit Community school	Sterkspruit	R 20 045 118,81
	Nkopane JSS	Hershel	R 26 460 700,65
	Sizamulwaze ECD	Barkly East	R 8 201 167,76
	Department of Human Settlements		
	Lady Grey Edgar 50 (blocked projects	Lady Grey	R 1 350 000,00
	Senqu destitute 100		R 1 473 000,00
	Barkly East 298 Phase 1	Barkly East	R 900 000,00
	Sterkspruit 4000 Phase 1		R 334 894,00
	Sterkspruit - 4000 subs 506 subs		R 1 154 360,00
	Sterkspruit - 4000 subs 539 subs		R 21 226 500,00
	Sterkspruit - 4000 subs 314 subs		R 817 330,85
	Sterkspruit - 4000 subs Phase 2 600 under emerging contractors		R 1 500 000,00
	Sterkspruit - 4000 subs Phase 2 500 under woman contractors		R 1 500 000,00
	ESKOM		
	Senqu Type 1 infills	Silver City 182	R 4 800 000,00
	Senqu Type 1 infills	Mokhesi 43	
	Senqu Type 1 infills	Dulciesneck 179	
	Senqu Type 1 infills	Hlomendlini 6	
	Senqu Type 1 infills	Manxeba 1	
	Senqu Type 1 infills	Magwiji 81	
	Senqu Type 1 infills	Magadla 41	

Project No	Project Name	Location	Budget
	Senqu Type 1 infills	Ezintatyaneni 6	
	Senqu Type 1 infills	Entsimekweni 21	
	Senqu Type 1 infills	Mlamli 31	
	Senqu Type 1 infills	Kromspruit 88	
	Senqu ward extensions	650	R 11 700 000,00
	Senqu ward extensions Pre engineering 2021/22		R 1 728 900,00
	Senqu schedule 5 B		R 651 078,00
	Farm dweller houses 94 connections)		R 54 386,00
	Senqu type 1 infills (100 connections)		R 600 000,00
	Senqu ward extensions	Dangershoek 81	R 7 500 000,00
	Senqu ward extensions	Nomlengana 37	
	Senqu ward extensions	Rockcliff 35	
	Senqu ward extensions	Sjora 75	
	Senqu ward extensions	Mpekweni 2	
	Senqu ward extensions	Mpoki 12	
	Senqu ward extensions	Musong 15	
	Senqu ward extensions	Ndungunyane 25	
	Senqu ward extensions	Majuba 15	
	DEPARTMENT OF ENVIRONMENTAL AFFAIRS	,	
Working for land	Senqu LM-Rhodes land reclamation project		R 15 000 000
Working for water	Rhodes working for water		R 2 000 000
EC Grasslands Park	EC Grasslands Park		R 50 000 000

PROVINCIAL TREASURY

Provincial Treasury will continue to provide support the municipality in the following areas amongst others;

- capacity building through relevant training and workshops;
- technical support on 2020/2021 tabled and adopted mSCOA compliant budget;
- review of the 2019/20 Audit Action Plan;
- assist the municipality with Audited outcome figures/budget/ adjustment/ data strings verifications;
- assist municipality to recover debts owed by provincial departments in respect of property rates and municipal services;
- assist the municipality with the verification of indigent register.

SASSA

- •ICROP: (Integrated Community Registration Outreach programme)
- •Children with invalid Birth registration numbers
- •Un-enrolled children
- •Regulation 26A
- •Reg. 11.1
- •U4 Cases
- •Paid after Death
- •SRD: Malnutrition, Disaster, Undue hardship, Uniform
- •SAPO: Swapping of Cards, Payment Options

Draft Municipal Budget 2020/2021

Summary of operational budget

VOTE	PROJECT DESCRIPTION	Rounded - Budget Year 2020/21 - DRAFT	Rounded - Budget Year +1 2021/22 - DRAFT	Rounded - Budget Year +2 2022/23 - DRAFT
		62 645 322,00	62 767 020,00	65 648 565,00
1203/P037/2104	SPLUMA: (W) AII	195 643,00	-	-
1203/20/21_P1/2104	Sterkspruit Development Business Plan	489 109,00	1 949 509,00	-
1203/0037/2104	Housing Sector Plan	195 643,00	-	-
1203/P038/2723	GIS: (W) Head Office	215 208,00	233 941,00	-
1203/0033/2104	Land Use Management (W) All	489 109,00	-	-
1204/0029/2081	PMU Assistance: (W) Head Office	195 643,00	292 426,00	342 258,00
2151/P059/2077	By-Laws: (W) Head Office	195 643,00	-	-
2152/0031/2077	HR SUPPORT (W) Head Office	1 274 280,00	1 345 955,00	1 431 286,00
2153/P055/2111	Legal Services: (W)Head Office	2 947 936,00	3 113 750,00	3 311 157,00
2156/P054/2289	Security Serv: (W)Head Office	2 543 365,00	-	-
3155/P238/2490	IT Comp Cost: (W) Head Office	3 916 794,00	2 780 247,00	3 230 314,00
3157/P233/2085	Supp Val Roll: (W) Head Office	627 228,00	662 174,00	703 804,00
3157/P242/2085	Revenue Enhancement Project	391 287,00	974 754,00	1 173 455,00
3157/P245/2280	Customer Records: (W) 10	21 543,00	22 755,00	24 197,00
3601/P688/2092	Driving Licence and Testing Centre Sterkspruit Plan	293 465,00	-	-
4551/P099/2415	R&M_Storm Water: (W) All	331 101,00	370 833,00	426 458,00
4552/ABNEW2/2186	R&M Taxi Rank Ward 10	10 900,00	12 208,00	14 040,00
4552/ABNEW2/2415	R&M Taxi Rank Ward 10	5 450,00	6 104,00	7 020,00
4600/0040/2188	R&M_Bridges_ All Wards	436 000,00	488 320,00	561 568,00
4600/P205/2411	R&M_Roads & potholes	2 235 819,00	2 482 204,00	2 806 769,00
4700/P202/2173	R&M_Transformers & stores	749 631,00	839 588,00	965 527,00
4700/P228/2060	FBS_Electricity;(W) All	8 275 181,00	8 705 491,00	9 480 278,00
4701/P203/2411	Replace Street lights: (W) 14	636 499,00	712 879,00	819 811,00
5300/P150/2474	Library Events: (W) Head Office	33 317,00	34 927,00	36 866,00
5301/0016/2186	R&M_Halls:	1 237 838,00	1 386 377,00	1 594 335,00
5302/P167/2280	R&M_CEM	1 015 143,00	1 136 976,00	1 307 512,00
5405/ABNEW4/2186	R&M Pound	16 350,00	18 312,00	21 060,00
5450/P157/2186	R&M_Sportsfield	143 524,00	160 748,00	184 860,00

5503/P101/2275	Waste Removal	1 660 631,00	1 787 130,00	1 936 288,00
5503/P107/2410	Waste Man Awareness: (W) 11	40 843,00	43 141,00	45 875,00
5503/P112/2415	Solid Waste Site SS: (W) 10	100 617,00	112 691,00	129 594,00
5503/P115/2188	Lady Grey Weigh Bridge: (W) 14	122 007,00	136 648,00	157 145,00
5503/P116/2188	Barkly East Weigh Bridge: (W) 16	122 309,00	136 986,00	157 534,00
5503/P122/2410	National Clean Up Week: (W) All	616,00	651,00	692,00
5503/P123/2474	Waste Campaigns_Schools: (W) All	52 362,00	55 307,00	58 814,00
3303/1123/21/1	Solid Waste Removal Rural: (W)	32 302,00	33 307,00	·
5503/P124/2410	All	266 675,00	286 990,00	310 943,00
	FBS_Refuse;(W) All	4 736 831,00	5 068 410,00	5 423 198,00
	FMG: (W) Head Office	1 765 938,00	1 768 333,00	1 771 295,00
	AFS: (W) Head Office	646 285,00	682 637,00	725 915,00
	mSCOA Implement:(W)Head Office	518 456,00		
	Budgets: (W) Head Office	215 429,00	227 546,00	241 971,00
	FMG: (W) Head Office	1 765 938,00	1 768 333,00	1 771 295,00
	R&M_Buildings: (W) Head Office	1 157 298,00	1 296 172,00	1 490 599,00
	Customer Care: (W)Head Office	406 469,00	429 332,00	456 551,00
	Public participation incl ward coms	3 046 139,00	3 217 478,00	3 421 460,00
	SPU	424 814,00	786 343,00	812 091,00
	HIV/Aids Awareness: (W) All	81 022,00	85 580,00	91 007,00
	Initiation Form(W) All	37700	39821	42345
	EAP: (W) Head Office	546 468,00	575 940,00	611 135,00
	OHS	119 396,00	126 111,00	134 106,00
	Tourism	327 141,00	291 846,00	308 222,00
	Job creation	5 104 950,00	5 284 047,00	5 601 089,00
	LED	485 838,00	512 116,00	543 487,00
	PMS	2 219 476,00	2 344 316,00	2 492 942,00
	Communications	866 581,00	913 888,00	970 326,00
	AO Service Del:(W)Head Office	312 134,00	329 691,00	350 592,00
	Depreciation and Impairment	5 424 686,00	5 729 813,00	6 093 071,00
	MPAC: (W) Head Office	52 961,00	55 598,00	58 768,00
	IDP printing & meetings	475 280,00	502 016,00	533 842,00
	Training	423 383,00	441 631,00	463 798,00

3 YEAR COMPREHENSIVE INFRASTRUCTURE PLAN

CAPITAL BUDGET (Summary)

VOTE	Funder	PROJECT DESCRIPTION	Rounded - Budget Year 2020/21	Rounded - Budget Year +1 2021/22	Rounded - Budget Year +2 2022/23
TOTAL			71 449 801,00	60 917 498,00	75 927 493,00
2155/P882/4104	CAPEX: Own Funds	Power Backup System	3 423 761,00	-	-
3601/P885/4116	CAPEX: Own Funds	Traffic Lights Driving Licence and	293 465,00	-	-
3601/P688/4115	CAPEX: Own Funds	Testing Centre Sterkspruit Lining, fencing and	684 752,00	4 873 772,00	-
4551/20/21_P9/4120	CAPEX: Own Funds	upgrading of primary storm water channel through Lady Grey.	-	487 377,00	11 734 552,00
		Lining, fencing and upgrading of primary storm water channel through Khwezi Naledi and upgrade of two			
4551/20/21_P10/4120	CAPEX: Own Funds	motor bridges Roads between	-	487 377,00	11 734 552,00
4600/P689/4101	CAPEX: Own Funds	Esilindini and Frans New Rest Construction	-	146 213,00	3 422 578,00
4600/P690/4101	CAPEX: MIG	- Paving Construction of Speed	10 276 328,00	17 783 672,00	16 940 000,00
4600/P864/4101	CAPEX: Own Funds	bumps in Rhodes Construction of interlock paved streets in Khewzi Naledi	978 217,00	-	-
4600/20/21_P7/4101	CAPEX: MIG	(Steve Tswete) W 14 Resurface of existing paved roads (asphalt)	-	500 000,00	5 000 000,00
4600/20/21_P8/4101	CAPEX: MIG	& upgrade of storm water in Barkly East.	-	1 000 000,00	10 000 000,00
4600/P833/4101	CAPEX: Own Funds	Tienbank Property Access Construction	440 198,00	-	-
4600/P805/4101	CAPEX: Own Funds	Construction of 6 km Access Roads with Storm Water control W2	6 554 056,00	-	-
4600/P886/4101	CAPEX: Own Funds	Transwilger Bridge	929 306,00	-	-
4700/P696/4116	CAPEX: Own Funds CAPEX: DOE -	Pre-Paid Electricity Meters DOE Projects - Pre	2 445 543,00	2 436 886,00	2 444 698,00
4700/P697/4117	Conditional CAPT Grant	Engineering Costs - Rural Connections Renovations (Barkly	-	1 804 000,00	1 000 000,00
5301/P620/4100	CAPEX: Own Funds	East Town Hall) Upgrade of MPCC in	1 956 435,00	4 093 968,00	-
5301/P890/4100	CAPEX: Own Funds	Sterkspruit Construction of New	293 465,00	974 754,00	-
5302/P835/4113	CAPEX: Own Funds	Cemetery in Barkly East	9 782 173,00	-	-
5302/20/21_P6a/4113	CAPEX: Own Funds	Senqu Cemeteries	1 467 326,00	- 6 200	-
5302/20/21_P6b/4113	CAPEX: MIG	Sengu Cemeteries	-	000,00	-
5502/P820/4109	CAPEX: Own Funds	Solid Waste Site Ward 10 Solid Waste Site Ward	5 869 304,00	6 321 151,00	4 133 113,00
5502/P820b/4109	CAPEX: MIG	Solid Waste Site Ward 10	-	7 357 379,00	9 518 000,00
5502/P642/4109	CAPEX: MIG	LG Solid Waste Site	2 226 972,00	111 349,00	-
5502/P836/4109	CAPEX: MIG	Solid Waste Site - Herschel	13 328 500,00	5 814 600,00	-
5502/P838/4109	CAPEX: MIG	Solid Waste Site - Rossouw	10 500 000,00	525 000,00	-

REPAIRS & MAINTENANCE PER ASSET TYPE

Descri ption	2016/1 7	2017/18	2018/19	Current 2019/20	Year	Re	1 Medium T evenue & Ex ramework	
R thousand	Audite d Outco me	Audited Outcom e	Audited Outcome	Original Budget	Adjusted Budget	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
Repairs and maintenance expenditure class	by Asset (Class/Sub-						
<u>ctass</u>			3	3	3	4	5	5
Infrastructure	2 158	2 816	179	802	802	544	068	780
Roads Infrastructure	1 192	1 843	1 898	2 154	2 154	2 748	3 056	3 466
Roads	1 192	1 843	1 898	2 154	2 154	2 748	3 056	3 466
Storm water Infrastructure	5	14	272	304	314	342	383	440
Storm water Conveyance	5	14	272	304	314	342	383	440
Electrical Infrastructure	783	752	868	1 028	1 018	1 109	1 242	1 429
MV Networks	183	255	329	434	434	473	530	609
LV Networks	600	497	538	594	584	636	713	820
Solid Waste Infrastructure	177	208	141	316	316	345	386	444
Landfill Sites	177	146	141	92	92	101	113	130
Waste Transfer Stations	-	62	-	224	224	244	274	315
Community Assets	686	1 426	1 602	2 305	2 047	2 526	2 821	3 234
Community Facilities	657	1 368	1 434	2 117	1 848	2 311	2 585	2 967
Halls	424	528	752	989	902	1 281	1 432	1 643
Libraries	_	2	_	4	4	5	5	5
Cemeteries/Crematoria	233	827	682	1 112	931	1 015	1 137	1 308
Public Open Space	_	12	_	11	_	_	_	_
Taxi Ranks/Bus Terminals	_	_	_	_	10	10	11	12
Sport and Recreation Facilities	29	58	167	188	199	214	236	267
Outdoor Facilities	29	58	167	188	199	214	236	267
Other seeds	700	F00	759	4.070	4 042	4 407	4 070	4 400
Other assets	762	500		1 078	1 043	1 137	1 273	1 463
Operational Buildings	762	500	759	1 078	1 043	1 137	1 273	1 463
Municipal Offices	436	352	500	807	789	860	963	1 107
Stores	327	148	260	271	254	277	310	357
Furniture and Office Equipment	386	362	465	535	627	673	740	832
Furniture and Office Equipment	386	362	465	535	627	673	740	832
Machinery and Equipment	169	1 023	270	1 458	1 591	1 721	1 907	2 166
Machinery and Equipment	169	1 023	270	1 458	1 591	1 721	1 907	2 166
, , ,								
Transport Assets	2 615	1 771	3 263	2 401	2 327	2 531	2 827	3 240
Transport Assets	2 615	1 771	3 263	2 401	2 327	2 531	2 827	3 240
Total Repairs and Maintenance Expenditure	6 776	7 898	9 537	11 579	11 438	13 131	14 636	16 716
R&M as a % of PPE R&M as % Operating Expenditure	2.0% 3.4%	2.2% 3.9%	2.3% 4.1%	2.3% 4.6%	2.5% 4.5%	2.8% 5.2%	2.8% 5.4%	3.0% 5.9%

CHAPTER NINE: FINANCIAL PLAN 2017-2022

In general usage a financial plan is a budget, in other words a plan for spending and saving future income. This plan allocates future income to various types of expenses, such as salaries, insurances and also reserves some income for short term and long-term savings. A financial plan is also an investment plan, which allocates savings to various assets or projects expected to produce future income.

The Vision of the Budget and Treasury office is to ensure the financial management of the resources of Senqu Municipality to ensure sustainable and equitable service delivery to all the residents of the municipality. This is supported by our mission that commits the department to render sound financial management of the assets, liabilities, revenue and expenditure of the municipality on behalf of the community of Senqu Municipality. In order to achieve the above the following focus areas will be maintained and worked towards:

To ensure efficient and effective financial management, the Department of Financial Services performs the following key tasks:

- Revenue Collection/Income Generation
- Expenditure and Control
- Supply Chain Management
- Budgeting
- Accounting and Reporting Information Technology
- Assets and Stores
- Motor Vehicle Licensing and Registration

Capital & Operating Budget

The five-year financial plan includes an Operating Budget and Capital Investment Programme for the five years ending June 2021.

a) Budget Assumptions

The initial budget assumptions that went into the drafting of the financial plan in 2017 have changed completely. At that time, it was assumed that South Africa was coming out of a recession and that economic growth would be low but increase. The following assumptions were used:

External factors

The global growth forecast for 2020 is the lowest since the 2008 financial crisis, weighed down by mounting trade tensions, political uncertainty, a recession that is expected to continue in the foreseeable future, ratings downgrade and the economic effect of COVID 19. The rapid spread of the coronavirus outbreak and sharply lower oil and asset prices have significantly weakened the global economic outlook and are creating a severe and extensive credit shock across many sectors, regions and markets.

Over the past year, economic growth has been weaker than forecasted and is only expected to reach 0.9 per cent in 2020. In addition to low growth, South Africa's biggest economic risk is Eskom. Ongoing problems with the utility's operations continue to disrupt the supply of electricity to households and businesses. The investment agency Moody's has also dropped South Africa's investment rating to junk which means that the country will experience a decline in investment.

Countries that are highly reliant on foreign savings, such as South Africa, will remain vulnerable to global financial volatility and rapid capital outflows. While global economic weakness plays a large role in South Africa's economic growth performance, domestic constraints stand in the way of investment, output and trade.

Despite these challenges, the municipality is in a healthy financial position, however, it needs to at least stabilize and further strive to continuously better its financial position, coupled with acceptable levels of service delivery at affordable tariffs. The retention of sufficient cash-backed reserves is critical for the long-term sustainability of the municipality, and to this end the municipality is achieving this objective while also maintaining a balance on the Capital Replacement Reserve to a level where future external funding, excluding grants, be minimized.

General inflation outlook and its impact on the municipal activities

The credit outlook of South Africa remains under pressure. The low gross domestic product growth contributed to the negative outlook, and that the country's gross debt is expected to rise to 70% by 2020 due to increasing financing needs. Tariff increases must be limited to be within the affordability levels of our community and must still promote economic growth to ensure financial sustainability.

Interest rates for borrowing and investment of funds

The Municipality will not borrow any funds during the MTREF period. The Municipality has changed this to limiting its borrowing in order to keep finance charges to the absolute minimum. Finance charges consist primarily of the repayment of interest on long-term borrowing (cost of capital). Finance charges make up 8 per cent (R3,25 million) of operating expenditure excluding annual redemption for 2020/21. This percentage is set to remain constant over the two outer years of the MTREF also at 8 per cent.

It is expected that interest rates will be adjusted slightly upwards during the MTREF period and it was budgeted for as such. This assumption has proven to be incorrect as the Reserve Bank has decreased the reportate by 1% as from 1 March 2020 in order to try and increase investment in the economy.

Collection rate for revenue services

The base assumption is that tariff and rating increases will increase at a rate slightly higher that CPI over the long term. It is also assumed that current economic conditions, and relatively controlled inflationary conditions, will continue for the forecasted term. The rate of revenue collection is currently expressed as a percentage (84 per cent) of annual billings. The current revenue collection is above 76% and in 2017/18 was 80 %. This rose to 85 % in 2018/19. Cash flow is assumed to be 84 per cent of billings. The performance of any increased collections or arrear collections will however only be considered a source of additional cash in-flow once the performance has been carefully monitored.

Growth or decline in tax base of the municipality

Debtors revenue is assumed to increase at a rate that is influenced by the consumer debtors collection rate, tariff/rate pricing, real growth rate of the Municipality, household formation growth rate and the poor household change rate. Household formation is the key factor in measuring municipal revenue and expenditure growth, as servicing 'households' is a greater municipal service factor than servicing individuals. Household formation rates are assumed to convert to household dwellings. In addition the change in the number of poor households influences the net revenue benefit derived from household formation growth, as it assumes that the same costs incurred for servicing the household exist, but that no consumer revenue is derived as the 'poor household' limits consumption to the level of free basic services. Unfortunately, the decline in the tax base is increasing due to a decrease in our local economy.

Salary increases

There is a collective agreement on salary increases in place for the budget year, and the guidance on increases as contained in Circular 58 of National Treasury was used to budget accordingly.

Impact of national, provincial and local policies

Integration of service delivery between national, provincial and local government is critical to ensure focussed service delivery and, in this regard, various measures were implemented to align IDP's, provincial and national strategies around priority spatial interventions. In this regard, the following national priorities form the basis of all integration initiatives:

- Creating jobs;
- Enhancing education and skill development;
- · Improving Health services;
- Rural development and agriculture and
- Fighting crime and corruption.

To achieve these priorities integration mechanisms are in place to ensure integrated planning and execution of various development programs. The focus will be to strengthen the link between policy priorities and expenditure thereby ensuring the achievement of the national, provincial and local objectives.

General budget overview 2020-2021

In view of the aforementioned, the following table is a consolidated overview of the proposed 2020/21 Medium-term Revenue and Expenditure Framework:

Consolidated Overview of the 2020/21 MTREF (R'000)

R thousand	Adjustments Budget	Budget Year	Budget Year +1	Budget Year +2
	2019/20	2020/21	2021/22	2022/23
Total Operating Revenue	241 266	254 819	265 643	277 625
Total Operating Expenditure	253 049	268 571	281 001	298 821
Surplus/(Deficit) for the year	(11 782)	(13 753)	(15 358)	(21 196)
Total Capital Revenue recognised	40 284	36 332	41 096	42 458
Surplus/(Deficit) for the year	28 501	22 579	25 738	21 262

As can be seen from the above, the municipality will operate at an operating deficit throughout the MTREF. An operating deficit is an indication that the municipality is not generating sufficient revenue to sustain its operating expenditure, let alone the fact that the operating budget is not contributing any revenue at all towards the capital program. It should also be noted that the operating budget also includes items such as depreciation and debt impairment which are not considered to be a "cash" expense. These items will not result in an immediate cash outflow. It should however be noted that non-cash items will eventually translate into cash outflow when for example the fully depreciated asset needs to be replaced.

The municipality remains committed to a large capital program with a significant portion funded by grants from National Government.

Financial Ratios

	Ratio	Norm Range	Senqu LM
Α	Asset Management		
1	Capital expenditure to Total Expenditures	10 % - 20 %	30 %
2	Impairment of Property, plant & equipment, Investment Property & Tangible Assets (Carrying Value)	0 %	0 %
3	Repairs & Maintenance as a % of property, plant and equipment and Investment Property (Carrying Value)	8 %	3 %
В	Debtors Management		
1	Collection Rate	95 %	85%
2	Bad Debts written off as % provision for Bad debt	100 %	15 %
3	Total Debtors Days	30 days	63 days
С	Liquidity Management		
1	Cash/Cost Coverage Ratio (Excl. Unspent conditional Grants)	1-3 months	18 months
2	Current ratio	1.5 -2.1	6.1
D	Liability Management		

	Ratio	Norm Range	Senqu LM
1	Capital Cost (Interest Paid and Redemption as a % of Total Operating Revenue)	6% - 8 %	1 %
2	Debt (Total Borrowings)/Revenue	45 %	4 %
E	Sustainability		
1	Level of cash backed reserves (Net assets – Accumulated Surplus)	100 %	111 %

Financial performance

	Ratio	Norm	SenquLM
Α	Efficiency		
1	Net operating Surplus Margin	= or>0 %	-5%
2	Net Surplus/Deficit Electricity	0 %-15 %	11 %
3	Net surplus/ Deficit Water	= or> 0 %	N/A
4	Net surplus/Deficit Refuse	= or>0 %	49%
5	Net surplus/Deficit Sanitation & Waste Water	= or>0 %	N/A
В	Distribution Losses		
1	Electricity Distribution Losses (percentage)	7 % - 10 %	12 %
2	Water Distribution Losses (percentage)	15 % - 30 %	N/A
С	Revenue Management		
1	Growth in Number of Active Service Accounts	None	-1%
2	Revenue Growth (%)	=CPI	1 %
3	Revenue Growth (%) – Excluding Capital grants	=CPI	5 %
4	Creditors Turnover rate		21 days

Percentage of salary budget (Cllr remuneration and employee costs) to operational budget

2020/2021 Budget 41.38 % 2019/2020 Budget 40.60% 2018/2019 Budget 42.53 % 2017/2018 Budget 41 % 2016/2017 Budget 44 % 2015/2016 Budget 42.44 % 2014/2015 Budget 38.38 %

Percentage repairs and maintenance on capital budget

2020/2021 Capital Budget 2.51% 2019/2020 Capital Budget 2.2% 2018/2019 Capital Budget 2.4 % 2017/2018 Capital Budget 2.5 % 2016/2017 Capital Budget 2 % 2015/2016 Capital Budget 2.31% Percentage of budgeted income realised for past 2 years per category

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2018-2019 Income vs Budgeted Income 111%
2017-2018 Income vs Budgeted Income 104%
2016/2017 Income vs Budgeted Income 107 %
2017/2018 Budget 45 %
2016/2017 Budget 41.13 %
2015/2016 Budget 42.44 %
2014/2015 Budget 38.38 %
2011/2012 Budget 91%
2010 /2011 Budget 82%
```

Ability of the Municipality to spend

Table 67: Capital budget expenditure

Description	Current Year 2018/19	2019/20 Medium Term Revenue & Expenditure Framework					
R thousand	Full Year Forecast	Budget Year 2019/20	Budget Year +1 2020/21	Budget Year +2 2021/22			
Total Capital Expenditure	79 895	85 250	63 104	47 198			
Roads Infrastructure	29 200	30 979	30 515	32 138			
Storm water Infrastructure	_	_	-	-			
Electrical Infrastructure	9 228	4 700	6 377	7 275			
Solid Waste Infrastructure	23 193	19 574	-	-			
Infrastructure	61 621	55 253	36 892	39 413			
Community Facilities	6 970	7 357	-	-			
Sport and Recreation Facilities	524	2 216	-	-			
Community Assets	7 494	9 573	-	-			
Operational Buildings	6 070	14 101	12 650	1 735			
Other Assets	6 070	14 101	12 650	1 735			
Licences and Rights	400	69	72	76			
Intangible Assets	400	69	72	76			
Computer Equipment	1 842	1 057	1 032	1 086			
Furniture and Office Equipment	110	230	242	255			
Machinery and Equipment	858	1 868	8 401	2 355			
Transport Assets	1 500	3 100	3 815	2 278			
TOTAL CAPITAL EXPENDITURE - Asset class	79 895	85 250	63 104	47 198			

The municipality remains committed to a large capital program with a significant portion funded by grants from National Government.

Table 2 Total Capital Funding of the 2020/21 MTREF (R'000)

Description	2016/17	2017/18	2018/19	Current 2019/20	Year			erm Revenue Framework	
R thousand	Audited	Audited	Audited	Original	Adjusted	Budget Year	Budget Year	Budget Year	
	Outcome	Outcome	Outcome	Budget	Budget	2020/21	2021/22	2022/23	
Funded by:									
National Government	33 684	33 606	44 792	39 761	40 284	36 332	41 096	42 458	
Provincial Government	_	_	3 566	_	_	_	_	_	
Transfers recognised - capital	33 684	33 606	48 357	39 761	40 284	36 332	41 096	42 458	
Internally generated funds	8 387	12 356	9 265	45 990	31 958	44 059	22 747	35 585	
	42 071	45 963	57 623	85 750	72 242	80 391	63 843	78 043	

The capital budget of R80,39 million for 2020/21 is 11,3 per cent more when compared to the 2019/20 Adjustment Budget. The increase can mainly be attributed to additional capital projects from internally generated funds for 2020/2021. The capital programme decreases to R63,84 million in 2021/22 and increase to R78,04 million in 2022/23. This movement in the capital budget is directly related to the movement in proposed expenditure to be financed from internally generated funds.

A large portion of the capital budget will be funded from own revenue (R102,39 million or 46,06%) over the MTREF with no anticipated borrowings and the main funding source being National Government Grants to the value of R119,89 million (53,94%).

The municipality should be mindful of the fact that the large capital program, especially from internally generated funds, places enormous pressure on the accumulated cash reserves of the Senqu Municipality. This could significantly impact on the long term sustainability of the entity.

The table below highlights the actual expenditure for 2018/2019 and the pre-audit for 2019/20 and indicates the ability of the municipality to spend.

Table 68: Expenditure

Descripti on	2016/17	2017/18	2018/19	Current 2019/20	Year	Reve	Medium Ter enue & Expe nework	
R	Audited	Audited	Audited	Original	Adjusted	Budget Year		Budget Year
thousand	Outcome	Outcom e	Outcome	Budget	Budget	2020/21		2022/23
Expenditure By Type								
Employee related costs	71 967	81 280	86 820	88 932	90 986	96 673	102 715	109 135
Remuneration of Councillors	10 736	11 704	12 244	13 522	13 522	14 468	15 336	16 256

Total Expenditure	197 343	203 804	231 835	251 594	253 049	268 571	281 001	298 821
Loss on disposal of PPE	158	2 244	437	ı	_	_	_	_
Other expenditure	31 725	30 041	38 225	29 774	30 989	34 331	34 738	36 782
Transfers and subsidies	210	-	550	909	609	49	-	_
Contracted services	22 477	20 206	28 658	35 505	33 724	34 302	34 272	35 167
Other materials	-	_	_	14 511	14 777	16 161	17 438	19 059
Bulk purchases	32 543	25 599	33 394	36 750	36 750	39 727	41 793	45 512
Finance charges	2 824	2 876	2 694	3 133	3 133	3 248	3 431	3 649
Depreciation & asset impairment	19 676	22 565	19 004	21 058	21 058	21 836	23 064	24 526
Debt impairment	5 029	7 288	9 810	7 500	7 500	7 777	8 214	8 735

Table 69: Budgeted Financial Performance (Revenue & Expenditure)

Description	Ref	2017/18	2018/19		Current Ye	ear 2019/20			edium Term Re nditure Framew	
R thousand	1	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Pre-audit outcome	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
Revenue By Source										40
Property rates Service charges -	2	5 997	13 439	8 536	8 536	8 536	8 536	9 048 43	9 591	10 166 48
electricity revenue	2	31 861	33 059	40 911	40 911	40 911	40 911	365	45 967	725
Service charges - water revenue Service charges -	2	-	-	-	-	-	-	-	-	_
sanitation revenue	2	-	-	-	-	-	-	10	-	- 11
Service charges - refuse revenue	2	10 119	11 478	9 647	9 647	9 647	9 647	226	10 840	490
Rental of facilities and equipment		1 210	831	116	116	116	116	123	131	139
Interest earned - external investments Interest earned -		20 577	21 703	16 500	18 000	18 000	18 000	18 800 2	18 500	500 2
outstanding debtors		3 204	2 376	2 402	2 402	2 402	2 402	546	2 699	861
Dividends received Fines, penalties and		-	-	-	-	-	-	-	-	-
forfeits		411	137	168	167	167	167	177	187	199
Licences and permits		1 295	1 243	1 189	1 189	1 189	1 189	260	1 335	416
Agency services Transfers and		975	1 054	999	999	999	999	059 166	1 123 173	190
subsidies		144 367	145 360	157 443	157 443	157 443	157 443	246	184	180 729

Other revenue	2	996	1 122	1 857	1 857	1 857	1 857	1 968	2 086	2 211
Gains		7 007	21 069	_	_	_	_	_	_	_
Total Revenue (excluding capital transfers and contributions)		228 020	252 870	239 767	241 266	241 266	241 266	254 819	265 643	277 625
Expenditure By Type Employee related costs Remuneration of	<u>.</u> 2	81 280	86 820	88 932	90 986	90 986	90 986	96 673	102 715	109 135 16
councillors		11 704	12 244	13 522	13 522	13 522	13 522	468 7	15 336	256 8
Debt impairment Depreciation & asset	3	7 288	9 810	7 500	7 500	7 500	7 500	777 21	8 214	735 24
impairment	2	22 565	19 004	21 058	21 058	21 058	21 058	836	23 064	526 3
Finance charges		2 876	2 694	3 133	3 133	3 133	3 133	248 39	3 431	649 45
Bulk purchases	2	25 599	33 394	36 750	36 750	36 750	36 750	727 16	41 793	512 19
Other materials	8	-	-	14 511	14 777	14 777	14 777	161 34	17 438	059 35
Contracted services Transfers and		20 206	28 658	35 505	33 724	33 724	33 724	302	34 272	167
subsidies	4,	-	550	909	609	609	609	49 34	-	- 36
Other expenditure	5	30 041	38 225	29 774	30 989	30 989	30 989	331	34 738	782
Losses		2 244	437	-	-	-	_	_	_	-
Total Expenditure		203 804	231 835	251 594	253 049	253 049	253 049	268 571	281 001	298 821
Surplus/(Deficit)		24 216	21 035	(11 826)	(11 782)	(11 782)	(11 782)	(13 753)	(15 358)	(21 196)
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District) Transfers and subsidies - capital (inkind - all)		33 606	46 991	39 761	40 284	40 284	40 284	36 332 -	41 096	42 458
Surplus/(Deficit) after capital transfers & contributions		57 841	68 026	27 934	28 501	28 501	28 501	579 22	25 738	21 262
Taxation	l	_	_	-	-	_	_	22	_	<u> </u>
Surplus/(Deficit) after taxation Attributable to minorities		57 841 _	68 026	27 934 _	28 501	28 501 _	28 501	579	25 738 _	262
taxation		57 841 _ _ 57 841	68 026 - 68 026	27 934 	28 501 _ _ 28 501	28 501 _ _ 28 501	28 501 _ _ 28 501	579 22 579	25 738 	262 21 _262

Operating Budget

The percentage revenue increases with 5,62 per cent for the 2020/21 financial year when compared to the 2019/20 Adjustments Budget. This is mainly due to higher Equitable Share allocation as well as the increase in tariffs for Property Rates and Service Charges. In the two outer years of the MTREF the revenue increases further with 4,25 per cent and 4,51 per cent respectively for each of the two years.

Revenue generated from rates and services charges forms an important percentage of the revenue basket for the Municipality, but measured against other municipalities, the percentage is relatively low. Rates and service charge revenues comprise between 25,6 and 26,4 per cent of the total revenue mix over the MTREF period.

Senqu municipality is to a very large degree dependent on grants (Equitable share) to sustain the budget (as illustrated on the graph on the next page). The unconditional Equitable Share Grant is a grant growing annually according to a formula determined nationally and such formula is applicable to all local authorities on an equal basis.

Approximately 62% of the revenue basket can be attributed to equitable share. This, together with the lower percentage for rates and service charge revenues, is an indication of the high unemployment rate in the area and the focus on job creation projects were therefore treated as a priority in this budget.

Table 70: Operating Budget

Descripti on	2016/17	2017/18	2018/19	Current `2019/20	Year		Medium Terr (penditure Fi		
R	Audited	Audited	Audited	Original	Adjusted	Budget Year	Budget Year	Budget Year	
thousand	Outcome	Outcome	Outcome	Budget	Budget	2020/21	2021/22	2022/23	
Revenue By Source									
Property rates	5 192	5 997	13 439	8 536	8 536	9 048	9 591	10 166	
Service charges - electricity revenue	34 092	31 861	33 059	40 911	40 911	43 365	45 967	48 725	
Service charges - refuse revenue	9 085	10 119	11 478	9 647	9 647	10 226	10 840	11 490	
Rental of facilities and equipment	503	1 210	831	116	116	123	131	139	
Interest earned - external investments	18 021	20 577	21 703	16 500	18 000	18 800	18 500	18 500	
Interest earned - outstanding debtors	2 906	3 204	2 376	2 402	2 402	2 546	2 699	2 861	
Fines, penalties and forfeits	159	411	137	168	167	177	187	199	
Licences and permits	1 109	1 295	1 243	1 189	1 189	1 260	1 335	1 416	
Agency services	1 138	975	1 054	999	999	1 059	1 123	1 190	
Transfers and subsidies	140 468	144 367	145 360	157 443	157 443	166 246	173 184	180 729	
Other revenue	4 703	996	1 122	1 857	1 857	1 968	2 086	2 211	

Total Revenue (excluding capital	217 376	221 013	231 801	239 767	241 266	254 819	265 643	277 625
transfers and contributions)								

Capital Budget & Borrowing

Table 71 details the estimated Capital Investment Programme for the five years starting. The Capital Investment Programme remains subject to the availability of funding.

Table 71: Capital Investment Programme

Vote Description	Ref	2016/17	2017/18	2018/19		Current Ye	ar 2019/20			ledium Term R enditure Frame	
B	1	Audited	Audited	Audited	Original	Adjusted	Full Year	Pre-audit	Budget Year	Budget Year	Budget Year
R thousand	1	Outcome	Outcome	Outcome	Budget	Budget	Forecast	outcome	2020/21	+1 2021/22	+2 2022/23
Capital single-year expenditure sub-total		11,164	7,869	6,573	9,123	6,141	6,141	6,141	13,343	2,926	2,116
Total Capital Expenditure - Vote		42,071	45,981	57,623	85,750	72,242	72,242	72,242	80,391	63,843	78,043
Capital Expenditure - Functional											
Governance and administration		3,644	5,093	5,102	12,260	13,965	13,965	13,965	4,764	643	671
Executive and council		95	1,272	572	123	88	88	88	1,250	88	92
Finance and administration		1,363	3,821	4,530	12,069	13,788	13,788	13,788	3,424	461	481
Internal audit		2,185	_	_	69	89	89	89	90	93	97
Community and public safety		8,770	3,567	5,193	10,073	4,547	4,547	4,547	14,478	16,142	_
Community and social services		484	1,814	549	4,476	955	955	955	13,499	11,269	_
Sport and recreation		8,155	1,160	364	3,316	1,261	1,261	1,261	_	_	_
Public safety		131	594	4,281	2,281	2,331	2,331	2,331	978	4,874	_
Housing		_	_	_	_	_	_	_	_	_	_
Health		_	_	_	_	_	-	_	_	_	_
Economic and environmental services		19,665	27,823	22,490	36,532	28,462	28,462	28,462	20,841	21,028	36,091
Planning and development		1,416	70	160	246	246	246	246	342	136	142
Road transport		18,248	27,752	22,330	36,287	28,217	28,217	28,217	20,499	20,892	35,949
Environmental protection		_	_	_	_	_	_	_	_	_	_
Trading services		9,989	9,498	24,838	26,886	25,268	25,268	25,268	40,308	26,030	41,281
Energy sources		7,187	6,404	7,811	6,686	7,209	7,209	7,209	2,856	4,762	3,990
Water management		_	-	-	_	_	-	_	_	_	_
Waste water management		2,455	_	-	_	_	-	_	_	975	23,469
Waste management		347	3,094	17,027	20,199	18,059	18,059	18,059	37,452	20,293	13,822
Other		4	_	-	_	_	-	_	_	_	-
Total Capital Expenditure - Functional	3	42,071	45,981	57,623	85,750	72,242	72,242	72,242	80,391	63,843	78,043
Funded by:											
National Government		33,684	33,606	44,792	39,761	40,284	40,284	40,284	36,332	41,096	42,458
Provincial Government		_	_	3,566	-	-	_	_	-	-	_
District Municipality		_	-	_	_	-	-	_	-	-	_
Transfers recognised - capital	4	33,684	33,625	48,357	39,761	40,284	40,284	40,284	36,332	41,096	42,458
Internally generated funds		8,387	12,356	9,265	45,990	31,958	31,958	31,958	44,059	22,747	35,585
Total Capital Funding	7	42.071	45.981	57.623	85,750	72,242	72,242	72,242	80.391	63,843	78,043

d) Debt Management Framework

The ability of a municipality to raise long term borrowing is largely dependent on its creditworthiness and financial position. As with all other municipalities, Senqu Municipality's borrowing strategy is primarily informed by the affordability of debt repayments.

As indicated in the table above no borrowing for capital projects is planned. The municipality is still well within the limits of its borrowing capacity, but will raise very limited loans in the near future in order to curtail possible rising debt servicing costs.

Table 72 below details the Debt Management Framework. Loans will only be raised to fund the Capital Investment Programme.

Table 72: Debt Management Framework

Table 12. Debt Manag	Cilicit	i iainowonk				•		
Borrowing - Categorised by type	Ref	2018/19	(Current Year 201	9/20	2020/21 Medium Term Revenue & Expenditure Framework		
R thousand		Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
Parent municipality Annuity and Bullet Loans		9 505	8 634	8 634	8 634	7 747	6 843	5 921
Municipality sub-total	1	9 505	8 634	8 634	8 634	7 747	6 843	5 921
Total Borrowing	1	9 505	8 634	8 634	8 634	7 747	6 843	5 921

Grants Receivable

The municipality has managed to spend most of the grant funding. The Municipality does not maintain a separate account for grants as it has one primary bank account and then investment accounts.

Table 73 below details the Grants receivable in the 2019/2020 and outer years

Table 73: Grants Receivable

Description		Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
R thousand		Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
RECEIPTS:	1,						
Operating Transfers and Grants							

National Government:		155 943	155 943	155 943	164 746	171 684	179 229
National Government.		142	142	142	151	160	167
Local Government Equitable Share		681	681	681	263	362	480
Finance Management		1 700	1 700	1 700	1 700	1 700	1 700
Nat Gov: Councillor Remuneration		7 254	7 254	7 254	7 254	7 554	7 867
Municipal Infrastructure Grant (MIG)		1 924	1 924	1 924	1 912	2 068	2 182
EPWP Incentive		2 384	2 384	2 384	2617	_	_
Provincial Government:		1 500	1 500	1 500	1 500	1 500	1 500
Libraries		1 500	1 500	1 500	1 500	1 500	1 500
Total Operating Transfers and Grants	5	157 443	157 443	157 443	166 246	173 184	180 729
		443	443	443	240	104	129
Capital Transfers and Grants							
National Government:		39 761	39 761	39 761	36 332	41 096	42 458
Municipal Infrastructure Grant (MIG)		36 561	36 561	36 561	36 332	39 292	41 458
Integrated National Electrification Programme		3 200	3 200	3 200	_	1 804	1 000
Total Capital Transfers and Grants	5	39 761	39 761	39 761	36 332	41 096	42 458
TOTAL RECEIPTS OF TRANSFERS & GRANTS		197 204	197 204	197 204	202 578	214 280	223 187

Table 74: Grants Expenditure

Description	Ref	Current Year 2019/20			2020/21 Medium Term Revenue & Expenditure Framework		
R thousand		Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
RECEIPTS:	1, 2						
Operating Transfers and Grants							
National Government:		155 943	155 943	155 943	164 746	171 684	179 229
Local Government Equitable Share		142 681	142 681	142 681	151 263	160 362	167 480
Finance Management		1 700	1 700	1 700	1 700	1 700	1 700
Municipal Infrastructure Grant (MIG)		1 924	1 924	1 924	1 912	2 068	2 182
EPWP Incentive		2 384	2 384	2 384	2617	_	_
Provincial Government:		1 500	1 500	1 500	1 500	1 500	1 500
Libraries		1 500	1 500	1 500	1 500	1 500	1 500
Total Operating Transfers and Grants	5	157 443	157 443	157 443	166 246	173 184	180 729
Capital Transfers and Grants							
National Government:		39 761	39 761	39 761	36 332	41 096	42 458
Municipal Infrastructure Grant (MIG) Integrated National Electrification		36 561	36 561	36 561	36 332	39 292	41 458
Programme		3 200	3 200	3 200	_	1 804	1 000
Total Capital Transfers and Grants	5	39 761	39 761	39 761	36 332	41 096	42 458
TOTAL RECEIPTS OF TRANSFERS & GRANTS		197 204	197 204	197 204	202 578	214 280	223 187

Financial Strategy

Senqu Municipality's three (3) key economic sectors are Agriculture, Services and the Tourism sectors, with the latter (Tourism), having the potential to grow. The unemployment rate was 35.76 per cent in 2017 Ecsecc, 2017:46). These economic challenges will continue to pressurise municipal revenue generation and collection levels hence a conservative approach is advised for projecting revenue. The Municipality will have to improve their efforts to limit non-priority spending and to implement stringent cost-containment measures.

a) Revenue Enhancement Strategy

Tariff setting plays a major role in ensuring desired levels of revenue. Getting tariffs right assists in the compilation of a credible and funded budget. The Municipality derives most of its operational revenue from the provision of goods and services such as electricity and solid waste removal, property rates, operating and capital grants from organs of state and other minor charges (such as building plan fees, licenses and permits etc).

The revenue strategy is a function of key components such as:

- Growth in the Municipality and economic development;
- Revenue management and enhancement;
- Achievement of a 86 per cent annual collection rate for consumer revenue;
- National Treasury guidelines; Electricity tariff increases within the National Electricity Regulator of South Africa (NERSA) approval;
- Achievement of full cost recovery of specific user charges;
- Determining tariff escalation rate by establishing/calculating revenue requirements;
- The Property Rates Policy in terms of the Municipal Property Rates Act, 2004 (Act 6 of 2004) (MPRA)
- And the ability to extend new services and obtain cost recovery levels.

The above principles guide the annual increase in the tariffs charged to the consumers and the ratepayers aligned to the economic forecasts. Investment revenue contributes significantly to the revenue base of the Municipality. It needs to be noted that these allocations have been conservatively estimated and as part of the cash backing of reserves and provisions. The actual performance against budget will be carefully monitored. Any variances in this regard will be addressed as part of the mid-year review and adjustments budget. The tables below provide detail investment information and investment particulars by maturity.

TABLE 75: DETAIL INVESTMENT INFORMATION

Investment type	Current Year 2019/20	2020/21 Medium Term Revenue & Expenditure Framework
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R thousand	Original Budget	Adjusted Budget	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
Parent municipality Deposits - Bank	173 863	280 451	252 406	227 165	204 449
Total	173 863	280 451	252 406	227 165	204 449

TABLE 76 - INVESTMENT PARTICULARS BY MATURITY

Investments by Maturity Name of institution &	Type of Investment	Opening balance	Interest to be realised	Closing Balance
investment ID				
Parent municipality				
				-
Standard Bank 38 848 973 1 - 005	32 day	64 912	5 380	70 292
Standard Bank 38 848 606 6 - 001	Call Deposit	7 136	453	7 589
Standard Bank 38 848 916 2 - 002	Call Deposit	161 557	12 968	174 525
	·			
TOTAL INVESTMENTS AND INTEREST		233 606		252 406

b) Asset Management Strategy

Ultimately the objectives of Senqu Local Municipality regarding Asset Management are to ensure that the assets of the Municipality are properly managed and accounted. The Municipality has developed a comprehensive asset and insurance policy that fully complies with the GRAP standards and regulations placed upon the municipality by the National Treasury. The policy has been implemented and some of the key aspects included in the policy are as follows

- Ensuring the accurate recording of asset information
- The accurate recording of asset movements
- Exercising strict physical control over all assets (Security,
- safekeeping, housekeeping)
- Providing correct and meaningful management information in conjunction with other disciplines and functions which, inter alia, includes Insurance

- Compliance with Council's Insurance and Payments Procedure
- Effecting adequate insurance of all assets
- Maintenance of Council's Assets

By clearly clarifying roles and responsibilities within the asset management policy the municipality has ensured that clear reporting lines exists to ensure that proper account can be given regarding the use/misuse of all municipal assets.

Senqu Local Municipality ensures that proper provision is made within the asset management policy for the maintenance of assets through comprehensive maintenance plans. Every head of department shall ensure that a maintenance plan in respect of every new infrastructure asset with a value of R100 000 (one hundred thousand rand) or more is promptly prepared and submitted to the Municipal Manager / Chief Financial Officer of the municipality for approval.

If so directed by the Municipal Manager, the maintenance plan shall be submitted to the council prior to any approval being granted for the acquisition or construction of the infrastructure asset concerned. The head of department controlling or using the infrastructure asset in question, shall annually report to the council, not later than in July, of the extent to which the relevant maintenance plan has been complied with, and of the likely effect which any non-compliance may have on the useful operating life of the asset concerned.

Asset Register

The Municipality has compiled a Fully GRAP Compliant Asset register that were tested by during the 2017 Audit were no findings pertaining to the Register were raised by the AG. Senqu Municipality has implemented a system of internal control consistent with the transcripts of the Municipal Asset Management and Insurance policy to ensure that all assets are accounted for and the useful lives of the assets are reassessed on an annual basis. Strict Control is also kept on the safeguarding of assets to ensure that service delivery is not disrupted in any way or form.

c) Capital Financing Strategy

Capital Projects are mainly funded from the Municipal Infrastructure Grant but the Municipality maintains efficient and effective revenue collection systems and effective cash flow management systems and is thus in an able position to fund shortfalls from grant funding. Through the above practices, Senqu Municipality is also able to fund capital expenditure not covered in the MIG as an example vehicles and office equipment.

Financial Management Policies (See Annexure 1)

a) General Financial Philosophy

The financial policies of Senqu Local Municipality has been drafted to provide a sound control environment thus ensuring adherence to all applicable laws regulations and to comply with best practices thereby providing a secure and fraud free management of financial services. The Budget and Finance Office has the following objectives:

- To fully Implement the MFMA and all its underlying reforms
- Implementation of the Legislature relevant to municipal finances and the municipality as a whole
- Effective Management of the Budget Process
- Providing strategic and specialised financial information and guidance through the Budget and Treasury
 Office in support of all other departments within the municipality
- Efficient and Effective Management of Municipal Revenue
- Establishment of a Supply Chain Management Unit and the full implementation of the municipal supply chain policy
- Establishment of a FBS/Indigent Support Unit
- Maintenance of Internal Financial Control
- Production of Financial Performance Reports
- To Retain the Financial Viability of the Municipality
- To have an Unqualified Audit Report

b) Tariff Policy

A tariff policy must be compiled, adopted and implemented in terms of Section 74 of the Local Government: Municipal Systems Act 2000, such policy to cover, among other things, the levying of fees for municipal services provided by the municipality itself or by way of service delivery agreements. The tariffs policy has been compiled taking into account, where applicable, the guidelines set out in Section 74 (see part 9 of this policy) of the Municipal Systems Act No. 32 of 2000. In setting its annual tariffs the council shall at all times take due cognisance of the tariffs applicable elsewhere in the economic region, and of the impact which its own tariffs may have on local economic development.

All tariffs are being indicated in a tariff schedule, which is an addendum to the policy and is reviewed and amended by Council annually.

c) Rates Policy

The local Government: Municipal Property Rates Act, No 6 of 2004, requires that the municipality develop and adopt a rates policy in consistent with the Act on the levying of rates on rate able property in the municipality. This has been done. The rates policy of the municipality to which residents / communities will annually be invited to make suggestions / recommendations during its budget process will be based on public submissions, which can include oral presentations and bilateral meetings in order to obtain clarity on the submitted comments as well as further motivations thereof. The municipal council will not take the final decision before such a consultative processes has been concluded. In developing and adopting this Rates Policy, the Council has sought to give effect to the sentiments expressed in the preamble of the Property Rates Act, namely that:

The Constitution enjoins local government to be developmental in nature, in addressing the service delivery properties of our country and promoting the economic and financial viability of our municipalities. There is a need to provide local government with access to a sufficient and buoyant source of revenue necessary to fulfil its developmental responsibilities. Revenues derived from property rates represent a critical source of income for municipalities to achieve their constitutional objectives, especially in areas neglected in the past because of discriminatory legislation and practices and it is essential that municipalities exercise their powers to impose rates within a statutory framework which enhances certainty, uniformity and simplicity across the nation and which take account of historical imbalances and the burden of rates on the poor.

The Municipality needs a reliable source of revenue to provide basic services and perform its functions. Property Rates are the most important source of general revenue for the municipality. Revenue from property rates is used to fund services that benefit the community as a whole as opposed to individual households; these includes installing and maintaining streets, roads, sidewalks, lighting and cemeteries. Property Rates revenue is also used to fund municipal administration and costs of governance, which facilitate community participation on issues of Integrated Development Plans and municipal budgets. Property Rates revenue would under circumstances be used to fund any function of the municipality.

Municipal Property Rates are set, collected and used locally. Revenue from property rates is spent within the municipality, where the citizens and voters have a choice on how the revenue is spent as part of the Integrated Development Plan and budget processes, which the municipality will annually invites the community to input prior the council's adoption of the budget. The following principles will ensure that the municipality treats persons liable for rates equitable:

Equity – the municipality will treat ratepayers with similar properties the same;

Affordability – the ability of a person to pay rates will be taken into account by the municipality. In dealing with the poor/indigent ratepayers the municipality will provide relief measures through exemptions, reductions or rebates. In applying its Valuations and Rates Policy, the Council adheres to all the requirements, as set out below, of the Property Rates Act no. 6 of 2004 including any regulations promulgated in terms of that Act.

d) Free Basic Services and Indigent Support Policy

The principles of the Free Basic Services and Indigent Support Policy is as follows:

- Ensure that the Equitable Share received annually will be utilised for the benefit of the poor only and not to subsidise rates and service charges of those who can afford to pay;
- To link this policy with the municipality's *IDP* (*Integrated Development Plan*), *LED* (*Local Economic Development*) initiatives and poverty alleviation programmes;
- To promote an integrated approach to free basic service delivery; and to engage the community in the development and implementation of this policy.

Policy Objectives

In support of the above principles the objective of this policy will be to ensure the following:

- The provision of basic services to the community in a sustainable manner within the financial and administrative capacity of the Council;
- The financial sustainability of free basic services through the determination of appropriate tariffs that contribute to such sustainability through cross subsidisation;
- Establishment of a framework for the identification and management of indigent households including a socioeconomic analysis where necessary and an exit strategy;
- The provision of procedures and guidelines for the subsidisation of basic charges and the provision of free basic energy to indigent households; and
- Co-operative governance with other spheres of government.

e) Credit Control & Debt Collection Policy

The purpose is to ensure that credit control forms an integral part of the financial system of the local authority, and to ensure that the same procedure be followed for each individual case. The policy has been changed into a credit control bylaw in line with legislation

Principles underlined in the policy is as follows

- The administrative integrity of the municipality must be maintained at all costs. The democratically elected councillors are responsible for policy-making, while it is the responsibility of the Municipal Manager to ensure the execution of these policies.
- All customers must complete an official application form, formally requesting the municipality to connect them to service supply lines. Existing customers may be required to complete new application forms from time to time, as determined by the Municipal Manager.
- A copy of the application form including conditions of services must be handed to every new customer on date of application for services. A copy of the council's Credit Control and Debt Collection policy would on request is made available to any customer.
- Billing is to be accurate, timeous and understandable.
- The customer is entitled to reasonable access to pay points and to a variety of reliable payment methods.
- The customer is entitled to an efficient, effective and reasonable response to appeals, and should suffer no disadvantage during the processing of a reasonable appeal.
- Enforcement of payment must be prompt, consistent and effective.
- Unauthorised consumption, connection and reconnection, the tampering with or theft of meters, service supply equipment and the reticulation network and any fraudulent activity in connection with the provision of municipal services will lead to disconnections, penalties, loss of rights and criminal prosecutions.
- Incentives and disincentives may be used in collection procedures.
- Results will be regularly and efficiently reported by the Municipal Manager and the Mayor.
- Application forms will be used to, inter alia, categorise customers according to credit risk and to determine relevant levels of services and deposits required.
- Targets for performance in both customer service and debt collection will be set and pursued and remedies implemented for non-performance.
- Debtors may be referred to third party debt collection agencies and may be placed on the National Credit Rating list.

f) Supply Chain Management Policy

The objective of this policy is to provide a policy framework within which the municipal manager and chief financial officer can institute and maintain a supply chain management system which is transparent, efficient,

equitable, competitive, which ensures best value for money for the municipality, applies the highest possible ethical standards, and promotes local economic development.

All officials and other role players in the supply chain management system of the municipality must implement this Policy in a way that –

- gives effect to section 217 of the Constitution; and Part 1 of Chapter 11 and other applicable provisions of the Act;
- is fair, equitable, transparent, competitive and cost effective;
- complies with the Regulations; and any minimum norms and standards that may be prescribed in terms of section 168 of the Act; is consistent with other applicable legislation and guidelines:
- does not undermine the objective for uniformity in supply chain management systems between organs of state in all spheres; and is consistent with national economic policy concerning the promotion of investments and doing business with the public sector.

Banks Act, 1990, Act No.94 of 1990

The Constitution of the Republic of South Africa, 1996, Act No 108 of 1996

Public Finance Management Act, 1999, Act No 1 of 1999

Preferential Procurement Policy Framework Act, 2000, Act No 5 of 2000

Local Government: Municipal Systems Act, 2000, Act No 32 of 2000

Construction Industry Development Board Act, 2000, Act 38 of 2000

Preferential Procurement Regulations, 2001, Pertaining to the Preferential Procurement Framework Act – Notice 22549 of 10 August 2001 – Gazette No 7134

Broad-Based Black Economic Empowerment Act, 2003, Act No 53 of 2003

Municipal Finance Management Act, 2003, Act No 56 of 2003

National Treasury: MFMA Circular No. 2 - Supply Chain Management - 20 July 2004

Prevention and Combating of Corruption Activities Act, Act No 12 of 2004.

Local Government: Municipal Finance Management Act, 2003 – Municipal Supply Chain Management Regulations – Notice 868 of 2005

National Treasury: MFMA Circular No. 22 – Model Supply Chain Management Policy – 25 August 2005

Code of Conduct for Supply Chain Management Practitioners and Other Role Players - August 2005.

Municipal Supply Chain Management Model Policy - August 2005.

National Treasury: MFMA Circular No.25 – Supply Chain Management Guide, General Conditions of Contract and Municipal Bidding Documents – 3 October 2005.

A Guide for Accounting Officers of Municipalities and Municipal Entities - October 2005

General Conditions of a Contract - October 2005.

Sengu Municipality: Supply Chain Management Policy Ver. 1 – 1 January 2006.

Government Notice 44 - Exemptions from Supply Chain Management Regulations - 18 January 2006.

National Treasury: MFMA Circular No. 29 - Supply Chain Management Issues - 31 January 2006.

National Treasury: MFMA Circular No.33 – Supply Chain Management Issues – 27 March 2006.

The Municipality remains committed to the full implementation of the SCM Regulations, MFMA requirements and the Municipal SCM policy. Control measures were implemented to address the findings raised by the AG and additional controls were also implemented by the municipality to be in a position to ensure compliance with SCM and PPPFA regulations such as the redesign of evaluation forms and the reviewal of the SCM policy. Senqu Municipality also plans to implement demand and procurement management plans for the 2016- 2017 Budget year to ensure enhanced compliance through proper planning.

The SCM unit within the municipality is also being capacitated and this in turn ensures that the SCM Policy is being properly enforced and implemented.

Accounting principles & Policies applied in Annual Financial Statements

The budget and treasury section has developed an AFS year end preparation plan and an audit file that is updated regularly. The Municipality does not going to miss the deadline of 31 August for the submission of the annual financial statements to the auditor general.

Basis of Preparation

The annual financial statements have been prepared on the accrual basis of accounting and are in accordance with historical cost convention unless specified otherwise. The annual financial statements have been prepared in accordance with the effective standards of Generally Recognised Accounting Practices (GRAP), including any interpretations and directives issued by the Accounting Standards Board (ASB) in accordance with Section 122(3) of the Municipal Finance Management Act, (Act No 56 of 2003).

The standards are summarised as follows:

GRAP5	Borrowing Costs
GRAP6	Consolidated and Separate Financial Statements

GRAP7	Investments in Associate
GRAP8	Interests in Joint Ventures
GRAP101	Agricultural
GRAP102	Intangible assets
IPSAS 20	Related Party Disclosure
IFRS3 (AC140)	Business Combinations
IFRS 4 (AC141)	Insurance Contracts
IFRS 6 (AC143)	Exploration for and Evaluation of Mineral Resources
IAS 12 (AC102)	Income Taxes
SIC - 21 (AC421)	Income Taxes – Recovery of Revaluated Non-Depreciable Assets
SIC - 25 (AC425)	Income Taxes – Changes in the Tax Status on an Entity or its Shareholders
SIC - 29 (AC429)	Service Concessions Arrangements – Disclosures
IFRIC 2 (AC435)	Members' Shares in Co-operative Entities and Similar Instruments
IFRIC 4 (AC437)	Determining whether an Arrangement contains a Lease
IFRIC 9 (AC442)	Reassessment of Embedded Derivatives
IFRIC 12 (AC445)	Service Concession Arrangements
IFRIC 13 (AC446)	Customer Loyalty Programmes
IFRIC 14 (AC447) IAS19	The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction
IFRIC 15 (AC448)	Agreements for the Construction of Real Estate
IFRIC 16 (AC449)	Hedges in a Net Investment in a Foreign Operation

The Municipality resolved to early adopt the following GRAP standards which have been issued but are not yet effective.

Standard	Standard Description	
GRAP 20	Related Party Disclosures	1 April 2019
GRAP 108	Statutory Receivables	1 April 2019

Accounting policies for material transactions, events or conditions not covered by the above GRAP have been developed in accordance with paragraphs 8, 10 and 11 of GRAP 3. A summary of the significant accounting policies, which have been consistently applied except where an exemption or transitional provision has been granted, are disclosed below.

Assets, liabilities, revenue and expenses have not been offset except when offsetting is permitted or required by a Standard of GRAP. The accounting policies applied are consistent with those used to present the previous year's financial statements, unless explicitly stated. The details of any changes in accounting policies are explained in the relevant notes to the Financial Statements. In terms of Directive 7: "The Application of Deemed Cost on the Adoption of Standards of GRAP" issued by the Accounting Standards Board, the Municipality applied deemed cost to Investment Property, Property, Plant and Equipment and Intangible Assets where the acquisition cost of an asset could not be determined.

If fair value at the measurement date cannot be determined for an item of property, plant and equipment, investment property or an intangible asset, an entity may estimate such fair value using depreciated replacement cost. The cost for depreciated replacement cost is determined by using either one of the following:

- cost of items with a similar nature currently in the municipality's asset register;
- cost of items with a similar nature in other municipalities' asset registers, given that the other Municipality has the same geographical setting as the municipality and that the other municipality's asset register is considered to be accurate;
- cost as supplied by suppliers.

Presentation of Budget Information

As per GRAP 24, budget information required in terms of GRAP 1 paragraph 14 to 18 have been disclosed in the financial statements. The presentation of budget information was prepared in accordance with the best practice guidelines issued by National Treasury.

Standards, Amendments to Standards and Interpretations issues but not yet effective

The following GRAP standards have been issued but are not yet effective and have not been early adopted by the municipality:

Where a Standard of GRAP has been issued but is not yet effective, the Municipality may resolve to early adopt such a Standard of GRAP if an effective date has been determined by the Minister of Finance.

The Municipality resolved to early adopt the following Standards of GRAP which were issued but are not yet effective:

Standard	Standard Description	
GRAP 20	Related Party Disclosures	1 April 2019
GRAP 108	Statutory Receivables	1 April 2019

The effect of the above-mentioned Standards of GRAP which were early adopted is considered insignificant. Accounting policies for these Standards of GRAP were already formulated in the prior year's financial statements. The only effect is additional disclosure requirements.

The Municipality resolved to early adopt the following amended Standards of GRAP which were issued but are not yet effective:

Standard	Description	Effective Date
GRAP 1 (2018)	Presentation of Financial Statements	1 April 2020
GRAP 21 (2018)	Impairment of Non-cash-generating Assets	1 April 2020
GRAP 23 (2018)	Impairment of Cash-generating Assets	1 April 2020
GRAP 104 (2018)	Financial Instruments	1 April 2020

The effect of the above-mentioned amended Standards of GRAP which were early adopted is considered insignificant. The amendments to the Standards of GRAP mainly relate to the clarification of accounting principles.

The Municipality further resolved not to early adopt the following Standards of GRAP and Interpretations of the Standard of GRAP which was issued but is not yet effective:

These standards, amendments and interpretations will not have a significant impact on the municipality once implemented.

Financial Instruments

Financial instruments recognised on the Statement of Financial Position include receivables (both from exchange transactions and non-exchange transactions), cash and cash equivalents, annuity loans and payables (both from exchange transactions and non-exchange transactions).

Revenue

Revenue from Non-Exchange Transactions

Revenue from non-exchange transactions is generally recognised to the extent that the related receipt or receivable qualifies for recognition as an asset and there is no liability to repay the amount. Revenue from property rates is recognised when the legal entitlement to this revenue arises. Collection charges are recognised when such amounts are legally enforceable. Penalty interest on unpaid rates is recognised on a time proportionate basis as an exchange transaction.

Fine revenue constitutes both spot fines and summonses. Revenue from spot fines and summonses is recognised based on an estimation of future collections of fines issued based on prior period trends and collection percentages. Revenue from public contributions and donations is recognised when all conditions associated with the contribution have been met or where the contribution is to finance property, plant and equipment, when such items of property, plant and equipment qualifies for recognition and first becomes available for use by the municipality. Where public contributions have been received but the municipality has not met the related conditions, it is recognised as an unspent public contribution (liability).

Revenue from third parties i.e. insurance payments for assets impaired, are recognised when it can be measured reliably and is not being offset against the related expenses of repairs or renewals of the impaired assets. Contributed property, plant and equipment is recognised when such items of property, plant and equipment qualifies for recognition and become available for use by the municipality.

After a period of twelve months all unclaimed deposits into the municipality's bank account will be treated as revenue as historical patterns have indicated that minimal unidentified deposits are reclaimed after a period of twelve months. This assessment is performed annually at 30 June. Therefore, the substance of these

transactions indicate that even though the prescription period for unclaimed monies is legally three years, it is reasonable to recognised all unclaimed monies older than twelve months as revenue. Revenue from the recovery of unauthorised, irregular, fruitless and wasteful expenditure is based on legislated procedures, including those set out in the Municipal Finance Management Act (Act No. 56 of 2003) and is recognised when the recovery thereof is virtually certain. Revenue is measured at the fair value of the consideration received or receivable.

When, as a result of a non-exchange transaction, a municipality recognises an asset, it also recognises revenue equivalent to the amount of the asset measured at its fair value as at the date of acquisition, unless it is also required to recognise a liability. Where a liability is required to be recognised it will be measured as the best estimate of the amount required to settle the present obligation at the reporting date, and the amount of the increase in net assets, if any, recognised as revenue. When a liability is subsequently reduced, because the taxable event occurs or a condition is satisfied, the amount of the reduction in the liability will be recognised as revenue.

Revenue from Exchange Transactions

Service charges relating to electricity and water are based on consumption and a basic charge as per Council resolution. Meters are read on a monthly basis and are recognised as revenue when invoiced. Provisional estimates of consumption are made monthly when meter readings have not been performed. The provisional estimates of consumption are recognised as revenue when invoiced. Adjustments to provisional estimates of consumption are made in the invoicing period in which meters have been read. These adjustments are recognised as revenue in the invoicing period. Billings for electricity are done monthly for customers served directly by the municipality as per the norms and standards of revenue management. **Monthly billing** and reconciliation takes place and ESKOM bills the other customers. Customers are **billed annually** for rates. Electricity losses are limited by replacing credit metering with pre-paid metres. We are also replacing all 3 phase with KvA.

Revenue from the sale of electricity prepaid meter cards is recognised at the point of sale. Service charges relating to refuse removal are recognised on an annual basis in advance by applying the approved tariff to each property that has improvements. Tariffs are determined per category of property usage. Service charges from sanitation (sewerage) are recognised on an annual basis in advance by applying the approved tariff to each property that has improvements.

Interest revenue is recognised using the effective interest rate method. Revenue from the rental of facilities and equipment is recognised on a straight-line basis over the term of the lease agreement. Revenue arising from the application of the approved tariff of charges is recognised when the relevant service is rendered by applying the relevant tariff. This includes the issuing of licences and permits. Revenue from the sale of goods is recognised when substantially all the risks and rewards in those goods are passed to the consumer. Revenue arising out of situations where the municipality acts as an agent on behalf of another entity (the principal) is limited to the amount of any fee or commission payable to the municipality as compensation for executing the agreed services.

The amount of revenue arising on a transaction is usually determined by agreement between the entity and the purchaser or user of the asset or service. It is measured at the fair value of the consideration received or receivable taking into account the amount of any trade discounts and volume rebates allowed by the entity. In most cases, the consideration is in the form of cash or cash equivalents and the amount of revenue is the amount of cash or cash equivalents received or receivable. However, when the inflow of cash or cash equivalents is deferred, the fair value of the consideration may be less than the nominal amount of cash received or receivable. When the arrangement effectively constitutes a financing transaction, the fair value of the consideration is determined by discounting all future receipts using an imputed rate of interest. The imputed rate of interest is the more clearly determinable of either:

- The prevailing rate for a similar instrument of an issuer with a similar credit rating; or
- A rate of interest that discounts the nominal amount of the instrument to the current cash sales price
 of the goods or services.

The difference between the fair value and the nominal amount of the consideration is recognised as interest revenue. When goods or services are exchanged or swapped for goods or services which are of a similar nature and value, the exchange is not regarded as a transaction that generates revenue. When goods are sold or services are rendered in exchange for dissimilar goods or services, the exchange is regarded as a transaction that generates revenue. The revenue is measured at the fair value of the goods or services received, adjusted by the amount of any cash or cash equivalents transferred. When the fair value of the goods or services received cannot be measured reliably, the revenue is measured at the fair value of the goods or services given up, adjusted by the amount of any cash or cash equivalents transferred.

Grants, Transfers and Donations (Non-Exchange Revenue)

Grants, transfers and donations received or receivable are recognised when the resources that have been transferred meet the criteria for recognition as an asset. A corresponding liability is raised to the extent that the grant, transfer or donation is conditional. The liability is transferred to revenue as and when the conditions attached to the grant are met. Grants without any conditions attached are recognised as revenue when the asset is recognised.

Unuathorised Expenditure

Unauthorised expenditure is accounted for as an expense in the Statement of Financial Performance and where recovered, it is subsequently accounted for as revenue in the Statement of Financial Performance. It is also dsclosed as a separate note in the financial statements.

Irregular Expenditure

Irregular expenditure is accounted for as expenditure in the Statement of Financial Performance and where recovered, it is subsequently accounted for as revenue in the Statement of Financial Performance. It is also dsclosed as a separate note in the financial statements.

Fruitless and Wasteful Expenditure

Fruitless and wasteful expenditure is accounted for as expenditure in the Statement of Financial Performance and where recovered, it is subsequently accounted for as revenue in the Statement of Financial Performance. It is also dsclosed as a separate note in the financial statements.

Significant accounting judgements and estimates

In the process of applying the municipality's accounting policy, management has made the following significant accounting judgements, estimates and assumptions, which have the most significant effect on the amounts recognised in the financial statements:

Post-Retirement Medical Obligations and Long Service Awards

The cost of post-retirement medical obligations and long service awards are determined using actuarial valuations.

Impairment of Receivables

The calculation in respect of the impairment of debtors is based on an assessment of the extent to which debtors have defaulted on payments already due, and an assessment of their ability to make payments based on their creditworthiness.

Property, Plant and Equipment

The useful lives of property, plant and equipment are based on management's estimation. Infrastructure's useful lives are based on technical estimates of the practical useful lives for the different infrastructure types, given engineering technical knowledge of the infrastructure types and service requirements.

For deemed cost applied to other assets as per adoption of Directive 7, management used the depreciated replacement cost method which was based on assumptions about the remaining duration of the assets. For deemed cost applied to land and buildings as per adoption of Directive 7, management made use of an independent valuator. The valuator's valuation was based on assumptions about the market's buying and selling trends and the remaining duration of the assets.

Intangible Assets

The useful lives of intangible assets are based on management's estimation. Management considers the impact of technology, availability of capital funding, service requirements and required return on assets to determine the optimum useful life expectation, where appropriate.

Investment Property

The useful lives of investment property are based on management's estimation. Management considers the impact of technology, availability of capital funding, service requirements and required return on assets to determine the optimum useful life expectation, where appropriate.

Provisions and Contingent liabilities

Management judgement is required when recognising and measuring provisions and when measuring contingent liabilities. Provisions are discounted where the effect of discounting is material using actuarial valuations.

Revenue Recognition

Accounting Policy 1.23.1 on Revenue from Non-Exchange Transactions and Accounting Policy 1.23.2 on Revenue from Exchange Transactions describes the conditions under which revenue will be recognised by management of the municipality.

In making their judgement, management considered the detailed criteria for the recognition of revenue as set out in GRAP 9: Revenue from Exchange Transactions and GRAP 23: Revenue from Non-Exchange Transactions.).

Provision for Landfill Sites

The provision for rehabilitation of the landfill site is recognised as and when the environmental liability arises. The provision is calculated by a qualified environmental engineer. The provision represents the net present value of the expected future cash flows to rehabilitate the landfill site at year end.

Provision for Performance bonuses

The provision for performance bonuses represents the best estimate of the obligation at year end and is based on historic patterns of payment of performance bonuses. Performance bonuses are subject to an evaluation by council.

Provision for Staff leave

Staff leave is accrued to employees according to collective agreements. Provision is made for the full cost of accrued leave at reporting date. This provision will be realised as employees take leave. There is no possibility of reimbursement.

Pre-paid electricity estimation

Pre-paid electricity is only recognised as income once the electricity is consumed. The pre-paid electricity balance (included under payables) represents the best estimate of electricity sold at year end, that is still

unused. The average pre-paid electricity sold per day during the year under review is used and the estimate is calculated using between 5 and 10 days' worth of unused electricity.

Componentisation of infrastructure assets

All infrastructure assets are unbundled into their significant components in order to depreciate all major components over the expected useful lives. The cost of each component is estimated based on the current market price of each component, depreciated for age and condition and recalculated to cost at the acquisition date if known or to the date of initially adopting the standards of GRAP.

Taxes - value added tax

Revenue, expenses and assets are recognised net of the amounts of value added tax. The net amount of Value added tax recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the Statement of Financial Position.

Amended Disclosure Policy

Amendments to accounting policies are reported as and when deemed necessary based on the relevance of any such amendment to the format and presentation of the financial statements. The principal amendments to matters disclosed in the current financial statements include fundamental errors, and the treatment of assets financed by external grants.

Information & Communication Technology

The ICT Software used by Sengu Local Municipality is summarized in Table 77 below:

Table 77: ICT software

Programme	Application
Sebata Financial Management Solutions	Sebata Consolidated Billing
	Sebata Ledger
	Sebata Payroll
	<u> </u>

		Sebata Assets
		Sebata Stores
		Sebata Cashbook
		Sebata Financial Management Solutions
Microsoft	MS Office	MS Word
		MS Excel
		MS PowerPoint
		MS Publisher
		Adobe
		MS Outlook
Sophos	Sophos Protection	Sophos Antivirus
Standard Bank	Standard Bank Business Online	Standard Bank Business Online
		ElectronicBanking
SITA	eNatis	Motor Vehicle Registration

Source: Senqu Municipality

In order to protect the security of the system and that of its users the following policies have been adopted in 2017 and implemented:

The ICT Corporate Governance Framework includes the following:

- ICT Governance Charter
- ICT Strategy
- ICT Risk Management Policy
- ICT Security Controls Policy
- ICT SLA Management Policy
- IT User Access Management Policy
- ICT Internal Audit Plan
- ICT Disaster Recovery Plan
- ICT Management Policy
- Municipal Corporate Governance of ICT (MCGICT) Policy
- ICT Data Backup Recovery and Retention Policy
- ICT Operating Systems Security Policy
- ICT Project and Portfolio Management Policy

ICT Policies

- ICT Bring Your Own Device (BYOD) Policy Approved 2018-04-25
- ICT Security Policies Approved 2017/07/28

Includes the following policies:

Change Management

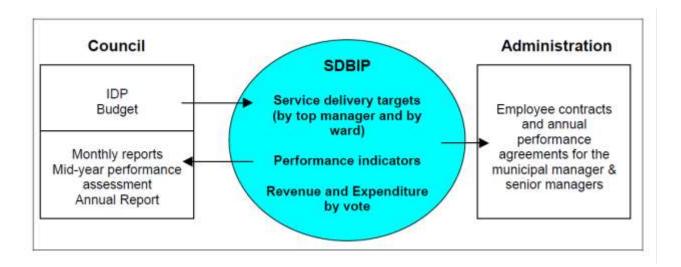
- Patch Management
- Privacy
- Network Access

- Server Hardening
 Account Management
 Administrative & Special Access
 Physical Security
 Security Training
 Portable Computing
 Password

- Acceptable Use Virus Protection
- Vendor Access
- Network Configuration Electronic Mail Software Licensing

The SDBIP

The SDBIP marries the Performance Management System (as required under the Municipal Systems Act) with the budget and the IDP. Thus the strategic direction mapped out in the IDP is matched with financial resources and delivery of services as specified in the PMS. The requirement for a SDBIP is stated in the MFMA, Section 69.3 (a) and is the responsibility of the Municipal Manager.



The SDBIP allows the budget to be implemented fully as it identifies:

- The Strategic Imperative Through links with the IDP.
- o The Financial Imperative Through links with the budget.
- The Performance Imperative Through links to the PMS.

The National Treasury Circular 13 describes in detail the approach to SDBIP's. Basically, there is a high level SDBIP for the purpose of high-level monitoring by stakeholders, backed by full detail all the way to the individual employee. Starting from the top (the Municipal Manager), all staff operate under KPI's within the identified KPA's. In effect the SDBIP becomes the implementation tool for the budget and the basis for non-financial monitoring. At the highest level every vote could be aligned to an IDP strategy and some KPI's. These then form the basis of future monthly and in year reporting. The draft SDBIP is contained in Annexure 8.

Valuation Roll

In terms of The Municipal Property Rates Act of 2004, Chapters 4, 5, 6 and 7 a municipal valuation process of all properties within a municipal jurisdiction must be completed by a municipality within the ambit of this Act (MPRA) given due consideration to rights of community members and the municipality/municipal valuator which will conduct the valuation process. A GRAP compliant valuation roll was done in 2017 with the first

supplementary which is published on the Senqu website on www. senqu.gov.za. It was open to the public for objections from the 15th May to 25 June 2018. Community meetings were held and the process of lodging objections was done. Yearly Supplementary Valuation Rolls are being conducted in years that general valuation does not take place. We are currently doing the new supplementary roll. The gazette number will be provided once the process of section 49 notices is done however the gazette number for the current valuation roll can be also submitted as per last supplementary roll. This is in terms of Sec 6 & 14 of the MPRA which were gazetted.

In order to achieve the above an informative consultation process with community members will be embarked upon explaining activities to be performed by the municipal valuators and the rights of community members regarding the entire valuation process. This informative consultation process will also afford community members an opportunity to gain clarity on any uncertain matters which they might have. All meeting dates and places will be formally advertised and placed on notice boards in municipal offices.

The municipality is currently using General valuation roll for property valuations and the service are also linked to the General valuation roll and as they are demand driven the SLAs are signed for service required. The general valuation roll is performed as per the deeds search records and cadastral data from the chief surveyor general, these are the basic requirements as per MPRA act. Senqu Municipality is currently using Sebata billing System which capable of billing monthly, Quarterly, bi annually and annually depending on the demand. Currently we do have a challenge on electrical losses and the plan to curb those losses is always provided by technical director and Nersa.

The Vote for valuation reserves is part of the budget and the amount awarded to the winning bidder is also available at SCM as it reflects on the tender document. Currently the municipality has the current valuation on website and as soon as the new general valuation roll is opened for public consumption the municipality will add the new General valuation roll to the website.

Internal Controls

The municipality has an effective internal control system in place as evidenced by 6 consecutive year's unqualified audit with no other matters reported (clean audit). All issues relating to the audit are addressed in Chapter 5. Risk management is conducted on an annual basis by the DTPS department and risk assessment reports generated quarterly per department.

Supply Chain Management

Senqu has three committees as per legislation. "Bid Committees" means the committees established in terms of this policy to prepare bid specifications, bid documentation, evaluate responsive bids and, where so authorised, to adjudicate responsive bids and any reference in section 117 of the Municipal Finance Management Act to municipal tender committees shall be construed as a reference to the aforesaid committees. These Committees are:

The Specification Committee which ensures that the specifications are correct and in line with SCM legislation and approves them for tender advertisements. The Evaluation Committee evaluates bids once tenders have closed and forwards their recommendations to the Adjudication Bid Committee. The third committee is the Adjudication Bid Committee that makes the final decision on tenders except for tenders above R 10 million.

The unit consists of 11 staff members, including 2 managers, who handle bids, expenditure, demand management, acquisition management and contract management. The Unit assists the Compliance and Governance Manager to monitor the performance of suppliers and bidders. The turnover rate of procurement is between 45 days if adjudication sits regularly. Contract management is with PMU at Technical Services.

mSCOA STANDARD CHARTER OF ACCOUNTS

The municipality is committed to the mSCOA project as it was a pilot site. The mSCOA project steering committee sits regularly and is attended by senior officials of the municipality, the system provider and provincial treasury.

The Municipal Council took a resolution to execute the mSCOA project. The Municipality established a mSCOA Steering committee and has restructured its Organogram to fit into the mSCOA requirements.

All budget projects are structured to be mSCOA compliant and the financial system has been restructured to accommodate this. The Municipality has suffered many problems with the implementation of mSCOA and these are expected to continue as processes and systems are unfolded. The Municipality is striving to go live with mSCOA as from 1 July 2020. This did not go as planned and as a result the municipality has taken the hybrid approach in implementing mSCOA

CHAPTER TEN: PERFORMANCE MANAGEMENT SYSTEM

Monitoring & Evaluation System & Unit

The M& E unit consists of the Manager Governance and Compliance with a risk management Officer and an intern. The Unit is responsible for the development of the Institutional SDBIP, departmental SDBIP, S56 Managers scorecards and that of the line managers' scorecards. In order for administrative efficiency the PMS scorecard is combined with the SDBIP so that only one report is received. The SDBIP, PMS and IDP objectives, strategies, indicators and targets are aligned on an annual basis. The evaluations for the 2019/20 financial year will be completed in line with the PMS policy which states that Directors will only be formally assessed once the final annual report is approved. It is therefore impossible to accurately state what percentage of the SDBIP targets was met. Managers will also be assessed. Annual assessments are done after the approval of the Annual Report by Council and the quarterly ones are done within 30 days after the end of each quarter.

In order to verify that targets are met, the responsible individuals submit quarterly reports with their portfolio of evidence to the Head of Department who checks it and submits it to the Manager Governance & Compliance. It is checked and a quarterly assessment is carried out. Formal assessment is only done in the second and fourth quarter.

MPAC

The MPAC has been trained again just to ensure that members are fully conversant with their roles and responsibilities. The Committee meets and discusses the departmental quarterly reports submitted by Directors and develops an annual S 46 report on performance assisted by the Manager Compliance and governance. As MPAC has improved its capacity, so has its ability to interrogate the evidence provided by directors to support that targets have been met. As a result, the compliance with reporting and submitting of evidence has been much improved.

PMS Implementation and Roll Out

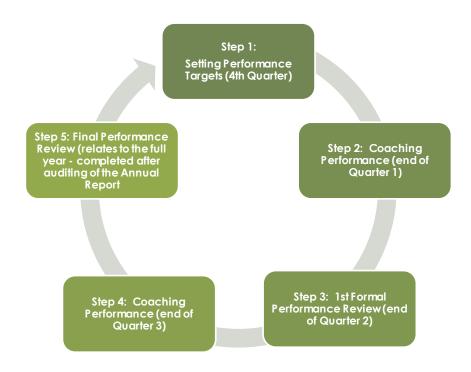
The Municipality has implemented an organisational PMS as per the policy adopted in 2015. Roll out to Managers below S56 occurred in 2014/15. The further roll out to personnel under Managers occurred in 2020/2021.

Summary of Performance Management Policy

The policy was adopted by Council in 2016.

Employee Performance Management System
The Employee Performance Management Cycle

The employee Performance Management System involves the following cycle which extends from 1 July – 30 June annually:



Annually, the following steps are taken:

Step 1: Fourth Quarter (Planning for the next cycle).

Scorecards for staff are developed and all targets are written according to the prescriptions relating to the setting of performance targets. There is alignment between scorecards, the SDBIP, Budget and IDP:

- Manager and subordinate discuss and agree on targets;
- Areas for development are identified and reflected in a Personal Development Plan (PDP) or customized action plan that is signed by both parties in order to show commitment to achievement. This reflects the training and development needs that must take place in order to ensure that the subordinate is able to meet the required targets; and
- The Municipal Manager and s56 Directors and Middle Manager's sign annual performance agreements, applicable for this period.

Step 2: First Quarter Coaching and Reinforcement - informal Assessment

- At the end of this quarter the manager and subordinate meet to discuss actual performance against required performance. Achievements are commended and appropriate Action Plans developed in order to address any highlighted performance issues; and
- Action Plans are monitored so that appropriate action occurs and targets are met.

First Formal Review: Assessment

- Manager and subordinate meet to discuss the formal assessment and the rating of actual
 performance against expected performance for all performance indicators. (The manner of
 ratings follows below). Agreement is reached on ratings and commitment (action plans) to
 required action to ensure that required targets are achieved.
 - Institutional Performance (Targets) (includes Directorates individual targets) are formally assessed through the s72 performance report in Q2

Third Quarter: Coaching and Reinforcement- informal Assessment

- At the end of this quarter the manager and subordinate meet to discuss actual performance against required performance;
- Achievements are commended and appropriate Action Plans developed in order to address any highlighted performance issues; and
- Action Plans are monitored so that appropriate action occurs.

Fourth Quarter: Final Review and Assessment (Formal Panel Assessment)

- This assessment occurs <u>after</u> the auditing of the s46 / Annual Report. This is necessitated in order to be able to verify (from an external source) the achievement of targets/the extent to which targets have been achieved.
- Assessment of performance for <u>all</u> performance indicators is undertaken and in this instance assessment is undertaken by a panel, constituted according to the Framework and detailed below:
- As detailed within the Framework and Policy, slight differences will be observed in the final assessment (panel constitution and process).

Note:

- Two informal assessment which occur twice a year after the first and the third quarter
- The <u>formal assessment</u> occurs twice a year after the second and fourth quarter the 2nd quarter is done through s72 performance reporting and the 4th Quarter assessment which reflects an <u>annual assessment</u> may only occur after the Auditor General has audited the s46 / Annual Report; and
- Portfolios' of Evidence are kept by all applicable (The Municipal Manager, the Directors and other identified Managers and staff in order to validate claims of performance.

Developing Scorecards

When developing scorecards, the following basic principles apply:

- Each scorecard for the Municipal Manager and s56 Directors and middle managers is compiled
 of Key Performance Areas (that make up 80% of the scorecard weighting) and Core
 Management Competencies (that make up 20% of the scorecard weighting);
- Performance Agreements are concluded annually for the Municipal Manager and s56 Directors and middle managers;
- Staff at lower levels <u>will make use of a generic scorecard</u> that will be utilized to evaluate performance and will constitute 100 points. This will become effective at the time that the PMS is applicable to them;
- Senqu Municipality has adopted the **five National Key Performance Indicators** as contained within the 5-year Local Government Strategic Agenda as their Key Performance Area's (KPA's) within the organisational performance scorecard.
- Individual performance scorecards: population of individual performance scorecards are
 dependent on the area/level of importance and the amount of emphasis that this National KPA
 would carry within this particular Directorate /Department/Division and the position and therefore it
 may be that some scorecards will be populated with all five (5) of the national key indicators and
 some may only consist of three (3) or four (4) of the five National Key Performance Indicators.

The weightings may vary/ differ, depending entirely on the responsibilities of the position itself. The only prescription is that the total number allocated for the weights of the KPA's is 80% and the remainder of the scorecard will be made up of Core Management Competencies (CMC's) which will represent. Three compulsory CMC's

- Evidence Portfolios are required to validate achievement for both the KPA's and CMC's
- Each KPA is individually weighted according to the level of importance and the amount of emphasis that this KPA would carry within this particular Directorate / Department/Division and position. Between positions and Directorates / Departments the weightings may vary/ differ, depending entirely on the responsibilities of the position itself. The only prescription is that, that the total number allocated for the weights of the KPA's is 80%.
- The remainder of their scorecard adding up to 20% and made up of Core Management Competencies (CMC's). <u>Three compulsory CMC's</u> are required in terms of the Performance Regulations/pms policy and are detailed as follows:
 - Financial Management
 - People Management and Empowerment
 - Client Orientation and Customer Focus

The 3 compulsory CMC's <u>and</u> ONLY <u>ONE</u> ADDITIONAL CMC may be chosen from a list reflected within the Performance Regulations and performance agreements. As with the KPA's the targets for the CMC's must be reflected in the institutional scorecard, the SDBIP and the individual scorecards. The targets contained within the CMC's must be different to those reflected within the KPA's. If necessary targets that have already been agreed to may be removed from the KPA's and reflected within the CMC's. Under no circumstances may targets be duplicated between the two. Alignment of all KPA's and CMC's and the various scorecards must occur. Evidence of performance achieved must be reflected in the Portfolios of Evidence in respect of <u>BOTH</u> CMC's and KPA's.

Rating of Employee Performance

The rating of an employee's level of performance, whether in the category of s56 or as a middle manager, requires that ratings occur in terms of the rating calculator reflected below:

LEVEL	TERMINOLOGY	DESCRIPTION
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the employee has achieved above the fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year.
LEVEL	TERMINOLOGY	DESCRIPTION
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the employee has achieved above fully effective results against more than half of the performance criteria and indicators and

		fully achieved all others throughout the year.
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.
2	Performance not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review / assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review / assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.

The Regulations encourage assessment of actions taken in terms of the following questions/statements (as a guide):

Duration of Task	Was the target achieved within the projected timeframe?
Level of	What problem-solving techniques occurred?
Complexity	What innovative action was taken?
	What level of operation/complexity occurred?
Cost	To what extent were costs maintained within budget?
	Was the budget exceeded?
	Were savings apparent?
Constraints	What constraints were expected:
	Did these occur?
	To what extent did this affect the desired outcome?
	 What actions /especially proactive where taken to resolve the issue?

NOTE:

Assessment and Rating for the Municipal Manager and s56 Directors and Middle Managers

• During the first "formal" review (December) the "Manager" will assess the subordinate's performance by using the rating scale of 1 to 5 and the reasons for variances. Similarly, the subordinate will conduct a self-assessment. When meeting, both parties will attempt to reach agreement on the ratings. Where no agreement is reached as to the final score the decision will be made by the next higher level of authority (as per the dispute resolution mechanism). The results of the assessment will guide the manager and subordinate to take appropriate steps to improve performance ongoing (through the development of action plans); and

During the final review assessment (<u>formal panel assessment</u>) (for the period 1 July to 30 June), performance will also be rated according to these level descriptors although it will be rated by a performance assessment panel. Agreement that has been established for this purpose (as detailed within the Regulations and Framework). Variances are taken into account and examined/motivated appropriately.

<u>Note</u>: No final assessment should take place prior to the Annual Report being approved. At this point all the performance information has been audited and considered to be a true reflection of reality. Only verified information and claims to performance are considered to be true.

• Assessments are based on the degree to which a performance indicator has been met. <u>Failure to produce adequate evidence</u> will result in the lowest rating being awarded i.e. a rating of "1" rating.

Assessment and Rating for other Staff

Staff will be rated according to performance on a set of stipulated targets (generic issues). The slightly modified rating scale of 1 - 5 will be utilized (adjusted/modified slightly).

In both assessment reviews the immediate manager and related subordinates will discuss assessments and validate all assessments made.

8.5.4 Scoring of Employees Performance (applicable to the Municipal Manager and s56 Directors and Middle Managers only)

Note: Rating and Scoring are two distinct processes.

The rating is used to determine the actual score from the total possible score for each output. Each performance scorecard is made up of 100 points. These are divided up by the weight allocations --- The KPA's (80 points) and CMC's (20 points).

The following example is provided in order to show how the ratings are translated into scores. The process of changing into scores is completed by the PMS Facilitator after the ratings have been awarded by each person on the panel.

Performance Bonuses

The applicability of the PMS Framework is being cascaded over a period of time from the level of s56 manager down to middle managers reporting to s56 employees and finally to all levels below in a cascade effect.

At every level below the relevant manager/supervisor, the subordinate's scorecard will be informed by the extent to which they are required to meet certain performance indicators that will in turn enable the manager/supervisor to meet their performance targets. In this manner it is ensured that there is alignment at every level (between IDP, SDBIP, Budget and Scorecards).

• Performance Bonuses applicable to s56 managers

In order for the Municipal Manager, s56 Directors and Middle Managers to qualify for a performance bonus, the ratings of all panellists are required to be consolidated and changed into averaged scores

(representative of the entire panel). These are consolidated by the Performance Management Facilitator appointed for this purpose.

The panel constitution for the Municipal Manager and s56 Managers (as reflected within the Regulations) is detailed below:

EVALUATION OF THE MM	EVALUATION OF S56 DIRECTORS ACCOUNTABLE TO THE MM
Mayor	MM
Chairperson of the audit	Chairperson of the audit committee or
committee or Audit Committee	Audit Committee Member
Member	
Mayor from another	MM from another municipality
municipality	
Ward committee member	Portfolio Councillor or Exco Member
nominated by Mayor	as nominated by the Mayor
Exco Member as nominated by	Governance and Compliance
the Mayor	Manager
Governance and Compliance	PMS Facilitator
Manager	
PMS Facilitator	

The Municipal Manager and s56 Directors are required to prepare and present a Portfolio of Evidence – substantiating claims of performance for each and every Performance Indicator for KPA's and CMC's. This, together with the audit of the Annual Report will validate /authenticate claims of performance – necessary in order to justify/verify the final consolidated score and any applicable bonus. Bonuses are awarded according to the following sliding scale – achieved by doubling the score (a total of 100 as per each scorecard), so as to reflect a total out of 200 – applicable to the rating scale.

<u>Score / 200</u>	<u>% Bonus for s56 Managers</u>
130 (65%)	5 % of total annual remuneration package
134	6 % of total annual remuneration package
138	7 % of total annual remuneration package
142	8 % of total annual remuneration package
146	9 % of total annual remuneration package
150	10 % of total annual remuneration package
154	11 % of total annual remuneration package
158	12 % of total annual remuneration package
162	13 % of total annual remuneration package
166+ (83% +)	14 % of total annual remuneration package

The sliding scale applicable to s56 Managers is reflected as follows:

As per the Performance Regulations, the Municipal Manager and s56 Directors s56 will be able to qualify for performance bonuses according to the following ratings (reflected in the table below):

A score of 130% to 149% is awarded a performance bonus ranging from 5 - 9%, and A score of 150 and above is awarded a performance bonus ranging from 10% - 14%.

Merit awards applicable to the Municipal Manager and s56 Directors (budget permitting)

Merit awards for the Municipal Manager and s56 Directors are determined by assessing performance against required targets. Once performance criteria have been established, performance targets are reviewed regularly. At the end of the financial year, actual performance is compared against the agreed performance targets to determine the magnitude of the merit award. The merit award is calculated as a percentage of the total annual remuneration package of the employee, as indicated in the table hereunder.

Score / 200	Merit Award for s56 Managers
130 to 141 (65% - 70%)	1% of total package

142 to 149 (71% - 74%)	2% of total package
150 to 161 (75% - 80%)	3% of total package
162 to 165 (81 – 82%)	4% of total package
166+ (83% +)	5% of total package

• Performance Bonuses applicable to Middle Managers

Middle Managers are required to prepare and present a Portfolio of Evidence – substantiating claims of performance for each and every Performance Indicator for KPA's and CMC's. Bonuses are awarded according to the following sliding scale – achieved by doubling the score (a total of 100 as per each scorecard), so as to reflect a total out of 200 – applicable to the rating scale.

in order for Middle Managers to qualify for a performance bonus, the ratings of all panellists are required to be consolidated and changed into averaged scores (representative of the entire panel). These are consolidated by the Performance Management Facilitator appointed for this purpose.

The panel assessment panel for middle managers is constituted as follows:

ASSESSMENT PANEL FOR MIDDLE MANAGERS
Director (for relevant Directorate)
Manager (Relevant to Division) being reviewed (self-score and motivation /POE).
PMS Facilitator
Manager: Governance and Compliance or nominated other

All Middle Managers are required to prepare and present a Portfolio of Evidence – substantiating claims of performance for each and every Performance Indicator for KPA's and CMC's. This, together with the audit of the Annual Report will validate /authenticate claims of performance – necessary in order to justify/verify the final consolidated score and any applicable bonus. Bonuses are awarded according to the following sliding scale – (a total of 100 as per each scorecard), so as to reflect a total out of 200 – applicable to the rating scale.

Noted each KPA is individually weighted according to the level of importance and the amount of emphasis that this KPA would carry within this particular Directorate / Department/Division and position. Between positions and Directorates / Departments the weightings may vary/ differ, depending entirely on the responsibilities of the position itself. The only prescription is that , the total number allocated for the weights of the KPA's is 80%. The remainder of the scorecard adds up to 20% and made up of Core Management Competencies (CMC's). The Three compulsory CMC's are required in terms of the Performance Regulations/pms policy

The consolidated scores are doubled and bonuses are applicable as per the following sliding scale **The sliding scale applicable to Middle Managers'** is **reflected as follows**:

Score / 200	% Bonus of Middle Manager's Basic Salary
130-133	10 % Middle Manager's Basic Salary
134-137	20% Middle Manager's Basic Salary
138-141	30% Middle Manager's Basic Salary
142-145	40% Middle Manager's Basic Salary
146-149	50% Middle Manager's Basic Salary
150-153	60% Middle Manager's Basic Salary
154-157	705 Middle Manager's Basic Salary
158-161	80% Middle Manager's Basic Salary
162-165	90% Middle Manager's Basic Salary
166	100% Middle Manager's Basic Salary

Performance Bonuses applicable to all other staff (below Middle Management level)

All other staff will be eligible to achieve a performance bonus providing they achieve a stipulated rating during the final review that is applicable to the assessment of annual performance and is detailed in the table that follows. Only one formal assessment occurs – after the 4th Quarter. While this is not a legislated requirement it is important to assess performance throughout the organisation. Using the rating scale of 1 to 5 for achievement on targets as specified in terms of a standardized scorecard, the ratings of all panellists will be averaged and an average rating for each incumbent will be obtained which will translate to an overall rating that ranges from 1 to 5. More specifically, the following rating scale applies and the employee, their Manager and the Director form a panel which assesses and rates performance for each indicator on the generic scorecard. The rating for each indicator is averaged amongst the panellists and all final ratings are added together and averaged (rounded up) in order to achieve an overall final rating that is equivalent to a 1,2,3,4 or 5 overall.

The rating calculator and standard definitions are reflected as follows:

LEVEL	TERMINOLOGY	DESCRIPTION
5	Outstanding performance	Performance exceeds targets in 80% of indicators.
4	Performance above expectations	Performance is higher than the standard expected in terms of the target. Consider action over and above what is expected/use of initiative.
3	Meets the Standard	Performance fully meets the standard required by the targets.
2	Not fully effective	Performance is below the standard.
1	Unacceptable performance	Performance does not meet the standard expected for the job.

The panel assessment panel for other staff (below Middle Management) is constituted as follows:

PANEL FOR STAFF BELOW MIDDLE MANAGEMENT
Director(forrelevant Directorate)
Manager (Relevant to Section) being reviewed
The Employee Being Assessed
PMS Facilitator

Performance rewards for other staff are applicable as follows:

AVERAGE RATING	MERIT AWARD
5	60% of monthly basic package
4	40% of monthly basic package

Performance rewards for other staff are applicable as follows continued:

AVERAGE RATING	MERIT AWARD
3	20% of monthly basic package
2	0%
1	0%

ANNEXURE 1: MUNICIPAL SECTOR PLANS, POLICIES & BY LAWS (These will be added in the final IDP)

ANNEXURE 2: ABRIDGED ORGANOGRAM (This will be added in the final IDP)

ANNEXURE 3: STAKEHOLDER REGISTER

ANNEXURE 4: CUSTOMER CARE

Customer Service Policy Statement:

Providing Goods and Services to Residents of Sengu Municipality

1. Our mission

The mission of Sen qu Municipality is to provide community services that enhance our valued quality of life through equitable delivery of services; effective stewardship of our unique physical environment; cooperative planning and resources development and fiscal responsibility."

2. Our commitment

In fulfilling our mission, Senqu municipality strives at all times to provide its goods and services in a way that is transparent, affordable, efficient, effective and relevant to the individual residents' need and respects their dignity and independence.

3. Providing goods and services

Sen qu Municipality is committed to excellence in serving all customers including people with disabilities and we will carry out our functions and responsibilities in the following areas:

3.1 Communication

We will communicate with people with disabilities in ways that take into account their disability.

We will train staff who communicate with customers on how to interact and communicate with people with various types of disabilities.

We will communicate with people in their own language

We will communicate in a concise manner avoiding all jargon to enable the customer to fully comprehend and understand the communication.

3.2 Telephone services

We are committed to providing fully accessible telephone service to our customers.

We will train staff to communicate with customers over the telephone in clear and plain language and to speak clearly and slowly.

3.3 Billing

We are committed to providing accessible invoices to all of our customers. For this reason, invoices will be provided in the following formats upon request:

Hard copy or e-mail.

We will answer any questions customers may have about the content of the invoice in person, by telephone or e-mail.

3.4 Goods and services provided

- Buying of pre-paid electricity
- Grave plot applications
- Building plans
- Town Planning zoning applications
- Cutting of grass on verges and parks
- Hire of commonage for grazing
- Hire of community halls
- Buying of vehicle licence discs
- Change of ownership of vehicles
- Writing of Learners Drivers liscence
- Driving Licence tests
- Electrical connections
- Hiring of stadiums and sport facilities
- Street signs
- Impounding of stray animals
- Storm water drainage
- Street and access road maintenance
- Business applications

4. Notice of temporary disruption

Senqu Municipality will provide customers with notice in the event of a planned or unexpected disruption in the facilities or services. This notice will include information about the reason for the disruption, its anticipated duration, and a description of alternative facilities or services, if available.

The notice will be placed at all public entrances and service counters on our premises.

5. Training for staff

Senqu Municipality will provide training to all employees, volunteers and others who deal with the public or other third parties on their behalf, and all those who are involved in the development and approvals of customer service policies, practices and procedures.

Applicable staff will be trained on policies, practices and procedures that affect the way goods and services are provided. Staff will also be trained on an ongoing basis when changes are made to these policies, practices and procedures.

6. Feedback process

The ultimate goal of Senqu Municipality is to meet and surpass customer expectations. Comments on our services regarding how well those expectations are being met are welcome and appreciated.

Feedback regarding the way Senqu Municipality provides goods and services can be made by e-mail, verbally, suggestion box and feedback card. All feedback will be directed to the Customer Care Officer. Customers can expect to hear back in 3 working days.

Complaints will be addressed according to complaint categories already established in our municipal's complaint management procedures.

7. Modifications to this or other policies

We are committed to developing customer service policies that respect and promote the dignity and independence of people. Therefore, no changes will be made to this policy before considering the impact on the people concerned and discussing the proposed changes with them.

8. Questions about this policy

This policy exists to achieve service excellence to customers. If anyone has a question about the policy, or if the purpose of a policy is not understood, an explanation should be provided by, or referred to the Customer Care Officer.

CUSTOMER CARE POLICY (condensed)

3. OBJECTIVES OF THE POLICY

With this policy Sengu Municipality aims to achieve the following objectives:

- To fulfil the human right of every citizen to be treated with dignity and respect
- To foster quality customer service standards for all citizens of the municipality
- To ensure satisfactory service delivery for the customers of the municipality
- To make people aware that the municipality values and encourages their input in activities of the municipality
- To promote equality, courtesy and delivering on the mandate of government for all our customers
- To comply with legislation
- To provide a quality service to all stakeholders interacting with the Municipality the public, service providers, contractors, fellow staff members in every department and other government agencies.
- To ensure that customers are provided with the relevant information as and when is needed in the appropriate format.
- To ensure customer complaints are addressed promptly, timeously and to the full satisfaction of the client
- To ensure that customers, both internal and external to the Municipality receive a consistent and fair treatment at all times.
- To reduce financial and time costs incurred arising from poor customer service due to repeat calls from and to customers
- To equip our staff with knowledge and competencies to continuously enhance the service standards according to changing customer needs.

4. CUSTOMER SERVICE COMMITMENT

Sen qu Municipality commits itself to maintaining quality customer service guided by these principles:

- To provide services of high quality standards to all our customers, by giving them value for their money
- To treat our customers with equity, professionalism and dignity at all times
- To maintain effective communication with our customers, by continuously engaging them on information that is of importance to them in terms of developments within the municipality
- To address all issues that are raised by our customers in the best possible manner, to ensure satisfaction and resolve
 matters directed to the municipality
- To employ knowledgeable staff who will assist customers, and be able to resolve their customer queries
- To promote and uphold confidentiality of all our customer queries, in order to make it safe for customers to come forward with any problems
- To ensure maximum utilisation of all resources so that service delivery is satisfactory to all customers

5. STANDARDS AND VALUES

5.1 The key objective is to ensure consistency in our customer service by:

- a. Providing a standard that is simple and user friendly.
- b. Providing a documented framework and guidelines.
- c. Developing performance targets which are reviewed regularly and gather feedback from staff, Councillors, our partners and the public.

5.2 Waiting times

a. After initial contact, customers will be given an indication of how long they can be expected to wait. If waiting times are to exceed 10 minutes, customer services staff must inform the customer.

5.3 Telephone calls

- a. Staff will aim to answer telephone calls within 15 seconds or after 2 rings, whichever is greater.
- b. Calls in departments and sections should be an swered with:
 - Good morning / afternoon
 - Department and name preferably surname or first name
- c. However staff in Customer Services or satellite/external offices should answer calls with:
 - Good morning / afternoon, the facility/site and their name.
- d. Staff should aim, wherever possible, to resolve the customer's enquiry at first contact.
- e. Telephones will be attended during published opening hours. If staff are away from their desk, phones should be diverted to another person / section or a message should be taken. Never leave the customer with the impression that you are "unable to assist him/her"
- f. In cases where a customer has a hearing impairment, arrangements can be made via the Customer Services department
- g. If members of staff need to telephone a customer, they will ask if it is convenient or arrange another time to call and keep the appointment. **THE SWITCHBOARD SHOULD NEVER BE USED** for this purpose.
- h. If a call is put on 'hold' the customer must be told why this is happening and kept up dated if the waiting time is longer than expected.

5.4 Answer phones and voicemail

- a. Answer phones and voicemail may be used to ensure that telephone calls are answered. We will aim to provide the following:
 - Recorded messages from answer phones will provide customers with an alternative contact number or details.
 - Answer phone / voicemail will give the caller an option to leave a message.
- b. All Council messages must be responded to as soon as possible ideally within 24 hours or the next working day if the message is left over a weekend, after hours or a public holiday.
- c. Staff / sections should up date voicemail each day detailing whether available, on holiday or giving alternative contact details / numbers or forward calls to another number or colleague.
- d. Wherever possible the use of voicemail should be avoided. It is a sign of being too busy to attend to customers.

5.5 Written correspondence and notices

- a. Incoming written correspondence (fax and mail) will be acknowledged within three days (at maximum) and responded to in 10 working days (at maximum).
- b. Receipt of an email will be acknowledged in one (1) working day.
- c. The presentation and content of any written correspondence must be clear, easy to understand and jargon free, accurate and include a contact name and number.
- d. All issues raised by the customer will be acknowledged and responded to within the correspondence.
- e. In written communication with customers, the logo of the municipality must appear in all documentation and/or letters communicating information regarding the municipality
- f. All correspondences received must have a turn around period of 5 days for answering, so that customers and stakeholders knowfeel priority from the municipality
- g. Written notices to the public must be placed on public areas where all public can access it, e.g. libraries, Thusong Service Centre, etc.

5.6 Complaints Procedure

- a. Staff will aim to resolve all concerns raised by the customer immediately and informally.
- b. Staff will inform the customer that if the informal resolution is not to their satisfaction, they may make a formal complaint and explain how to do this.
- c. Customers should have an acknowledgement of their complaint within three days and a full written reply within 15 days.
- d. Heads of Departments will analyze any complaints about the service in their respective units and take remedial action so that problems do not recur.
- e. These service failures may involve:
 - i. Unjustified delays.
 - ii. Failure to follow council policies, rules or procedures.
 - iii. Failure to provide a service according to Batho Pele principles iv. Failure to tell people of their rights or entitlements.
 - v. Providing in accurate or misleading advice

5.7 Publications

5.7.1 The following information will be available in council publications:

- a. Standards of service against targets.
- b. Progress on projects undertaken by the municipality
- $c. \quad \text{Changes made to services as a result of feedback, complaints or consultation with relevant stakeholders.} \\$

5.8 Suggestions

- a. We will encourage customers, partners and staff to make suggestions through a suggestion book located at the Reception area
- b. Additionally, the council will inform customers of any changes made to services as a result of their suggestions
- c. Suggestions and complains should be acknowledged within 3 working days of receipt.
- d. Suggestions and complains should be addressed within 4 working days after acknowledgement e. Where

concerns could not be addressed customers should be given valid reasons.

5.9 Customer Safety and Health

- a. All customers visiting council buildings will be provided with a safe environment.
- b. Where possible, buildings which receive members of the public will have a designated member of staff for (1) Health and Safety (2) First Aid and the details displayed.
- c. The Council shall at all times comply with Health and Safety guidelines as espoused in the OHSA No 85 of 1993.

5.10 Staff training and development

a. We will ensure that staff receives continuous training to enable them to satisfy customer expectations and keep their skills up-to-date.

5.11 Staff name badges

- a. Where appropriate, staff will be neatly dressed to meet members of the public.
- b. Where appropriate, staff will wear printed name badges that specify their name and designation

5.12 Buildings and signage

- a. Buildings will be clearly signed internally and externally.
- b. Reception points will be attended during opening hours.
- c. Reception points will be welcoming, clean and tidy
- d. Reception points will display clear and accurate opening times.
- e. Details of services and personnel available will be displayed clearly in all reception areas.

5.13 Information / Communication

- a. Information for the public will be clear and reviewed regularly.
- b. Published information will be accessible to customers with specific needs and in line with the Promotion of Access to Information Act no. 2 of 2000
- $c. \quad \text{Information to the public and other stakeholders should be sent timeously}$

5.14 Availability and access

5.14.1 We will ensure customers have easy access to information about:

- a. Opening times.
- b. Offices and addresses. c.

Names of Managers.

d. Facilities/services available. e.

Access details.

f. Means by which contact can be made. g. Out of hours contact details.

5.15 Staff conduct, awareness and safety

- a. Staff working at information centres must arrive on time at work and should never leave their centres unattended. Timeous permission should be sought from the immediate supervisor if a staff member wishes to leave the Information centre for whatever reason. The necessary disciplinary procedures shall be proffered against any staff member violating this clause.
- b. Staff will be courteous and polite and expect to be treated in the same way by customers.
- c. In any case of extended dispute, frontline staff must seek assistance from their immediate Supervisor who will liaise with the immediate Manager.
- d. We will ensure that procedures are in place to safeguard staff from both verbal and physical attack.
- e. We will take action legal or otherwise where verbal or physical attacks are made to staff.
- f. Staff shall at all times dress properly and wear their respective name badges for ease of identification by customers.
- g. In no time should staff, while at the Information centres answer cell phones. This is because cell phones are believed to be private and clients will have an impression they are not attended to.

5.16 Customer information provision

- a. Stored information will be made available in accordance with Promotion of Access to Information Act no. 2 of 2000
- b. Any communication will be clearly identified as Senqu Local Municipality with author, current date and any reference numbers.
- c. We will also promote the use of electronic service delivery to provide customers with information.

6. PERFORMANCE MONITORING & EVALUATION

- a. This policy will be reviewed every year to accommodate changing client's preferences
- b. We will have systems and processes in place that allow us to monitor and evaluate our performance and publicise our performance against standards.
- c. Senqu Municipality will ensure that systems are in place to monitor service performance against the set standards
- d. Information will be collected from internal staff, service providers and the public to obtain inputs for improving the system

7. CONCLUSION

This policy document shall achieve the following goals.

- Ensuring improved customer service approach
- Promote cohesion amongst service units
- Increase efficiency in service delivery level standards
- Promote the Local Government: Municipal Systems Act 32 of 2000, to promote to access of information by the public on municipal services
- To encourage customer inputs for service delivery and improvement
- To provide a better understanding on customer needs
- To serve, to satisfy and to promote equality of all customers and stakeholders of the municipality.

ANNEXURE 5: COUNCIL RESOLUTION FOR IDP PROCESS PLAN



EXTRACT

ORDINARY COUNCIL MEETING DATE 29 JULY 2019

ITEM NO 043/OCM/19

SUBJECT IDP: IDP PROCESS PLAN 2020-2021

REF: DTPS/IDP

During the Ordinary Council Meeting held on the 29 July 2019 the following was resolved:

(a) Council adopted the IDP 2020-21 IDP and budget process plan which outlines the process for the review of the 2017-2022 IDP subject to amendments required to adhere to the District Framework plan.

This is to certify that this is an extract of unconfirmed minutes of the Special Council Meeting held on the 29 July 2019

MP NONJOLA

Date

11.09.2019

Initials & Surname Signature **ACTING MUNICIPAL MANAGER**

ANNEXURE 6: COUNCIL RESOLUTION FOR DRAFT IDP ADOPTION 006/SCM/20

DRAFT INTEGRATED DEVELOPMENT PLAN REVIEW 2020-21

1. INTRODUCTION

1.1. Legislation

A municipal council -

- (a) must review its integrated development plan-
 - (i) annually in accordance with an assessment of its performance measures in terms of section 41: and
 - (ii) to the extent that changing circumstances so demand; and
- (b) may amend its integrated development plan in accordance with a prescribed process. (Municipal Systems Act, No 32 of 2000, S 34).

2. **COMMENTS**

2.1. Management Advice

It should be remembered that the document is a draft and that it will be published for public comments in conjunction with the draft municipal budget. There will also be a Mayoral outreach in April 2020 where the contents of both the IDP and budget will be presented.

2.2. Synopsis of salient issues

The draft IDP is not a complete document. It still requires the following additions before it can be send to the MEC and public for comments.

- Budget
- Sengu budgeted projects
- Updated financial plan based on the budget
- Updated annual targets based on the budget
- Sector department projects (most departments have not yet received confirmation about their final budgets)
- Joe Ggabi DM water and sanitation projects
- SDF maps
- Organogram information
- Annexures

4. RESOLVED

- 4.1. Council adopted the draft IDP review 2020-21 document subject to the following additions being made before the final document is adopted. These additions are as follows:
 - Budget
 - Sengu budgeted projects
 - Updated financial plan based on the budget
 - Updated annual targets based on the budget
 - Sector department projects (most departments have not yet received confirmation about their final budgets)
 - Joe Gqabi DM water and sanitation projects
 - SDF maps
 - Organogram information
 - Annexure

ANNEXURE 7: COUNCIL RESOLUTION FOR FINAL IDP ADOPTION (This will be added in the final IDP)

ANNEXURE 8: DISASTER MANAGEMENT FRAMEWORK INTEGRATED DISASTER MANAGEMENT FRAMEWORK

Adopted 30 May 2018

Authority to plan

The Senqu Municipal integrated disaster risk management framework (herein after referred as IDRMF) is hereby written under the authority given under Section 53, of the Disaster Management Act 57 of 2002.

Approval of framework

This framework is approved by the Senqu municipality Council

Resolution no

Amendment register and version control

Other than the continual updating of the IDRMF by the Director Community Services, any proposed amendments to the IDRMF must be presented in writing to the Community Services Director, either voluntarily or whenever the review calls for such.

Distribution list

- IDP
- Municipal registry
- Internal audit
- All heads of departments
- JGDM.

PART A INTRODUCTION

A.1. Scope

The intention of this framework will be to establish a common set of criteria for Disaster Management which will include Disaster Recovery and Business Continuity objectives for the Municipality.

A.2. Purpose

The purpose of this framework is providing criteria to develop, implement and, maintain a programme to mitigate, prepare for, respond to, and recover from emergencies, disasters and any other situation that may pose a threat to the normal functioning of the Senqu Municipality and its Communities.

A.3. Definitions

Damage Assessment - An appraisal or determination of the effects of a disaster on human, physical, economic and natural resources.

Emergency – A sudden state of danger affecting the functioning of the Municipality and the safety and integrity of its communities that requires immediate action and response.

Enabling Authority - The Head of the Emergency Operations and Disaster Management Centre

SLM-refers to the Senqu Local Municipality, its Council and includes any Municipal Entity or contracted External Agent acting on behalf of the Municipality.

Impact Analysis - A management level analysis that identifies the impacts of losing resources that are integral to the SLM functioning and purpose. The analysis measures the effects of resource loss and escalating losses over time in order to provide the SLM with reliable data upon which informed decisions can be made on hazard mitigation and continuity planning.

Incident Management System – The combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure with the responsibility for the management of assigned resources to effectively accomplish stated objectives pertaining to an incident.

Integrated Disaster Risk Management Framework – a programme that implements the mission, vision and strategic goals and objectives as well as the management framework for the Municipality.

Mitigation – Activities taken to eliminate or reduce the degree of risk to life, property, or health from hazards, either prior, during or after a defined emergency.

Mutual Aid Agreement – A pre-arranged agreement developed between other institutions, agencies or organizations that will enable easier facilitation of incidents by ensuring readily accessible assistance and support.

"Statutory functionary" means a person performing a function assigned to that person by national, provincial or municipal legislation; (Act 57 of 2002).

PART B - PROGRAMME MANAGEMENT

B.1. Policy

This Framework serves as the defining policy for Integrated Disaster Risk Management for the Senqu Local Municipality. It sets out the Programme Elements by which the municipality will strive to achieve its objectives in terms of the requirements of the Disaster Management Act, Act 57 of 2002. It is clear from this Policy that the Municipality considers Disaster Risk Management as inherent of responsibility of every line manager and it is therefore incumbent on every such manager to ensure alignment of departmental service delivery objectives in line with the principles of disaster risk management as promoted by the respective profession or as required by the Head of Centre. Emanating from this Framework is the Disaster Risk Management Plan.

B.2. Head of the centre

The Head of Department for Fire, Rescue & Disaster Management (Chief Fire Officer) serves as the statutory functionary for Disaster Management and shall carry out the functions as Head of the Municipal Disaster and Emergency Management Centre (DEMC). The Head of Centre shall in terms of Section 45 of the Act, be the enabling authority for Disaster Risk Management in the Municipality where, subject to the requirements of section 45 of the Disaster Management Act, he shall be duly authorized to:

- i). Administer and keep current the Disaster Management Plan in consultation with the DMCC ii). Convene regular and/or extraordinary meetings of the DMCC.
- iii). Liaise and consult on behalf of the Municipal Manager with the District and Provincial Disaster Management Centres on matters relating to disaster management.

- iv). To commandeer any municipal resource, including any municipal employee in the mitigation of any emergency, and
- v). Instruct any Head of Department regarding the compilation of any preparedness plan or element thereof for any identified risks that could or will affect the Senqu local Municipality.

B.3. Inter-departmental Disaster Risk Management Coordination Committee (DMCC)

In order to ensure appropriate and adequate Disaster risk management and to promote better communication and coordination, thereby creating a more resilient municipality, an inter-departmental disaster management Coordination Committee shall be established. The DMCC is through its convention is also in terms of its appropriate expertise, knowledge and authority, able to commit resources and assist in response in major incidents.

The composition of the DMCC

- Mayor
- Municipal manager
- Chief fire officer
- Chief financial officer
- Municipal technical Services Director
- Head of supply chain management unit
- Traffic services
- Head of town planning Services
- Head of IT services
- Section 57 managers.
- Portfolio councillor.

B.4. Municipal Disaster Management Advisory Forum

It is considered necessary that a municipal disaster management advisory forum (DMAF) be established in order to make sure that there is adequate input in the disaster risk management plan.

The Participants include:

- JGDM Disaster management
- South African Police Service
- Emergency Medical Services
- Provincial Traffic Services
- Correctional Services
- Health Services
- JGDM Municipal Health Services
- Sengu Fire Protection Services
- Department of Rural development and Agrarian reform
- Department of Environmental Affairs
- Community based organisations
- Non-governmental Organisations
- Any other person or body so co-opted as a secondary stake holder

B.5. Programme Assessment

A comprehensive assessment of the Disaster Management Programme elements listed in $\bf C$ of this framework shall be conducted annually by the DMCC to determine the overall effectiveness of the Programme and its alignment to the KPAs and related Enablers as envisaged in the respective National, Provincial and District Disaster Management Framework.

PART C - PROGRAMME ELEMENTS

C.1. GENERAL

The Disaster Management Programme shall include the following elements, the scope of which shall be determined by the potential hazards affecting the Municipality. The elements shall be applicable to the phases of mitigation, preparedness, response and recovery.

C.2. LAWS AND AUTHORITIES

The Disaster Management Programme shall comply with all applicable legislation, regulations and shall supersede any other council policy in terms of definition of an Emergency as contained in this Framework.

C.3. HAZARD IDENTIFICATION AND RISK ASSESSMENT

C.3.1 The DMCC shall identify hazards, the likelihood of their occurrence and the vulnerability of the people, property, environment and the capacity of the municipality to deal with those hazards.

Hazards identified shall include but not limited to: -

- Natural events
- Technological Events
- Human Factors.

C.3.2The DMCC shall conduct an impact assessment analysis to determine the potential for detrimental impacts of the hazards on the following items, including but not limited to: -

- Health and safety of persons in the affected area at the time of the incident.
- Health and safety of persons responding and reacting to incident.
- Continuity of operations and services of the Municipality
- Property, facilities and infrastructure
- The environment
- Economic and financial considerations and conditions.
- Regulatory and contractual obligations
- Image and reputation of the Municipality

C.4. HAZARD MITIGATION

- C.4.1. The DMCC shall implement a strategy to eliminate hazards or mitigate the effects of hazards that cannot be eliminated.
- C.4.2. The mitigation strategy shall be based on the results of hazard identification and risk assessment impact analysis, programme assessment, operational experience and cost benefit analysis.
- C.4.3. The mitigation strategy shall consider but not be limited to the following:
- a). The use of appropriate building construction standards and safer town planning guidelines.
- b). Hazard avoidance through appropriate land use practices.
- c). relocation, retrofitting, or removal of structures at risk.
- d). removal or elimination of hazard.
- e). Reduction or limitation of the amount or size of the hazard.
- f). segregation of the hazards from that, which is to be protected
- g). Modification of the basic characteristics of the hazard.
- h). Control of the rate of release of hazard.
- i). Provision of protective systems or equipment.
- i). Establishment of Hazard warning and communication procedures

k). Redundancy or duplication of critical systems, equipment, information, operations or materials.

C5. RESOURCE MANAGEMENT

- C.5.1. The DMCC shall establish programme performance objectives for each hazard identified in Part C3. The programme performance objectives shall consider but not be limited to the following:
- a). Primary and Secondary Health care facilities.
- b). Emergency medical services
- c). district and local Fire and Emergency services
- d). The South African Police Services
- e). Provincial Authorities
- f). Medical Doctors
- g). Information Technology Suppliers
- h). Medical Equipment Suppliers
- i). South African Weather Services
- j). Tourism bodies
- k).SABC
- I). Special groups and Associations (NGOs)
- m). Special Equipment supplies
- n). other relevant agencies as deemed necessary

C.6. PLANNING

The IDRMF shall include the development of plans in accordance with Part B.1. and shall include but not limited to strategic planning, emergency operations and recovery planning.

C.7. PLANS

- C.7.1 The strategic plan shall define the vision, mission, goals and objectives of the Disaster Management Programme and shall be referenced with the Disaster Management Plan.
- C.7.2 An emergency response plan assigns responsibilities to organisations and individuals for carrying out specific actions at projected times and places in an emergency or disaster.
- C.7.3. The mitigation plan shall establish interim and long-term actions to eliminate hazards or to minimize the impact of those hazards that cannot be eliminated.
- C.7.4. The recovery plan shall identify the short term and long-term priorities, processes, vital resources, acceptable time frames, ad procedure for restoration of services, facilities, programmes and infrastructure.
- C.7.5. A continuity of operations plans shall identify the critical and time sensitive applications, processes and functions, to be recovered and continued as well as the personnel and procedures necessary to do so, such as service impact analyses, business continuity management etc.

C.8 COMMON PLANS ELEMENTS

- C.8.1 The functional roles and responsibilities of internal and external agencies, organisations, departments and individuals during mitigation, preparedness, response, and recovery should be identified.
- C.8.2 the lines of authority for those stakeholders shall be identified.

C.9 DIRECTION CONTROL AND CO ORDINATION

- C.9.1 The DMCC shall develop a capability to direct, control and coordinate response and recovery operations.
- C.9.2 The fire Services, Incident Management and Command system shall be utilized in accordance with the purpose of this programme.
- C.9.3. The specific organisational, departmental and individual roles shall be identified for each management function as specified in the IDRMF.
- C.9.4. A mechanism shall be identified to determine the level of implementation of the incident management according to the magnitude of the incident and capabilities of the SLM.
- C.9.5. Applicable policies and procedures for coordination, response, continuity and restoration activities with appropriate authorities and resources while ensuring compliance with regulations and standards.

C.10. PERSONNEL COMMUNICATION AND CONTACT

- C.10.1. Personnel Communication network systems shall be established to augment the purpose of the Disaster Management Programme.
- C.10.2. The communication network system shall include but not limited to:
- a). A central communication centre
- b). An emergency call out priority list
- c). An emergency call out standby list
- d). An alert status system
- e). An emergency paging/cellular/landlinesystem
- f). a full mobilisation system

C.11. OPERATIONS AND PROCEDURE

- $\hbox{C.11.1. The DMC shall develop, coordinate and implement operational procedure to support the Emergency / Management Programme.}$
- C.11.2. Particular attention shall be paid to considerations of Safety.
- C.11.3. Standard Operating Procedures shall be established and implemented for a response and attention to those credible hazards identified in Section C3 above.
- C.11.4. A recovery situation analysis shall be conducted, this includes a damage assessment and the identification resource needed to support recovery operations.
- $C.11.5. \ Procedures shall be established for maintaining the continuity normal municipal functioning that must continue into recovery and mitigation.\\$
- $C.11.6.\ Procedures\ will be established for continuity of management, should it be incapacitated.$

C.12. LOGISTICS AND FACILITIES

- C.12.1 The DMCC shall establish procedures to locate, acquire, distribute and account for services, resources, materials and facilities procured or donated to support the Disaster Management Plan.
- C.12.2 There shall be a building within Senquidentified to house as an Emergency Operations in Partnership with The District Disaster Management Centre.
- C.12.3 provision shall be made for physical facilities to be made available and mobilised to cater for external demands during disasters this should include but not limited to:
- a) Provision of beds.
- b) The setting up of a Casualty Handling System (CHS).
- c) The Provision of food and refreshments.
- d) Provision of extra Medical Supplies.
- e) Provision of Blankets.
- f) Identification of an area to cater for a large number of people who may be affected by disasters, which could be: Sports grounds, community halls School Halls or any other open spaces suitable for such activities.

C.13. TRAINING

- C.13.1. An assessment of training needs shall be performed and from this training, an educational support programmes shall be developed to support the IDRMF.
- C.13.2. The objective of the training shall be to create awareness and enhance the skills that will be required to sustain the IDRMF.
- C.13.3. Frequency and scope of the training shall depend on the Disaster Management centre head.
- C.13.4. Records of all training activities shall be kept.

C.14. EXERCISES, EVALUATIONS AND CORRECTIVE ACTIONS

- C.14.1. The DMCC shall evaluate the IDRMF plans procedures through periodic reviews, testing, post incident reports of similar institutions, performance evaluations and exercises.
- C.14.2. Exercises shall be such that they test individual essential elements, interrelated elements or the entire plan.
- C14.3. Procedures shall be established to ensure that corrective action is taken on any deficiency identified in the evaluation process and to revise the IDRMF.

C.15. CRISIS COMMUNICATION, PUBLIC EDUCATIONAND INFORMATION

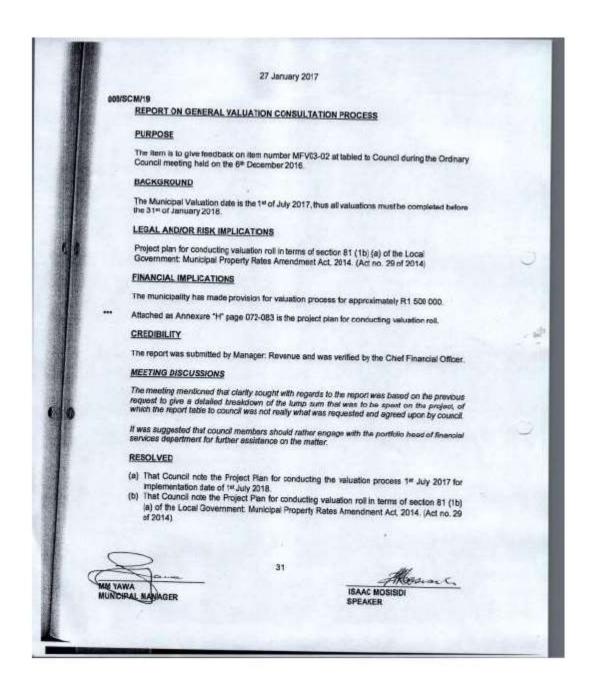
C.15.1. The DMCC shall develop procedures to disseminate and respond to requests for pre-disaster information, during a disaster and post disaster, including procedures to provide information to the media and deal with their enquiries according to protocol.

C.16. FINANCE AND ADMINISTRATION

- C.16.1. Financial and Administration procedures shall be developed to support the IDRMF before, during and after an emergency.
- C.16.2 The allocation of the financial resources to support the IDRMF shall be clearly defined in a Financial Framework read with National, Provincial and the District disaster management Frameworks.

ANNEXURE 9: FINAL SDBIP (This will be added in the final IDP)
ANNEXURE 10: COUNCIL RESOLUTION FOR HR STRATEGY
ANNEXURE 11: COUNCIL RESOLUTION of S 81 MPRA





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Copies of the Document or sector plans may be ordered electronically from the IPED Manager via an email request to viedgeb@senqu.gov.za or downloaded from the municipal website http://www.senqu.gov.za